

OFFICE OF THE SECRETARY  
CORRESPONDENCE CONTROL TICKET

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ACTION OFFICE: EDO

To: McDermott, HR

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AO

AUTHOR: Mr. Frank Ostroff

AFFILIATION: DC

ADDRESSEE: Chairman

SUBJECT: Request for a meeting to discuss how Ostroff and Associates could address critical performance challenges

ACTION: Appropriate

DISTRIBUTION: RF

LETTER DATE: 07/17/2006

ACKNOWLEDGED: No

SPECIAL HANDLING: Immediate release via SECY/EDO/DPC

NOTES:

FILE LOCATION: ADAMS

DATE DUE:

DATE SIGNED:



July 17, 2006

Dr. Nils J. Diaz  
Chairman, Nuclear Regulatory Commission  
One White Flint North  
11555 Rockville Pike  
Rockville, MD 20852-2738

Dear Dr, Diaz:

On behalf of Ostroff and Associates, LLC, I want you know that the "Transformation Efforts on the Human Capital Front" symposium, hosted on June 26 by the Society for Human Resource Management and Harvard Business School Publishing, was in our opinion a great success. We are sorry you could not make it there in person. There was a valuable exchange of ideas about how to improve government performance. We know that high performance in government is something that can definitely be achieved and is of critical importance to the Nation.

We had only a brief chance to talk with a limited number of attendees and wish we could have spent more time with each person who was there. With those whom we did talk we shared information about our firm and our approach for providing very specialized consulting and advisory services to federal agencies. Most people seemed to agree that too often consulting firms provide solutions that do not adequately respond to specific concerns and issues. Ostroff & Associates, LLC takes the opposite approach. We provide consulting services tailored to deliver the highest impact results against the specific needs and most critical performance challenges of each client.

I am writing to request a meeting with you - and potentially, other senior decision makers at your organization - so that we can better understand your most critical performance challenges, and discuss how Ostroff & Associates can help you address these challenges and further improve the performance of your organization.



Along with your invitation to the symposium, you should have received a copy of the article we wrote: "Change Management in Government" published in the May issue of *Harvard Business Review*. As discussed in the article, and our presentation at the symposium, we have identified through both research and successful experience, five principles that need to be applied in order to successfully achieve change and improve performance at government organizations. If it would be of interest, we would be delighted to talk about how these principles can be applied to help your organization address its most critical performance challenges.

Please feel free to contact me to schedule a time when we could meet or to discuss these issues. I am reachable by phone at 202-337-4649 or by email at [frank.ostroff@ostroffassociates.com](mailto:frank.ostroff@ostroffassociates.com) . I look forward to hearing from you.

Sincerely,

Frank Ostroff  
Managing Partner  
Ostroff & Associates, LLC

P.S. Many of those who attended the symposium requested a copy of our presentation. If you would like a copy of the presentation, please let me know. We would be happy to send one along.

Ostroff & Associates, LLC  
3210 Volta Place, NW  
Washington, DC 20007

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