### NOV 27 1992

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Docket Nos. 50-259, 50-260, 50-296, 50-327, 50-328, 50-390, 50-391 License Nos. DPR-33, DPR-52, DPR-68, DPR-77, DPR-79, CPPR-91, CPPR-92

Tennessee Valley Authority ATTN: Dr. Mark O. Medford Vice President Nuclear Assurance, Licensing & Fuels 3B Lookout Place 1101 Market Street Chattanooga, TN 37402-2801

Gentlemen:

SUBJECT: MEETING SUMMARY - WATTS BAR UNIT 1 AND UNIT 2

This letter refers to the meeting conducted in the NRC Region II office in Atlanta, Georgia, on November 24, 1992. The meeting was at your request to discuss current status of Department of Labor and employee concerns issues. A list of attendees and a copy of the TVA handout are enclosed.

It is our opinion that this meeting was beneficial and provided a better understanding of TVA's activities.

Should you have any questions concerning this letter, please contact me.

Sincerely,

Original Signed By:

Ellis W. Merschoff, Director Division of Reactor Projects

Enclosures: 1. List of Attendees

2. Presentation Summary

cc w/encls: (See page 2)

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NOV 27 1992

#### Tennessee Valley Authority

cc w/encls: J. B. Waters, Director Tennessee Valley Authority ET 12A 400 West Summit Hill Drive Knoxville, TN 37902

D. Nunn, Vice President, Tennessee Valley Authority 3B Lookout Place 1101 Market Street Chattanooga, TN 37402-2801

W. J. Museler Vice President, Watts Bar Site Tennessee Valley Authority P. O. Box 800 Spring City, TN 37381

M. J. Burzynski, Manager Nuclear Licensing and Regulatory Affairs Tennessee Valley Authority 3B Lookout Place 1101 Market Street Chattanooga, TN 37402-2801

G. L. Pannell Site Licensing Manager Watts Bar Nuclear Plant Tennessee Valley Authority P. O. Box 800 Spring City, TN 37381

TVA Representative Tennessee Valley Authority 11921 Rockville Pike Suite 402 Rockville, MD 20852

General Counsel Tennessee Valley Authority 400 West Summit Hill Drive ET 11B 33H Knoxville, in 37902 2

The Honorable Robert Aikman County Executive Rhea County Courthouse Dayton, TN 37321

The Honorable Johnny Powell County Executive Meigs County Courthouse Decatur, TN 37322

M. H. Mobley, Director Division of Radiological Health T.E.R.R.A. Building, 6th Floor 150 9th Avenue North Nashville, TN 37219-5404

A. Harris

bcc w/encls: (See page 3)

#### Tennessee Valley Authority

bcc w/encls: E. W. Merschoff, DRP/RII J. R. Johnson, DRP/RII K. P. Barr, DRP/RII B. M. Bordenick, OGC J. B. Brady, DRP/RII G. R. Jenkins, EICS/RII M. S. Callahan GPA/CA R. D. Gibbs, DRP/RII C. A. Julian, DRS/RII P. A. Taylor, DRS/RII G. C. Lainas, NRR F. J. Hebdon, NRR L. C. Plisco, OEDO P. S. Tam, NRR NRC Document Control Desk

NRC Resident Inspector U. S. Nuclear Regulatory Commission Route 2, Box 700 Spring City, TN 37381

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RII:DRP

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11/27/92

#### ENCLOSURE 1

### LIST OF ATTENDEES

#### Name

### Title

#### NRC Staff

S. Ebneter	Regional Administrator, Region II (RII)
L. Reyes	Deputy Regional Administrator, RII
J. Johnson	Deputy Director, Division of Reactor Projects (DRP), RII
B. Wilson	Branch Chief, DRP, RII
G. Jenkins	Director, Enforcement and Investigation Coordination Staff (EICS), RII
C. Uryc	Enforcement Specialist, EICS, RII
J. Brady	Project Engineer, DRP, RII
R. Musser	Resident Inspector, DRP, RII
R. Rosano	Office of Enforcement

#### TVA Staff

M. Medford

- T. Cosby
- P. Reynolds M. Burzynski

Vice President, Nuclear Assurance, Licensing, and Fuels Concerns Resolution Staff Manager Labor Relations Manager, Nuclear Licensing and Regulatory Affairs ENCLOSURE 2

### TVA/NRC Meeting Status of DOL and Employee Concerns Issues

November 24, 1992

### AGENDA

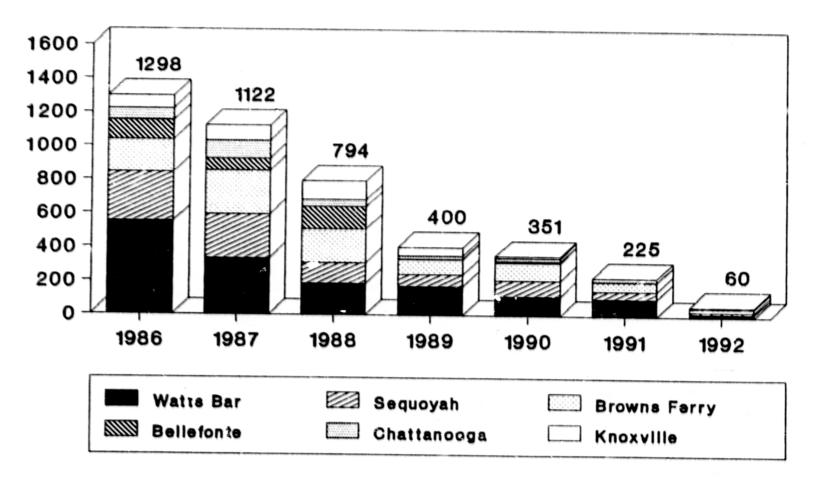
- 1. Introduction
- 2. Employee Concerns
- 3. DOL Issues
- 4. Perspective on Complaints

Mark Medford Tom Cosby Phil Reynolds Mark Medford

# Concerns Resolution Staff

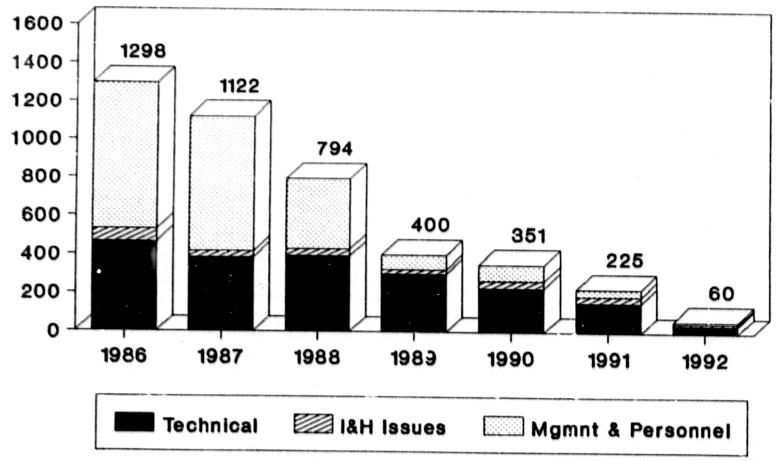
- Declining trend in concerns continues
  - Number in 1991 was 36% less than 1990
  - Number in 1992 is 73% less than 1991
- Declining trend attributed to the following:
  - Better communication between management and employees
  - Better job of resolving employee issues
- Future plans for CRS:
  - Cover sites from corporate as site performance improves
  - Seqouyah to transition early next year
  - Integrate CRS into ongoing program after Watts Bar Unit 1 licensing
- Contractor interface
  - Contract requirements for concerns resolution program
  - Watts Bar interface found effective during NRC audit
  - Contractor programs monitored by CRS
- Declining trend is consistent with other complaint programs

# Concerns Resolution Staff Issues By Location



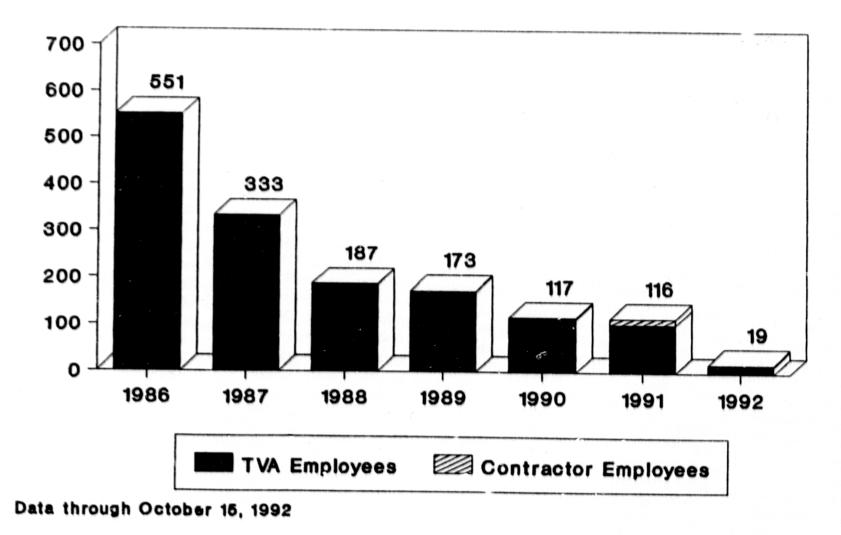
Data through October 15, 1992

# Concerns Resolution Staff Issues By Category



Data through October 15, 1992

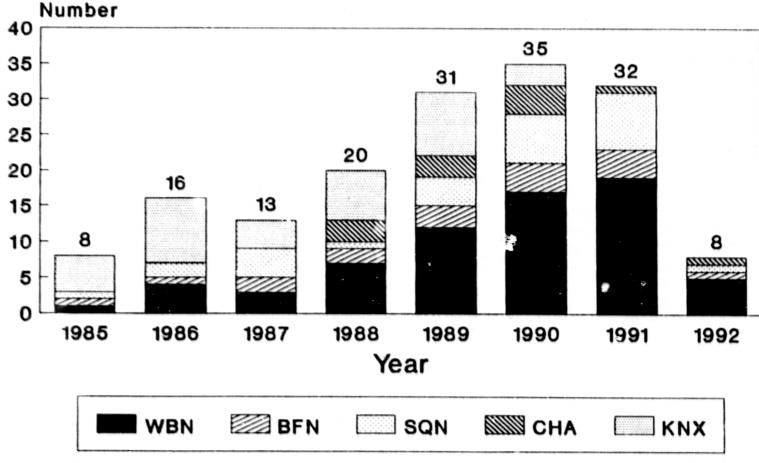
### Watts Bar Concerns Resolution Staff TVA and Contractor Issues



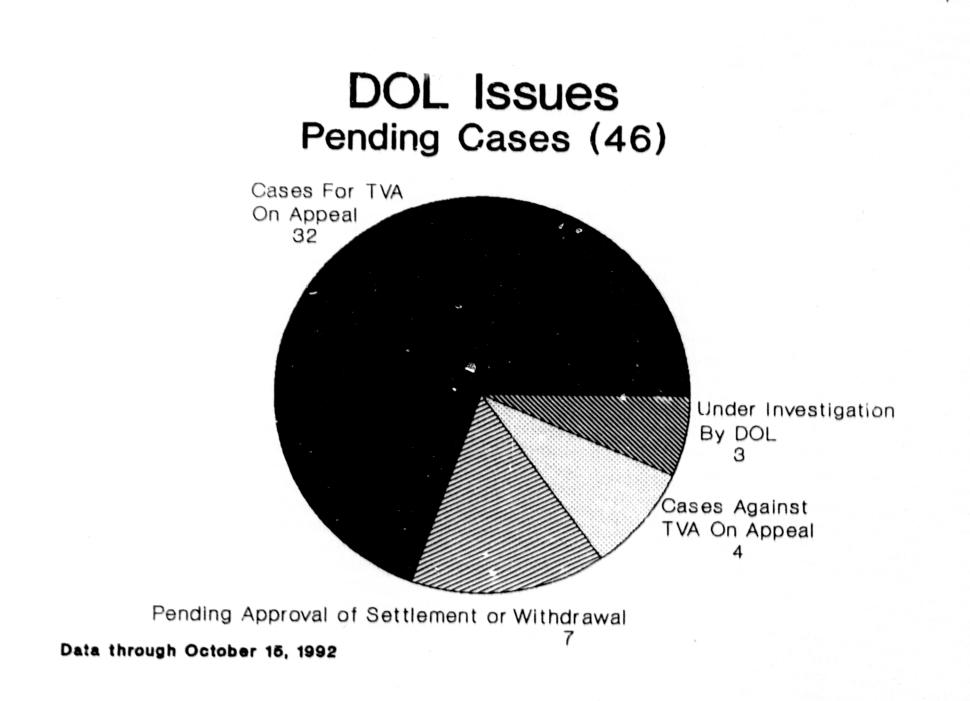
### Labor Relations Current Status

- Causes of DOL Complaints
  - Downsizing and rightsizing
  - Alleged "blacklist" memo
  - Alternate path for grievances
- TVA actions to reverse trend
  - Improved communication with employees
  - Improved investigative procedures
  - Early identification and prevention tactics
  - Increased management involvement
  - Improved communication with DOL
- Declining trend in DOL complaints filed
  - Number in 1992 is 75% less than 1991
  - Significant reduction in complaints at Watts Bar
- Significant progress made in resolution of DOL complaints
  - 46 cases currently open
  - 127 cases closed since 1979

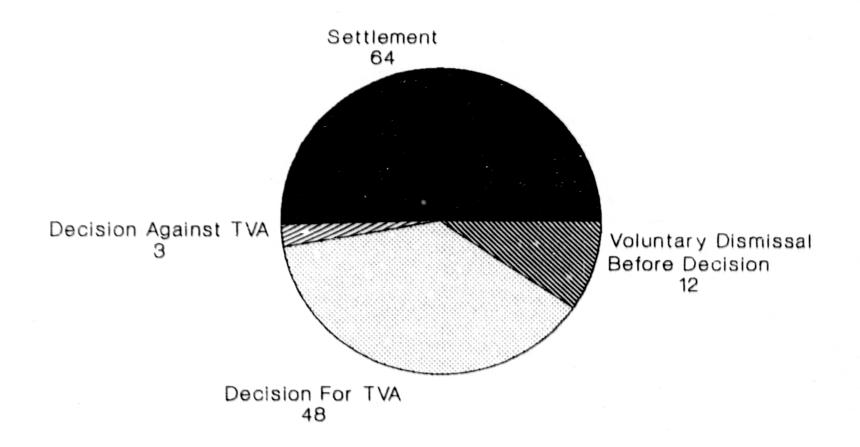
# DOL 210 Complaints Filed By Location



Data through October 15, 1992



# DOL Issues Closed Cases Since 1979 (127)

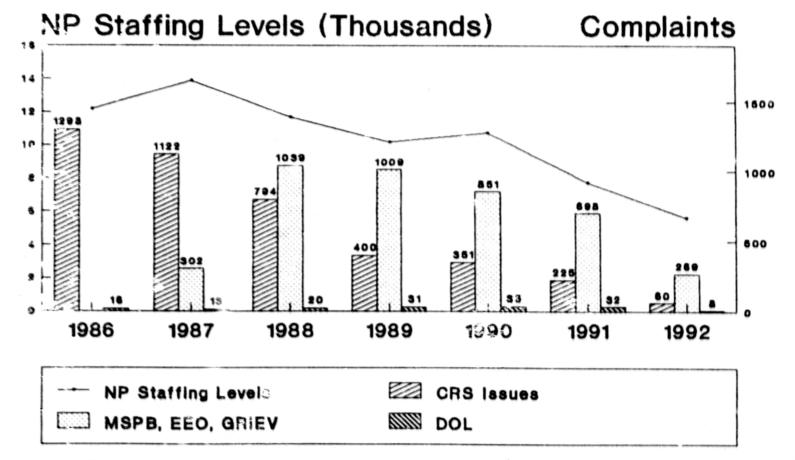


#### Data through October 15, 1992

### Perspective and Summary

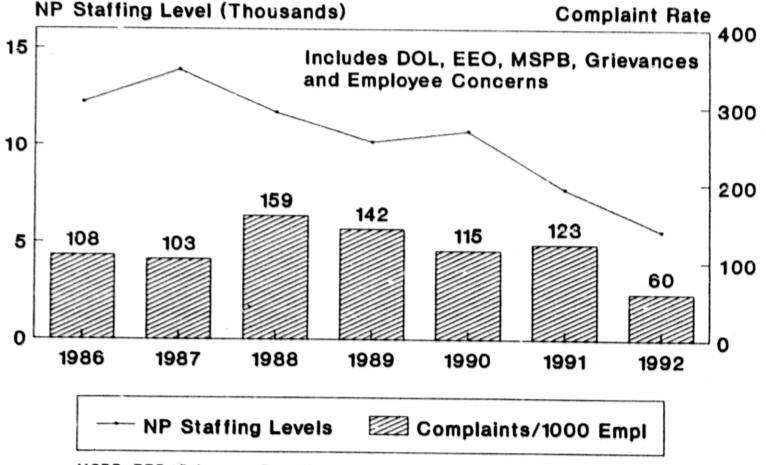
- Correlation with significant organization changes
  - Number of CRS issues has declined through this period
  - DOL and other employee complaint issues increased during period of downsizing and rightsizing
- Rate of complaints per 1000 employees has declined through this period
  - Rate increased in 1988 and 1991 as a result of staffing reductions
  - Performance in 1992 shows improvement even with staffing reductions
- Improved performance
  - Improved communication between management and employees
  - Increased management involvement in employee issues
  - Predictability in organization mission and direction
- Emphasis for the future

### Total Complaints All Reporting Systems



MSPB, EEC, GRIEV data not available for 1986 Data through October 16, 1992

## Total Complaints Rate per 1000 Employees



MSPB, EEO, Grievance Data Not Available For 1986