Original Due Date: 09/20/2007

**Ticket Number:** 020070215 **Document Date:** 08/24/2007

NRR Received Date: 09/06/2007

From: TACs:

Bob Meyer MD6650

To: \*\*\* YELLOW \*\*\*

Chairman Klein

For Signature of: Routing:

Dyer Wiggins Grobe Mitchell

Description: Boger

Concerns Feedback From SRO In Response to a Post On www.NUCPROS.com NRR Mailroom

Assigned To: Contact:

DIRS BROWN, FRED D

**Special Instructions:** 

Called DIRS ( sent email ) on 4/6 at 2:25 p.m. for gick up

## OFFICE OF THE SECRETARY CORRESPONDENCE CONTROL TICKET

Date Printed: Sep 04, 2007 11:25

PAPER NUMBER:

LTR-07-0573

**LOGGING DATE: 08/30/2007** 

**ACTION OFFICE:** 

EDO

To: Tyer, WRR

Cy5: EDO
DEDMAS
DEDIA
DEDIA

**AUTHOR:** 

Bob Meyer

**AFFILIATION:** 

Dale Klein

ADDRESSEE: SUBJECT:

Concerns feedback from SRO in response to a post on www.NUCPROS.com

**ACTION:** 

Appropriate

DISTRIBUTION:

Chairman, Comrs

LETTER DATE:

08/24/2007

**ACKNOWLEDGED** 

No

SPECIAL HANDLING:

Made publice available in ADAMS via EDO/DPC

NOTES:

FILE LOCATION:

**ADAMS** 

**DATE DUE:** 

DATE SIGNED:

## Norma Correa - Mr. Ellis,

From:

<robert.meyer@exeloncorp.com>

To:

<EllisJO@Inpo.org> 8/24/2007 1:42:51 PM

Date: Subject:

Subject: Mr. Ellis.

CC:

<Chairman@nrc.gov>, <cmrmcgaffigan@nrc.gov>, <gbj@nrc.gov>, <bglaugh@bellsouth.net>,

<cmrmerrifield@nrc.gov>, <pbl@nrc.gov>

Mr. Ellis.

The below quote is actual feedback from an SRO in response to a posting on <a href="www.nucpros.com">www.nucpros.com</a>. This drives the point home on the cross-cutting issues the impact of procedures can have at stations.

The survey that was sent yesterday is still in the data collection phase.

As stated earlier, and you may have been at the NRC/INPO meeting this year when I verbalized the top three issues for Operator Concerns. Procedure backlogs are one of them. I asked both the NRC and INPO to create a metric. I have not heard any response, which leads me to believe that neither the NRC nor INPO believe it is their job, or it is being ignored. In either case, this will be pursued until adequate resolution is on the table. The industry cannot afford to have an incident from a preventable latent error situation as poor procedures.

The data that is collected has been collected to date shows the extent of condition. Lets work together to solve this issue.

Bob Meyer

Bob.Meyer@insightbb.com

815-978-6028

"The turnaround time for procedure enhancements is so long that, to a degree, we have given up on our procedures group. If we find an important change is necessary, most of us will mark up a copy with what we want changed, fill out the revision approval sheet, and usually get all the approvals ourselves. Then we will carry it up to the procedures guys for typing.

If the procedure problem isn't a fatal flaw, (i.e. we can work around the problem without flagrantly violating our standards) then we often won't even bother to request a revision. My crew put in a revision to a surveillance that radically simplified the test methodology. We did all the revision work except the typing, and gave it to the procedures group. Six months later we were on shift again when the surveillance came due, but our revision wasn't in the books yet. We found it in a pile in the procedures group's office. It hadn't made it to the top of their list yet. We have pretty much given up on those guys."

\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*

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\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*

**Mail Envelope Properties** (46CF1892.43A: 9:62522)

Subject:

Mr. Ellis,

**Creation Date** 

08/24/2007 1:41:58 PM

From:

<robert.meyer@exeloncorp.com>

Created By:

robert.meyer@exeloncorp.com

## Recipients

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