



UNITED STATES  
NUCLEAR REGULATORY COMMISSION  
REGION IV  
611 RYAN PLAZA DRIVE, SUITE 400  
ARLINGTON, TEXAS 76011-4005

April 10, 2008

EA-08-003

Randall K. Edington, Executive  
Vice President, Nuclear  
and Chief Nuclear Officer  
Mail Station 7602  
Arizona Public Service Company  
P.O. Box 52034  
Phoenix, AZ 85072-2034

SUBJECT: MEETING SUMMARY FOR PALO VERDE NUCLEAR GENERATING STATION  
PUBLIC MEETING

Dear Mr. Edington:

On March 25, 2008, the NRC held a Regulatory Conference with Arizona Public Service Company at the Region IV offices in Arlington, Texas, to discuss the apparent violation identified in NRC inspection report 2007-012, at its Palo Verde Nuclear Generating Station, and in an NRC letter dated February 1, 2008. The apparent violation was a failure to implement corrective actions for a weakness in the performance of senior reactor operators that the licensee had identified in May 2007. This conference was held at the licensee's request.

During this meeting, Palo Verde management discussed the apparent causes for the failure to promptly correct the identified performance weakness, and corrective actions to ensure the correction of future performance weaknesses, and discussed its evaluation of the significance of the apparent violation. The meeting attendance list and Palo Verde's presentation are enclosed.

In accordance with 10 CFR 2.390 of the NRC's "Rules of Practice," a copy of this letter and its enclosures will be made available electronically for public inspection in the NRC Public Document Room or from the Publicly Available Records (PARS) component of NRC's document system (ADAMS). ADAMS is accessible from the NRC Web site at <http://www.nrc.gov/reading-rm/adams.html> (the Public Electronic Reading Room).

Randall K. Edington

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Should you have any questions concerning this matter, we will be pleased to discuss them with you.

Sincerely,

**/RA/**

Ryan E. Lantz, Chief  
Operations Branch  
Division of Reactor Safety

Dockets: 50-528, 50-529, 50-530  
Licenses: NPF-41, NPF-51, NPF-74

Enclosures:

1. Meeting Attendance List
2. Palo Verde Nuclear Generating Station Presentation

cc w/o Enclosure 2:

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Randall K. Edington

- 3 -

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Assistant Vice President  
Nuclear & Generation Services  
El Paso Electric Company  
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 Regional Administrator (EEC)  
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 Senior Resident Inspector (RIT)  
 Branch Chief, DRP/D (MCH2)  
 Senior Project Engineer, DRP/D (GEW)  
 Team Leader, DRP/TSS (CJP)  
 RITS Coordinator (MSH3)  
 DRS STA (DAP)  
 M. Vasquez (GMV)  
 C. Maier (MCM1)  
 K. Fuller (KSF)  
 R. Lantz (REL)  
 V. Dricks, PAO (VLD)  
 R. Kahler, NSIR/DRP/EP (REK)  
 J. Adams, OEDO RIV Coordinator (JTA)  
 ROPreports  
 PV Site Secretary (PRC)

SISP Review Completed: 3/31/08 ADAMS: ☒ Yes ☐ No Initials: PJE  
☒ Publicly Available ☐ Non-Publicly Available ☐ Sensitive ☒ Non-Sensitive

DOCUMENT NAME: Distribution for Reactor Escalated.wpd

DRS/OB	TL:ACES	C:DRS/OB		
PEIkmann	KSFuller	RLantz		
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4/10/08	4/10/08	4/10/08		

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## ENCLOSURE 1

### MEETING ATTENDANCE LIST

#### Nuclear Regulatory Commission

E. Collins, Regional Administrator  
T. Pruett, Deputy Director, Division of Reactor Safety  
V. Watkins, Deputy Director (Acting), Division of Reactor Safety (NASA)  
R. Lantz, Chief, Operations Branch, Division of Reactor Safety  
M. Hay, Chief, Branch D, Division of Reactor Projects  
K. Fuller, Regional Counsel; Director, Allegation Coordination and Enforcement Staff  
M. Vasquez, Senior Enforcement Specialist  
R. Kahler, Team Leader, NSIR/DRP/EP  
P. Elkmann, Senior Emergency Preparedness Inspector, Operations Branch,  
R. Treadway, Senior Resident Inspector

#### Arizona Public Service Company

R. Edington, Executive Vice President, Chief Nuclear Officer  
D. Mims, Vice President, Regulatory Affairs and Performance Improvement  
S. Bauer, Director, Regulatory Affairs  
J. Waid, Director, Training  
T. Radtke, General Manager, Emergency Services and Support  
P. Carpenter, Department Leader, Operations  
M. Ray, Department Leader Designate, Emergency Preparedness  
J. Wood, Department Leader, Operations Training  
R. Henry, Site Representative, Salt River Project

#### Other Attendees

R. Kidwell, Senior Nuclear Technologist, Regulatory Affairs, Comanche Peak Steam Electric  
Station  
J. Kinnel  
S. Oleo  
T. Young

ENCLOSURE 2

PALO VERDE NUCLEAR GENERATING STATION PRESENTATION

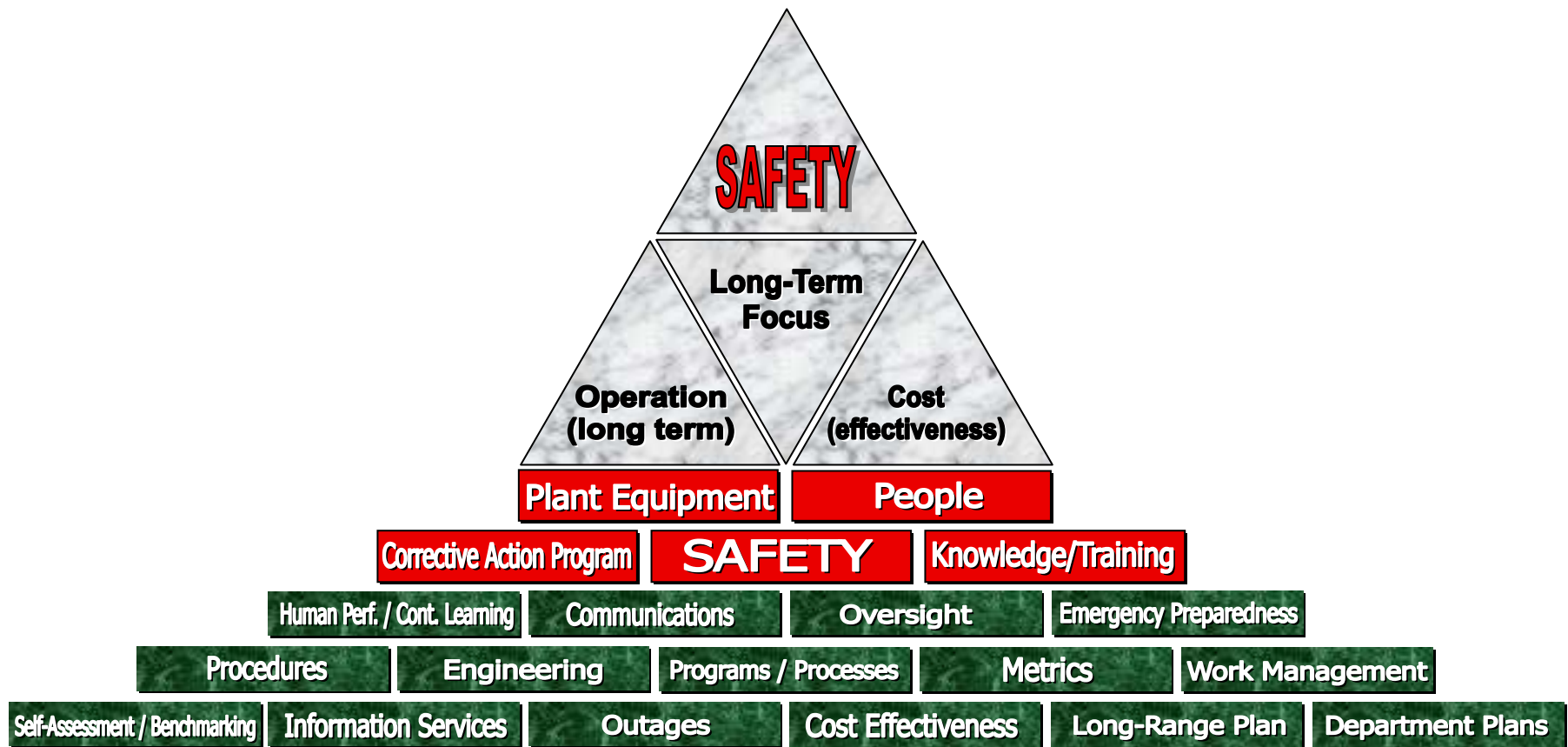
# **Emergency Action Level 1-7 Regulatory Conference**



# Randy Edington

Executive Vice President and  
Chief Nuclear Officer





**SAFELY** and efficiently **generate** electricity for the **long term**

# Emergency Preparedness Improvements

- Assessments / ImPACT
- Root Cause Investigations
- Organizational Changes
- Significant Training Efforts
- Procedures / EAL Improvements
- NEI 99-01 Revision 5 EAL Methodology Conversion

# Scott Bauer

Director

Regulatory Affairs



# Apparent WHITE Finding

- Performance Deficiency: Failure to Correct an RSPS Weakness in a Timely Manner
- Emergency Preparedness Significance Determination Process Criteria:
  - Timeliness “Well in Excess” of Suggested Guidance
  - Timeliness “Inappropriate in View of the Significance” of the Weakness
    - Inappropriate Because of the “Inability to Properly Classify an Emergency Condition”
- Finding Preliminarily Determined to be of Low to Moderate Safety Significance

# APS Perspective

- Assumed Knowledge Deficiency Existed With Definition of Prolonged Release
- Job Performance Measure (JPM) Was Flawed
  - Incorrect Answer
  - Insufficient Information
  - Unrealistic Scenario
- Corrective Action Program Not Effectively Used
- Knowledge Deficiency Would Not Result in Misclassification of an Actual Event

**Table 1: Fission Product Barrier Reference (Modes 1-4)**

FUEL CLAD BARRIER		RCS BARRIER		CONTAINMENT BARRIER	
POTENTIAL LOSS	LOSS	POTENTIAL LOSS	LOSS	POTENTIAL LOSS	LOSS
Highest valid CET temperature > 700°F [1-1]	Highest valid CET temperature > 1200°F [1-1]	RCS leak > 44 gpm [1-6]	RCS leak rate > available makeup capacity as indicated by a loss of RCS subcooling (i.e., RCS at saturation conditions) [1-6]	CTMT pressure 50 psig and increasing [1-10]	Rapid unexplained CTMT pressure decrease following initial increase [1-10]
	RCS activity > 300 µCi/gm Dose Equivalent I-131 [1-3]			CTMT pressure > 8.5 psig with both CTMT Spray Systems not operating [1-10]	CTMT pressure or sump level response not consistent with LOCA conditions [1-10]
	Time since shutdown=0.2 hrs: CTMT radiation monitor RU-148 > 2.1E+05 mrem/hr, or RU-149 > 2.4E+05 mrem/hr, OR Time since shutdown >.2 hrs: Refer to Appendix P [1-4] RU-148 / RU-149 curves [1-4]			CTMT radiation monitor RU-148 > 6.8E+06 mrem/hr, or RU-149 > 7.8E+06 mrem/hr [1-11]	Failure of both CTMT isolation valves in any one line to close and pathway to the environment exists [1-13]
	Time since shutdown=0.2 hrs: & total RCS leakage < 1 gpm: RCS radiation monitor RU-150 or RU-151 > 2.2E+04 mrem/hr OR Time since shutdown >.2 hrs & total RCS leakage < 1 gpm: Refer to Appendix P [1-4] RU-150 / RU-151curve [1-4]	SGTR > 44 gpm [1-7]	SGTR > 132 gpm with a prolonged release of contaminated secondary coolant occurring from the ruptured S/G to the environment (see limitations in Section 1) [1-7]		Release of contam. Secondary side to atmosphere (i.e., S/G safety or ADV) with S/G P/S leakage > Tech Spec allowable S/G P/S leakage [1-14]
Valid RVLMS level currently or previously < 21% plenum [1-2]		LOAF such that minimum acceptable feedwater flow cannot be maintained [1-8]		H <sub>2</sub> concentration > 3.5% by volume [1-10]	
				CET > 1200°F and not restored w/i 15 min. or CET > 700°F with RVLMS < 21% plenum and not restored within 15 min. [1-12]	
Any condition that, in the opinion of the SM/EC, indicates loss or potential loss of Fuel Clad Barrier [1-5]		Any condition that, in the opinion of the SM/EC, indicates loss or potential loss of RCS Barrier [1-9]		Any condition that, in the opinion of the SM/EC, indicates loss or potential loss of CTMT Barrier [1-15]	
APPLY THE CRITERIA ABOVE TO THE CONDITIONS BELOW					
UNUSUAL EVENT (NUE)	ALERT	SITE AREA EMERGENCY (SAE)		GENERAL EMERGENCY (GE)	
Any loss OR any potential loss of Containment	Any loss OR any potential loss of either Fuel Clad or RCS	Loss of both Fuel Clad and RCS  OR  Potential loss of both Fuel Clad and RCS  OR  Potential loss of either Fuel Clad or RCS AND loss of any additional barrier		Loss of any two barriers  AND  Potential loss of a third barrier	

FUEL CLAD BARRIER		RCS BARRIER		CONTAINMENT BARRIER	
<p>Plum</p> <p>High</p> <p>tem</p> <p>[1-7]</p>	<p>SGTR &gt; 44 gpm</p> <p>[1-7]</p>	<p>POTENTIAL LOSS</p> <p>RCS leak rate &gt; 44 gpm [1-6]</p>	<p>LOSS</p> <p>RCS leak rate &gt; available makeup capacity by a loss of RCS (i.e., RCS at design conditions)</p>	<p>SGTR &gt; 132 gpm with a prolonged release of contaminated secondary coolant occurring from the ruptured SG to the environment (see Limitations in Section 1) [1-7]</p>	<p>CTMT following [1-9]</p> <p>sump level consistent with [1-10]</p> <p>CT isolation time to close</p>
Valid RVLMS level currently or previously < 21% plenum [1-2]		LOAF such that minimum acceptable feedwater flow cannot be maintained [1-8]		H <sub>2</sub> concentration > 3.5% by volume [1-10]	
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Any loss OR any potential loss of Containment	Any loss OR any potential loss of either Fuel Clad or RCS	Loss of both Fuel Clad and RCS  OR  Potential loss of both Fuel Clad and RCS  OR  Potential loss of either Fuel Clad or RCS AND loss of any additional barrier		Loss of any two barriers  AND  Potential loss of a third barrier	

FUEL CLAD BARRIER			RCS BARRIER		CONTAINMENT BARRIER	
<p>High Temperature [1-1]</p> <p>SGTR &gt; 44 gpm [1-7]</p>	<p>POTENTIAL LOSS</p> <p>RCS leak rate &gt; 44 gpm [1-6]</p>		<p>LOSS</p> <p>RCS leak rate &gt; average makeup capacity by a loss of RCS (i.e., RCS at conditions)</p>		<p>SGTR &gt; 132 gpm with a prolonged release of contaminated secondary coolant occurring from the ruptured SG to the environment (see Limitations in Section 1) [1-7]</p>	
<p>Valid RVLMS level currently or previously &lt; 21% plenum [1-2]</p>			<p>LOAF such that minimum acceptable feedwater flow cannot be maintained [1-8]</p>		<p>H<sub>2</sub> concentration &gt; 3.5% by volume [1-10]</p>	
					<p>CET &gt; 1200°F and not restored w/i 15 min. or CET &gt; 700°F with RVLMS &lt; 21% plenum and not restored within 15 min. [1-12]</p>	
<p>Any condition that, in the opinion of the SM/EC, indicates loss or potential loss of Fuel Clad Barrier [1-5]</p>			<p>Any condition that, in the opinion of the SM/EC, indicates loss or potential loss of RCS Barrier [1-9]</p>		<p>Any condition that, in the opinion of the SM/EC, indicates loss or potential loss of CTMT Barrier [1-15]</p>	
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UNUSUAL EVENT (NUE)		ALERT		SITE AREA EMERGENCY (SAE)		GENERAL EMERGENCY (GE)
<p>Any loss OR any potential loss of Containment</p>		<p>Any loss OR any potential loss of either Fuel Clad or RCS</p>		<p>Loss of both Fuel Clad and RCS</p> <p><b>OR</b></p> <p>Potential loss of both Fuel Clad and RCS</p> <p><b>OR</b></p> <p>Potential loss of either Fuel Clad or RCS AND loss of any additional barrier</p>		<p>Loss of any two barriers</p> <p><b>AND</b></p> <p>Potential loss of a third barrier</p>

# Prolonged Release

- EPIP 99, Appendix A, Section 1, Precautions and Limitations Defines “Prolonged Release of Contaminated Secondary Coolant” as Encompassing:
  - A Main Steam Line Break
  - A Feedwater Line Break
  - A Stuck-open SG Safety
  - A Stuck-open Atmospheric Dump Valve
  - A Plant Cooldown (i.e., to Mode 5) While Steaming the Affected SG to Atmosphere
- Cooling SG to 540 Degrees F is Not a “Prolonged Release”
- Potential “Inability to Properly Classify” is Specific to the Cooldown to Mode 5 Attribute of EAL 1-7

# Timeline

- JPM Administered 30 Times from 2005 to 2007
- 21 Emergency Coordinators (EC) Classified GE (Declaring EAL 1-7 Loss Versus Potential Loss)
- 8 ECs Were Remediated to Intended GE JPM Answer
- May 2, 2007 1 EC Challenged JPM Answer and JPM Error Was Recognized But No Corrective Action Initiated
- May 3, 2007 JPM Selected for NRC Initial Exam
- JPM Validated as GE by Exam Preparers

# Timeline

- July 27, 2007 JPM Administered in July NRC Exam and Answer Challenged by License Candidate
- July 30, 2007 PVAR Written
- September 19, 2007 JPM Corrected
- October 9, 2007 Corrected JPM Administered to EC (Not Yet Retrained) and Classified as GE
- October 25, 2007 Remediation Training Completed for ECs (Within 90 Days of PVAR)

# APS Perspective

- Actions to Remediate the Identified Deficiency Took 175 Days From Identification
- APS Failed to Enter the JPM Error Into the Corrective Action Program Upon Initial Identification on May 2, 2007
- APS Failed to Afford the Appropriate Significance to an Emergency Preparedness Classification Issue
  - Error Propagated Into NRC Initial Exam
  - Recurred During 95003 Inspection
- APS Agrees This Was a Performance Deficiency

# Significance

- Knowledge Deficiency Would Not Result in the “Inability to Properly Classify an Emergency Condition”
  - EAL 1-7 and EAL Scheme Not Deficient
  - JPM Error Reinforced a Misapplication of the EAL in the JPM Setting
  - Misapplication of EAL 1-7 in the JPM Setting Would Not Result in the Inability to Classify an Actual Emergency Condition
- Performance Deficiency is of Very Low Safety Significance

# APS Perspective

- Event Classification Training Has Multiple Levels:
  - Classroom Training and Written Exams on EAL Tables
  - Emergency Plan JPMs are a Tool for Testing Individual Knowledge of the EAL Tables
  - Simulator-evaluated Scenarios Test the Ability of Operations Teams to Classify Events
  - Full-scale Drills / Exercises Test the Ability of ERO Teams to Classify Events

# APS Perspective

- Failure of This JPM Would Not Lead to Misclassification in an Actual Event
  - JPM Provides a Limited Set of Information
    - A Very Small Subset of Available Plant Indications
    - A Snapshot in Time of an Event
    - Examinee is Given up to 15 Minutes to Evaluate the Information Provided and Make a Classification
    - Selected Cues Trigger EAL Decisions
  - JPM Did Not Provide the Sequence of the Event
    - Operator Actions That Had Been Taken
    - How the Plant Got to the Current Conditions
    - Each Procedure Followed and Where the CRS is in Those Procedures
    - Classifications Would Occur in Stages, Not All at One Time

# APS Perspective

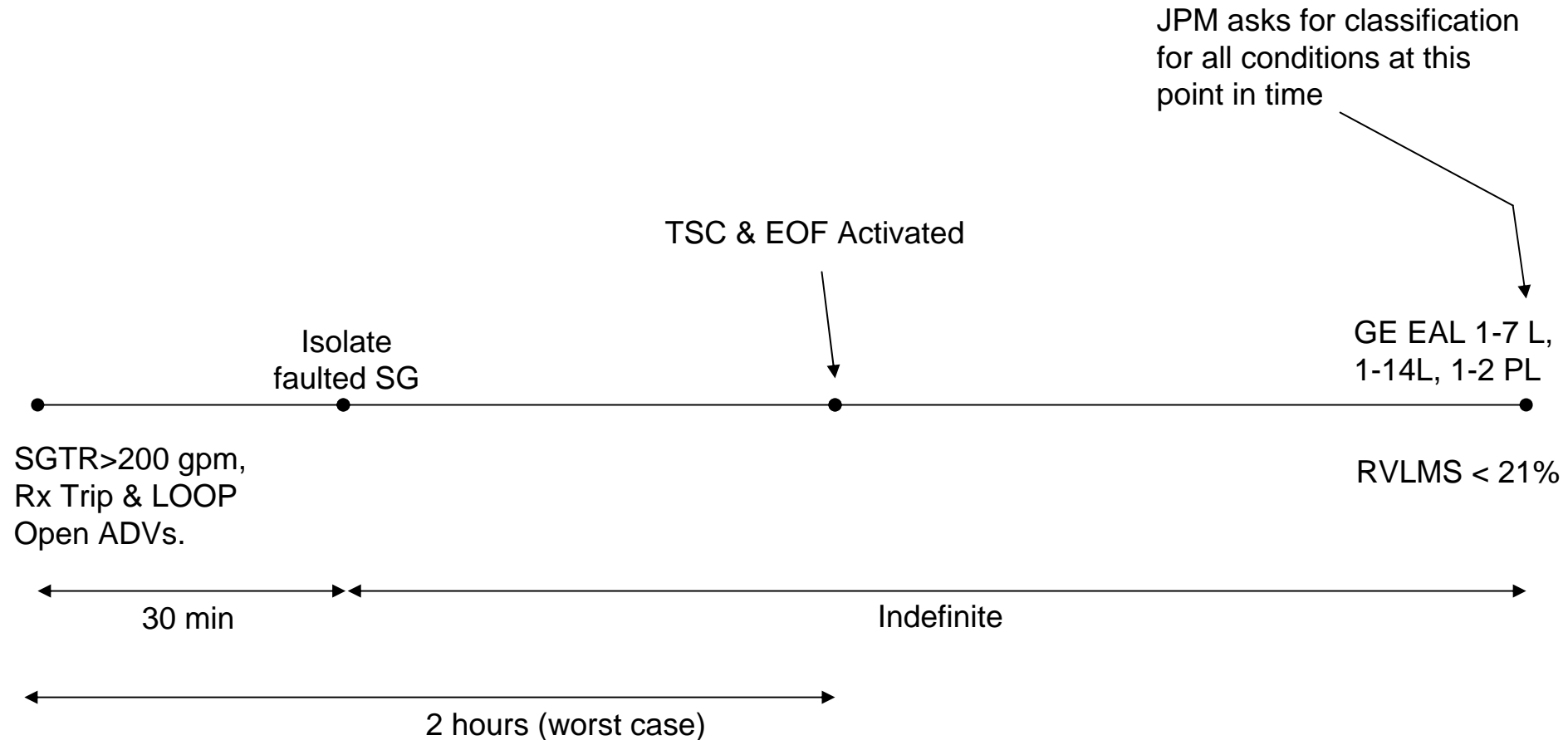
- SGTR JPM Cues
  - An SGTR>200 gpm Has Occurred
  - Reactor Has Been Tripped
  - On the Reactor Trip, a Loss of Power to the Grid Occurred
  - A Loss of Both HPSI Pumps Occurred
  - The CRS Entered the Functional Recovery Procedure
  - Power Restored to PBA-S03 Using the “A” EDG and the “A” HPSI Pump Has Been Started
  - RVLMS Indicated <21% in the Outlet Plenum 10 Minutes Ago But Is Now >21%
  - Secondary Plant Stabilized Using ADVs and “A” AFW

# APS Perspective

- SGTR JPM Cues
  - *An SGTR > 200 gpm Occurred (EAL 1-7 PL or L)*
  - Reactor Has Been Tripped
  - On the Reactor Trip, a Loss of Power to the Grid Occurred
  - A Loss of Both HPSI Pumps Occurred
  - The CRS Entered the Functional Recovery Procedure
  - Power Restored to PBA-S03 Using “A” EDG and the “A” HPSI Pump Has Been Started
  - *RVLMS Indicated < 21% in the Outlet Plenum 10 Minutes Ago But Is Now > 21% (EAL 1-2 PL)*
  - *Secondary Plant Stabilized Using ADVs and “A” AFW (EAL 1-14 L and EAL 1-7 PL)*

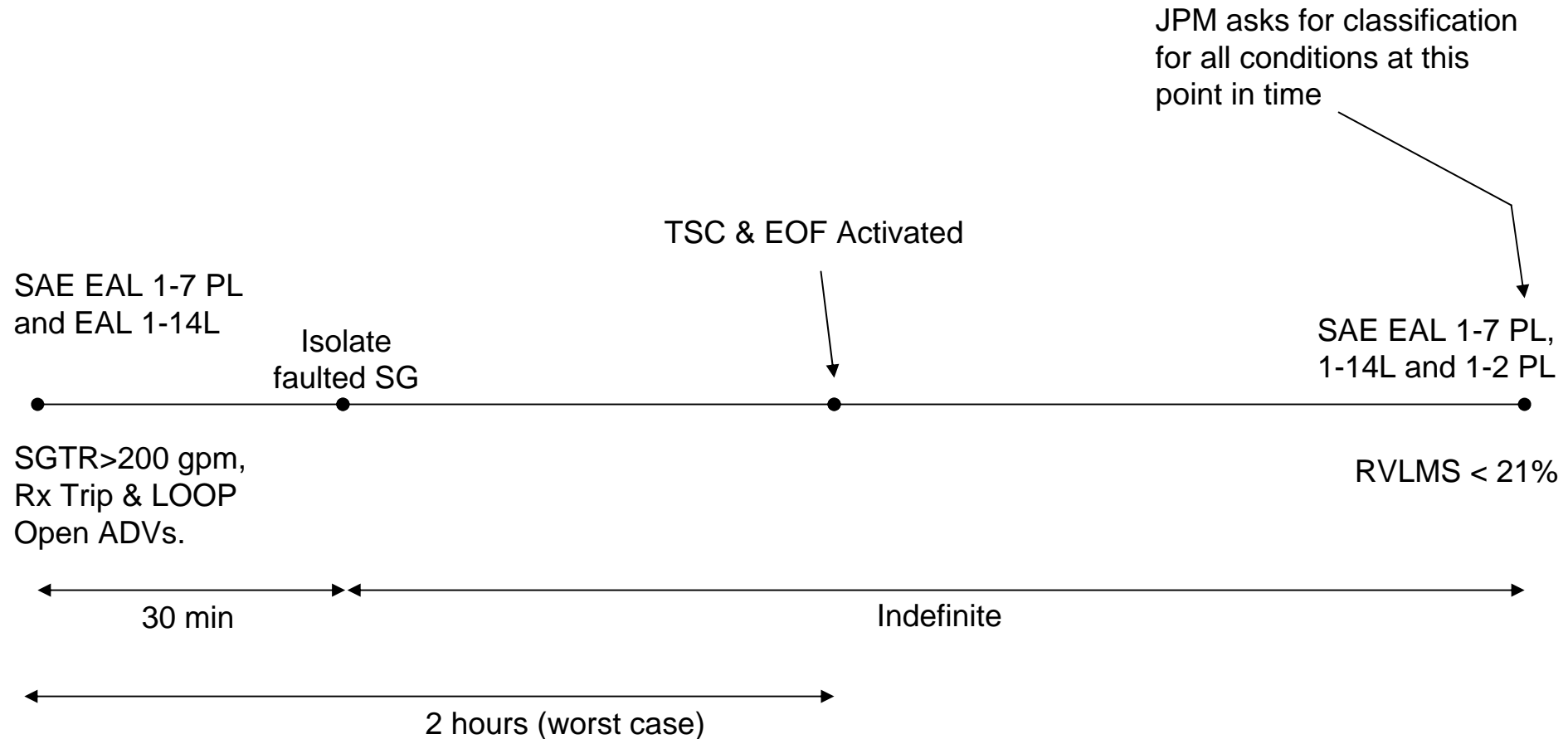
# Event Timeline

## *JPM Scenario*



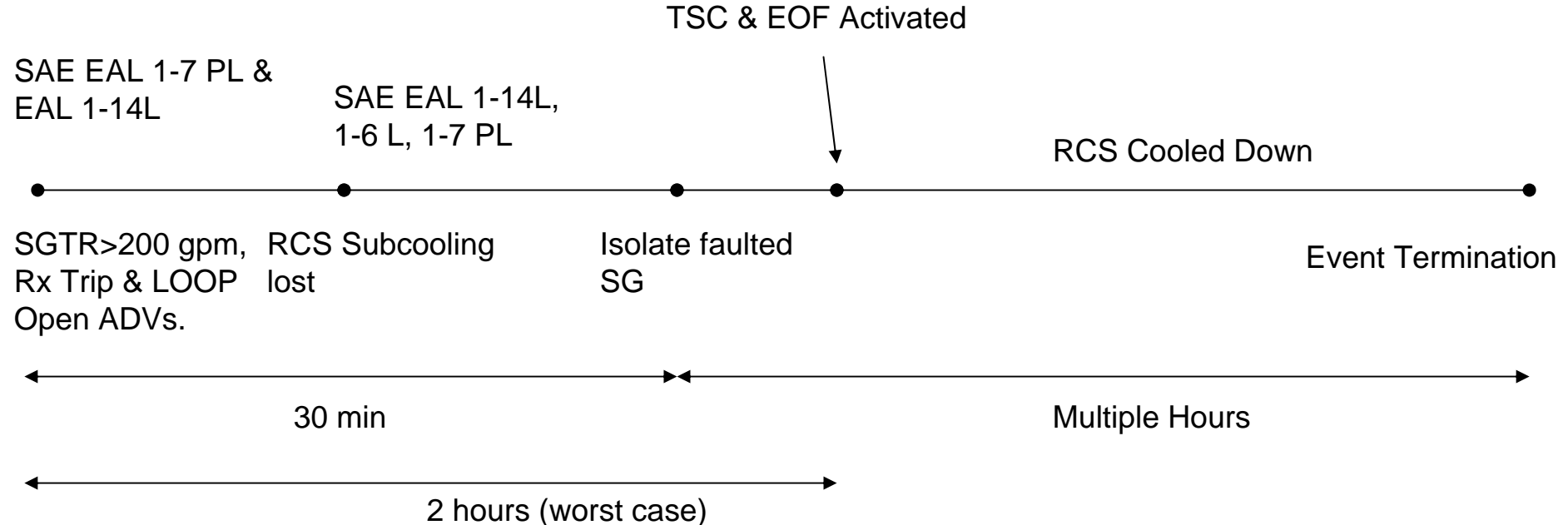
# Event Timeline

## *JPM Scenario*



# Event Timeline

## *Simulator Results for JPM Scenario Initial Conditions*



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Any loss OR any potential loss of Containment	Any loss OR any potential loss of either Fuel Clad or RCS		Loss of both Fuel Clad and RCS  OR  Potential loss of both Fuel Clad and RCS  OR  Potential loss of either Fuel Clad or RCS AND loss of any additional barrier		Loss of any two barriers  AND  Potential loss of a third barrier

**Table 1: Fission Product Barrier Reference (Modes 1-4)**

FUEL CLAD BARRIER		RCS BARRIER		CONTAINMENT BARRIER	
POTENTIAL LOSS	LOSS	POTENTIAL LOSS	LOSS	POTENTIAL LOSS	LOSS
Highest valid CET temperature > 700°F [1-1]	Highest valid CET temperature > 1200°F [1-1]	RCS leak > 44 gpm [1-6]	RCS leak rate > available makeup capacity as indicated by a loss of RCS subcooling (i.e., RCS at saturation conditions) [1-6]	CTMT pressure 50 psig and increasing [1-10]	Rapid unexplained CTMT pressure decrease following initial increase [1-10]
	RCS activity > 300 µCi/gm Dose Equivalent I-131 [1-3]			CTMT pressure > 8.5 psig with both CTMT Spray Systems not operating [1-10]	CTMT pressure or sump level response not consistent with LOCA conditions [1-10]
	Time since shutdown=0.2 hrs: CTMT radiation monitor RU-148 > 2.1E+05 mrem/hr, or RU-149 > 2.4E+05 mrem/hr, OR Time since shutdown >.2 hrs: Refer to Appendix P [1-4] RU-148 / RU-149 curves [1-4]			CTMT radiation monitor RU-148 > 6.8E+06 mrem/hr, or RU-149 > 7.8E+06 mrem/hr [1-11]	Failure of both CTMT isolation valves in any one line to close and pathway to the environment exists [1-13]
	Time since shutdown=0.2 hrs: & total RCS leakage < 1 gpm: RCS radiation monitor RU-150 or RU-151 > 2.2E+04 mrem/hr OR Time since shutdown >.2 hrs & total RCS leakage < 1 gpm: Refer to Appendix P [1-4] RU-150 / RU-151curve [1-4]	SGTR > 44 gpm [1-7]	SGTR > 132 gpm with a prolonged release of contaminated secondary coolant occurring from the ruptured S/G to the environment (see limitations in Section 1) [1-7]		Release of contam. Secondary side to atmosphere (i.e., S/G safety or ADV) with S/G P/S leakage > Tech Spec allowable S/G P/S leakage [1-14]
Valid RVLMS level currently or previously < 21% plenum [1-2]		LOAF such that minimum acceptable feedwater flow cannot be maintained [1-8]		H <sub>2</sub> concentration > 3.5% by volume [1-10]	
				CET > 1200°F and not restored w/i 15 min. or CET > 700°F with RVLMS < 21% plenum and not restored within 15 min. [1-12]	
Any condition that, in the opinion of the SM/EC, indicates loss or potential loss of Fuel Clad Barrier [1-5]		Any condition that, in the opinion of the SM/EC, indicates loss or potential loss of RCS Barrier [1-9]		Any condition that, in the opinion of the SM/EC, indicates loss or potential loss of CTMT Barrier [1-15]	
APPLY THE CRITERIA ABOVE TO THE CONDITIONS BELOW					
UNUSUAL EVENT (NUE)	ALERT	SITE AREA EMERGENCY (SAE)		GENERAL EMERGENCY (GE)	
Any loss OR any potential loss of Containment	Any loss OR any potential loss of either Fuel Clad or RCS	Loss of both Fuel Clad and RCS  OR  Potential loss of both Fuel Clad and RCS  OR  Potential loss of either Fuel Clad or RCS AND loss of any additional barrier		Loss of any two barriers  AND  Potential loss of a third barrier	

# Conditions for Misclassification Unlikely

- Given the Assumed Knowledge Deficiency, the Following Must All Occur for There to be a Misclassification
  - SGTR >132 gpm
  - Must be a Loss of Condenser Forcing ADVs to be Used (i.e., Containment Loss)
  - Fuel Clad Barrier Potential Loss
  - These Conditions Must All Exist Prior to Isolation of the Affected SG

# Summary

- JPM Does Not Reflect the Conditions of an Actual Event
  - Timing/Sequence Not Provided
    - Faulted SG Would Be Isolated, Terminating Release
  - Integrated Control Room Information Not Available
  - SGTR Events Generally Not Associated With a Potential Loss of Fuel Clad
- Assumed Knowledge Deficiency Created by the JPM is Inconsequential to Classification of SGTRs Not Leading to Potential Loss of Fuel Clad
- JPM Does Not Exercise Classification As It Would Be Done During an Actual Event
  - Classification Would Occur in Stages As the Event Progresses
  - Classifications Would Take Into Account Actual Changes in Plant Conditions
  - Multiple Personnel Would Be Involved Depending on Timing/Sequence
  - Integration/Multiple Information Sources Available

# Additional Information

- During an Event, a Peer Check is Directed and a Final Review is Performed as Time Permits
  - EPIP-01 and -03 Used for Classification
  - Procedures Direct the EC to Have Another EC-qualified Person Independently Verify the Classification (Normally the STA)
  - If Technical Support Center and Emergency Operations Facility are Manned, Additional EC-qualified People Would Be Checking Classification
- These Independent Checks Not Available During JPM
- STAs Received Specific “Prolonged Release” Training Independent of JPM Error Corrective Actions

# Conclusion

- APS Agrees This Was a Performance Deficiency
  - CAP Not Initially Used Which Propagated Error and Delayed Corrective Actions
- Job Performance Measures Have Limited, Specific Application
- Deficiency Did Not Result in the Inability to Properly Classify an Emergency Condition in an Actual Event
- Broad-based Corrective Actions Taken and Planned to Improve Emergency Preparedness

# Terry Radtke

General Manager

Emergency Services and Support



# Leadership Training

## *Accountability Model*

# Assessment

- Nuclear Assurance Audit (Feb) / Evaluated Exercise (March)
  - Developed EP Improvement Plan
- Management Review / ImPACT Review (June)
  - Independent Assessment
  - ImPACT Assessment Activities
  - Revision of the EP Improvement Plan

# Assessment

- ImPACT Root Cause Investigation (August)
  - Business Plan Building Block Status
  - Site Integrated Business Plan (SIBP)
  - Site Integrated Improvement Plan (SIIP)
- EAL 1-7 Root Cause Investigation (October)
  - EC Advisors Established
  - Accelerated Knowledge / Training Improvement Actions
  - EAL Reviews

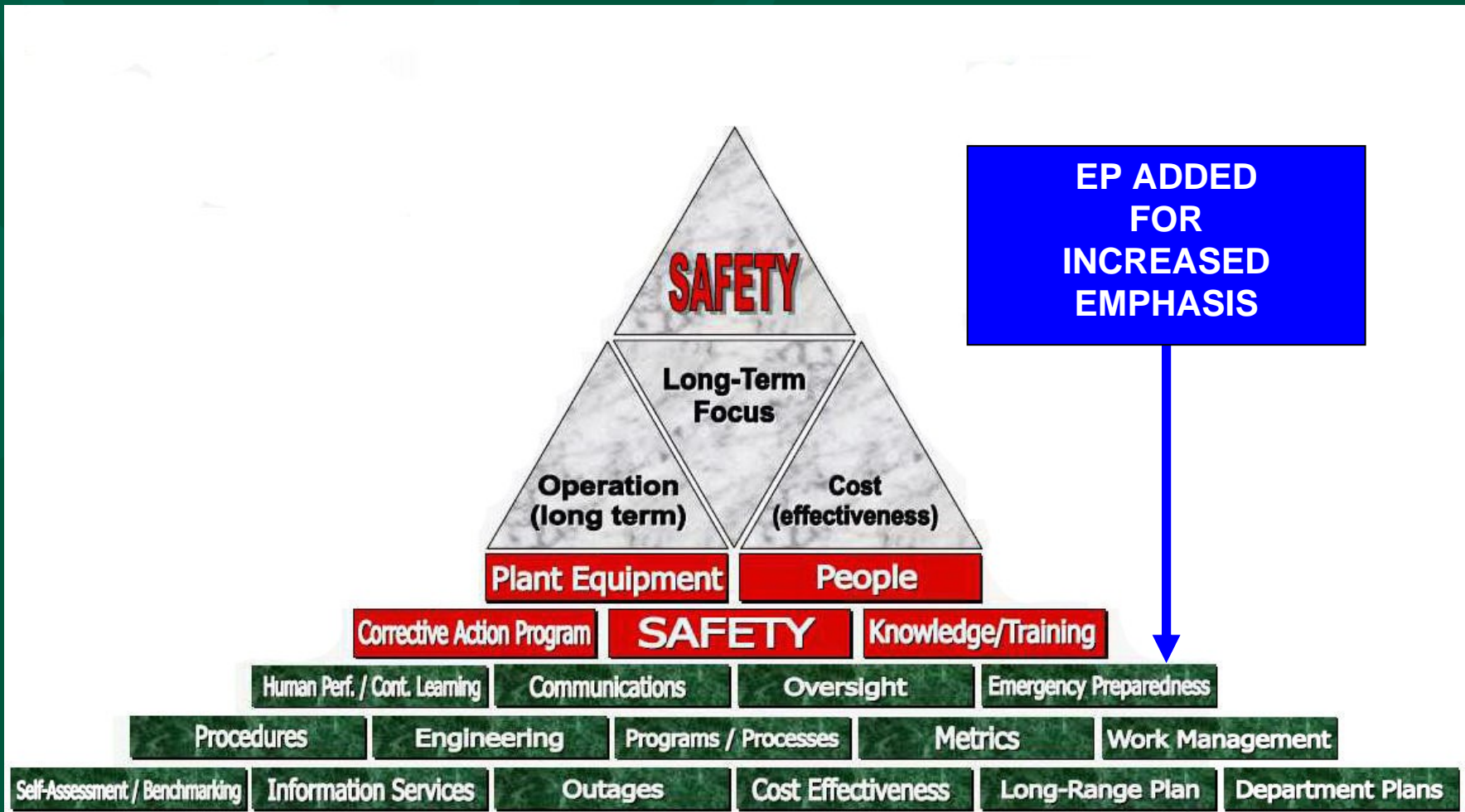
# Benchmarking

- Site visits in 2007 / 2008

Pilgrim	River Bend	Waterford
Callaway	FitzPatrick	Turkey Point
Nine Mile Point	SONGS	St. Lucie

- Industry and Peer Expert Assistance
- Best Practice Improvement Plans
- Performance Metrics

# Ownership and Accountability

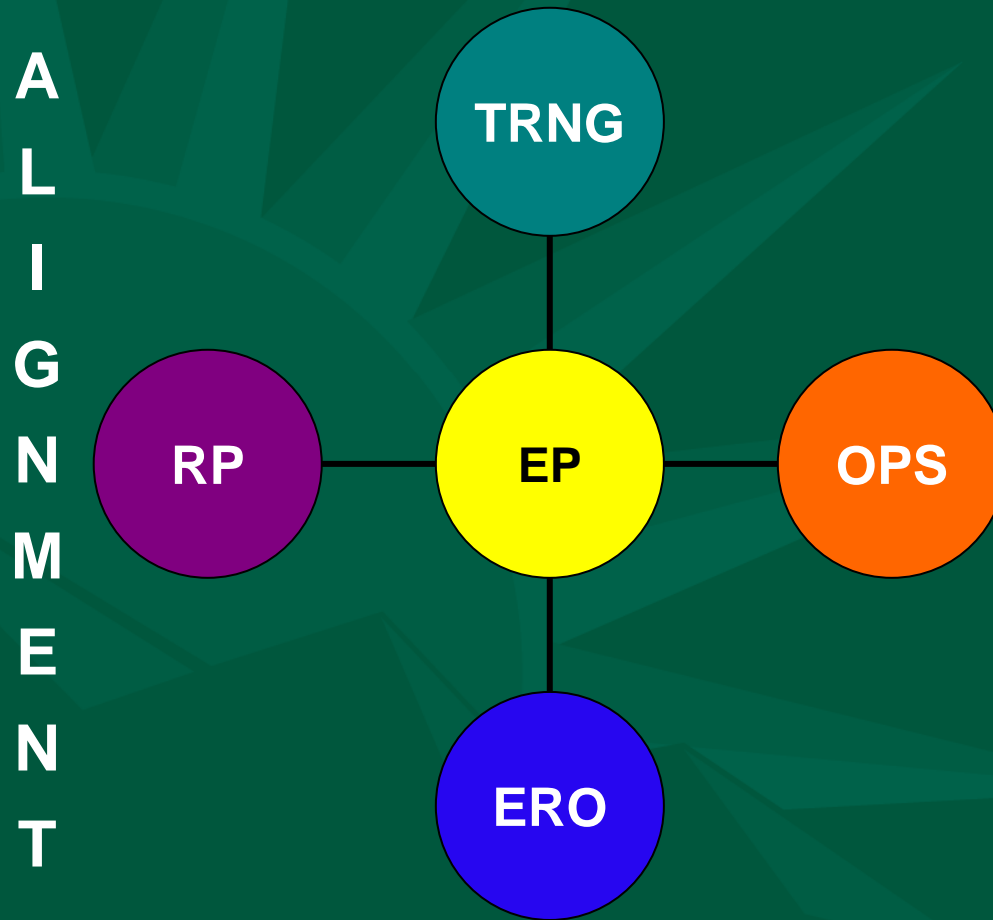


Senior Management Reinforced EP Importance and Priority

# Ownership and Accountability

- Policy Guide 1503 EP Expectations
- Leader Briefings on ERO Expectations at Alignment Meetings
- ERO Duty Team Weekly Meetings and Associated Metric
- EC and EOD Alignment Meetings
- Established Cross-discipline EP Steering Committee
  - Extensive Revision to Emergency Plan Implementing Procedures (EPIPs)

# Ownership and Accountability



# Knowledge and Training

- Increased Drills and Exercises
- Implementing Systematic Approach to Training for ERO Positions
- Focused EAL and PAR Training
- Emergency Services and Support General Manager Added to Site Training Oversight Committee
- EC EAL Knowledge Improvement Plan

# Resources

- Key Stakeholders Embedded into EP
  - RP / Operations
- Organization Realignment
  - EP Leader Direct Report to General Manager
  - New EP Director-level Position
  - EP Communications Equipment Staff
- Temporary Assignments

# Facilities and Equipment

- Communication
  - Audio / Video
  - ERO Pagers
  - NAN / PBX Phones
- Software
  - RADDPOSE
  - Web EOC (Implementing)
- Sirens

# Corrective Actions

- Computer-based Training and Face-to-Face Training Briefings for EAL 1-7 Knowledge Between Training Cycles
- Errors in Exam Materials (e.g., Exam Questions, JPMs) Entered Into CAP
- Simulator, Exam and JPM Failures Entered Into CAP
- Trending of Operator Training Weaknesses
- EAL 1-7 JPM Corrected and Initiating Cues Revised

# Corrective Actions

- Operator Training EAL JPMs and Training Simulator Exercises Receive Emergency Planning Review and Concurrence
- Training on the EP Significance Determination Process Elements
- EAL Improvements
- NEI 99-01 Revision 5 EAL Methodology Conversion

# Conclusion

- Broad-based Improvement Plan
- Specific EAL Improvement Actions
- Increased Ownership and Accountability
- Driving Knowledge and Standards
- Improved Alignment of ERO Stakeholders

# Dwight Mims

Vice President

Regulatory Affairs and Plant Improvement



# Closing

- APS Failed to Enter the Identified Deficiency in the Corrective Action Program
- Corrective Actions Were, Therefore, Delayed and the Error Recurred
- After Evaluation, APS Concluded There Was Not an Inability to Properly Classify an Actual Event
- The Deficiency Should Be Very Low Safety Significance

# Closing

- SDP application
  - Current: Loss of b(14) PS Function for Failing to Correct a b(4) RSPS Weakness
  - Alternative: Same as Above With Timeliness Determined Not to Be Inappropriate in View of Final Evaluation of Significance of Time to Correct the Weakness
    - Similar to Disposition of Finding in IR 2005002
  - Could Also Be Addressed as a Deficiency in Training of Emergency Response Personnel Under PS b(15)

# Closing

- APS Initiated and Made Significant Improvements in Emergency Preparedness Throughout 2007
- APS Will Continue to Implement the Planned Actions to Further Improve Performance
- APS Will Continue to Monitor and Assess Emergency Preparedness Performance and Actively Engage With the Industry
- Goal: Be Recognized as an Industry Leader in Emergency Preparedness