

5.0 ADMINISTRATIVE CONTROLS

5.1 Responsibility

5.1.1 The Plant General Manager shall be responsible for overall unit operation and shall delegate in writing the succession to this responsibility during his absence.

The Plant General Manager, or his designee, in accordance with approved administrative procedures, shall approve, prior to implementation, each proposed test or experiment and proposed changes and modifications to unit systems or equipment that affect nuclear safety.

5.1.2 The Shift Supervisor/Manager shall be responsible for the control room command function. A management directive to this effect, signed by the President & Chief Executive Officer, shall be issued annually to all station personnel. During any absence of the Shift Supervisor/Manager from the control room while the unit is in MODE 1, 2, or 3, an individual with an active Senior Reactor Operator (SRO) license shall be designated to assume the control room command function. During any absence of the Shift Supervisor/Manager from the control room while the unit is in MODE 4 or 5, an individual with an active SRO license or Reactor Operator license shall be designated to assume the control room command function.

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5.2 Organization

5.2.1 Onsite and Offsite Organizations

Onsite and offsite organizations shall be established for unit operation and corporate management, respectively. The onsite and offsite organizations shall include the positions for activities affecting safety of the nuclear power plant.

- a. Lines of authority, responsibility, and communication shall be defined and established throughout highest management levels, intermediate levels, and all operating organization positions. These relationships shall be documented and updated, as appropriate, in organization charts, functional descriptions of departmental responsibilities and relationships, and job descriptions for key personnel positions, or in equivalent forms of documentation. These requirements shall be documented in the FSAR or the Quality Assurance Program Description (QAPD);
- b. The Plant General Manager shall be responsible for overall safe operation of the plant and shall have control over those onsite activities necessary for safe operation and maintenance of the plant;
- c. The President & Chief Executive Officer shall have corporate responsibility for overall plant nuclear safety and shall take any measures needed to ensure acceptable performance of the staff in operating, maintaining, and providing technical support to the plant to ensure nuclear safety; and
- d. The individuals who train the operating staff, carry out health physics, or perform quality assurance functions may report to the appropriate onsite manager; however, these individuals shall have sufficient organizational freedom to ensure their independence from operating pressures.

5.2.2 Unit Staff

The unit staff organization shall include the following:

- a. A non-licensed operator shall be assigned to each reactor containing fuel and an additional non-licensed operator shall be assigned for each control room from which a reactor is operating.¹

¹ Two unit sites with both units shutdown or defueled require a total of three non-licensed operators for the two units

5.2 Organization

5.2.2 Unit Staff (continued)

- b. At least one licensed Reactor Operator (RO) shall be present in the control room when fuel is in the reactor. In addition, while the unit is in MODE 1, 2, or 3, at least one licensed Senior Reactor Operator (SRO) shall be present in the control room.
- c. A Radiation Protection Technician shall be on site when fuel is in the reactor. The position may be vacant for not more than 2 hours, in order to provide for unexpected absence, provided immediate action is taken to fill the required position.
- d. Administrative procedures shall be developed and implemented to limit the working hours of unit staff who perform safety related functions (e.g., licensed SROs, licensed ROs, radiation protection technicians, non-licensed operators, and key maintenance personnel).

The controls shall include guidelines on working hours that ensure adequate shift coverage shall be maintained without routine heavy use of overtime.

Any deviation from the above guidelines shall be authorized in advance by the Plant General Manager or his designee, in accordance with approved administrative procedures, or by higher levels of management, in accordance with established procedures and with documentation of the basis for granting the deviation.

Controls shall be included in the procedures such that individual overtime shall be reviewed monthly by the Plant General Manager or his designee to ensure that excessive hours have not been assigned. Routine deviation from the above guidelines is not authorized.

- e. The Operations Division Manager shall hold an active SRO license.
 - f. The Shift Technical Advisor (STA) shall provide advisory technical support to the Shift Supervisor/Manager in the areas of thermal hydraulics, reactor engineering, and plant analysis with regard to the safe operation of the unit. In addition, the STA shall meet the qualifications specified by the Commission Policy Statement on Engineering Expertise on Shift.
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5.3 Unit Staff Qualifications

5.3.1 Each member of the unit staff shall meet or exceed the minimum qualifications of ANSI N18.1-1971

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5.4 Technical Specifications (TS) Bases Control

- 5.4.1 Changes to the Bases of the TS shall be made under appropriate administrative controls and reviews.
- 5.4.2 Licensees may make changes to Bases without prior NRC approval provided the changes do not involve either of the following:
- a. A change in the plant-specific TS, or plant-specific DCD Tier 1 or Tier 2* information; or
 - b. A change to the site-specific portion of the FSAR or Bases that requires NRC approval pursuant to 10 CFR 50.59, or a change to Tier 2 of the ABWR DCD that requires NRC approval pursuant to the design certification rule for the ABWR (Appendix A to 10 CFR 52).
- Changes to the Bases implemented without prior NRC approval shall be provided to the NRC on a frequency consistent with 10 CFR 50.71.
- 5.4.3 The Bases Control Program shall contain provisions to ensure that the Bases are maintained consistent with the FSAR, which consists of the plant-specific DCD and the site-specific portion of the FSAR.
- 5.4.4 Proposed changes that meet the criteria of Specification 5.4.2.a or Specification 5.4.2.b above shall be reviewed and approved by the NRC prior to implementation.
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5.5 Procedures, Programs, and Manuals

5.5.1 Procedures

5.5.1.1 Scope

Written procedures shall be established, implemented, and maintained covering the following activities:

- a. The applicable procedures recommended in Regulatory Guide 1.33, Revision 2, Appendix A, February 1978;
- b. The emergency operating procedures required to implement the requirements of NUREG-0737 and NUREG-0737, Supplement 1, as stated in Generic Letter 82-33;
- c. Quality assurance for effluent and environmental monitoring;
- d. Fire Protection Program implementation; and
- e. All programs specified in Specification 5.5.2.

5.5.2 Programs and Manuals

The following programs shall be established, implemented, and maintained:

5.5.2.1 Offsite Dose Calculation Manual (ODCM)

- a. The ODCM shall contain the methodology and parameters used in the calculation of offsite doses resulting from radioactive gaseous and liquid effluents, in the calculation of gaseous and liquid effluent monitoring alarm and trip setpoints, and in the conduct of the Radiological Environmental Monitoring Program; and
- b. The ODCM shall also contain the Radioactive Effluent Controls program required by Specification 5.5.2.4, and descriptions of the information that should be included in the Annual Radiological Environmental Operating, and Radioactive Effluent Release, reports required by Specification 5.7.1.2 and Specification 5.7.1.3.

Licensee initiated changes to the ODCM:

- a. Shall be documented and records of reviews performed shall be retained. This documentation shall contain:

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5.5.2.1 Offsite Dose Calculation Manual (ODCM) (continued)

1. sufficient information to support the change(s) together with the appropriate analyses or evaluations justifying the change(s), and
 2. a determination that the change(s) maintain the levels of radioactive effluent control required pursuant to 10 CFR 20.1302, 40 CFR 190, 10 CFR 50.36a, and 10 CFR 50, Appendix I, and not adversely impact the accuracy or reliability of effluent, dose, or setpoint calculations;
- b. Shall become effective after review and acceptance by plant reviews and the approval of the Plant General Manager; and
 - c. Shall be submitted to the NRC in the form of a complete, legible copy of the entire ODCM as a part of, or concurrent with, the Radioactive Effluent Release Report for the period of the report in which any change in the ODCM was made. Each change shall be identified by markings in the margin of the affected pages, clearly indicating the area of the page that was changed, and shall indicate the date (i.e., month and year) the change was implemented.

5.5.2.2 Primary Coolant Sources Outside Containment

This program provides controls to minimize leakage from those portions of systems outside containment that could contain highly radioactive fluids during a serious transient or accident to levels as low as practicable. The systems include the Low Pressure Core Flooder, High Pressure Core Flooder, Residual Heat Removal, Reactor Core Isolation Cooling, Post Accident Sampling, Standby Gas Treatment, Suppression Pool Cleanup, Reactor Water Cleanup, Fuel Pool Cooling and Cleanup, Process Sampling, Containment Atmospheric Monitoring, and Fission Product Monitor. The program shall include the following:

- a. Preventive maintenance and periodic visual inspection requirements; and
- b. Integrated leak test requirements for each system at refueling cycle intervals or less.

5.5.2.3 Post Accident Sampling

This program provides controls that ensure the capability to obtain and analyze reactor coolant, radioactive gases, and particulates in plant gaseous effluents and containment atmosphere samples under accident conditions. The program shall include the following:

- a. Training of personnel;

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5.5.2.3 Post Accident Sampling (continued)

- b. Procedures for sampling and analysis; and
- c. Provisions for maintenance of sampling and analysis equipment.

5.5.2.4 Radioactive Effluent Controls Program

This program conforms to 10 CFR 50.36a for the control of radioactive effluents and for maintaining the doses to members of the public from radioactive effluents as low as reasonably achievable. The program (1) shall be contained in the ODCM, (2) shall be implemented by procedures, and (3) shall include remedial actions to be taken whenever the program limits are exceeded. The program shall include the following elements:

- a. Limitations on the functional capability of radioactive liquid and gaseous monitoring instrumentation including surveillance tests and setpoint determination in accordance with the methodology in the ODCM;
- b. Limitations on the concentrations of radioactive material released in liquid effluents to unrestricted areas, conforming to 10 times the concentration values in Appendix B, Table 2, Column 2 to 10 CFR 20.1001-20.2401;
- c. Monitoring, sampling, and analysis of radioactive liquid and gaseous effluents pursuant to 10 CFR 20.1302 and with the methodology and parameters in the ODCM;
- d. Limitations on the annual and quarterly doses or dose commitment to a member of the public from radioactive materials in liquid effluents released from each unit to unrestricted areas, conforming to 10 CFR 50, Appendix I;
- e. Determination of cumulative and projected dose contributions from radioactive effluents for the current calendar quarter and current calendar year in accordance with the methodology and parameters in the ODCM at least every 31 days;
- f. Limitations on the functional capability and use of the liquid and gaseous effluent treatment systems to ensure that appropriate portions of these systems are used to reduce releases of radioactivity when the projected doses in a period of 31 days would exceed 2 percent of the guidelines for the annual dose or dose commitment, conforming to 10 CFR 50, Appendix I;

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5.5.2.4 Radioactive Effluent Controls Program (continued)

- g. Limitations on the dose rate resulting from radioactive material released in gaseous effluents to areas beyond the site boundary conforming to the dose associated with 10 CFR 20, Appendix B, Table II, Column 1;
- h. Limitations on the annual and quarterly air doses resulting from noble gases released in gaseous effluents from each unit to areas beyond the site boundary, conforming to 10 CFR 50, Appendix I;
- i. Limitations on the annual and quarterly doses to a member of the public from iodine-131, iodine-133, tritium, and all radionuclides in particulate form with half lives > 8 days in gaseous effluents released from each unit to areas beyond the site boundary, conforming to 10 CFR 50, Appendix I; and
- j. Limitations on the annual dose or dose commitment to any member of the public due to releases of radioactivity and to radiation from uranium fuel cycle sources, conforming to 40 CFR 190.

5.5.2.5 Component Cyclic or Transient Limit

This program provides controls to track the cyclic and transient occurrences in DCD Tier 2, Section 3.9.1.1 to ensure that components are maintained within the design limits.

5.5.2.6 Inservice Testing Program

This program shall include the following:

- a. Testing frequencies specified in Section XI of the ASME Boiler and Pressure Vessel Code and applicable Addenda as follows:

ASME Boiler and Pressure Vessel Code and applicable Addenda terminology for inservice testing activities	Required Frequencies for performing inservice testing activities
Weekly	At least once per 7 days
Monthly	At least once per 31 days
Quarterly or every 3 months	At least once per 92 days
Semiannually or every 6 months	At least once per 184 days
Every 9 months	At least once per 276 days
Yearly or annually	At least once per 366 days
Biennially or every 2 years	At least once per 731 days

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5.5.2.6 Inservice Testing Program (continued)

- b. The provisions of SR 3.0.2 are applicable to the above required Frequencies for performing inservice testing activities;
- c. The provisions of SR 3.0.3 are applicable to inservice testing activities; and
- d. Nothing in the ASME Boiler and Pressure Vessel Code shall be construed to supersede the requirements of any TS.

5.5.2.7 Ventilation Filter Testing Program (VFTP)

A program shall be established to implement the following required testing of Engineered Safety Feature (ESF) filter ventilation systems at the frequencies specified in Regulatory Guide 1.52, Revision 2, and in accordance with Regulatory Guide 1.52, Revision 2 and ASME N510-1989 as specified below.

- a. Demonstrate for each of the ESF systems that an inplace test of the high efficiency particulate air (HEPA) filters shows a penetration and system bypass < 0.05% when tested in accordance with Regulatory Guide 1.52, Revision 2, and ASME N510-1989 at the system flowrate specified below $\pm 10\%$:

ESF Ventilation System	Flowrate
Control Room Habitability System Standby Gas Treatment System	[]

- b. Demonstrate for each of the ESF systems that an inplace test of the charcoal adsorber shows a penetration and system bypass < 0.05% when tested in accordance with Regulatory Guide 1.52, Revision 2, and ASME N510-1989 at the system flowrate specified below $\pm 10\%$:

ESF Ventilation System	Flowrate
Control Room Habitability System Standby Gas Treatment System	[]

- c. Demonstrate for each of the ESF systems that a laboratory test of a sample of the charcoal adsorber, when obtained as described in Regulatory Guide 1.52, Revision 2, shows the methyl iodide penetration less than the value specified below when tested in accordance with ASTM D3803-1989 at a temperature of $\leq 30^{\circ}\text{C}$ and greater than or equal to the relative humidity specified below:

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5.5.2.7 Ventilation Filter Testing Program (VFTP) (continued)

ESF Ventilation System	Penetration	RH
Control Room Habitability System	0.175	70%
Standby Gas Treatment System	0.175	70%

- d. Demonstrate for each of the ESF systems that the pressure drop across the combined HEPA filters, the prefilters, and the charcoal adsorbers is less than the value specified below when tested in accordance with Regulatory Guide 1.52, Revision 2, and ASME N510-1989 at the system flowrate specified below $\pm 10\%$:

ESF Ventilation System	Delta P	Flowrate
Control Room Habitability System	[]	[]
Standby Gas Treatment System	[]	[]

- e. Demonstrate that the heaters for each of the ESF systems dissipate the value specified below $\pm 10\%$ when tested in accordance with ASME N510-1989:

ESF Ventilation System	Wattage
Control Room Habitability System	[]
Standby Gas Treatment System	[]

The provisions of SR 3.0.2 and SR 3.0.3 are applicable to the VFTP test frequencies.

5.5.2.8 Explosive Gas Radioactivity Monitoring Program

This program provides controls for potentially explosive gas mixtures contained in the Offgas System. The gaseous radioactivity quantities shall be determined following the methodology in Branch Technical Position (BTP) ETSB 11-5, "Postulated Radioactive Release due to Waste Gas System Leak or Failure".

5.5 Procedures, Programs, and Manuals

5.5.2.8 Explosive Gas Radioactivity Monitoring Program (continued)

The program shall include:

- a. The limits for concentrations of hydrogen and oxygen in the Offgas System and a surveillance program to ensure the limits are maintained. Such limits shall be appropriate to the system's design criteria (i.e., whether or not the system is designed to withstand a hydrogen explosion);
- b. A surveillance program to ensure that the quantity of radioactivity in the Offgas System is less than the amount that would result in a whole body exposure of ≥ 25 mSv to any individual in an unrestricted area, in the event of inadvertent bypass of the Offgas Systems charcoal beds as analyzed in DCD Tier 2, Section 15.7.1.

The provisions of SR 3.0.2 and SR 3.0.3 are applicable to the Explosive Gas Radioactivity Monitoring Program surveillance frequencies.

5.5.2.9 Diesel Fuel Oil Testing Program

A diesel fuel oil testing program to implement required testing of both new fuel oil and stored fuel oil shall be established. The program shall include sampling and testing requirements, and acceptance criteria, all in accordance with applicable ASTM Standards. The purpose of the program is to establish the following:

- a. Acceptability of new fuel oil for use prior to addition to storage tanks by determining that the fuel oil has:
 1. an API gravity or an absolute specific gravity within limits,
 2. a flash point and kinematic viscosity within limits for ASTM 2D fuel oil, and
 3. a clear and bright appearance with proper color;
- b. Other properties for ASTM 2D fuel oil are within limits within 31 days following sampling and addition to storage tanks; and
- c. Total particulate concentration of the fuel oil is ≤ 10 mg/l when tested every 31 days in accordance with ASTM D-2276, Method A-2 or A-3.

5.5 Procedures, Programs, and Manuals

5.5.2.10 Software Error Evaluation Program

This program provides controls to ensure that appropriate software error evaluation procedures, to protect the plant from common mode software errors, are established to ensure that redundant system capability is not adversely affected. This program shall evaluate the cause of the inoperability, the affected components, and the plans and schedule for completing proposed remedial actions. If a determination is made that a common mode software error exists, then a Special Report shall be submitted in accordance with Specification 5.7.2.b.

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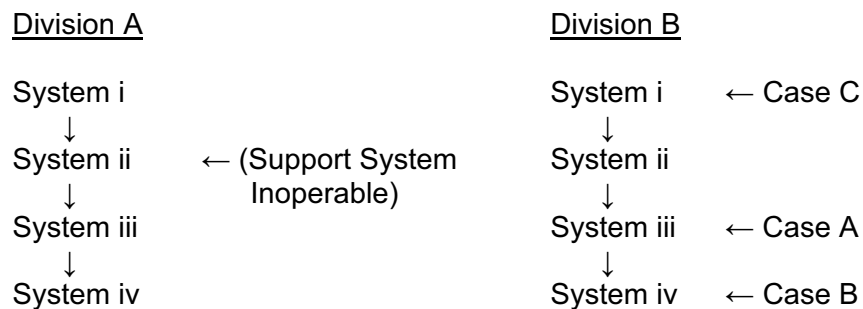
5.6 Safety Function Determination Program (SFDP)

- 5.6.1 This program ensures loss of safety function is detected and appropriate actions taken. Upon failure to meet two or more LCOs at the same time, an evaluation shall be made to determine if loss of safety function exists. Additionally, other appropriate limitations and remedial or compensatory actions may be identified to be taken as a result of the support system inoperability and corresponding exception to entering supported system Condition and Required Actions. This program implements the requirements of LCO 3.0.6.
- 5.6.2 The SFDP shall contain the following:
- a. Provisions for cross division checks to ensure a loss of the capability to perform the safety function assumed in the accident analysis does not go undetected;
 - b. Provisions for ensuring the plant is maintained in a safe condition if a loss of function condition exists;
 - c. Provisions to ensure that an inoperable supported system's Completion Time is not inappropriately extended as a result of multiple support system inoperabilities; and
 - d. Other appropriate limitations and remedial or compensatory actions.
- 5.6.3 A loss of safety function exists when, assuming no concurrent single failure, a safety function assumed in the accident analysis cannot be performed. For the purpose of this program, a loss of safety function may exist when a support system is inoperable, and:
- a. A required system redundant to system(s) supported by the inoperable support system is also inoperable (Case A); or
 - b. A required system redundant to system(s) in turn supported by the inoperable supported system is also inoperable (Case B); or
 - c. A required system redundant to support system(s) for the supported systems (a) and (b) above is also inoperable (Case C).

5.6 SFDP

5.6.3 (continued)

Generic Example:



5.6.4 The SFDP identifies where a loss of safety function exists. If a loss of safety function is determined to exist by this program, the appropriate Conditions and Required Actions of the LCO in which the loss of safety function exists are required to be entered.

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5.7 Reporting Requirements

5.7.1 Routine Reports

The following reports shall be submitted in accordance with 10 CFR 50.4.

5.7.1.1 Annual Reports

-----NOTE-----
A single submittal may be made for a multiple unit station. The submittal should combine sections common to all units at the station.

Annual Reports covering the activities of the unit as described below for the previous calendar year shall be submitted by April 30 of each year. The initial report shall be submitted by April 30 of the year following initial criticality.

Reports required on an annual basis include:

a. Occupational Radiation Exposure Report

A tabulation on an annual basis of the number of station, utility, and other personnel (including contractors) for whom monitoring was required, receiving an annual deep dose equivalent > 1 mSv and the associated collective deep dose equivalent (reported in person-rem) according to work and job functions (e.g., reactor operations and surveillance, inservice inspection, routine maintenance, special maintenance [describe maintenance], waste processing, and refueling). This tabulation supplements the requirements of 10 CFR 20.2206. The dose assignments to various duty functions may be estimated based on pocket dosimeter, thermoluminescent dosimeter (TLD), or film badge measurements. Small exposures totalling < 20% of the individual total dose need not be accounted for. In the aggregate, at least 80% of the total deep dose equivalent received from external sources should be assigned to specific major work functions; and

5.7.1.2 Annual Radiological Environmental Operating Report

-----NOTE-----
A single submittal may be made for a multiple unit station. The submittal should combine sections common to all units at the station.

5.7 Reporting Requirements

5.7.1.2 Annual Radiological Environmental Operating Report (continued)

The Annual Radiological Environmental Operating Report covering the operation of the unit during the previous calendar year shall be submitted by May 15 of each year. The report shall include summaries, interpretations, and analyses of trends of the results of the Radiological Environmental Monitoring Program for the reporting period. The material provided shall be consistent with the objectives outlined in the Offsite Dose Calculation Manual (ODCM), and in 10 CFR 50, Appendix I, Sections IV.B.2, IV.B.3, and IV.C.

The Annual Radiological Environmental Operating Report shall include the results of analyses of all radiological environmental samples and of all environmental radiation measurements taken during the period pursuant to the locations specified in the table and figures in the ODCM, as well as summarized and tabulated results of these analyses and measurements in the format of the table in the Radiological Assessment Branch Technical Position, Revision 1, November 1979. In the event that some individual results are not available for inclusion with the report, the report shall be submitted noting and explaining the reasons for the missing results. The missing data shall be submitted in a supplementary report as soon as possible.

5.7.1.3 Radioactive Effluent Release Report

-----NOTE-----
A single submittal may be made for a multiple unit station. The submittal should combine sections common to all units at the station; however, for units with separate radwaste systems, the submittal shall specify the releases of radioactive material from each unit.

The Radioactive Effluent Release Report covering the operation of the unit during the previous year shall be submitted prior to May 1 of each year in accordance with 10 CFR 50.36a. The report shall include a summary of the quantities of radioactive liquid and gaseous effluents and solid waste released from the unit. The material provided shall be consistent with the objectives outlined in the ODCM and Process Control Program and in conformance with 10 CFR 50.36a and 10 CFR 50, Appendix I, Section IV.B.1.

5.7.1.4 Monthly Operating Reports

Routine reports of operating statistics and shutdown experience, including documentation of all challenges to the safety/relief valves, shall be submitted on a monthly basis no later than the 15th of each month following the calendar month covered by the report.

5.7 Reporting Requirements

5.7.1.5 CORE OPERATING LIMITS REPORT (COLR)

- a. Core operating limits shall be established prior to each reload cycle, or prior to any remaining portion of a reload cycle, and shall be documented in the COLR for the following:

LCO 3.2.1, "Average Planar Linear Heat Generation Ratio (APLHGR);"
LCO 3.2.2, "Minimum Critical Power Ratio (MCPR);"
LCO 3.2.3, "Linear Heat Generation Rate (LHGR);"
LCO 3.3.1.1, "SSLC Sensor Instrumentation;" and
LCO 3.3.4.1, "ATWS and EOC-RPT Instrumentation."

- b. The analytical methods used to determine the core operating limits shall be those previously reviewed and approved by the NRC, specifically those described in the following documents:

[Identify the Topical Report(s) by number, title, date, and NRC staff approval document, or identify the staff Safety Evaluation Report for a plant specific methodology by NRC letter and date.]

- c. The core operating limits shall be determined such that all applicable limits (e.g., fuel thermal mechanical limits, core thermal hydraulic limits, Emergency Core Cooling Systems (ECCS) limits, nuclear limits such as SDM, transient analysis limits, and accident analysis limits) of the safety analysis are met.
- d. The COLR, including any midcycle revisions or supplements, shall be provided upon issuance for each reload cycle to the NRC.

5.7.1.6 Reactor Coolant System (RCS) PRESSURE AND TEMPERATURE LIMITS REPORT (PTLR)

The RCS pressure and temperature limits, including heatup and cooldown rates, criticality, and hydrostatic and leak test limits, shall be established and documented in the PTLR. LCO 3.4.9, RCS Pressure and Temperature (P/T) Limits addresses the reactor vessel pressure and temperature limits and the heatup and cooldown rates. The analytical methods used to determine the pressure and temperature limits including the heatup and cooldown rates shall be those previously reviewed and approved by the NRC in [Topical Report(s), number, title, date, and NRC staff approval document, or staff safety evaluation report for a plant specific methodology by NRC letter and date]. The reactor vessel pressure and temperature limits, including those for heatup and cooldown rates, shall be determined so that all applicable limits (e.g., heatup limits, cooldown limits, and inservice leak and hydrostatic testing limits) of the analysis are met. The PTLR, including revisions or supplements thereto, shall be provided upon issuance for each reactor vessel fluency period.

5.7 Reporting Requirements

5.7.2 Special Reports

Special Reports shall be submitted in accordance with 10 CFR 50.4 within the time period specified for each report.

The following Special Reports shall be submitted:

- a. When a Special Report is required by Condition C of LCO 3.3.3.1, “Essential Communication Functions,” a report shall be submitted within the following 14 days. The report shall outline the cause of the inoperability, consideration of common mode failures, and the plans and schedule for restoring the data communication transmission segments to OPERABLE status.
 - b. When a Special Report is required by Specification 5.5.2.10, “Software Error Evaluation Program,” a report shall be submitted within the following 7 days. The report shall outline the cause of the inoperability, the affected components, and the plans and schedule for completing proposed remedial actions.
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