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Wackenhut Nuclear Services NRC Presentation

March 13, 2007

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Presentation Outline

- WNS Initiatives Status
- Recent Meeting w/ POGO & Union of Concerned Scientists
- “Ideal Facility” Performance Indicators
- Discussion on “Ideal Facility” Performance Implications

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WNS Initiatives Status

- Please refer to 2nd tab in handout.
- On track as communicated December 7, 2006 with initiatives.
- Discussion/Questions

Meeting With POGO & UCS

- Questions concerning DBT and FFD rulemaking
- SCWE initiatives well received
- Had questions on employee benefits
- Discussed incentive programs

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“Ideal Facility” Performance

- Created through research of historical data, and future vision.
- An endeavor to exceed the norm, through the creation of a measurable vision.
- Each area identified is rated to assist in tracking and trending.
- Each site is given an overall rating to evaluate the delta from site to site concerning performance.
- Entire division is rated to measure the effectiveness of leveraging lessons learned and subsequent change management process across our fleet.

“Ideal Facility” Performance

- Defines Optimum Site Security Performance
- Provides Standardized Key Performance Indicators
- Color-Coded Grading Categories (Green, White, Yellow, Red)
- Contract/Performance Incentive Implication
- Instant Up-To-Date Comparisons
- WNS Portal-Based

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“Ideal Facility” Performance Indicators

▪ NRC Reportable Events	=	0
▪ NRC Loggable Events	=	≤4
▪ OSHA Recordable Events	=	0
▪ Industry Safety Accident Rate	=	0
▪ Attrition	=	≤8%
▪ NRC Allegations	=	0
▪ SCWE Surveys	=	≥90%
▪ Customer Satisfaction	=	≥90%
▪ Employee Satisfaction	=	≥90%
▪ Requalification Failures	=	≤10%
▪ Vehicle Accidents	=	0
▪ NRC Inspection Violations	=	0
▪ NRC FoF Violations	=	0

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“Ideal Facility” Performance Ranking

	Ideal	Acceptable	Needs Improvement	Not Acceptable
NRC Reportable Events	0	n/a	n/a	≥ 1
NRC Loggable Events	0 – 4	5 – 6	7 – 8	≥ 9
OSHA Recordable Events	0	1 – 2	3	≥ 4
Industry Safety Accident Rate	0 - .2	.21 - .82	.83 – 1.4	≥ 1.41
Attrition	0 – 8%	9 – 10%	11 – 12%	≥ 13%
NRC Allegations	0	n/a	n/a	≥ 1
SCWE Scorecards	90%	75 – 89%	65 – 74%	≤ 65%
Customer Satisfaction	90%	75 – 89%	65 – 74%	≤ 65%
Employee Satisfaction	90%	75 – 89%	65 – 74%	≤ 65%
Re-qualification Failures	0 – 10%	11%	12%	≥ 13%
Vehicle Accidents	0	n/a	1	≥ 2
NRC Inspection Violations	0	n/a	n/a	≥ 1
NRC FoF Violations	0	n/a	n/a	≥ 1

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2006 Data Inserted

SITE	NRC REP	NRC LOG	OSHA REC	ISAR	EMPLOYEE ATTRITION	NRC ALLEGATIONS	SCWE SURVEYS %	CUSTOMER SATISFACTION %	EMPLOYEE SATISFACTION %	REGUAL FAILURES %	VEHICLE ACCIDENTS	NRC INSP VIOLATIONS	NRC FOF CON/FIND	IDEAL SITE
Braldwood	0	2	0	0.82	11%	0	91%	65%		8%	0	0	0	
Byron	0	8	1	0.82		0	83%	65%	73%	0%	0	0	0	
Clinton	0	0	0	0	5%	0	93%	83%	89%	2%	0	0	0	
Dresden	0	2	0	0	9%	0	83%	65%	73%	3%	0	0	0	
LaSalle	0	3	1	0	11%	0	90%	83%	95%	1%	0	0	0	
Limerick	0	8	0	0		0	75%	65%	69%	0%	0	0	0	
Oyster Creek	0	1	0	0.82	11%	0	83%	92%	73%	4%	0	0	0	
Peach Bottom	0	1	0	0	11%	0	87%	65%	91%	1%	0	0	0	
Quad Cities	0	3	1	0		0	89%	65%	75%	0%	0	0	0	
Three Mile Island	0	0	0	0	4%	0	77%	65%	80%	0%	1	0	0	
Zion	0	0	0	0.82	0%	0	79%	65%		0%	0	0	0	
Callaway	0	5	1	0	12%	0	94%		83%	0%	0	0	0	
Ginna	0	2	0	0.82	6%	0	73%	65%	66%	5%	0	0	0	
Arkansas Nuclear One	0	1	0	0		0	69%	65%			0	0	0	
Grand Gulf	0	0	0	0	12%	0	86%	83%	85%		0	0	0	
River Bend	0	0	0	0	5%	0	87%	75%	85%	0%	0	0	0	
Vermont Yankee	0	0	0	0.82	9%	0	79%	65%		0%	0	0	0	
Waterford 3	0	3	0	0	12%	0	90%	65%	83%	8%	0	0	0	
Salem/Hope Creek	0	3	0	0.82	10%	0	78%	65%	77%	11%	0	0	0	
VC Summer	0	3	1	0		0	89%	67%	82%	0%	1	0	0	
South Texas Project	0	1	0	0	9%	0	73%			2%	0	0	0	
DC Cook	0	1	0	0	8%	0	88%	65%	80%	0%	0	0	0	
Kewaunee	0	0	0	0		0	86%	75%	78%	4%	0	0	0	
Seabrook	0	8	0	0.82		0	86%		80%	11%	0	0	0	
St. Lucie	0	0	1	0		0	73%		66%	0%	0	0	0	
Turkey Point	0	0	0	0.82		0	83%		73%	0%	0	0	0	
Monticello	0	5	1	0	9%	0	72%	67%			0	0	0	
Pallsades	0	8	2	0	12%	0	80%	65%		0%	1	0	0	
Point Beach	0	2	1	0	5%	0	81%		81%	0%	0	0	0	
Prairie Island	0	7	1	0		0	83%	75%	73%		1	0	0	
Wackenhut Averages	0.2	6.4	0.9	0.25	0.1156	0	0.83	0.64	0.73	4%	0.6333333	0	0	

Note: Customer's who did not take part in the Customer Satisfaction Survey were given an average score. We removed the highest and lowest scores and averaged the remaining. Result was 65%. The results of averaging SCWE, Customer, and Employee surveys equals: SCWE = 83%, Customer = 65%, Employee = 73%. *Feb data only

█	Ideal
█	Acceptable
█	Needs Improvement
█	Noncompliant

ISAR = Number of accidents resulting in lost work, restricted work, or fatalities per 200,000 worker hours, electric utilities and manufacturing do not include fatality data.

“Ideal Facility” PI Definitions

General: Applies to events attributable to WNS Security Personnel.

NRC Loggable Event – NRC 24-hour loggable event.

NRC Reportable Event – NRC 1-hour reportable event.

OSHA Recordable Event – Work-related injury that meets the OSHA criteria as a no lost time event.

ISAR – The number of work-related accidents sustained by WNS personnel that result in lost work, restricted work, or fatalities per 200,000 worker hours.

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“Ideal Facility” PI Definitions(cont.)

Attrition Rate – Total number of WNS personnel who resign or are terminated (excluding unavoidable separations) divided by the total number of authorized WNS personnel staffing. Unavoidable separations include those that occur for reasons over which WNS has no control (e.g., death, hired by utility, retirement, pregnancy, return to school, illness, marriage or spousal relocation) and shall not be calculated into the station attrition rate.

Valid NRC Allegations – WNS culpable allegations that are determined to be valid via NRC OI.

SCWE Surveys – Average results of WNS monthly site SCWE surveys.

Customer Satisfaction – Average results of WNS monthly site Customer Satisfaction surveys.

“Ideal Facility” PI Definitions(cont.)

Employee Satisfaction – Average result of WNS monthly site Employee Satisfaction surveys.

Requalification Failures – Total WNS requalification failures that result in decertification and missed scheduled work as a percentage of the total site authorized staffing. Such requalification failures include those that are a result of missed or improperly scheduled requalification evolutions.

Vehicle Accidents – Vehicle accident attributed to WNS personnel that result in injury and/or damage to the vehicle or company property exceeding \$500.

NRC Inspection Violations – Violations identified during NRC inspections attributed to WNS personnel.

NRC FoF Violations – Violations identified during NRC FoF inspections attributed to WNS personnel.

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Questions

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