

NAMCO Controls
2100 W. Broad Street
Elizabethtown, NC 28337



US Nuclear Regulatory Commission
Attn: Document Control Desk
Washington, DC 20555-0001

January 7, 2010

Subject: Reply to Notice of Nonconformance

Reference: NRC Report 99900378/2009 - 201

Namco Controls, Inc.'s reply to the Notice of Nonconformance is attached. Namco is committed to resolve this issue to prevent future nonconformance in this area.

Sincerely,

A handwritten signature in black ink, appearing to read "Ken Gould".

Ken Gould
Quality Manager
Namco Controls

cc: Richard A. Rasmussen, Chief
Quality & Vendor Branch 2
Division of Construction Inspection & Operational Programs
Office of New Reactors

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The purpose of this document is to provide a response to the NCR nonconformances as defined in the follow-up inspection conducted October 29-30, at the Namco Controls facility in Elizabethtown, North Carolina.

A. Notice of Nonconformance 9900378/2009-201

The NRC inspectors found that Namco failed to annotate the calibration records for measuring and test equipment that had gone beyond their recalibration dates, as required by Calibration Procedure Manual 000, "Calibration System Manual". Specifically, caliper CAL-8 and multimeter 43851245 went beyond their recalibration dates, and Namco did not record these instances in your calibration database or files. Corrective Action Request 09-020, dated October 30, 2009, was issued in response to the nonconformance.

Reason for the nonconformance

Namco made a conscious decision in not calibrating the listed equipment. Namco relocated its manufacturing facility in early 2008 and chose not to calibrate the spare measuring devices until after the move. Namco personnel did not follow the procedure that requires the out of calibration to be recorded in the database. The out of calibration equipment was quarantined and not used.

Corrective Action

Procedure CPM-000 was revised to remove the requirement that out of calibration equipment is recorded in the database. Namco records the equipment used and the calibration date for each work order (customer order) that is generated. Therefore, Namco has records that show that no out of calibration equipment was used.

Corrective Action to Prevent further nonconformances

Training on CPM-000 was conducted with all affected associates.

Date for Full Compliance

Full compliance was achieved on November 2, 2009 as indicated by the sign off of CPM-000.