

Keys to Surry Power Station's NRC Exam

Communication – Written and Verbal

- **Early and Clear Communications and Expectations shared**
- **Frequent communications (about twice a week)**
- **Use of a project plan to track completion of key deliverables**
- **Timely submittals of material**
 - **Delay the exam, if needed**

VALIDATION

- **Simulator Exams Validated – 2 Crews**
- **Admin JPMs Validated – 4 Individuals**
- **In-plant/simulator JPMs Validated – 3 Individuals**
- **Written Exam – 12 individuals**
 - **Above average, below average, and average individuals selected**
 - **Scores predicted prior to validation**

Reaching a Consensus on Changes

- **Came with alternative questions**
 - **Came with alternatives to alternative**
- **Came with a desire to have a fair and discriminating exam**
- **Communications were never heated, even when disagreement could not be resolved**
- **If unable to resolve an issue, it was put aside to discuss at a later time**

Exam Implementation

- **Prep Week**
 - In-processing completed prior to arrival
 - Material ready and plans set to accomplish the goals
 - Accepting change when change was needed
 - Accepting change when change was desired
- **NRC Exam Week**
 - Organized, but flexible (i.e., back-up plans)
 - Significant support (i.e., people and rooms to sequester candidates)
 - Continuous oversight of the process/plan

Contacts

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