

U.S. NUCLEAR REGULATORY COMMISSION'S RESPONSE TO OIG-08-A-19 AUDIT OF U.S. NUCLEAR REGULATORY COMMISSION'S LAPTOP MANAGEMENT

This enclosure provides the response to the Office of the Inspector General's (OIG) memorandum, dated September 30, 2008, which conveyed the findings and recommendations discussed in the OIG's report, "Audit of NRC's Laptop Management (OIG-08-A-19)."

Recommendation 1

Develop agencywide policy and procedures regarding the implementation and monitoring of security controls, especially concerning virus protection and operating system updates, for all agency-owned laptop computers.

Response

Agree. U.S. Nuclear Regulatory Commission (NRC) will develop agencywide policy and procedures regarding the implementation and monitoring of security controls, especially concerning virus protection and operating system updates, for all agency-owned laptop computers.

Completion date: January 30, 2009

Recommendation 2

Communicate the policy in recommendation 1 to the agency when initially complete. Send periodic reminders of the policy requirements, as well as detailed instructions on how to fulfill the requirements.

Response

Agree. NRC will issue a memo to office directors and regional administrators and issue a yellow announcement to staff, including detailed instructions on how to fulfill the requirements. The periodic reminder of the laptop policy requirements will be a part of the continuous monitoring reminders that go out annually to system owners.

Completion date: January 30, 2009

Recommendation 3

Provide mandatory formal training to all IT coordinators and property custodians on how to update security controls on laptops.

Response

Agree. IT coordinators and property custodians do not have the necessary skill sets to update security controls on laptops. The system administrator and Information System Security Officer (ISSO) roles have been identified as roles with significant security responsibility. These roles have been identified to perform this type of task, and personnel that occupy these

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roles should have the necessary skill sets to implement and maintain security controls on laptops. NRC will provide mandatory formal training to all system administrators and ISSOs on how to update security controls on laptops.

Completion date: July 1, 2009

Recommendation 4

Develop a process for verifying that all required security controls are implemented on agency-owned laptops.

Response

Agree. NRC will develop a process for verifying that all required security controls are implemented on agency-owned laptops.

Completion date: March 31, 2009

Recommendation 5

Develop a protocol to facilitate the efficient and routine updating of agency-owned laptops located at headquarters.

Response

Agree. NRC will develop a protocol to facilitate the efficient and routine updating of agency-owned laptops located at headquarters.

Completion date: July 1, 2009