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ORDER FOR SUPPLIES OR SERVICES SCHEDULE - CONTINUATION

PAGE NO.

IMPORTANT: Mark all packages and papers with contract and/or order numbers DATE OF ORDER CONTRACT NO. ORDER NO. GS35F5151H NRC-33-07-316-T002 QUANTITY UNIT QUANTITY ITEM NO. SUPPLIES OR SERVICES ORDERED PRICE AMOUNT ACCEPTED (A) (B) (C) (D) (E) (F) (G) Please indicate your acceptance of Task Order No. 2 by having an official authorized to bind your organization execute three copies of this document in the space provided below and return two copies to the U.S. Nuclear Regulatory Commission, Attn: Manon L. Butt, Division of Contracts, Mail Stop T-7-I-2, 11555 Rockville Pike, Rockville, MD 20852. Please retain the third copy for your records. Order No. 2 under DR-33-07-316: Milton M. Brown III ignature ARTEL, Inc. Contracts Manager Name Milton M. Brown ARTEL Title ·Contracts Manager Date Enclosure: Statement of Work TOTAL CARRIED FORWARD TO 1ST PAGE (ITEM 17(H))

TASK ORDER TERMS AND CONDITIONS

NOT SPECIFIED IN THE CONTRACT

A.1 NRC Acquisition Clauses - (NRCAR) 48 CFR Ch. 20 A.2 Other Applicable Clauses

- ☐ See Addendum for the following in full text (if checked)
 - [] 52.216-18, Ordering
 - [] 52.216-19, Order Limitations
 - [] 52.216-22, Indefinite Quantity
 - [] 52.217-6, Option for Increased Quantity
 - [] 52.217-7, Option for Increased Quantity Separately Priced Line Item
 - [] 52.217-8, Option to Extend Services
 - [X] 52.217-9, Option to Extend the Term of the Contract

A.3 52.217-9 OPTION TO EXTEND THE TERM OF THE CONTRACT (MAR 2000)

- (a) The Government may extend the term of this contract by written notice to the Contractor within 30 days of the expiration date; provided that the Government gives the Contractor a preliminary written notice of its intent to extend at least 40 days before the contract expires. The preliminary notice does not commit the Government to an extension.
- (b) If the Government exercises this option, the extended contract shall be considered to include this option clause.
- (c) The total duration of this contract, including the exercise of any options under this clause, shall not exceed three years and four months.

A.4 52.232-19 AVAILABILITY OF FUNDS FOR THE NEXT FISCAL YEAR (APR 1984)

Funds are not presently available for performance under this contract beyond April 30, 2008. The Government's obligation for performance of this contract beyond that date is contingent upon the availability of appropriated funds from which payment for contract purposes can be made. No legal liability on the part of the Government for any payment may arise for performance under this contract beyond April 30, 2008, until funds are made available to the Contracting Officer for performance and until the Contractor receives notice of availability, to be confirmed in writing by the Contracting Officer.

NRC-33-07-316-T002

A.5 SEAT BELTS

Contractors, subcontractors, and grantees, are encouraged to adopt and enforce on-the-job seat belt policies and programs for their employees when operating company-owned, rented, or personally owned vehicles.

In accordance with the task order procedures of Delivery Order DR-33-07-316, Information Systems Security Oversight Support Services, this definitizes Task Order No. 2, titled "Hardening." This effort shall be performed in accordance with the enclosed Statement of Work, the terms and conditions of Delivery Order DR-33-07-316, and GSA Schedule No. GS-35F-5151H.

Period of Performance and Cost

The period of performance for Task Order No. 2 is January 7, 2008 through April 30, 2008 for the base period. The Government may extend the term of this order for an additional three one-year option periods, as follows:

Option Year 1: May 1, 2008 through April 30, 2009. Option Year 2: May 1, 2009 through April 30, 2010. Option Year 3: May 1, 2010 through April 30, 2011.

The task order ceiling is \$107,300.28 (base period). The total amount of this order, if all option periods are exercised, is as follows:

Base Period: \$107,300.28 Option Year 1: \$154,307.46 Option Year 2: \$160,477.18 Option Year 3: \$163,462.98

Total:

\$585,547.90

Price Schedule - Task Order No. 2 under DR-33-07-316:

Base Period: 01/07/2008 – 04/30/2008				
Labor Category	Site	Hours	Hourly Sell Rate	Cost
Program Manager	ARTEL			\$4,414.20
Subject Matter Expert (Level 1)	GOVT			\$28,872.80
Senior Functional Analyst	GOVT			\$67,184.00
Project Administrator	ARTEL			\$2,446.56
Functional Analyst (Sr Tech Writer)	ARTEL			\$4,382.72
Subtotal - Labor				\$107,300.28
ODC's - Travel				-0-
Total Base Period				\$107,300.28

Price Schedule - Task Order No. 2 under DR-33-07-316 - continued:

Option Year One (12 months): 05/01/2008 – 04/30/2009				
Labor Category	Site	Hours	Hourly Rate	Cost
Program Manager	ARTEL			\$12,023.00
Subject Matter Expert (Level 1)	GOVT			\$35,487.40
Senior Functional Analyst	GOVT			\$89,086.80
Project Administrator	ARTEL			\$7,739.46
Functional Analyst (Sr Tech Writer)	ARTEL			\$9,970.80
Subtotal - Labor	•			\$154,307.46
ODC's - Travel				- 0-
Total Option Year One				\$154,307.46

Option Year Two (12 months): 05/01/2009 – 04/30/2010				
Labor Category	Site	Hours	Hourly Rate	Cost
Program Manager	ARTEL			\$12,504.80
Subject Matter Expert (Level 1)	GOVT			\$36,907.00
Senior Functional Analyst	GOVT			\$92,646.60
Project Administrator	ARTEL			\$8,048.98
Functional Analyst (Sr Tech Writer)	ARTEL			\$10,369.80
Subtotal - Labor	·			\$160,477.18
ODC's - Travel				-0-
Total Option Year Two				\$160,477.18

Price Schedule - Task Order No. 2 under DR-33-07-316 - continued:

Option Year Three (12 months): 05/01/2010 – 04/30/2011				
Labor Category	Site	Hours	Hourly Rate	Cost
Program Manager	ARTEL	•		\$13,004.20
Subject Matter Expert (Level 1)	GOVT			\$38,383.80
Senior Functional Analyst	GOVT			\$94,460.00
Project Administrator	ARTEL			\$8,370.18
Functional Analyst (Sr Tech Writer)	ARTEL			\$9,244.80
Subtotal - Labor				\$163,462.98
ODC's - Travel				-0-
Total Option Year Three			·	\$163,462.98

Summary Total Labor		Total Labor	Total ODC's -	Total Estimated
Hours		Cost	Travel	Cost
Total Base plus 3 Option Years		\$585,547.90	-0-	\$585,547.90

This is a time and material task order. The DR-33-07-316 clause "Option Periods – Task Order/Delivery Order Under A GSA Federal Supply Schedule Contract" applies to this task order.

Consideration and Obligation

FY 2007 funding in the amount of \$107,300.28, previously obligated under Delivery Order DR-33-07-316, will be administratively transferred to fully fund the base period of this task order, NRC-33-07-316-T002, up to the current ceiling.

Key Personnel

The following individuals are considered to be essential to the successful performance of work hereunder: Dennis J. Hotetz, Program Manager; Rafael (Rico) Marquez, Subject Matter Expert; Michael Moore, Senior Functional Analyst; Julie Hughes, Senior Functional Analyst; Kate Hill, Functional Analyst (Sr. Technical Writer); and Tamara L. McClure, Project Administrator. The Contractor agrees that such personnel shall not be removed from the effort under the task order without compliance with Section A.4, Key Personnel, in basic Delivery Order DR-33-07-316.

NRC-33-07-316-T002 Task Order No. 2 Page 8 of 8

The issuance of Task Order No. 2 does not change any terms and conditions of the subject delivery order.

NRC contacts during the course of this task order are:

Technical Matters:

Bill Dabbs, Project Officer, phone 301-415-0524, OIS/CST, Mail Stop T-2-C2M, email BTD@nrc.gov.

Contractual Matters:

Manon L. Butt, Contract Specialist, phone 301-415-7035, ADM/DC/CMB3, Mail Stop T-7-I-2, email MLB3@nrc.gov.

Statement of Work for Task Order No. 2 under DR-33-07-316 Hardening

1. Objective

The objective of this task order is to assist the Nuclear Regulatory Commission (NRC) in defining security baselines and hardening standards for its operating systems and software applications. The contractor will conduct research to ensure the most appropriate secure settings are used; conduct tests to determine the impact these baselines and standards will have on performance & availability; evaluate NRC information systems to determine if approved baselines and standards are being met; and update these baselines and standards as new weaknesses and vulnerabilities are discovered.

Also, the contractor will ensure all security baselines and hardening standards meet federally mandated and organizational requirements.

2. Background

This activity shall assist the NRC in defining minimum security baselines and hardening standards for its operating systems and software applications that are used throughout the agency.

3. Type of Task Order

This is a time and material task order.

4. Scope of Work

The contractor will assist the NRC in defining a Hardening Assessment Process (HAP) and a Hardening Assessment Report Template (HART). Existing hardening specifications should be examined to determine if they can be used in whole or in part, noting appropriate differences between the existing specification and the proposed NRC specification. The contractor shall work with the agency to define and maintain security baselines and hardening standards for NRC's information systems. Finally, the contractor will perform Hardening Assessments as needed.

Hardening Assessment Report Template (HART)

The HART shall provide the template for identifying the differences between a system's configuration and its associated NRC security baselines or hardening standards. NRC security baselines and hardening standards are in place for most operating systems and major software applications.

These differences or deficiencies will be analyzed and the risks associated with these deficiencies will be defined using a combination of probability and impact (low, moderate, high,

Statement of Work for Task Order No. 2 under DR-33-07-316 Hardening

critical). If a baseline or standard cannot be met because of technical limitations or business need, the contractor will provide a recommendation on how best to mitigate this deficiency.

The HART shall include an executive summary; explain how the hardening assessment was performed; contain a spreadsheet identifying which NRC hosts were tested and the information systems they belonged to; show where the deficiencies were found (on which hosts); and identify which deficiencies were visible externally and/or internally.

The HART shall contain an appendix that specifies the contractor's recommendations on how to mitigate any discovered deficiencies. This appendix shall be organized based on risk with the most significant deficiencies identified first.

The HART shall be delivered to the NRC Project Officer in person. The HART package shall contain a properly marked hard copy printout of the report and electronic media containing a soft copy of the report with any supporting documentation (test results, documents, etc.). The media shall only contain files that have been properly encrypted using National Institute of Standards and Technology (NIST) Federal Information Processing Standards (FIPS) validated encryption.

After the HART has been delivered, the NRC Project Officer shall set up a meeting with the contractor to discuss the report. During this meeting the contractor shall present an overview of the techniques, technologies, and methodologies used to develop the report and identify any significant deficiencies that were detected. At NRC's option, the contractor's team shall be made available for teleconferences to discuss this report with the NRC information system owners.

Types of Systems

The following defines the types of information systems found in the NRC:

General Support Systems (GSS) - A GSS is an interconnected set of information resources under the same direct management control that shares common functionality. A GSS normally includes hardware, software, information, data, applications, communications, and people. (See Office of Management and Budget (OMB) Circular A-130, Appendix III.) The mission objective of a GSS is to provide Automated Information Systems (AIS) resources in support of the organizational mission. Typical GSSs are LANs, WANs, servers, and data processing centers.

Major Applications (MA) - The term "Major Application" means a computerized information system or application that requires special attention to security because of the risk and magnitude of harm resulting from the loss, misuse, or unauthorized access to or modification of the information in the application. Because of their impact on the agency mission and the information they contain or process, MAs require special management oversight. (See OMB Circular A-130, Appendix III.) For example, an agency wide financial management system containing NRC's official financial records would be an MA. A computer program or a spreadsheet designed to track expenditures against an office budget would not be considered an MA. Similarly, commercial off-the-shelf software products (such as word

Statement of Work for Task Order No. 2 under DR-33-07-316 Hardening

processing software, utility software, or general purpose software) would not typically be considered MAs.

Listed Systems - OMB policy guidance requires that a security plan be in place for all sensitive systems. NRC uses the term "Listed System" to refer to a computerized information system or application that processes sensitive information requiring additional security protections, and that may be important to the operations of an NRC office or region, but is not an MA when viewed from an agency perspective. Most NRC systems rely on the security protections provided by the NRC LANWAN GSS. However, NRC offices have developed a number of additional non-major applications that are processing sensitive data such as individual privacy act information, law enforcement sensitive information, sensitive contractual and financial information, and other categories of sensitive information that the sponsor has determined will require additional security protections beyond the basic security provided by the NRC LAN/WAN. For those types of non-major applications where the sponsor has built in additional security protections and controls because of the added sensitivity of the information being processed, such a non-major application shall be categorized as a "Listed System." The security plan for a listed system will describe those additional security protections and controls. These additional security controls could refer to the use of additional passwords, or the use of additional security technology such as virtual private networks (VPNs), digital signatures, secure Web sites, or other security solutions based on the use of public key infrastructure (PKI) technology. In addition, any system that processes classified information or unclassified Safeguards Information (SGI) that is not a GSS or a MA shall be categorized as a Listed System.

Tasks

Sub Task 1 – Develop a Hardening Assessment Report Template (HART)

The contractor shall develop a template for the HART. This template shall outline the report's required sections, the format of each section, and the expected level of detail. Details on the HART have already been provided.

The HART shall be created using MS Word (version 2003 or later version as approved by the Project Officer). The HART must be approved by the NRC Project Officer.

Sub Task 2 – Develop a Hardening Assessment Process (HAP)

The contractor will work with the NRC to develop and implement the HAP. This process will govern the way the NRC conducts Hardening Assessments. This procedure should provide a step by step process on how to conduct the hardening assessment and details on how each phase is planned and executed. The output of the HAP is the Hardening Assessment Report (HAR).

Statement of Work for Task Order No. 2 under DR-33-07-316 Hardening

The HAP shall be created using MS Word (version 2003 or later version as approved by the Project Officer). The NRC Project Officer must approve the HAP before it can be used.

The HAP shall contain the following phases:

- Phase 1: Preparation The contractor shall update all devices that are going to be used during the assessment with the latest patches, security updates, device drivers, plug-ins, etc. Then, the contractor shall create a new test device baseline that contains the recently installed updates. The contractor shall provide a copy of this test device baseline to the NRC Project Officer on electronic media.
- Phase 2: Information Gathering The contractor shall gather information to perform an analysis identifying the deficiencies between the configured system and its associated security baselines and hardening standards.
- Phase 3: Draft HAR The contractor shall prepare a draft HAR. The draft HAR will be sent to the NRC Project Officer for review and comment.
- Phase 4: Validate The contractor shall work with the NRC Project Officer to validate the deficiencies identified in the HAR. Significant deficiencies represent risks that need to be addressed immediately (critical) or risks that represent a serious threat to the system (high).
- Phase 5: Finalize HAR The contractor shall incorporate comments from the NRC Project Officer and the results of the findings from the validation effort into the HAR. Once the HAR has been finalized, the contractor shall encrypt and copy the report and its supporting test results to write once read many (WORM) media. The contractor will give one copy to the NRC Project Officer and keep two copies locked in their safe located on site at NRC headquarters.
- Phase 6: Cleanup The contractor shall clean the testing devices and reset them back to the last approved testing device baseline.
- Sub Task 3 Define Security Baselines and Hardening Standards

The contractor will work with the NRC to define security baselines and hardening standards. This effort will include the following phases:

- Phase 1: Research Settings The contractor will research the settings needed to provide NRC with the most appropriate secure configurations possible. This research will include existing baselines available from government and well respected private sources. Care should be taken to minimize the level of effort required for NRC to maintain the security baselines and hardening standards.
- Phase 2: Select Settings The contractor will work with the NRC Project Officer to select the settings that will be used in a preliminary draft of the security baseline or hardening standard.

Statement of Work for Task Order No. 2 under DR-33-07-316 Hardening

- Phase 3: Test The contractor will test these selected settings to determine their impact on NRC information systems and operations.
- Phase 4: Develop Draft The contractor will define a draft security baseline or hardening standard based on the test results. The NRC Project Officer will review these baselines and standards for review and comment.
- Phase 5: Review and Comment The contractor will work with the NRC to ensure all affected parties are given a chance to review and comment on the baseline or standard. The review and comment period is not to exceed 10 business days.
- Phase 6: Finalize Draft The contractor shall incorporate comments from the NRC Project Officer and affected parties into the final version of document. The document will not become final until the NRC Project Officer provides his/her approval.

Note: All security baselines and hardening standards shall be created using MS Word (version 2003 or later version as approved by the Project Officer).

Sub Task 4 – Maintain NRC Security Baselines and Hardening Standards

At the direction of the NRC Project Officer, the contractor will analyze existing NRC security baselines and hardening standards and provide recommendations on how these baselines and standards can be updated and improved. These recommendations will take into account new vulnerabilities and exploits that could make NRC information systems vulnerable to an attack. Also, the contractor will work with NRC to ensure all baselines and standards continue to meet federally mandated and organizational requirements.

The contractor will work with the NRC to ensure all affected parties are given a chance to review and comment on significant modifications made to baselines or standards. This review and comment period is not to exceed 10 business days. The modifications to the baselines or standards will not become final until the NRC Project Officer provides his/her approval.

All security baselines and hardening standards will be reviewed at least annually.

Note: All security baselines and hardening standards shall be modified using MS Word (version 2003 or later version as approved by the Project Officer).

Statement of Work for Task Order No. 2 under DR-33-07-316 Hardening

Sub Task 5 – Perform Hardening Assessments

At the direction of the NRC Project Officer, the contractor shall perform a Hardening Assessment using the HAP process developed in sub task 2. The output of the HAP is HAR which utilizes the HART developed under sub task 1. The HAR must be developed using MS Word (version 2003 or later version as approved by the Project Officer). The HAR must be approved by the NRC Project Officer before it is finalized.

Hardening assessments will be conducted against NRC information systems currently under development and systems currently in production (General Support Systems, Major Applications, and Listed Systems). Hardening assessments must follow the process outlined above in this statement of work.

Tools and Benchmarks

The following tools will be used to define, maintain, and assess NRC security baselines and hardening standards:

- Center for Internet Security (CIS) Benchmarks
- Defense Information Systems Agency (DISA) GOLD disks
- DISA Security Technical Information Guides (STIGs)
- National Security Agency (NSA) Security Configuration Guides
- Vendor Recommendations
- Industry Best Practices

Note: Access to the CIS Benchmarks will be provided by the NRC. DISA gold disks will be provided by the NRC.

Instructions for Deliverables

Deliverables shall be consistent with the deliverables schedule as shown in this statement of work. If for any reason a deliverable cannot be delivered within the scheduled time frame, the contractor shall notify the NRC Project Officer in writing with cause of delay and the proposed revised schedule. This notice shall include the impact on the overall project. The NRC Project Officer shall make a business decision about the impact of the delay and forward the impact to the Contracting Officer.

Each deliverable shall first be submitted in draft for NRC review. NRC shall have 5 working days to review each draft deliverable and respond with comments or approval. If more time is required, the contractor will be notified in writing by the NRC Project Officer.

Statement of Work for Task Order No. 2 under DR-33-07-316 Hardening

If revisions are required, the contractor has 3 working days to complete the revisions and submit the revised draft deliverable to the NRC Project Officer.

Once the deliverable is approved by NRC Project Officer, the deliverable will become final. For each deliverable (draft or final), the contractor shall provide one (1) copy and one (1) electronic version of the deliverable to the NRC Project Officer, unless otherwise indicated. All written deliverables shall be phrased in language that can be understood by the non-technical layperson. Statistical and other technical terms used in the deliverable shall be defined in a glossary.

All deliverables developed under this task order must be formatted in Microsoft Word, PowerPoint, or Excel (version 2003 or later version as approved by the Project Officer). Also, deliverables may be developed in PDF format. The templates used for each deliverable shall be developed by the contractor and approved by the NRC Project Officer. Any changes to these templates must be approved by the NRC Project Officer.

All deliverables and supporting documentation gathered or developed under this task order may not be stored on any device or piece of equipment that has not been approved by the NRC Project Officer.

Information Handling and Ownership

The products and information associated with, or generated from, this project are considered sensitive information and property of the Nuclear Regulatory Commission and shall NOT be distributed, copied, transmitted, or by any other method, disclosed to the public or any individual without the express written permission of the NRC.

5. Confidentiality and Non-disclosure

It is agreed that:

- 1. The preliminary and final deliverables and all associated working papers, application source code, and other material deemed relevant by NRC which have been generated by the Contractor in the performance of this task order are the exclusive property of the U.S. Government and shall be submitted to the NRC Project Officer at the conclusion of the task order and all copies removed from the contractor's facility or possession.
- 2. The Contracting Officer shall be the sole authorized official to release verbally or in writing, any data, the draft deliverables, the final deliverables, or any other written or printed materials pertaining to this order. The Contractor shall release no information. Any request for information relating to this task order presented to the Contractor shall be submitted to the Contracting Officer for response.
- 3. Press releases, marketing material, or any other printed or electronic documentation related to this project shall not be publicized without the written approval of the Contracting Officer.

Statement of Work for Task Order No. 2 under DR-33-07-316 Hardening

6. Period of Performance

This task order shall be in effect during the base period, and option years one, two, and three of the contract.

7. Travel

Travel will not be needed on this Task Order.

8. Meetings

The contractor's technical representative shall attend monthly status meetings at NRC Headquarters to discuss work being done under this task order.