



August 30th, 2001

20200 Sunburst Street

Chatsworth
California 91311
Tel: 818.734.8600
Indianapolis, IN 46227

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www.nasi.net

Re: Discrepancy in number of I-125 seeds for order number 1016989.

Dear Mr. Warner,

This letter is in response to complaint forwarded to us by Mentor, on 8/30/2001. You stated in the complaint that you received 106 seeds from MBO6892K instead of 107 seeds as requested.

I am providing a description of our manufacturing process so that you can understand the techniques we used to investigate your complaints. As seeds are placed in our finished goods inventory, they are counted by an automated laser counting system and the batch counts are entered into our inventory database. Entries to and removals from the inventory database are individually verified for accuracy. When seeds are packaged for an order, they are counted by an automated redundant laser counting system. This system provides a high assurance of accuracy, allowing us to resolve a discrepancy of as small as one seed.

The investigation of your complaint regarding order # 1016989 found that the physical inventory for batch number MBO6892K matched the inventory database. The packaging room is routinely surveyed and there have been no incidents of loose sources in the counting room. For these reasons, we are unable to resolve the source of the discrepancy. I hope this helps in your efforts to conclude this matter. If I can be of further assistance regarding this matter, please contact me at (818) 734-8600

Sincerely,

A handwritten signature in cursive script, appearing to read 'Phuong Chau'.

Phuong Chau
Quality Assurance Assistant Manager

B-15