

From: CSC
To:
Date: 9/5/2007 4:57:13 PM
Subject: Re: IT Service Request for Laura Quinn
cc: "NRO IT Support Site" <NSG1@nrc.gov>,"Patty Nibert"
<PGN1@nrc.gov>,"Laverne Ortiz" <LDO@nrc.gov>,"Laura Quinn" <LMQ1@nrc.gov>,"Luc
Phuong" <LTP@nrc.gov>

The Customer Support Center has received and processed your support request.

There are reference numbers that have been assigned to your request. Your reference numbers are listed below. Please use these referral numbers when contacting the Customer Support Center regarding your current support request.

248357 248359 248360 248361

Please feel free to e-mail or call us at 301-415-1234 if you require further assistance.

Thank you for contacting the Customer Support Center.

Donovan Taylor
Customer Service Center
301-415-1234
Located at T-05C14
Hours: 6:00 AM-9:00 PM (M-F)
Hours: 9:00 AM-9:00 PM (Sat-Sun)

>>> Noble Green 9/5/2007 4:42 PM >>>

Please process. Thank you.

Thank you,

Noble S. Green, Jr. (NJ)
Administrative Support Specialist
NRO/PMDA/PIMT
Mailstop: T-7F3
(301) 415-1162
nsg1@nrc.gov

>>> NRO IT Support Site <nsg1@nrc.gov> 09/06/2007 12:45 AM >>>

Please provide the requested service for the following user:

Name: Laura Quinn
LanID: lmq1
Phone: 301-415-2220
Room Number: O11-C10
Organization: NRO/DSER/RAP2

I need to have 4 email boxes set in Groupwise and have Mark Notich as the owner of the email mailboxes. His LAN is MDN. The 4 mailboxes are as follows:

1. Vogtle_EIS_Comments@nrc.gov
2. Vogtle_EIS_Comments_Processed@nrc.gov
3. Vogtle_EIS_Comments_Exceptions@nrc.gov
4. Vogtle_EIS_Comments_Reports@nrc.gov

If you have any questions please call me at 301-415-2220. I need to have them up and ready for OIS to finish the system by getting the mailboxes "talking" to each other and ADAMS by COB Friday 9/7.
Thanks.

Hearing Identifier: Vogtle_Public
Email Number: 632

Mail Envelope Properties (46F8DDBF.HQGWDO01.TWGWP04.200.2000016.1.F35DB.1)

Subject: Re: IT Service Request for Laura Quinn
Creation Date: 9/5/2007 4:57:13 PM
From: CSC

Created By: CSC@nrc.gov

Recipients

"NRO IT Support Site" <NSG1@nrc.gov>
"Patty Nibert" <PGN1@nrc.gov>
"Laverne Ortiz" <LDO@nrc.gov>
"Laura Quinn" <LMQ1@nrc.gov>
"Luc Phuong" <LTP@nrc.gov>

Post Office		Route
TWGWP04.HQGWDO01		nrc.gov
Files	Size	Date & Time
MESSAGE	1611	9/5/2007 4:57:13 PM
Options		
Priority:	Standard	
Reply Requested:	No	
Return Notification:	None	
None		
Concealed Subject:	No	
Security:	Standard	