September 24, 2002

At 5 pm. on 9/24/03, I attended a meeting with the Salem Operations Leadership Team, led by It was obvious to me that one of the plant and crew for the night, whose name is was quite upset. He spoke towards the end of the meeting of feeling at the end of his rope with his crew. He didn't know what to do. I offered to stay late and meet with his crew of guys, all Union.

I met with them for nearly 2 hours. They were very upset about events that had occurred over the weekend. Their point of view was that the had performed an unsafe act by shutting a valve with a steam leak instead of allowing and his crew of shut down the unit. Their concerns were for and his safety, for the bad example he was setting, for the pressure he seemingly was under to feel a need to jeopardize his safety to save plant production. They "vented" for most of the time. I largely listened and asked questions.

That evening I met with slso and the next day I briefed and Much discussion and fallout ensued that went on for weeks. Employee Concerns was called in to investigate.

The next day I received the attached emails from the Union guys. They reveal additional safety issues. /they also show that I was viewed as the pear and was expected to relay info to him that others, out of fear or chain of command or whatever, did not get to him themselves.

I spoke with about these concerns on or around 10/1. He seemed annoyed that I believed the Union guys were geniunely concerned about and his safety. His view was that they were the problem, not management. I pointed out the need for management to engage with them and the intense coaching I was giving and to sit down and talk vs. stonewall. And agreed to do this. I did not ask clarifying questions or seem interested in hearing more. I once again felt I was being discounted.

10

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