



UNITED STATES  
NUCLEAR REGULATORY COMMISSION  
WASHINGTON, D.C. 20555-0001

OFFICE OF THE  
INSPECTOR GENERAL

April 9, 2010

MEMORANDUM TO: William Borchardt  
Executive Director for Operations

FROM: Stephen D. Dingbaum */RA/*  
Assistant Inspector General for Audits

SUBJECT: STATUS OF RECOMMENDATIONS: AUDIT OF NRC'S  
MANAGEMENT DIRECTIVE 6.8, *LESSONS LEARNED*  
*PROGRAM* (OIG-10-A-03)

REFERENCE: CHAIRMAN, LESSONS LEARNED OVERSIGHT BOARD,  
MEMORANDUM DATED MARCH 12, 2010

Attached is the Office of the Inspector General's (OIG) analysis and status of recommendations as discussed in the agency's response dated March 12, 2010. Based on this response, recommendations 1, 2, and 3 remain resolved. Please provide an update on the status of these recommendations by May 17, 2010.

If you have questions or concerns, please call me at 415-5915 or Sherri Miotla, Team Leader at 415-5914.

Attachment: As stated

cc: N. Mamish, OEDO  
J. Andersen, OEDO  
J. Arildsen, OEDO  
C. Jaegers, OEDO

## Audit Report

### AUDIT OF NRC'S MANAGEMENT DIRECTIVE 6.8, *LESSONS LEARNED PROGRAM*

OIG-10-A-03

#### Status of Recommendations

Recommendation 1: Develop and implement a strategy for communicating agencywide lessons learned and program activities to agency staff.

Agency Response Dated  
March 12, 2010:

Previously, the agency responded to the recommendations in a December 16, 2009, memorandum that pointed out the staff's agreement with the recommendations and proposed completing the actions by February 28, 2010. Because many of the current Lessons Learned Oversight Board (LLOB) members were not involved during the initial development of the SPELL application, the LLOB requested that the Office of Information Services provide a briefing to ensure the SPELL application is still aligned with the current agency needs. As a result, various aspects of the SPELL communication plan may have to be modified. Therefore, the staff proposes to revise the completion dates to April 30, 2010

Develop and implement a strategy for communicating agencywide lessons learned and program activities to agency staff. Due Date: April 30, 2010.

OIG Analysis: OIG acknowledges the agency's continued progress in meeting the full intent of this recommendation through the implementation of an updated communications plan. This recommendation will be closed when the agency submits, and OIG reviews, the revised communications plan.

**Status:** Resolved.

## Audit Report

### AUDIT OF NRC'S MANAGEMENT DIRECTIVE 6.8, *LESSONS LEARNED PROGRAM*

OIG-10-A-03

#### Status of Recommendations

Recommendation 2: Implement the plan to release SPELL for agency staff use.

Agency Response Dated  
March 12, 2010:

Previously, the agency responded to the recommendations in a December 16, 2009, memorandum that pointed out the staff's agreement with the recommendations and proposed completing the actions by February 28, 2010. Because many of the current Lessons Learned Oversight Board (LLOB) members were not involved during the initial development of the SPELL application, the LLOB requested that the Office of Information Services provide a briefing to ensure the SPELL application is still aligned with the current agency needs. As a result, various aspects of the SPELL communication plan may have to be modified. Therefore, the staff proposes to revise the completion dates to April 30, 2010

Implement the plan to release the SharePoint Enterprise Lessons Learned (SPELL) program for agency staff use.  
Due Date: April 30, 2010.

OIG Analysis:

The agency's planned implementation of SPELL for agencywide use addresses the intent of this recommendation. OIG will close this recommendation pending final implementation of SPELL.

**Status:**

Resolved.

## Audit Report

### AUDIT OF NRC'S MANAGEMENT DIRECTIVE 6.8, *LESSONS LEARNED PROGRAM*

OIG-10-A-03

#### Status of Recommendations

Recommendation 3: Reaffirm and communicate management's support for the program.

Agency Response Dated  
March 12, 2010:

Previously, the agency responded to the recommendations in a December 16, 2009, memorandum that pointed out the staff's agreement with the recommendations and proposed completing the actions by February 28, 2010. Because many of the current Lessons Learned Oversight Board (LLOB) members were not involved during the initial development of the SPELL application, the LLOB requested that the Office of Information Services provide a briefing to ensure the SPELL application is still aligned with the current agency needs. As a result, various aspects of the SPELL communication plan may have to be modified. Therefore, the staff proposes to revise the completion dates to April 30, 2010

Reaffirm and communicate management's support for the program. Due Date: April 30, 2010.

OIG Analysis: OIG acknowledges the efforts to reaffirm and communicate management support of the lessons learned program. This response addresses the intent of the recommendation and OIG will close the recommendation when the agency officially communicates management's support for the program.

**Status:** Resolved.