UNITED STATES
NUCLEAR REGULATORY COMMISSION
WASHINGTON, D.C. 20555-0001

OCT 1 5 2007

OAO Corporation
2277 Research Boulevard
Mailstop 4G ATTN: Joyce L. Lambert
Rockville, MD 20850

SUBJECT: TASK ORDER NO.19 ENTITLED "Ad-Hoc Support for Short Term Projects",
UNDER DELIVERY ORDER NO. DR-33-07-358

Dear Ms. Lambert:

In accordance with Section C.27 entitled "Task Order Procedures," of the subject delivery order,
this letter hereby definitizes Task Order 19. This effort shall be performed in accordance with
the enclosed Statement of Work and OAO Corporation's cost estimate dated, September 18,
2007, which is made a part hereof of this order.

The following individual(s) are considered to be essential to the successful performance of the
work hereunder:

Dan Pomykala - Project Manager

The Contractor agrees that such personnel shall not be removed from the effort under the task
order without compliance with the Key Personnel Clause (2052.215-70) of the delivery order.

Task Order No. 19 shall be in effect from September 26, 2007, through September 25, 2008,
with a total cost ceiling of $1,928,279.03.

This Task Order No. 19 obligates funds in the amount of $1,269,000.00. The obligated amount
shall, at no time, exceed the task order cost ceiling. When and if the amount(s) paid and payable
to the Contractor hereunder shall equal the obligated amount, the Contractor shall not be
obligated to continue performance of the work unless and until the Contracting Officer shall
increase the amount obligated with respect to this task order. Any work undertaken by the
Contractor in excess of the obligated amount specified above is done so at the Contractor's risk.

Your contacts during the course of this task order are:

Technical Matters: Harry Kromer - (301) 415-6817
                       Wil Madison - 301-415-7221

Contractual Matters: Richard Bright - (301) 415-8086

C/18

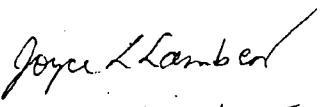*ACCOUNTING AND APPROPRIATION DATA Task Order No. 19 is as follows:

B&R: 77B-15-122-160 JC: ~~J70027~~ BOC: 2574 APPN: 31X0200.710 COM: 700700082   J 7002
$10,000.00

B&R: 710-15-5F1-340 JC: J1273 BOC: 2572 APPN: 31X0200.710 COM: 10770865C
$210,000.00

B&R: 710-15-5E1-332 JC: J1145 BOC: 2574 APPN: 31X0200.710 COM: 10770936C
$206,000.00

B&R: 710-15-5F1-342 JC: J1278 BOC: 2572 APPN: 31X0200.710 COM: 10770867C
$205,000.00

B&R: 710-15-5F1-340 JC: J1273 BOC: 2572 APPN: 31X0200.710 COM: 10770865C
$190,000.00

B&R: 710-15-5F1-340 JC: J1272 BOC: 2572 APPN: 31X0200.710 COM: 10770865C
$85,000.00

B&R: 710-15-5F1-340 JC: J1272 BOC: 252A APPN: 31X0200.710 COM: 10770938C
$67,000.00

B&R: 710-15-5FE-212 JC: J1294 BOC: 252A APPN: 31X0200.710 COM: 10770938C
$12,000.00

B&R: 710-15-5E1-332 JC: J1145 BOC: 2547 APPN: 31X0200.710 COM: 10770783C
$264,000.00

B&R: 710-15-5F1-342 JC: J1278 BOC: 252A APPN: 31X0200.710 COM: 10770938C $5,000.00

B&R: 710-15-5G1-348 JC: J1096 BOC: 2574 APPN: 31X0200.710 COM: 10770825C
$15,000.00

*ADMINISTRATIVELY TRANSFERRED FUNDS FROM BASE CONTRACT

The issuance of this task order does not amend any terms or conditions of the subject delivery order.

Please indicate your acceptance of this task order by having an official who is authorized to bind your organization, execute three copies of this document in the spaces provided below and return two copies to the Contract Specialist. You should retain the third copy for your records. If you have any questions regarding the subject task order, please contact Richard Bright, Contract Specialist on (301) 415-8086.

Sincerely,

Eleni Jernell, Contracting Officer
Contract Management Branch No. 3
Division of Contracts
Office of Administration

ACCEPTED: *Joyce L Lambert*

_____Joyce L. Lambert_____
NAME

_____Contracts_____
TITLE

_____10/23/07_____
DATE

Task Order 19 Ad-Hoc Support for Short Term Projects	BASE YEAR RATE	BASE YEAR HOURS	BASE YEAR AMOUNT
OFF-SITE			
010	010 Program Manager		
020	020 Project Manager		
030	030 Quality Assurance Manager		
050	050 Principal BPR Specialist		
060	060 Senior BPR Specialist		
070	070 Principal Systems Architect		
080	080 Senior Systems Architect		
090	090 Principal Information Engineer		
100	100 Senior Information Engineer		
110	110 Senior Functional Analyst		
130	130 Systems Analyst 5		
140	140 Systems Analyst 4		
150	150 Systems Analyst 3		
160	160 Systems Analyst 2		
170	170 Systems Analyst 1		
210	210 Computer Programmer 7		
220	220 Computer Programmer 6		
230	230 Computer Programmer 5		
240	240 Computer Programmer 4		
250	250 Computer Programmer 3		
251	251 Computer Programmer 2		
260	260 Support Specialist 6		
270	270 Support Specialist 5		
280	280 Support Specialist 4		
290	290 Support Specialist 3		
310	310 Engineer 5		
320	320 Engineer 4		
350	350 Sr Computer Security Specialist		
360	360 Computer Security Specialist		
370	370 Operations Manager		
430	430 Communications Network Engineer		
520	520 Apps Systems Analysis and Program Manager	(b)(4)	
530	530 Apps Systems Analysis and Program Sup		
540	540 Apps Systems Analyst/Programmer - St Spec		
550	550 Apps Systems Analyst/Programmer - Lead		
560	560 Telecommunications/Internetworking Designer		
570	570 Network Planner		
580	580 Network Operations Specialist		
590	590 Telecommunications Engineer - Senior		
600	600 Telecommunications Engineer - Inter		
610	610 Telecommunications Systems Analyst		
620	620 Network Controller		
630	630 Telecommunications Engineer/Analyst		
640	640 Network Control Technician		
650	650 Telecommunications Analyst/Tech-Senior		
700	700 Documentation Specialist		
710	710 Documentation Coordinator		
720	720 Technical Expert - Level 4		
730	730 Technical Expert - Level 3		
740	740 Technical Expert - Level 2		
750	750 Technical Expert - Level 1		
760	760 Information Services Consultant		
ON-SITE			
105	105 Senior Information Engineer Onsite		
265	265 Support Specialist 6 Onsite		
275	275 Support Specialist 5 Onsite		
285	285 Support Specialist 4 Onsite		
525	525 Apps Systems Analysis and Program Manager Onsite		
535	535 Apps Systems Analysis and Program Sup Onsite		
545	545 Apps Systems Analyst/Programmer - St Spec Onsite		
555	555 Apps Systems Analyst/Programmer - Lead Onsite		
715	715 Documentation Coordinator Onsite		
745	745 Technical Expert - Level 2 Onsite		
TOTAL		(b)(4)	$1,928,279.03

Task Order 19   Ad-Hoc Support for Informal, Short-Term Support Projects

A.   Background

The Office of Information Services (OIS) has taken the direction that all requests for support from within the NRC should be serviced, at least at the basic level. This task order identifies the types of tasks that will be requested by the NRC and the resulting actions that should be taken once those tasks have been identified.

B.   Scope

The scope of this task order is limited to work to be performed for current automated computer systems and future systems (if any) after they are developed and placed into production at the NRC.

This SOW defines the level of effort to be expended on tasks such as providing technical support on an ad hoc, informal, short-term basis to assist with support projects. The efforts would include, but not be limited to, ad hoc report creation, database creation, working with staff early on to map strategy, define key business points, and the like, for IT projects (e.g., screening forms).

C.   Statement of Work

1.   Maintenance

The Contractor shall be responsible for making necessary changes to ensure that identified problems with a system/module are corrected and the system is returned to production in the shortest amount of time possible.

Maintenance Requests:

The NRC TOM/client shall notify the Contractor of system maintenance requests using the Rational ClearQuest change request system, in accordance with the Delivery Order, Statement Of Work, Section C.3, Subsections 3.1 "Maintenance" and 3.2 "Maintenance Change Request Process." The Contractor shall follow the procedures contained in the "OIS Application Change Request System Guide using Rational ClearQuest" to document all maintenance work performed and completed.

2.   Ad Hoc Support

The work shall include, but is not limited to, the following tasks:

a.   The Contractor shall provide ad hoc reporting capabilities, as required. This may include the creation of a report using Crystal Reports, Microsoft Access, and other software. It may also include the modification, or assistance in modifying, existing reports.

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b. The Contractor shall provide assistance in the creation of a database that could be used for report generation.

c. The Contractor shall provide assistance in the creation of screening forms.

d. The Contractor shall provide technical support to make fixes or enhancements to small applications (approved in the Technical Reference Model) not presently covered under another M&O task order.

e. Requests:

    a. The NRC TOM shall issue requests via email to the responsible contractor.

    b. The Contractor shall document all requests, noting the originator and action requested.

    c. The Contractor shall provide an assessment of the effort needed to complete the request and forward it to the NRC TOM.

    d. The NRC TOM shall review the Contractor's assessment and respond to the Contractor within 2 days.

    e. A copy of the completed request shall be sent to the NRC TOM.

D. Schedule of Deliverables

Deliverable	Responsibility	Delivery Schedule
Request for assistance in solving problem	OIS Lead Analyst/User	As required
Review and authorize request	NRC TOM	Within 2 workdays after receipt
Work Plan for resolving request	Contractor	Whenever work effort will exceed 8 hours
Work effort nearing ceiling	Contractor	When less than 25 percent of maximum authorized hours are available
Deployment	Contractor/NRC	When product to CM effort tested and ready for deployment

Task Order 19

| Work effort status reports | Contractor | (1) As required, and (2) When ready for deployment |

E.   Place of Performance

Most efforts under this SOW can be performed at the Contractor site. Access to the NRC facilities shall be provided by the NRC staff, as required, during normal working hours for the duration of this SOW.

F.   Expertise/Skills

The Contractor shall provide personnel with the following skills/experience:

1.   demonstrated ability to perform problem source identification and resolution

2.   excellent communications and interpersonal skills

3.   competency in writing user and technical requirements and documentation, as demonstrated by prior assignments

4.   demonstrated ability to create a database

5.   knowledge of Microsoft Access and Crystal Reports

G.   Task Order Manager
The manager for this task order is Wil Madison, (301) 415-7221. The alternate task order manager is Arthur Davis, (301) 415-5780.

Task Order 19