

Frank Arner notes/comments on the [REDACTED] interview (01-22-04)

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The following are my observations on the transcript of the [REDACTED] interview on 01-22-04.

ASSESSMENT QUESTION	YES/NO	AMPLIFICATION (WHY, WHY NOT, ETC.)
Will raise concerns and has done so before?	YES	None
Raises concerns for others?	N/A	None
Believes others raise concerns without hesitation?	YES	See Below
Knows of someone who has experienced retaliation for raising concerns?	N/A	Not specifically addressed during interview

Bins for Issues:

- #1 - PERCEIVED LACK OF FREEDOM TO RAISE SAFETY CONCERNS TO PSEG MANAGEMENT.
- #2 - PRODUCTION OVER SAFETY ISSUES
- #3 - SCHEDULE PRESSURE ISSUES
- #4 - LABOR - MANAGEMENT ISSUES
- #5 - INDUSTRIAL SAFETY ISSUES
- OTHER UNSPECIFIED ISSUES/COMMENTS

#1 - PERCEIVED LACK OF FREEDOM TO RAISE SAFETY CONCERNS TO PSEG MANAGEMENT

- NONE

#2 - PRODUCTION OVER SAFETY ISSUES

- (p. 53-43) Outage management wrote a notification listing the concerns that operations management was making overly conservative decisions costing the company productivity. The interviewee mentioned that the Shift Managers at the time took exception to this message. The interviewee noted that it certainly seemed unusual that the corrective action process was used in this venue. (Spring 2002 time frame)
- (p. 106) The [REDACTED] pushed for a procedure change after a diesel generator service water test indicated an anomaly in flow-rate. The procedure change was intended to remove the requirement for a given flow rate during a periodic flush of piping. The issue was resolved apparently when the SW valve was repaired. The interviewee had stated he was uncomfortable at the time with the [REDACTED] pushing in that direction at the time because he felt the push was to find a way to ignore an apparent problem with the system.
- (p. 126) The interviewee categorized production pressure as excessive at times, and he felt that he had less decision making authority than he had at a previous job at [REDACTED]. He did indicate, however, that the difference could be related to the change away from the "rate-based" regulatory model days.

#3 - SCHEDULE PRESSURE ISSUES

- (p. 39) During dilution to the reactor coolant system for startup, the samples did not agree with the calculations. Outage management believed that the operating shift should continue diluting and stay within the schedule while operations management wanted to discontinue the dilution process until they could determine why there was a discrepancy. Delaying the dilution activity was the right thing to do in the interviewee's opinion because it was a reactivity issue. Ultimately, they understood the problem and fixed the discrepancies prior to continuing. (2001 time frame)

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#4 - LABOR - MANAGEMENT ISSUES

- (p. 21) "SJ" Check valve testing concerns resulted in the [REDACTED] not effectively communicating his discussions with Engineering and may have affected some people in that they did not believe he would pursue their concerns appropriately. The interviewee indicated that the Shift Manager may have felt an aversion since that time to dealing with the [REDACTED].. but he did not believe he would be affected in continuing to bring up safety issues. (Summer 2001 time frame)
- (P. 57, 66 & 67) The interviewee indicated his belief that the [REDACTED] was trying to influence operability decisions even though he didn't have a license. The transcript covered a few instances where the interviewee felt this had been the case. The interviewee did not indicate that he believed any of the issues would be current safety issues. When the above concern was taken to a meeting between the Shift Managers and Senior Operations Management ... addressing the feeling that there was inappropriate intervention of senior management in operability calls, the senior management said the shift managers as acting like "victims." The interviewee did not completely understand why they would have used that term. (Spring 2002 time frame)

#5 - INDUSTRIAL SAFETY ISSUES

- NONE

OTHER UNSPECIFIED ISSUES/COMMENTS

- NONE noted