

CHAPTER 18—HUMAN FACTORS ENGINEERING TABLE OF CONTENTS

18.0	HUMAN FACTORS ENGINEERING	18.1-1
18.1	Human Factors Engineering Program Management.....	18.1-1
18.1.1	Human Factors Engineering Program Goals, Assumptions and Constraints, and Scope.....	18.1-1
18.1.1.1	Goals	18.1-1
18.1.1.2	Assumptions and Constraints.....	18.1-1
18.1.1.3	Applicable U.S. EPR Facilities	18.1-2
18.1.1.4	Applicable Human System Interfaces, Procedures, and Training.....	18.1-2
18.1.1.5	Applicable Plant Personnel	18.1-3
18.1.1.6	Effects of Modifications on Personnel Performance	18.1-3
18.1.2	Human Factors Engineering and Control Room Design Team Organization	18.1-3
18.1.3	Human Factors Engineering Processes and Procedures.....	18.1-4
18.1.3.1	Design Process Management Tools	18.1-4
18.1.3.2	Integration of HFE with Other Plant Design Activities	18.1-4
18.1.3.3	HFE Program Milestones	18.1-5
18.1.3.4	HFE Documentation	18.1-5
18.1.3.5	Subcontractor HFE Efforts	18.1-6
18.1.4	Human Factors Engineering Issues Tracking.....	18.1-6
18.1.5	Technical Program	18.1-6
18.1.5.1	HFE Program Process Drawing	18.1-6
18.1.5.2	Relationship Between HFE and Other Engineering Disciplines	18.1-8
18.1.5.3	HFE Program Element Documentation	18.1-9
18.1.6	References	18.1-9
18.2	Operating Experience Review.....	18.2-1
18.2.1	Objectives and Scope.....	18.2-1
18.2.2	Methodology	18.2-1

18.2.3	Evaluation of Results	18.2-2
18.2.4	References	18.2-2
18.3	Functional Requirements Analysis and Function Allocation.....	18.3-1
18.3.1	Objectives and Scope.....	18.3-1
18.3.2	Functional Requirement Analysis Methodology and Results Summary	18.3-1
18.3.3	Functional Allocation Methodology and Results Summary	18.3-4
18.3.4	Changes to Functional Analysis or Allocation	18.3-4
18.3.5	References	18.3-5
18.4	Task Analysis	18.4-1
18.4.1	Task Analysis Objectives and Scope	18.4-1
18.4.2	Task Analysis Methodology	18.4-1
18.4.3	Results Summary	18.4-2
18.4.4	References	18.4-3
18.5	Staffing and Qualifications.....	18.5-1
18.5.1	Objectives and Scope of Analysis	18.5-1
18.5.2	Staffing and Qualifications Analysis Methodology	18.5-2
18.5.3	Results.....	18.5-3
18.5.4	References	18.5-4
18.6	Human Reliability Analysis	18.6-1
18.6.1	Objectives and Scope of HRA / HFE Integration.....	18.6-1
18.6.2	Methodology	18.6-1
18.6.3	Results.....	18.6-2
18.6.4	References	18.6-2
18.7	Human System Interface Design.....	18.7-1
18.7.1	Human System Interface Design Inputs	18.7-1
18.7.1.1	Analysis of Personnel Task Requirements.....	18.7-1
18.7.1.2	System Requirements	18.7-4
18.7.1.3	Regulatory Requirements.....	18.7-5
18.7.1.4	Other Requirements	18.7-8
18.7.2	Concept of Operations.....	18.7-8
18.7.2.1	Crew Composition	18.7-8
18.7.2.2	Roles and Responsibilities of Crew Members.....	18.7-8
18.7.2.3	Personnel Supervision of Plant Automation	18.7-14
18.7.2.4	Use of Main Control Room	18.7-15

18.7.2.5	Crew Member Coordination Methods.....	18.7-15
18.7.3	Functional Requirements Specification	18.7-16
18.7.4	HSI Concept Design	18.7-17
18.7.4.1	Safety Parameter Display System.....	18.7-17
18.7.4.2	Operation and Control Centers System	18.7-17
18.7.4.3	Inventory of Alarms, Displays, and Controls	18.7-17
18.7.4.4	Minimum Inventory of Main Control Room Fixed Alarms, Displays, and Controls	18.7-17
18.7.4.5	Remote Shutdown Workstation Alarms, Displays, and Controls	18.7-19
18.7.5	Human Factors Design for the Non-Human System Interface Portion of the Plant.....	18.7-19
18.7.5.1	Plant Layout Design and Equipment Accessibility	18.7-20
18.7.5.2	Coding, Language, and Information Presentation.	18.7-20
18.7.5.3	Lighting of the HMI Rooms and Workspaces	18.7-20
18.7.5.4	Acoustic Environment.....	18.7-20
18.7.5.5	Personnel Protection Equipment.....	18.7-20
18.7.5.6	Ambient Conditions in the Control Rooms	18.7-21
18.7.6	HSI Detailed Design and Integration	18.7-21
18.7.6.1	HSI Style Guide.....	18.7-21
18.7.6.2	HSI Considerations and Demands on Operators ..	18.7-23
18.7.6.3	HSI Modifications	18.7-24
18.7.7	HSI Verification and Validation (Tests and Evaluations)	18.7-24
18.7.8	HSI Design Results and Documentation	18.7-25
18.7.9	References	18.7-25
18.8	Procedure Development.....	18.8-1
18.8.1	Objectives and Scope.....	18.8-1
18.8.2	Methodology	18.8-1
18.8.2.1	Procedure Writer’s Guide	18.8-2
18.8.2.2	Verification and Validation of Procedures	18.8-2
18.8.2.3	Electronic Procedures	18.8-2
18.8.3	Results.....	18.8-3
18.8.4	References	18.8-3
18.9	Training Program Development	18.9-1

18.9.1 Objectives and Scope.....	18.9-1
18.9.2 Methodology	18.9-1
18.9.3 Results.....	18.9-1
18.9.4 References	18.9-2
18.10 Verification and Validation.....	18.10-1
18.10.1 Objectives.....	18.10-1
18.10.2 Scope	18.10-1
18.10.3 Methodology.....	18.10-2
18.10.3.1 HSI Inventory and Characterization	18.10-3
18.10.3.2 HSI Task Support Verification	18.10-4
18.10.3.3 Design Verification	18.10-5
18.10.3.4 Operational Conditions Sampling.....	18.10-6
18.10.3.5 Integrated System Validation	18.10-9
18.10.3.6 Human Engineering Discrepancy Resolution.....	18.10-13
18.10.3.7 Results	18.10-15
18.10.4 References.....	18.10-15
18.11 Design Implementation.....	18.11-1
18.11.1 Objectives and Scope	18.11-1
18.11.2 Methodology.....	18.11-1
18.11.2.1 Aspects of the Design Not Verified During the V&V Process	18.11-2
18.11.2.2 Verification of the As-Built HSIs	18.11-2
18.11.3 Verification of the Plant-Specific Procedures and Training ..	18.11-2
18.11.3.1 Verification that HFE Issues Tracking Database Items Have Been Addressed	18.11-3
18.11.4 Results Summary	18.11-3
18.11.5 References.....	18.11-3
18.12 Human Performance Monitoring	18.12-1
18.12.1 Objectives and Scope	18.12-1
18.12.2 Methodology.....	18.12-1
18.12.2.1 Corrective Action Program and Issue Tracking.....	18.12-2
18.12.2.2 Monitoring and Trending	18.12-3
18.12.2.3 Plant Operation	18.12-3
18.12.2.4 Design Change.....	18.12-3



18.12.2.5 Operational Focus Index	18.12-4
18.12.2.6 Probabilistic Risk Assessment	18.12-4
18.12.2.7 Overall Design Control Process	18.12-5
18.12.2.8 Existing Plant Programs	18.12-5
18.12.3 Results Summary	18.12-5
18.12.4 References	18.12-6