

INSPECTOR GENERAL



TENNESSEE VALLEY AUTHORITY

400 West Summit Hill Drive, E4 A14
Knoxville, Tennessee 37902

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APR 08 1987

Mr. J. Nelson Grace, Regional Administrator
Nuclear Regulatory Commission
101 Marietta Street, Suite 2900
Atlanta, GA 30323

Dear Mr. Grace:

Enclosed is a copy of the report resulting from our audit of the programs that process employee concerns within the Tennessee Valley Authority. The report is intended to fulfill my commitment made on May 12, 1986, to the Nuclear Regulatory Commission (NRC) to conduct such an audit.

The audit concentrated on the two programs in the Office of Nuclear Power (ONP), the Watts Bar Employee Concerns Special Program (ECSP) and the "new" Employee Concerns Program (ECP) during the period of August to November 1986. The Office of the General Counsel (OGC) was included to a limited extent because of its diminishing role. The OIG's quality assurance process includes review of OIG's investigations.

The objectives were to determine whether these programs are: (1) effectively processing employee concerns, and (2) operating in compliance with applicable policies and procedures. In summary, we found that both the ECSP and ECP are essentially accomplishing their objectives and that OGC files were orderly and contained information to support its reports.

Improvements were recommended for the ECSP in areas, such as the quality of reports, supporting documentation, progress reporting, tracking of corrective actions, feedback to concerned employees, and NRC reporting requirements. Recommendations for ECP improvements dealt with limiting program scope, preparing investigative plans, and refining other procedural matters. No recommendations were made for OGC.

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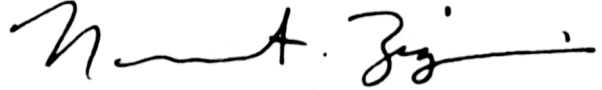
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The ONP and OGC comments to the draft audit report did not indicate any disagreement with our findings. The comments indicated that some ONP actions were already underway, and others were planned to satisfy our recommendations. The OIG will follow-up in future audits on implementation of ONP commitments.

Your comments or questions are welcome.

Sincerely,

A handwritten signature in black ink, appearing to read "Norman A. Zigrossi". The signature is fluid and cursive, with a long horizontal stroke at the end.

Norman A. Zigrossi
Inspector General

Enclosure