

*Official copy*

AUG 13 1993

Docket Nos. 50-390, 50-391  
License Nos. CPPR-91, CPPR-92

Tennessee Valley Authority  
ATTN: Dr. Mark O. Medford, Vice President  
Technical Support  
3B Lookout Place  
1101 Market Street  
Chattanooga, TN 37402-2801

Gentlemen:

SUBJECT: MEETING SUMMARY - WATTS BAR UNITS 1 AND 2

This letter refers to the meeting conducted in the NRC Region II office in Atlanta, Georgia, on August 10, 1993. The meeting was at our request to discuss the current status of your employee concerns programs. A list of attendees and a copy of the TVA handout are enclosed. It is our opinion that this meeting was beneficial and provided a better understanding of TVA's activities in this area.

Should you have any questions concerning this letter, please contact me.

Sincerely,

(Original signed by J. Johnson)

Ellis W. Merschoff, Director  
Division of Reactor Projects

Enclosures:

- 1. List of Attendees
- 2. Presentation Summary

cc w/encls: (See page 2)

9309070151 930813  
 PDR ADDCK 05000390  
 P PDR

11  
IE01

Tennessee Valley Authority

2

cc w/encls:

W. H. Kennoy, Director  
Tennessee Valley Authority  
ET 12A  
400 West Summit Hill Drive  
Knoxville, TN 37902

D. Nunn, Vice President,  
Tennessee Valley Authority  
3B Lookout Place  
1101 Market Street  
Chattanooga, TN 37402-2801

W. J. Museler  
Vice President, Watts Bar Site  
Tennessee Valley Authority  
P. O. Box 800  
Spring City, TN 37381

B. S. Schofield, Manager  
Nuclear Licensing and  
Regulatory Affairs  
Tennessee Valley Authority  
3B Lookout Place  
1101 Market Street  
Chattanooga, TN 37402-2801

G. L. Pannell  
Site Licensing Manager  
Watts Bar Nuclear Plant  
Tennessee Valley Authority  
P. O. Box 800  
Spring City, TN 37381

TVA Representative  
Tennessee Valley Authority  
11921 Rockville Pike  
Suite 402  
Rockville, MD 20852

General Counsel  
Tennessee Valley Authority  
400 West Summit Hill Drive  
ET 11B 33H  
Knoxville, TN 37902

The Honorable Robert Aikman  
County Executive  
Rhea County Courthouse  
Dayton, TN 37321

The Honorable Garland Lanksford  
County Executive  
Meigs County Courthouse  
Decatur, TN 37322

M. H. Mobley, Director  
Division of Radiological Health  
T.E.R.R.A. Building, 6th Floor  
150 9th Avenue North  
Nashville, TN 37219-5404

Danielle Droitsch  
Energy Project  
The Foundation for  
Global Sustainability  
P. O. Box 1101  
Knoxville, TN 37901

Bill Harris  
Route 1, Box 26  
Ten Mile, TN 37880

bcc w/encls: (See page 3)

AUG 13 1993

Tennessee Valley Authority

3

bcc w/encls:

E. W. Merschoff, DRP/RII  
P. E. Fredrickson, DRP/RII  
B. M. Bordenick, OGC  
M. S. Callahan, GPA/CA  
A. F. Gibson, DRS/RII  
B. S. Mallett, DRSS/RII  
P. A. Taylor, DRS/RII  
G. C. Lainas, NRR  
F. J. Hebdon, NRR  
L. C. Plisco, OEDO  
P. S. Tam, NRR  
NRC Document Control Desk

NRC Resident Inspector  
U. S. Nuclear Regulatory Commission  
Route 2, Box 700  
Spring City, TN 37381

DRP/RII

*JS*  
JBrady:vyg  
08/11/93

DRP/RII

*PF*  
PFredrickson  
08/13/93

DRP/RII

*JW*  
JChlenjak  
08/17/93

ENCLOSURE 1

LIST OF ATTENDEES

NAME

TITLE

Participants:

NRC Staff

S. Ebnetter	Regional Administrator, Region II (RII)
E. Merschoff	Director, Division of Reactor Projects, (DRP) RII
J. Johnson	Deputy Director, DRP, RII
S. Varga	Director, Division of Reactor Projects -I/II, Office of Nuclear Reactor Regulation (NRR)
F. Hebdon	Director, Project Directorate II-4, NRR
J. Crlenjak	Chief, Branch 4, DRP, RII
P. Fredrickson	Chief, Section 4B, DRP, RII
P. Kellogg	Chief, Section 4A, DRP, RII
G. Walton	Senior Resident Inspector, DRP, RII
J. Brady	Project Engineer, DRP, RII
B. Uryc	Senior Enforcement Specialist, Office of Enforcement Investigation Coordination Staff (EICS), RII
L. Plisco	Regional Coordinator, EDO
W. Holland	Senior Resident Inspector, DRP, RII
K. Clark	Public Affairs, Office of Public Affairs, RII
A. Ignatonis	Technical Assistant, EICS, RII

TVA Staff

O. Kingsley	President, Generating Group
M. Medford	Vice President, Technical Support
D. Nunn	Vice President, Nuclear Projects
T. Cosby	Concerns Resolution Staff Manager
J. Vorees	Acting Licensing Manager, Watts Bar
B. Martocci	Public Relations Manager

Observers:

A. Harris	TVA
T. Birchfield	
V. Miller	Chattanooga News Free Press

# TENNESSEE VALLEY AUTHORITY

## CONCERNS RESOLUTION PROGRAM

ENCLOSURE 2

**AUGUST 10, 1993  
NRC REGION II OFFICE**

## **AGENDA**

### **I. CONCERNS RESOLUTION PROGRAM**

**INTRODUCTION**

**MARK MEDFORD**

**SENIOR MANAGEMENT INVOLVEMENT**

**MARK MEDFORD**

**CONCERNS RESOLUTION PROGRAM**

**TOM COSBY**

**FURTHER WATTS BAR INITIATIVES  
AND CONCLUSIONS**

**MARK MEDFORD**

### **II. EMPLOYEE CONCERNS SPECIAL PROGRAM**

**MARK MEDFORD**

## **CONCERNS RESOLUTION**

### **KEY PROGRAMMATIC QUESTIONS**

- **WHAT IS SENIOR MANAGEMENT'S INVOLVEMENT IN THE PROGRAM?**
- **WHAT IS THE PROCESS FOR RESOLVING EMPLOYEE CONCERNS?**
- **HOW IS THE INTERFACE BETWEEN TVA AND CONTRACTORS WORKING?**
- **IS THE PROGRAM EFFECTIVELY RESOLVING EMPLOYEE CONCERNS?**

# **CONCERNS RESOLUTION**

## **SENIOR MANAGEMENT INVOLVEMENT**

- **STRONG SUPPORT FOR CONCERNS RESOLUTION PROGRAM**
- **CRS MANAGER REPORTS TO VP TECHNICAL SUPPORT WITH ACCESS TO PRESIDENT, GENERATING GROUP**
- **CRS SITE REPRESENTATIVES INTERACT DIRECTLY WITH SITE VP**
- **CRS MANAGERS INTERACT ON REAL TIME BASIS**
- **MONTHLY REPORTS DISTRIBUTED TO SENIOR MANAGERS WHICH SUMMARIZE:**
  - **OVERALL TRENDS**
  - **SITE ANALYSIS**
  - **SUMMARY OF SIGNIFICANT ISSUES**
- **SENIOR MANAGEMENT MAINTAINS AWARENESS OF RESULTS OF EMPLOYEE CONCERNS AUDITS AND INSPECTIONS**

# **CONCERNS RESOLUTION**

## **PROCESS FOR RESOLVING EMPLOYEE CONCERNS**

- **EMPLOYEE CONCERNS PROGRAM DEFINED IN POLICIES AND PROCEDURES**
- **CONCERNS RECEIVED BY EXITS, WALK-INS, TELEPHONE, REFERRALS, ETC.**
- **INVESTIGATIONS CONDUCTED BY CRS, REFERRALS, OIG**
- **INVESTIGATION RESULTS TRACKED BY CRS WITH DEFINED CLOSURE CRITERIA AND DOCUMENTATION MAINTAINED BY CRS**
- **CRS RESULTS ARE PROVIDED TO CONCERNED INDIVIDUAL**

**CONCERNS RESOLUTION**  
**TVA AND CONTRACTOR INTERFACE**

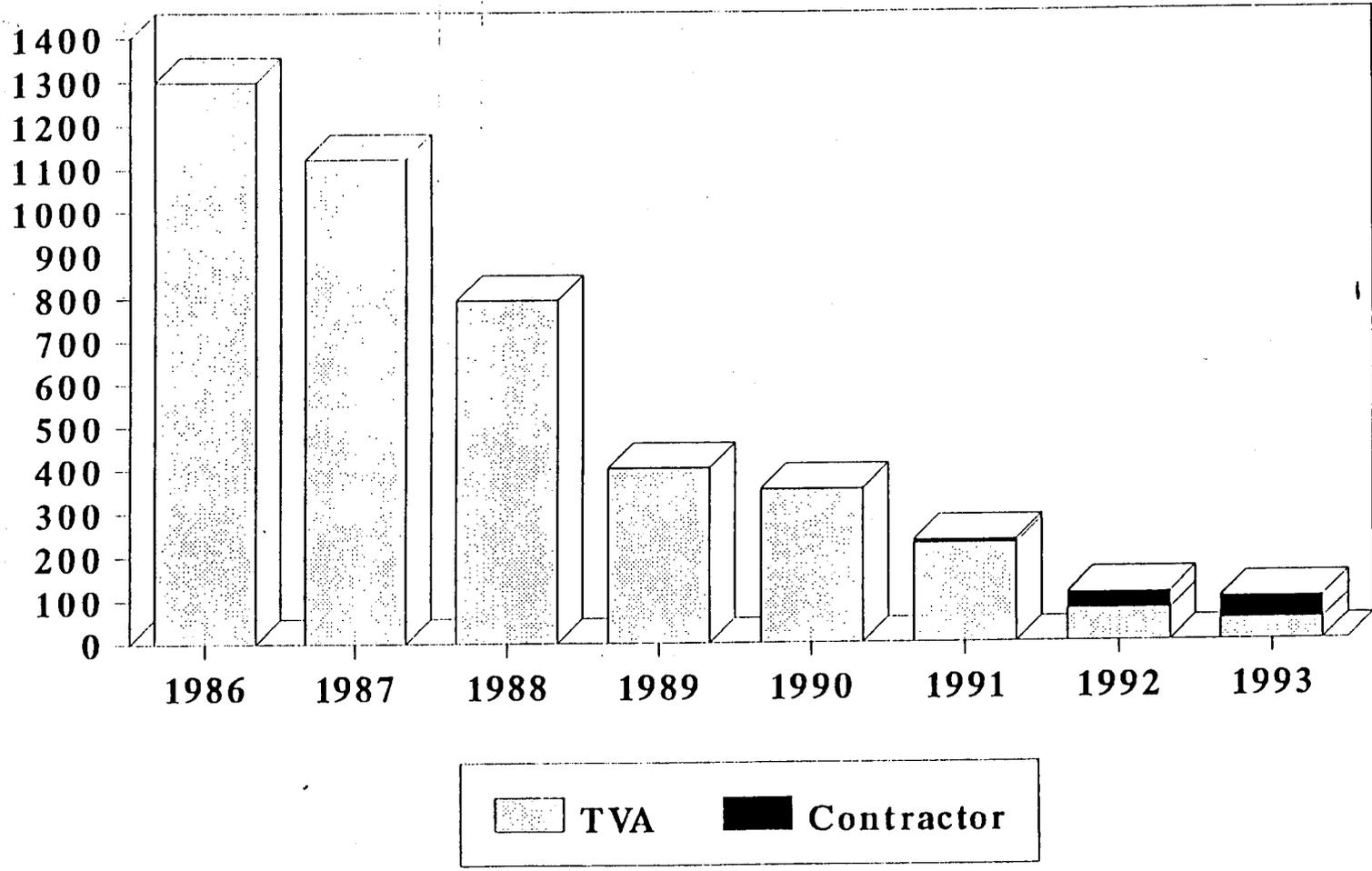
- **TVA ESTABLISHES CONTRACTOR PROGRAM REQUIREMENTS THROUGH CONTRACTS**
- **CONTRACTOR EMPLOYEES HAVE ACCESS TO TVA CRS**
- **CRS REVIEWS CONTRACTOR PROGRAMS TO ENSURE COMPLIANCE**

## **CONCERNS RESOLUTION**

### **PROGRAM EFFECTIVENESS INDICATORS**

- **LONG-TERM TREND IS FAVORABLE**
- **PROGRESS ATTRIBUTED TO:**
  - **SENIOR MANAGEMENT SUPPORT**
  - **IMPROVED COMMUNICATION BETWEEN MANAGER AND EMPLOYEES**
  - **IMPROVED RESPONSES TO EMPLOYEE CONCERNS**
  - **TRAINING PROGRAMS**
- **PROJECT THAT THIS YEAR'S NUMBER WILL INCREASE CONSISTENT WITH HISTORICAL CORRELATION BETWEEN DECREASE IN WORKFORCE AND INCREASE IN CONCERNS**
- **EMPLOYEE FEEDBACK DURING EXITS AND SURVEYS INDICATE CONFIDENCE IN THE PROGRAM**
- **AUDITS AND NRC INSPECTIONS**

# Concerns Resolution Issues TVA and Contractor



As of 8/1/93

# **CONCERNS RESOLUTION**

## **FURTHER WBN INITIATIVES AND CONCLUSIONS**

- **INITIATIVES**

- **COMMUNICATION PLAN**
- **SENIOR MANAGEMENT AND EMPLOYEE MEETINGS**
- **AWARENESS TRAINING PLAN**
- **STRENGTHEN WBN SITE CRS**
- **RESULTS MONITORING**

- **CONCLUSIONS**

# **EMPLOYEE CONCERNS SPECIAL PROGRAM**

## **WBN LOOKBACK**

- **REVIEW CORRECTIVE ACTIONS FOR ALL SUBSTANTIATED SAFETY-RELATED CONCERNS (CLASS C, D, E)**
- **FOCUS ON HARDWARE FIX (AS OPPOSED TO INTERMEDIATE PAPER)**
- **REVIEW REMAINING OPEN CORRECTIVE ACTION TRACKING DOCUMENTS (CATDS) THROUGH SAME PROCESS IN ADDITION TO EXISTING CLOSURE PROCESS**

# **EMPLOYEE CONCERNS SPECIAL PROGRAM**

## **WBN LOOKBACK**

- **INDEPENDENT REVIEW TEAM REPORTING TO VICE PRESIDENT,  
COMPLETION ASSURANCE**
  - **MULTIDISCIPLINED TECHNICAL STAFF**
  - **REVIEW PLAN COMPLETE**
  - **INITIAL WORK IN PROGRESS**
  
- **TVA WILL SUBMIT A DESCRIPTION OF THE DETAILED SCOPE FOR THIS  
REVIEW BY AUGUST 20, 1993**
  
- **FOLLOWING THE SUBMITTAL, TVA WILL SCHEDULE A MEETING TO  
DISCUSS**