

# Williams Industrial Services Group, L.L.C.



A Global Power Equipment Group Company

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January 22, 2009

Cynthia A. Carpenter  
Director, Office of Enforcement  
United States Nuclear Regulatory Commission  
11555 Rockville Pike  
Mail Stop MS014E1  
Rockville, MD 20852

**Re: Confirmatory Order (EA-01-082, EA-04-172)**

Dear Ms. Carpenter,

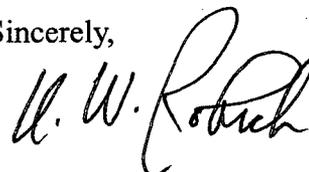
On November 15, 2005, the Nuclear Regulatory Commission ("NRC") issued a Confirmatory Order ("Order") to Williams Industrial Services Group, LLC ("Williams" also "WISG") to confirm commitments that Williams made to the NRC concerning violations issued by the NRC on February 24, 2005. The Order required Williams to engage an independent auditor to perform an audit of its Safety Conscious Work Environment ("SCWE") training within twelve months from the date of that Order and for every year thereafter for a total of three years. The Order also required that the results of the audit be provided to senior Williams management for appropriate action, and that the results be made available to the Commission for review upon request.

As stated in our letter to the Commission dated July 14, 2006, Williams engaged NJN Associates and J. R. Clark Associates to perform the audit of Williams Group's SCWE training effectiveness for 2006. NJN Associates and J. R. Clark Associates also performed the audit for 2008. The 2008 audit was conducted during September through November of 2008 at Williams' headquarters in Tucker, Georgia and on-site at three nuclear facilities where Williams performs work. The audit consisted of a pre-audit conference with Williams' senior management, interviews with Williams' managers, supervisors and craft employees, and an inspection of related records. A post audit conference was conducted on December 16, 2008, and the final report was issued on December 19, 2008.

The auditors concluded that "The main audit conclusion of the 2006 Audit report, that WISG had successfully developed and implemented training to ensure effective understanding of SCWE by management, supervisors, staff and craft employees, was confirmed during the 2008 Audit. Employees interviewed at all sites audited continued to express a firm understanding of WISG concern and support for safe operations. ... Also, WISG has continued to make very significant progress in improving its SCWE training records." The auditor's addressed progress made on the recommendations made in the 2006 and 2007 reports and provided several additional recommendations to further enhance Williams' SCWE program. A copy of this report is available for the Commission's review.

This report has been provided to senior Williams Group management, and I have directed that they implement the auditor's recommendations. I believe that Williams will continue to improve our SCWE program as the measures that we have implemented take effect. Please feel free to contact me at the number shown above, or Mr. Herb Johnson, Williams' General Counsel at (770) 879-4189 concerning any of these issues.

Sincerely,

A handwritten signature in black ink, appearing to read "K. W. Robuck". The signature is written in a cursive style with a large, looping initial "K".

Kenneth W. Robuck

President

