



UNITED STATES  
NUCLEAR REGULATORY COMMISSION  
REGION IV  
612 EAST LAMAR BLVD, SUITE 400  
ARLINGTON, TEXAS 76011-4125

January 20, 2009

Dr. John Abraham  
1687 Hollander Court  
Marietta, GA 30066

Dear Dr. Abraham:

I want to convey our appreciation for your talk during our inspector counterpart meeting held on November 20, 2008. Your talk "Dealing with an Angry Public" was extremely valuable to us. As an organization that is facing intense stakeholder concern, your comments were helpful in understanding how to dialogue clearly with citizens that hold concerns on nuclear power.

Your talk provided clear examples from your experiences that were helpful to our inspectors. You shared some techniques that will help in our preparation for public meetings. Your premise of direct inspector involvement in public communications enabled a healthy dialogue among us regarding roles and responsibilities. Your personal stories and direct experiences provided credibility to your talk.

Again, thank you for the preparation for this talk and thank you for the insights.

Sincerely,

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Elmo Collins  
Regional Administrator

Dr. John Abraham

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