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Agenda

- Welcome/Introductions –
  Doug Collins, NRC
  Dominique Grandemange, Mt. Athos Site Mgr
- NRC Presentation
- AREVA Presentation
- Public Comments/Questions

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Mt. Athos Road (MAR) Facility Licensee Performance Review Licensee Presentation May 2004 – April 2006

July 13, 2006

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The AREVA Values Charter

▶ **OUR VALUES AT AREVA** ARE ABOUT THE BEST POSSIBLE ECONOMIC PERFORMANCE AS A COMPANY WHILE RESPECTING HUMAN RIGHTS, THE ENVIRONMENT IN THE BROADEST SENSE AND THE LAWS THAT PROTECT THEM.

- **CUSTOMER SATISFACTION**
- **PROFITABILITY**
- **RESPONSIBILITY**
- **INTEGRITY**
- **EXCELLENCE**
- **SINCERITY**
- **PARTNERSHIP**

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CUSTOMER SATISFACTION

- **Our growth and sustainability, and thus our ability to meet our commitments to our stakeholders, are conditioned on customer satisfaction. AREVA will apply all of its skills and resources to achieving customer satisfaction.**
- MAR customer service initiatives:
  - ***Improvements in Corrective Action Program***
    - ***Low threshold for writing Condition Reports for all categories: Safety, Problem Reports, Product Non-Conformances, Quality, Customer Issues, etc.***
    - ***Drives Continuous Improvement***
    - ***Web-based system tracks open issues to closure***
  - ***AREVA Way – Sustainable Development Business Model***
    - ***Customer Satisfaction Surveys***
  - ***Fuel Reliability Initiatives***
    - ***Customer involvement in next generation fuel design***
    - ***Zero Tolerance for Failure – Safety, Human Performance, Teams***

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6 Pillars of ZTF

Lean Enterprise
Best Practices

Safety
TEAMS Training
Human Performance

Product
Strategy (B teams)
Product
Migration
Experience
Feedback

Manufacturing

Product Strategy

Human Factor

Processes

Design

R&D

INNOVATION
Product Improvement

Reliability Data Management
Contract Management
Process Improvement
WebCAP Corrective Actions
Fuel Failure Response

Water Chemistry (FS)
R&D Projects

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PROFITABLITY

- **We have a duty to achieve and maintain high returns for our shareowners, our employees and all of our stakeholders.**
- ***Shareowners***
  - ***Remain in business***
- ***Employees***
  - ***Maintain a motivated and healthy workforce***
  - ***Profit shared with employees - AEIP***
- ***Stakeholders***
  - ***Resources to support continuous improvements beyond regulatory requirements***
  - ***Protection of the Environment – ISO 14001 Certified***
  - ***Health and Safety of Employees – OHSAS 18001 initiative***

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RESPONSIBILITY

- **AREVA has a special responsibility not only to our direct stakeholders, but to the public at large, who will ultimately benefit from our products and services.**
- MAR initiatives:
  - ***ALARA Program***
    - ***Rod line process and equipment upgrades have reduced airborne concentrations in work areas and exhaust***
    - ***Airborne releases well below regulatory limits***
    - ***No contaminated process liquid effluents from site***
  - ***Environmental Management System – ISO 14001 Certified***
    - ***Conservation of Natural Resources***
    - ***Pollution Prevention***
    - ***Continuous Improvement***
  - ***Hazardous Material/DOT Training for Transportation Activities***
  - ***Implementation of Integrated Safety Analysis***

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Integrated Safety Analysis

- **ISA Summary approved by NRC Sept. 28, 2005**

- MAR ISA Characteristics:
  - ***No Chemical Operations***
  - ***Uranium in stable, ceramic form***
  - ***Limited Scope of Operations***
    - ***18 Items Relied On For Safety (IROFS)***

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INTEGRITY

- We strive for honesty, integrity and candor in all our actions and practices. We obey the laws and regulations of every country in which we operate.
- MAR initiatives:
  - *Employees are trained for Procedural Compliance*
    - *Initial and Annual General Employee Training*
    - *Human Performance Training*
    - *Standard Work Instructions – Graphics based /Clearer instruction*
  - *Internal and External Audit Programs*
    - *Criticality Safety, Fire Safety and Health Physics Audits*
    - *AREVA Inspections*
    - *Insurer Audits*
    - *Self-Assessments*
    - *Management Inspections*

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EXCELLENCE

- The nature of our businesses demands excellence. This means superior knowledge and constant diligence in matters of health, safety, environmental protection and quality assurance. AREVA fosters professional excellence by promoting teamwork and creating working conditions that are conducive to professional development.
- MAR initiatives:
  - *Teams implementation and alignment of goals*
    - *Annual Operating Plan*
    - *Team Goals/Balanced Scorecards with Safety/Regulatory metrics*
  - *Lean Manufacturing*
    - *One Piece Flow – Simple Operations*
    - *In-line Process Verification – Less rework/exposure to employees*
  - *Best Practices – Global Resources*
  - *Training*
    - *Qualification Guides*
    - *Electronic database used for verification*
    - *Effectiveness Assessments*

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SINCERITY

- **Sincere communications and openness to dialog are hallmarks of our communication programs. Our goal is to provide reliable and pertinent information enabling an objective assessment of our environmental, financial, social and societal performance.**
- MAR initiatives:
  - ***Annual MAR Environmental Report***
    - ***Management System***
    - ***Performance***
    - ***Social Governance***
  - ***AREVA Annual Report***
  - ***Public Websites***
    - ***www.areva.com***
    - ***www.areva-np.com***

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PARTNERSHIP

- **AREVA seeks to build constructive relationships with all stakeholders to meet their needs. We cultivate a spirit of partnership based on mutual responsibility, receptiveness and dialog. Our approach is to become involved in every one of the communities in which we do business.**
- MAR initiatives:
  - ***MAR Community Involvement***
    - ***Member Local Emergency Planning Committee***
    - ***Local Economic Development Forums***
  - ***Relationships with off-site response organizations***
    - ***Sheriff's Department***
    - ***Fire Department***
    - ***Lynchburg General Hospital***

Questions/Discussion