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STATEMENT OF WORK TASK ORDER 1 CONTRACT NO. DR- 09-08-326

Biennial Review of Administrative Charges for Delinquent Debt

1.0 Background

Under the Chief Financial Officers Act of 1990, the agency's Chief Financial Officer is required to perform a biennial review of fees and other charges imposed "for services and things of value it provides and make recommendations on revising charges to reflect costs incurred by it in providing those services and things of value" (31 U.S.C. 902(a) (8)). The Office of the Chief Financial Officer (OCFO) of the NRC requests financial management advice and guidance for matters concerning the CFO audit, and general financial and accounting support tasks.

The Federal Claims Collection Standards (4 CFR 102.13 (d)) state that an "agency shall assess against a debtor any charges to cover administrative costs incurred as a result of a delinquent debt. Calculation of administrative costs should be based upon actual costs incurred or upon cost analyses establishing a n average of additional costs incurred by the agency in processing and handling claims against other debtors in similar stages of delinquency." On a biennial bases, the NRC is required to review the charges assessed against delinquent debts.

The NRC is currently billing delinquent debtors at a rate of \$5 per month for each month of the delinquency. In addition, the NRC charges each delinquent debtor \$75 when an order is issued. These administrative costs were based on the April 6, 2006 biennial review.

2.0 Objective

To perform analyses related to the delinquent debt billing process, and complete the work requirements listed in this SOW.

3.0 Scope

Inclusive of and subservient to the scope under the base BPA, this work includes shall include cost analyses of both direct labor costs and other costs using the six processing steps in the delinquent debt process. Based on the cost analysis of charges assessed to debtors to cover administrative cost incurred because of delinquent debts, the contractor should provide recommendations to assist the NRC in determining the amount of charges that it should assess against delinquent debtors.

4.0 <u>Task 1</u>

Requirement

The contractor shall:

- Review applicable legislative and regulatory requirements of the revised Federal Claims Collection Standards related to administrative costs which are recoverable by NRC.
- 2. Evaluate the April 2006 biennial review document (to be provided upon Task Order award) for findings or issues to be re-reviewed in this 2008 review.
- 3. Utilize cost analysis techniques consisting primarily of interviewing NRC personnel to determine the direct labor, indirect costs, and other costs. Other costs to be analyzed would include fringe

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benefits, telephone charges, postage, supervisory review, and costs by other offices such as OGC and the Regions. NRC anticipates approximately 4 interviews with NRC staff would be necessary.

<u>Standard</u>

The contractor shall prepare a written report on the results of the review which shall include the evaluation and conclusion regarding the adequacy of NRC's policies, procedures and practices related to the assessment of administrative charges by NRC. The report shall identify the estimated costs for each phase of the process.

<u>Deliverables</u>

Item	Description	Due Date
1	Draft report of findings and recommendations for review. Upon award, NRC will share the April 2006 report with the Contractor; the 2008 report is expected to be similar in length and format (9 page Word document).	Within 30 calendar days of Task Order award
2	NRC will provide comments on the draft report to the contractor within seven calendar days of receipt. The contractor shall in turn provide a final report, responding to NRC's comments.	Within seven calendar days of receipt of NRC comments.

5.0 Period of Performance

The period of performance is three months from date of award.

6.0 Meetings

In addition to the interviews mentioned under requirement 3 of Task 1, section 4.0 above, the contractor shall attend approximately 3 status meetings at NRC's Two White Flint North Building located at 11545 Rockville Pike, Rockville, Maryland. The date and time of each meeting will be coordinated between the contractor and the NRC Technical Monitor or designated alternate. All local travel costs shall be born by the contractor.

7.0 Acceptance Criteria

For Task 1, section 4.0 above, the contractor shall prepare the final report that at a minimum should provide sufficient detail to ensure completeness, consistency, correctness, accuracy of the work performed and compliance with legitimate accounting industry standards. All deliverable products shall be grammatically correct according to industry standard rules and contain correct spelling. Technical and financial terms shall be communicated in a manner that is clearly understandable by all readers. All final deliverable products will be approved in writing by the Project Officer or a designated representative.

8.0 Government Furnished Materials and Equipment

For task 1 The NRC shall provide the contractor with the following items for use under task order:

- Computer reports, financial and accounting documents, and other documentation relevant to this task order.
- o Access to NRC staff and information systems as needed to perform under the task order.