

- 10/12/04 e-mail Dr. K to R. Blayn
- an employee told they concerned about power restart
 - ignored a notification written week ago about prob - TC
 - Will NRC allow TC to react?

Hope Creek Steam Leak/Pipe Break ~ 10/10/04

10/13/04 - Dr. K e-mail to R. Blayn

- a number of workers no longer believe plant is being operated safely
- the person wrote a notification (20206631)
 - Post trip response + sequence of events should be LVI I RC
 - WANO weaknesses from 2002 still exist
- continuing reorganization - ineffective change mgmt
 - key mgmt posns vacated
 - ineffective communication
 - lack of trust
 - inconsistency in expectations
 - unsafe work environment
- need more than trig \Rightarrow implementation
 - need for mgmt reinforcement to middle mgmt
- crisis mgmt
- Station mgmt not stepping away to see "big picture"
 - Unable to recognize by ISM
- Post-trip events indicate a safety issue
 - safety equipment did not work properly
 - Control room staff knowledge deficient
- a number of notifications in 2004 that indicate a general inability to apply TS req

11-14

Long-study issues

operator workovers

- inconsistent operations crew performance

Approach to manager relationships has changed for the better
for some managers, ~~but~~ but many mngs are
continuing "business as usual!"

ARB (e-mail to Dr. K on 10/13/04)

- MCO follow up event

- for my a Special Rep. Ten - focus on failure causes:
PSTG operational performance, "extent-of-condition"
News

- Overall symptoms of event - safety systems worked,
Add. backup equipment was available
- Line lower energy than Japanese event
(Blair, Casey)

Dr. K Email 10/14/04 to MRC & NDEP

- worker says: Company is "minimize the seriousness"
of the event
- "near fuel exposure & quite scary"
- mgmt try to start up quickly - MRC should not do
- "on duty" workers want to be interviewed
in a "safe" setting

Fox to G. Cooby from Dr. K 10/14/04

- Was a thorough PMT done of HPCI following the change in the onrune, and the setpoint date change in the procedure?
- Was a 50.59 excel completed?
- If all this was done ~~done~~ during the LCO window that was exited on 7/29/04, why would HPCI not operate or desync?
- If all this was not done, has HPCI been operable since 7/29/04?

10/14/04 ARB

- Status Ltr to allye
 - Tech issues are to be assessed by SIT
 - Issues will be discussed w/ involved personnel
- Re. SCWE
 - Re affirm NRC's conclusions from 7/30/04
 - See words on ARB form
- Re "others may feel HPCI is" - tell her it is our preference that they contact us directly
- Blower call to Bakker
- Drs to renew HPCI issue & provide input for letter

Erney Q&As - 10/19/04

10/19/04 Dr. K e-mail to Cobey
- wants assurance that NRC will interview all
"relevant personnel", before PSTG just provides
a sanitized version of the events
10/19/04 G. Cobey responds