#### UNITED STATES OF AMERICA

#### NUCLEAR REGULATORY COMMISSION

INTERVIEW OF:

Investigation

Nos.1-2003-051F 1-2003-045

Conference Room 219 Embassy Suites Hotel 2815 Akers Mill Road

Atlanta, Georgia

Thursday, March 25, 2004

The above-entitled interview came on for hearing, pursuant to adjournment, at 8:00 a.m.

#### PRESENT:

# On behalf of the U.S. Nuclear Regulatory Commission:

EILEEN NEFF, Special Agent JEFFREY A. TEATOR, Senior Special Agent NRC Region 1, Office of Investigation and G. SCOTT BARBER, Senior Project Engineer Division of Reactor Projects

### PSEG SERVICES:

JEFFERIE KEENAN, Assistant General Solicitor

W.12

Information in this record was deleted in accordance with the Freedom of Information Act, exemptions

# INDEX TO EXHIBITS

| EXHIBIT NO: |   | IDENTIFIED |
|-------------|---|------------|
| 1           | Pictorial Diagram Describing The<br>Normal Chain Of Command On Line<br>And In An Outage Situation | 160        |
| 2           | Study By Two Ph.D's, Yurkees And<br>Dottson, From A Book Entitled<br>The Law of Human Behavior    | 202        |

| Τ. | FROCEEDINGS   |
|----|---|
| 2  | MS. NEFF: Today's date is March 25, 2004. The                 |
| 3  | time is 8:30 a.m. This will be a continuation of the meeting  |
| 4  | from March 24 that ended at approximately 8:25, I believe, on |
| 5  | the 24th, 8:25 p.m. The persons present are the same,         |
| 6  | speaking is Special Agent Eileen Neff. Also present is        |
| 7  | Senior Special Agent Jeff Teator and Senior Project Engineer, |
| 8  | Scott Barber; and Jeff Keenan and so what we                  |
| 9  | will do is, just prior to going on the record today we talked |
| 10 | about a few statements that you wanted to add to the record   |
| 11 | and I think we are going to start with the first              |
| 12 | regarding information that we covered yesterday.              |
| 13 | MR. KEENAN: Yes would like to provide some                    |
| 14 | information relative to the bypass valve event and            |
| 15 | specifically the community control aspects of that and so, we |
| 16 | will let speak to those                                       |

Okay, and before we do that, I will just MS. NEFF: I won't place you back under oath but that remind you, you are still under oath and this is a continuation.

I understand I am under oath, yes. Could I have a few moments to finish?

MS. NEFF: Sure, we can take a quick break. It is 8:31.

[Whereupon, a short recess was taken.]

MS. NEFF: Okay, we are back on the record.

Neal R. Gross & Company 202-234-4433

20 21

16

17

18

19

22

23

24

1 now 8:35 a.m.

Whereupon,



3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

2

was RESUMEd as the witness herein, pursuant to adjournment, and upon examination, testified as follows:

#### EXAMINATION

BY MS. NEFF:

What you have there is some sort of a chart that Q you are showing us?

Yes, what I have diagrammed based on yesterday's conversation and I would say my perception from our dialogue is there may be some confusion with regarding the command and control and how direction is provided to the control room and how it may have played in the number 2 bypass valve decision making associated with the March 17 shutdown.

So, what I have provided is a pictorial diagram that describes the normal chain of command when we are in normal operations with the unit on line and the chain of command when we are in an outage situation and there is an additional group that is brought into the fold between one of the levels.

In normal operations, the VP of Operations is the primary accountable for assuring all functions associated with the power plant facility are being maintained.

We have an Operations Director who takes on the

Neal R. Gross & Company 202-234-4433

day-to-day operations specifically around what I would consider the tactical and the more operational oversight of decision making that is being on day-to-day operations.

Below him is the Operations Manager who is truly accountable for shift crew performance and the actual manipulations and configuration control of the operating equipment.

The Assistant Operations Manager, excuse me, is the one who is primarily in charge and the Shift Managers take directions from him in the chain of command. He is the Senior SRO and Shift Managers are the on-shift SRO with their specific groups.

Is this clear? I am just trying to make sure.

MR. BARBER: It is clear to me.

MR. TEATOR: It is clear.

MS. NEFF: Yeah.

THE WITNESS: I have also listed who are the people in each one of these positions. I did not list the Shift Managers. You have those from yesterday and, as you know, there are six or five associated with the Hope Creek operations and so I just chose to stop at this point.

I have the position of had the position of has the position of has the position of

Neal R. Gross & Company 202-234-4433



11.

When we go into an outage situation and our procedures allow us to make that determination sometimes in a preventative, if we think we are going to shut down a plant, we will staff in a certain way to have ourselves prepared to provide automentation [sic] to the shift crews and when we are in an outage, that what that means is when the plant is not on line, or anywhere in between, then we align ourselves with this particular set up, which is essentially the same chain of command down to the Assistant Ops Manager.

What changes is we create what we call an Outage

Control Center, which is comprised of decision-making

managers who have the authorities from the various parties in

the organization for maintenance, from operations, from

engineering.

There is an Outage Manager who has primary responsibility of organizing, coordinating all of the information that comes in such a way that it is comprehensibly understood such that a single point of contact, which is typically a Shift Manager pulled off shift, as an Ops Director inside of this particular group who does provide immediate and direct feedback to the control room crews and vice versa back to him, so that we don't have multiple people talking to the crews. We only want one person and we want it to be one person can have a relationship with and has a clear understanding of what

Neal R. Gross & Company 202-234-4433

operations is.

We have elected to make that typically a Shift
Manager from this, who comes off rotation and fills that
position. He is empowered through the Assistant Ops Manager
to make decisions and to provide direction to the shift
crews.

#### BY MR. TEATOR:

Q So how does that change the AOM's position in this Outage Command though and control the organization?

the Outage Manager to have complete understanding because what we don't want is the shift crew to be making decisions on things when it is an extremely complex and the crews may not have a complete understanding of all that is taking place on a minute-by-minute basis or feedback that is coming back from different places of the plant about current problems, work issues and so on, and so what we try to do is the Assistant Ops Manager has a group of people through the Outage Control Manager to have clarity such that this person's direction is in alignment with what he believes is the right things to do based on the accumulative sum of all of the information that has been collected.

So he becomes, in other words, there is another layer between this person and here but it is an SRO Ops

Manager or a Shift Manager that takes the position of

Neal R. Gross & Company 202-234-4433

providing that clarity and understanding and sequencing to provide what I would say is support to the actual operating crew on shift.

This is a typical organization the industry uses. It is not unique at Hope Creek. I can give you multiple stations that have adopted this particular approach and it was put in place. Primarily it was to provide additional support to the shift crews when we get into highly complex issues and what the intent was, was to improve human performance, to improve coordination and to reduce what the industry was finding was events, event situations, when we were getting into complex type of things.

So, its intent it to help, not to create a burden or to create confusion.

#### BY MR. BARBER:

- Q Can I ask a follow up to that?
- A Yes, sir.

Q All right, let's start with the normal configuration, normal alignment in a non-outage configuration.

If there is a difference of opinion about what is being planned from the AOM, which is the first-line supervisor and the Shift Manager, who makes -- who has decision-making authority to determine which way the plant moves?

| 1  | A The AOM does because he is the Senior SRO in the            |
|----|---|
| 2  | command, the control that directs license to operate the      |
| 3  | functions.  |
| 4  | Q So he can override the Shift Manager?                       |
| 5  | A He can.   |
| 6  | Q And is that allowed by the way the license have             |
| 7  | been set up or the way the procedures have been set up to     |
| 8  | implement license responsibilities?                           |
| 9  | A All I can tell you is from my understanding that            |
| 10 | the Senior SRO or the Assistant Ops Manager is designed to be |
| 11 | an advisor and to provide technical direction to the on-shift |
| 12 | crews. He typically is in consultation with the Shift         |
| 13 | Managers on a regular basis about performances of the plant   |
| 14 | configurations and those kinds of things.                     |
| 15 | Q Really I am trying to ask a real simple question.           |
| 16 | I am just saying that the AOM and the Shift Manager are       |
| 17 | having a discussion about something, and it is almost         |
| 18 | irrelevant what it is, but it is something that will cause    |
| 19 | the plant to move in one direction or another.                |
| 20 | There is a difference of opinion, who has the final           |
| 21 | say, who is the final decision maker responsibility where the |
| 22 | plant goes; is it the AOM or the Shift Manager?               |
| 23 | A I think that if you are talking about a difference          |
| 24 | of opinion, we are not talking about the difference in plant  |

position of things, we are talking about a difference of

|    | Page 158  |
|----|---|
| 1  | opinion on should we go right or should we go left when it is |
| 2  | into a collaborative determination and we have people that    |
| 3  | have differences, the Ops, the Assistant Ops Manager does     |
| 4  | have the ability to give the final say so on that outcome of  |
| 5  | the opinion.  |
| 6  | MR. BARBER: Okay.   |
| 7  | MR. KEENAN: Just to clarify for the record. We                |
| 8  | don't have any of the procedures here. We don't have the      |
| 9  | tech specs. is providing his understanding based on his       |
| 10 | experience.   |
| 11 | If this becomes an important issue, we'd be glad to           |
| 12 | provide those procedures and have another detail but we       |
| 13 | understand this discussion as being in the context of a       |
| 14 | safety conscious work environment.                            |
| 15 | MR. BARBER: Right. Okay.                                      |
| 16 | MR. KEENAN: And we are trying to support that                 |
| 17 | understanding.  |
| 18 | BY MR. BARBER:  |

I understand. Let's go over to the other model. Q. Who has the final decision-making authority in that model, if you look at three end each day when the Outage Control Center, assuming we are talking about the Shift Manager who is in charge of that and the Shift Manager is on shift?

It is still --Α

19

20

21

22

23

24

25

And I am talking about moving the plant. Q I am not

> Neal R. Gross & Company 202-234-4433



| 1  | talking about a decision about doing work, whether you are    |
|----|---|
| 2  | doing work or you do some testing or not, who has the final   |
| 3  | decision-making authority about which way the plant moves?    |
| 4  | A The Shift manager on shift.                                 |
| 5  | Q Now why is that different in that case than the AOM         |
| 6  | in the previous case?   |
| 7  | A Well, it is the same. What you asked is if there            |
| 8  | is a difference of opinion, who has the ultimate say so.      |
| 9  | Well, in both cases it is here.                               |
| 10 | Your second line of questioning over here was who             |
| 11 | makes the decision on maneuvering a plant a particular way.   |
| 12 | Ultimately, the final say so becomes the Shift Manager on     |
| 13 | shift.  |
| 14 | Q Okay, I understand that that is your statement on           |
| 15 | this but I thought you said in the first case, it was the     |
| 16 | AOM?  |
| 17 | A Your questioning was a difference of opinion. You           |
| 18 | clarified that question and made it more specific and changed |
| 19 | it for the second scenario and I answered it differently      |
| 20 | because you asked a different question.                       |
| 21 | Q Okay, well, let me go back and clarify my first             |
| 22 | question.   |
| 23 | If there is a difference of opinion between the AOM           |
| 24 | and the Shift Manager about which direction the plant moves,  |
| 25 | whether it starts up or shuts down or holds or shuts down, it |

| 1   | doesn't matter but, basically, we are talking moving,         |
|-----|---|
| 2   | maneuvering the plant in a direction up or down, not a        |
| 3   | decision about work, not a decision about whether to do a     |
| 4   | test or not; who makes that decision, who has the authority   |
| 5   | and responsibility to do that?                                |
| 6   | A Clearly it is the Shift Manager on the crew on that         |
| 7   | particular shift.   |
| 8   | MR. BARBER: Okay. Thank you.                                  |
| 9   | THE WITNESS: There has never been ambiguity around            |
| 10  | that. Never.  |
| 11  | MR. BARBER: Okay. Thank you.                                  |
| 12  | MR. KEENAN: We can make that an exhibit if you                |
| 13  | want.   |
| 14  | MR. TEATOR: I think we should. We are going to                |
| 15  | label this, and when we are doing today, we are going to make |
| 16  | all of this stuff as attachments too but we will label this,  |
| 17. | since it is the first one that is going to be put on, as      |
| 18  | Exhibit number 1. I will just write that on there. Is that    |
| 19  | all right?  |
| 20  | (Exhibit Number 1 was marked                                  |
| 21  | for identification.)  |
| 22  | MR. KEENAN: Yes, and if we could get a copy of our            |
| 23  | exhibit before it becomes an exhibit, that would be           |
| 24  | appreciated.  |
| 25  | MR. TEATOR: Remind me and we will do that.                    |

| 1  | MR. KEENAN: Okay.   |
|----|---|
| 2  | MR. TEATOR: All right. I have a couple of                     |
| 3  | questions.  |
| 4  | THE WITNESS: Sure.  |
| 5  | BY MR. TEATOR:  |
| 6  | Q Now, let's talk about the bypass valve issue, okay?         |
| 7  | A Yes. That is what I wanted to do.                           |
| 8  | Q All right, and let's talk about the outage                  |
| 9  | A Yes.  |
| 10 | Q And incremental control organization because                |
| 11 | that is what was functioning there.                           |
| 12 | A That is what was functioning and so on the day of           |
| 13 | the bypass, we were not in this typical alignment, we were in |
| 14 | this particular alignment, that is correct.                   |
| 15 | Q Now, it seems to me like, and correct me if I am            |
| 16 | wrong, but I want to understand this, was the shift doing     |
| 17 | something that the AOM didn't know about?                     |
| 18 | A I think in this cased, if I can, if you will allow          |
| 19 | me to explain   |
| 20 | Q Yes.  |
| 21 | A What I think was occurring, I think I can answer            |
| 22 | your question.  |
| 23 | When I gave testimony yesterday on the bypass valve           |
| 24 | on the morning of the 18th. That was Monday morning after     |
| 25 | the plant was shut down.                                      |

All 7C

1

Right. Q

2

3

And, again, I want to repeat. The plant was shut down at 6:00 a.m., or thereabouts, all rods in and the reactor was not critical.

setting was about 6:00 a.m. in the morning.

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

Where we were at was now continuing on into a cool down phase, essentially getting into the proper mode to do the work on this particular bypass valve. That is what the

Q Okay.

My practice is to typically talk to different Α people, particularly the Outage Control Center when we are in an outage to get some sort of a status update of how did things go and is there any support that's required?

This particular morning, the shift, or the shift control -- or the Outage Control Manager gave me feedback from his engineering manager that was in there that we had a different set of occurrences take place when the plant was shut down, in that the valve that we thought yesterday was not working suddenly worked this morning and that was confusing to everybody as to why that was.

He also related to me that engineering now was second quessing their thinking that they had from the previous days.

On Friday, when the first anomaly was made known to us, that the valve wasn't cycling properly or stuck into the

> Neal R. Gross & Company 202-234-4433

\_

48 percent open position, there was a strong belief initially that it was an electrical problem.

Our subject matter expertise was not very good on the electrical diagnostics to this particular system. That is why we were looking for GE.

We obtained GE on Saturday. Between our inhouse expertise on EHC, our inhouse expertise of what we had electrical and GE, they spent most of the day trying to determine what is the source of the issue and is it an issue because we, quite frankly, weren't sure.

Through the course of that day, it was determined that it had moved from an electrical problem to they believed the suspect was a mechanical problem but the context of what the mechanical problem was still was unknown.

But it seemed pretty clear it was something that probably was not going to be able to repair with the current operating condition that we had and there was strong suspect that more than likely we would probably have to go internally to some components which require us to break condenser vacuum which requires not to have the reactor in service.

So that was the decision making and the thinking that was occurring on Saturday evening when I was involved in some conference calls.

That is when had said the plant is in a steady state condition, although not optimal, I don't think

Neal R. Gross & Company 202-234-4433

ANTC

the right thing to do is to shut down the plan without making sure that we are prepared for this unusual condition. That made perfect sense and had proceeded with a direction to go do that.

Now what I need to be clear is on this particular weekend, this particular fellow was not here.

# Q

A He was not here, so this man was filling two duties. He was filling the duty of watching his crews and filling the duty of oversight in the, what is the total operations of the facility and how things are going and providing another role that he had not typically done.

Our procedures, or I should say our expectations is that when someone of this kind of caliber is missing that you delegate upward, not downward.

An error was made by this particular gentleman that weekend and he delegated downward to this man giving double duty to this guy on a weekend when his primary role should be to do watching the crew operations.

- Q And you were referring to
- A To delegating downward to
- Q I see.

A was unaware that that delegation had occurred, although he knew wasn't there.

We had ourselves into what I would say a

Neal R. Gross & Company 202-234-4433

All

6

5

1

2

3

8

9

10

11

12

14

1.5

16

17

18

19

20

21

22

23

24

However, when I interviewed as a part of our investigation after the event, he clearly knew he had both functions but said I may have been wearing the hat, I don't know if I was fulfilling the expectations of

The only reason I mention that is because it is germane when I get to this part, when we are over here and now we are in a shutdown condition.

When the plant was shut down on Monday morning, and I call in, I made a call to this guy and said, how is it going?

- Q Talking to the guy that is Control Manager?
- A Yes.

MR. TEATOR: All right.

BY MS. NEFF:

- Q Do you recall who that was?
- A No, but we have logs and so I, you know, I would imagine it could be determined by looking at it who was on that particular day but I don't remember who it was.

MR. TEATOR: Excuse me. Jeff, while we are on the record, could we -- I would ask that we get who these people are in that Outage and Control organization, when the plant shutdown over this bypass valve issue.

Neal R. Gross & Company 202-234-4433

MR. KEENAN: Yes, the company will supply the logs 1 associated with that time frame. I would not that I would 2 not suspect that all the conversations that people had would 3 4 be reflected in those logs. 5 BY MR. TEATOR: 0 6 Okay. But if you're trying to determine who might have 7 Α been there. 8 Q 9 Right. Α I am pretty sure that is probably captured. 10 11 0 Okay. We certainly had schedules for people and so as a 12 13 minimum, we have that. 14 0 All right. Good. 15 Α So, this gentleman is giving me feedback about the information he had received from engineering and operations 16 17 about this anomaly that had occurred and I asked what are you 18 going to do? He said we are talking right now between this 19 20 fellow and this fellow. Engineering and --21 0 Engineering and operations. 22 Α All right. 23 0 Α About what we should do. He said, I believe that 24 we will probably take on engineering's recommendation to do 25

Neal R. Gross & Company 202-234-4433

some additional cycling of the valve while we are in this condition to try to fully understand any extent of condition or any other anomalies that we may not be aware of that should be factored into determining what is the course of action that will occur in this particular valve?

To say another way is, there was some belief that there may be something connected with the temperature and the pressure and the conditions that exists at this point of why things changed and there was an uncertainty whether it contributed positively or negatively to now the valve working and they wanted clarity and they wanted to cycle the valve.

I said, well, are you guys going to work all of that stuff out? The answer was, we are going to work all of that stuff out.

- O That is inside the Outage Control --
- A That is correct.
- Q -- Organization at that point?
- A Which is a typical type of function when we have a problem.
  - Q Right.

- A Is to bring the heads of state now at this level and talk about it and try to make some sort of determination of what is the best action to take.
- When that action is decided, typically what happens is this person will talk to this person, make sure there is

Neal R. Gross & Company 202-234-4433

| 1  | alignment | •  |
|----|-----------|--|
| 2  | Q         | Who?   |
| 3  | A         | Would be the Ops Assistant Manager.                  |
| 4  | Q ·       | And who would be talking to, the Ops AOM?            |
| 5  | A         | The Ops Shift Manager inside of this particular      |
| 6  | group.    |  |
| 7  | Q         | Okay, I can't read your                              |
| 8  | A         | I am sorry.  |
| 9  | Q         | And for the record, when you indicate, there is      |
| 10 | no way fo | r the transcript to pick up and so that is why we    |
| 11 | are       |  |
| 12 | · A       | Thank you.   |
| 13 | Q         | All right, so the Outage Shift Manager should be     |
| 14 | communica | ting that with the AOM?                              |
| 15 | A         | That's right.  |
| 16 | Q         | All right.   |
| 17 | A         | Now, before this group will do anything.             |
| 18 | Q         | Shift Managers.                                      |
| 19 | A         | The Shift Managers, this person and this person      |
| 20 | meaning t | he and the Ops                                       |
| 21 | Shift Man | ager in this particular group will have a            |
| 22 | conversat | ion and make sure that they are on the same page and |
| 23 | they agre | e, whatever that is, and this person here, the Ops   |
| 24 | Shift Man | ager, will directly communicate to the Shift Manager |
| 25 | on shift  | and the Shift Manager will then implement what they  |

N1 1

think the best determination is from the outcome of this 1 2 particular group. It doesn't sound like that happened though? 3 0 I believe it did. Α 4 You believe it did? 5 0 Because, if I can continue, because in the 6 Α morning I was under the understanding from the conversation 7 that this testing, whatever that was, was going to be 8 9 pursued. After hearing that, I gave no orders to anybody at 10 11 this point, absolutely none, just simply what is the current status? 12 13 After that, I talked to this fellow, the and I had communicated to him: 14 have you heard what the Shift Outage Control Center has 15 been identifying? 16 17 He said, I've only heard that the valve wouldn't I said, yes, I have heard the same thing and I've 18 19 heard some other information about engineering wishing or 20 thinking some additional testing would be required. I said, if that is true, they were suggesting we 21 22 may want to take advantage that we're in and fully understand the valve behavior in these conditions before we lose the 23 opportunity and may or may not find the smoking qun 24

Neal R. Gross & Company 202-234-4433

associated with the failure.



I said that seems to make reasonable sense to me. 1 says I agree. I said, okay, what are you going to 2 said I will report to the Shift Outage Managers and 3 4 others and assure that we think we are on that path. 5 very good. 6 Q That had to happen, is that when the cool down had 7 to -- I am going to use the word -- stop? A Yes. 8 MR. TEATOR: All right. 9 BY MS. NEFF: 10 That would be the hold, the hold on? 11 Q 12 Α This would be what Scott was referring to earlier 13 as either the reduced rate or the hold, however we technically determine it. 14 15 BY MR. TEATOR: 16 Okay, right, all right. 0 17 Now, what I think has occurred -- and I am giving you what I think, based on why called me at about 18 9:30-ish or somewhere in there is because he did not know 19 20 that the crew was taking some action different than his. At 6:00 in the morning, thought that we were 21 going to commence the cool down, that nothing had changed, 22 23 there was no new information, things were simply going to continue to the cool down to the original plan. 24

25

All 70

This fellow, I don't believe talked to this fellow,

Neal R. Gross & Company 202-234-4433 meaning is the Ops Director I don't believe talked to the
Assistant Ops Manager about the conversation he and I had and
the alignment we were getting from information sources inside
the Outage Control Center.

Consequently, I am speculating that the Ops
Director directly talked to inside of here. These people
were already in that direction of doing the testing, thought
that they were in alignment with people and gave the
direction to the shift crew to maintain things and allow
engineering to do the testing.

- Q That is what my question was. Did not know up to that point --
  - A You will have to ask him that.
  - Q Right, but --

A But I am, from recalling now why the need for the meeting that he and I had with the other parties at 10 o'clock or whatever time it was, was that what I was thinking we were doing, what was thinking we were doing were not the same and we are trying to find out why are they not the same.

Not that I am right or was right or I was wrong or was wrong but simply we had a difference of information understanding and we were not on the same page of what was occurring.

I believe somehow between 7:30 and 9:30

Neal R. Gross & Company 202-234-4433

Alloc

realized what was occurring and called me and said do you know what is occurring? I said, well, here is what I know and he said, I hope we are going to fix the valve. I said, of course, we are going to fix the valve.

I am understanding that engineering wants to do some additional testing and, at that point, I said, look, let's not have a conversation here over the phone, let's bring all of the parties into my office and converse over what is known and what isn't know and we will take whatever the right actions are from that point. He agreed.

Q But when he called you, you described him as being heated?

A Yeah, because I think he was surprised that the crew was taking some action that he was not fully aware of but I want to re-emphasize --

#### BY MR. BARBER:

Q The way it was described to us is the crew was complying with the text spec. They were continuing with the shut down because they thought it was their duty and responsibility under their license.

They had contravening direction that told them to hold the plant where it was, which was contrary to the belief of what they needed to do to comply with the tech specs and that information was shared with and our understanding is that is why he was concerned about the lack

Neal R. Gross & Company 202-234-4433

All 7 &

of progress.

A That may be, I mean that may be. I don't -- wasn't part of any of those conversations between the crew or and I want to make it perfectly clear, I gave no direction or order to Shift Control Operations at all.

I had a conversation with only the Ops Director about what we had heard and does this make sense and I left it in the assumed position that if we were doing the right things with the right circumstances and with the right information and what we were about doing made sense and this fellow, the Ops Director, was the one who initiated any actions of anything on what the Control Room was doing or not doing.

Q You know the interesting thing about all this is this organization was put in place to improve coordination during forced outages and, in fact, in these circumstances, the way you are describing things, it did nothing but hamper communication and coordination.

A Scott, I appreciate and I appreciate your point but I don't know if the discussion here is to debate whether it was improved or not improved.

We did a root cause of the whole thing to try to understand our shortcomings. In fact, I think that is a missing piece in your information, is that we did a very comprehensive root cause investigation when I contracted

Neal R. Gross & Company 202-234-4433

All Te

INPO, a member from our off-site Safety Review Board under who was our site qualified root cause person in operations and collected a team of people to do a complete A to Z look at everything.

Both the technical aspects, the decision making aspects, command and control aspects and cultural aspects that we thought may be coming from this whole series of events around this power excursion that occurred on the 17th. It is fully documented and it covers all of the items you are questioning me about.

And what was correct with it or what was incorrect with it and what we thought the lessons were and what we thought the corrective action should be from the shortcomings that occurred in this situation.

- Q That's really a different issue though. I mean what we're talking about, we are talking about what happened relative to the bypass valve.
  - A So my --

- Q And, no, you just said your activity events that occurred and the really discrete issues --
  - A Scott, I am going to clarify again.
  - Q Okay.
- A I disagree. The investigation covered the bypass valve and all of the tentacles that came around the event of the bypass valve. The power excursion, the valve problem

Neal R. Gross & Company 202-234-4433

before the training that took place or didn't take place and the subsequent actions about the response the station had or didn't have associated with the plant from cool down to the reaction to the reactivity event from the previous day and did we take proper action and so I mean it is a comprehensive review of all aspects including the specifics around the bypass valve itself.

MR. KEENAN: If you don't have that report, we'd be glad to supply it to you. I mean is trying to help you understand the facts of this and present his viewpoint and so if that report is helpful, we'd be glad to provide that.

THE WITNESS: I think it is important for you and you should have it. It also covers the complete timeline and the events analysis barrier breakdown of all the different issues, including the 9:30 and 10 o'clock meeting between myself and the other parties. We addressed that.

MS. NEFF: Then it should be helpful. We will take a look at that later.

THE WITNESS: So I am trying to make it clear whether, you know, you agree with our organization or not, you know, you are certainly entitled to your views.

I am simply trying to explain how we operate and how I participated in our chain of command and I was left with the impression from Scott yesterday that I ordered the control room to do something and that is simply untrue.

Neal R. Gross & Company 202-234-4433

MC

| 1   | BY MR. TEATOR:                                    |
|-----|---|
| 2   | Q I was going to ask that, did you?               |
| 3   | A No.   |
| 4   | Q That is where my question was going about, not  |
| 5   | being in alignment with knowing what is going on? |
| 6   | A No.   |
| 7   | Q All right and, you know, we this was an event   |
| 8   | that left a bad taste in a lot of peoples mouths. |
| 9   | A Yes.  |
| 10  | Q And we are just exploring it. We are here to    |
| 11  | debate  |
| 12  | A I understand.                                   |
| 13  | Q The organization but it does play into it.      |
| 14  | A I know that.                                    |
| 1.5 | MR. BARBER: And we need to understand it too. We  |
| 16  | need to understand.                               |
| 17  | BY MR. TEATOR:                                    |
| 18  | Q Any impressions that it left on the people,     |
| Ľ9  | especially in that meeting with, you know,        |
| 20  | yourself and it left big impressions on           |
| 21  | those people in that meeting. Not good ones.      |
| 22  | And we are trying to get explore that fully.      |
| 23  | That is the purpose of going through this.        |
| 24  | MR. KEENAN: And I think it would be helpful to    |
| 25  | provide that other report because                 |
|     | Neal R. Gross & Company                           |

MR. TEATOR: Right, okay. 1 MR. KEENAN: -- It's authored by somebody that is 2 outside of that process and so --3 4 THE WITNESS: Everything there is --MR. KEENAN: -- It is the level of intent. 5 6 THE WITNESS: -- Was fully disclosed. There was no bashfulness in our rights or in the things we should have 7 8 done better. Absolutely not. BY MR. BARBER: 9 We actually were somewhat aware of that but the way 10 11 it was characterized to us wasn't strictly under activity 12 mismanagement events. 13 No. Α And it strictly involved that and what you in fact 14 0 led with is you said your activity management events. 15 16 don't know if you even realized that. 17 Α No, because --When you clarified it, you added the fact that it 18 0 covered the bypass valves. 19 20 Α -- Because my point of perspective is, since I was part of it, was the reactivity was only the lightning rod 21 22 that brought all of these different elements around it, including the pieces you are referring to. 23 I just didn't separate it from that event. 24 MR. BARBER: Okay. We will definitely look at it. 25

> Neal R. Gross & Company 202-234-4433

Just for the record, we don't have 1 MR. KEENAN: that report with us and so that report will speak for itself 2 with respect to what it contains. 3 MR. TEATOR: Uh-huh. 4 THE WITNESS: And I also would encourage you to 5 talk to who was our 6 because he did an independent review. 7 I had asked 8 him to and to bring forward anything that may be of concern in the way we handled the situation. 9 Any matters, in other words, everything was fair 10 game and I believe it is important that you do talk to him 11 because he looked at many of the things that you were trying 12 to probe about yesterday. 13 BY MR. TEATOR: 14 15 16

All right, in that part of the report where it talks about work environment, were there work environment issues described in there like we have been talking about?

I don't think to the degree perhaps of a safety conscious work environment, not the way you were describing it yesterday but some of the cultural elements that maybe, if you took a step back, might tell you something about it, yes.

MR. TEATOR: All right.

BY MS. NEFF:

17

18

19

20

21

22

23

24

25

What did he bring you back specifically about that, Q what were the concerns and developments?

> Neal R. Gross & Company 202-234-4433

1 Α It simply was a review of the whole time line and the defense barrier issues that came up and what he was doing 2 was briefing me on his views of different parts than what he 3 thought we should spend time with. 4 5 And so it wasn't like one thing was better or 6 another, he was simply amplifying what was in the report and making me clear from his perspective things that we should 7 make sure we are paying attention. 8 One of the things he said that we should pay 9 10 attention to was some of the dynamics and the interactions 11 and the communication alignment that occurred on multiple occasions from, say, Friday night until Wednesday of the 12 following week when we actually generated the root cause 13 because there were an awful lot of things in between there 14 that were not handled very well. 15 16 MR. KEENAN: Is he still at the site, do you know? THE WITNESS: 17 Who? MR. KEENAN: 18 THE WITNESS: I can give you his number if you 19 would like it. 20 MR. BARBER: Yes, please. 21 He is an off-site individual. MR. TEATOR: 22 THE WITNESS: Right. 23 But he is on site on occasion. 24 MR. TEATOR:

Neal R. Gross & Company 202-234-4433

MR. KEENAN:

25

A1 7C

He is still on contract with the

congress to do that function. 1 THE WITNESS: NRB function. That is correct. 2 MR. KEENAN: NRB function, yes. 3 MR. BARBER: He was actually the -- he was the 4 plant manager subsequently we had to when I was there since 5 he was in [?] 6 THE WITNESS: And I believe that he would provide 7 you a complete unbiased and simply straightforward of all 8 issues that came forward from that particular set of 9 circumstances and, like I said, we were not bashful about 10 anything that we had discovered. 11

MR. TEATOR: Thank you.

THE WITNESS: You are welcome.

In addition to not only generating a site root cause, I also called Hub Miller directly on Wednesday or Thursday of that week and alerted him of what we thought we were discovering and my disappointment of the whole set of things that occurred.

And I also talked to the Vice President of INPO, Mr. Bill Webster, and told him the same thing; and I also called Mr. Mike Heffley of INPO, who is the Assistance Director, because I thought we were going to need some additional industry help in looking at what occurred.

Why did I do that?

Neal R. Gross & Company 202-234-4433

25

24

12

13

14

15

16

17

18

19

20

21

22

One, I wanted to make sure that I made personal contact with the heads in different places, that they had a clear understanding of my sense of concern with what had taken place and that we were going to try our best to get every possible learning that came from this set of circumstances.

Additionally, we generated with INPO what is called a significant event notification, which was our way of communicating to the industry what we thought our learnings were from this and, once again, we were not bashful in telling people some of the things that were sub-side issues as well as the technical issues.

#### BY MS. NEFF:

Q One thing that might not be so clear, at least to me at this point, is at 9:30 you hear from and you and he aren't on the same page, as you've described it.

He thinks he is supposed to be doing one way and you've learned from your discussions with the Outage Control Center and from there was being a hold-on pattern.

And then you called a meeting at 9:30. What he says to you, we need to fix the valve and you agree with, of course, we are going to fix the valve.

How does it get to be under consideration that you would be starting up? How did that even get into the

Neal R. Gross & Company 202-234-4433 discussion when you have that meeting at 9:30?

A Because the meeting that I had, I asked the question of if we were unclear on what was the basis for determining inoperability, well, we're clear on it and we had now test data. With that test data satisfied the criteria that was determined for inoperability because, if so, then I had met the conditions that would suggest that resolved the issue.

That doesn't mean I would have done it. It is just that I wanted to create the conversation about what do we know or what don't we know.

In addition, engineering had mentioned that because of an anomaly that occurred, they were changing their view potentially that perhaps it is not a mechanical issue, it was an electrical issue and this was one of the befuddling things from Friday night is was it electrical or mechanical. We couldn't absolutely pinpoint it although more gut feeling believed it was mechanical.

When the valve suddenly worked, there was a second guessing of, well, maybe it is electrical. Well, you know, I believe my job and others is to explore that. If it is electrical, well then what will we do to repair it, and if it is electrical and we don't have to be intrusive, well then maneuvering the plant in other directions would be useless and would be a waste of energy and a distraction. Not that

we would or wouldn't, I am just trying to create the conversation of is that valid or invalid with what I think are my smartest people in the room. The heads of state from work management, the heads of state from maintenance, the heads of state from engineering and the heads of state from operations.

So, I thought my role in oversight was to explore all of the options that we had in front of us and hopefully out of it by a consensus get clarity and make the right decisions. That is ultimately what occurred and I think what we are in debate about is was my management style appropriate or inappropriate to get the valve coming, not whether we got the right income, because we did get to the right outcome and I take exception that it was a three-hour meeting. I think it was probably 45 minutes to an hour.

Now, I am wondering where did this three hours come from? I think the three hours came from the 7:30 to 10:30 or 11:00 is about three hours before we moved the plant into another direction, not that it was a three-hour meeting.

Q That's possible. How far did you push for that consideration?

A I was pushing more, not for the startup, what I was pushing more for was clarity around the determination of inoperability because it's easy to say its inoperable because it doesn't work. Well, what doesn't work and what

didn't it pass and what surveillance or what criteria are we using so that we know how to understand that in order to make the fixes and then do the postmaintenance testing to validate, we've substantiated the evidence to support we've resolved the bases for why we called it inoperable.

And that was not clear to anybody, including Now, that is what the discussion was. Now may have thought I was challenging him or he might have thought I was challenging the ship. What I was challenging was the room.

has the responsibility with his crew to make the call. I had no problem with that.

When he makes the call, I expect him to be accountable to help us understand what does it take to resolve the condition so that we can satisfy the crew and the bases for the position we are in in order to restore the unit to service. I think that's what my fiduciary responsibility is.

#### BY MR. BARBER:

Q One thing that is not clear though to us, or to me anyway, is why after multiple reports from the individuals that were the closest to the problem that there was in fact a mechanical finding, a mechanical sound, a clanking sound where people who were actually in the field with the valve, the ones that are in the best position to understand what they've heard, what the symptoms are, what the nature of the

Neal R. Gross & Company 202-234-4433

All

1 problem is, that all of a sudden there is this thought that it could be something totally different. 2 Even though the valve ended up going shut, what was 3 later determined was it was a hold down bolt for number 5 4 turbine bypass valve. 5 I am familiar with what it was. 6 It came out and actually it wedged itself between 7 0 the disk and the seat of the number 2 valve. 8 Α Yes. 9 We have pictures of that. 10 0 11

Α So do I.

12

13

14

15

16

17

18

19

20

21

22

23

24

25

I am sure you do and what was troubling for us was that you had first account -- firsthand reports from personnel in the field that provided that.

Now, if there was an electrical problem, it would have been in addition to that and our regulations are pretty specific on what the requirements are when you have a significant condition adverse to quality.

You have to identify the root cause --

Α I appreciate that, Scott.

And take extensive corrective action for that occurrence.

Α I understand that too and I fully support that to the core of who I am. I also will tell you, is that through your inspections, the NRC's inspections and our own, one of

our shortcomings at our power plant has been ineffective troubleshooting and root cause determinations that we have a tendency of finding the first simplistic thing, going after it, and then finding out it was the wrong thing and that we iterate the problem solving and we find ourselves in event situations.

And perhaps we swung the pendulum too far but, given that feedback, and given those understandings, we challenge ourselves more to say do we have all of the possibilities understood.

I got that the first indication may be this. Why is that the case? Why isn't that the case? Are there other contributors or other fault mechanisms that may contribute to the whole picture and we are trying to discipline ourselves to not just take the simple fix and move on.

I believe that philosophically that's all we were attempting to do. Not to disregard any first-hand information but just to augment or supplement it with anything else that might contribute to the conditions that we have.

MR. KEENAN: And, you mentioned the resert pump seal purge as an issue yesterday on the record and so you have, uh, you have explained your thought process with respect to that. Is that congruent with what was transpiring here?

THE WITNESS: Yes, it was no different. In the seal purge situation, you know, it became relatively obvious after we had to shutdown because we had a seal failure. The seal failure was increased leakage over, or a slow degradation over time that was telling us probably more than likely there was foreign material beginning to destroy the hard faces of the seal.

Well, that's not normal. There is something that is contributing to that. It doesn't just happen, so this issue of when you took the seal apart, there was one camp of people that said just put the new seal in. You know, so what? Just put it on the one end. It is not safety related.

Well, it is true, it is not safety related. It is true seal purge, not safety related. What we are talking about, moving the plant in very large maneuvers, started some shutdowns because of potentially inadequate reliability issues which are great challenges to the operations of the facility. I believe that is just as risk significant as anything else.

Now, we had a difference in philosophy between my management team and myself in that concept and in the previous week when we fixed the resert seal, we stayed down two additional days to resolve the seal purge system and I will tell you I was alone in that decision making as well.

If you need to have clarification on that, please

Neal R. Gross & Company 202-234-4433

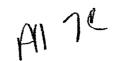
1.6

call because and myself were the only 1 two on that page with our senior management team. 2 BY MR. TEATOR: 3 How did that go, talking about --4 0 Α That went just as --5 -- You dealing with your senior management team. 6 0 I would say it was just as controversial as the 7 Α situation we had here with the bypass valve. 8 I am talking about the people above you. 9 Q Α How did it go? 10 Yeah, I mean you had to communicate that to your 11 0 12 bosses. Yeah, I didn't communicate that the week that it 13 Α What I did, and you asked me about the 14 was occurring. relationship with and schedule and I thought 15 During the actual shutdown of the first shutdown 16 about that. 17 we had to fix those equipment issues that you have mentioned, we had a defined schedule for that and we were a couple of 18 19 days off from that. But I didn't talk to between when I first 20 21 handed him the schedule and what we actually did. We had the bypass valve occur and we had to go deal 22 23 with that and that took another six or seven days and so our total duration being down was some 14 days. 24

Neal R. Gross & Company

About every three or so weeks, two to three weeks,

eal R. Gross & Company 202-234-4433



would have a video conference with and discuss the issues of the plant and so this was our way of giving him insight of how things are going and he would provide us feedback from his perspective on things and other company matters that we should be aware of.

I did a lessons learned from the forced outage and the planned outage and put a time line together, and I am sure you can find it from in a video conference package that was sent up north to him that became the bases after Hope Creek was put back in service that he and I and others had conversation about what did we do?

Well, and where was our shortcomings? In that discussion, let me know that he was not happy about some of our performance and he told me the consequences of some of our performance issues in financial terms.

Q Where are we talking about?

A Oh, he said something like the total duration of the plant being down was \$20 some million, \$20 or \$25 million and that was due to gas prices being up. Hope Creek is 100 PS weighted share value to the company and we had to buy power and some reasons, so all of these different things collectively made it more significant than maybe it would have been other days or months of the year. It was more of kind of an unusual set of circumstances from the outside

Neal R. Gross & Company 202-234-4433

All To

market place.

That being said, all was doing with the money side of it was simply telling me how influential we are and how important it is for us to be precise and thorough in what we do and I had told him in my Lessons Learned Review that there were things that were preventable and that we added time because of some inadequacies in the way we were managing the business and that led to the conversation of, well, the total scope was this. That's about \$2 million a day or \$3 million a day, so what he was doing was saying, you know, if you want to try to put the value of good management into perspective, it can be \$3 million a day.

Okay, I accepted that accountability because that was my job. I told him that what I would offer him is that we will dig deep into the issues. We will put it into the Corrective Action Program and will try to be as critical as we know how to be to cause us to learn and to improve from where we had been.

- Q Yesterday or last night, you mentioned that you made a courtesy call to specifically about the bypass valve issue.
  - A Yes.
  - Q A short call?
  - A Yes.
    - Q Did you make that same call to about the



1 se

seal issue that we've just discussed?

A No. The general relationship that we have with is we give him a planned approach for this outage that we were going after with the resert pump and the throttle diesel and the SRV was we had said, here is the work, here is what we think it is going to take, here is the critical path. We think it is going to be about six or so days.

We talked about it. He says okay, I understand.

It was really not that big of a conversation, it is just like you have everything you are going to need and let me know if there is anything I can do.

MR. KEENAN: Correct me if I am wrong but I thought was off that weekend and that is why received the call on the bypass valve thing, is that correct or --

THE WITNESS: Yes and no.

MR. KEENAN: Okay.

THE WITNESS: I called for two reasons. One is because I had a conversation with him previously in the week and he asked me how it was going and I said it looks pretty good that we should finish up by the weekend and have it back on line.

When it became clear Friday night, while we did put the plant on line Friday and we couldn't go above 120 megawatts or something like that the bypass valve and so my

Neal R. Gross & Company 202-234-4433

All Z

view was, well, I will do some troubleshooting and figure it out and see what the issue is before I really make any kind of calls to anybody at this point because I really have nothing to report yet.

When it became clear on Saturday after the conference call that this was more serious than what was originally anticipated, we knew we were going to have to take the plant off line, I felt now there is a significant deviation from what we had told him previously that it was worthwhile to give him a call.

Why did I give him a call? Because Jeff was right.

In the normal chain of command, I would have called and told him and that would have been the end of it but because was gone that weekend, delegated me the responsibility to make sure that I was communicating to him on differences around Hope Creek and I said, okay, I will.

BY MS. NEFF:

- Q That call was on Saturday then?
- A Yes, sir. Yes, ma'am.
- Q How did he respond to that?

A Okay. You know, it was, uh, you know, he -- he just said, boy, you know, we always seem to have trouble bringing a plant back and darn valves and, you know, if you want me to shake up GE, I will, if you need them.

I mean it was just kind of a typical conversation

Neal R. Gross & Company 202-234-4433

A11 7C

of showing support and also a sensitivity of let's make sure we do the right things and usually, like I said, the conversation wasn't very long. It really wasn't depth provocative.

It was just along the lines of informing and allowing him to ask any questions based on his own personal curiosity and he asked me was the other pieces of equipment we had worked on during the week that they worked. I said, yeah, it looks like they are working, you know. The resert pump is working, the SRV isn't leaking and the diesel works and so, I mean, that was it.

## BY MR. TEATOR:

Q I have a question. A couple of minutes ago you made a comment perhaps we swung the pendulum too far in talking about probing questions on issues. What were you talking about when you said that?

A I thought I was answering more of the pendulum of why, why we didn't take the first bit of firsthand information and just jump on it and I said, well, because we had gotten an awful lot of feedback the hard way, that we were -- that is not a good systematic approach to troubleshooting or problem solving, that we now are more conscious -- conscious or are we being thorough and are we being comprehensive before we just run out and jump on something and I said we have sensitized ourself to that maybe

to the point we are oversensitive to it. That is all I meant.

Q Were you talking about operability of determination? Is that what you were talking about that?

A I just meant that it involved the valve itself when he was asking about, you know, you had firsthand information and the guy says I heard it plank, why wasn't that good enough?

Q Right.

A And I just was responding saying, well, I have probably been learning the hard way that may be the obvious but it may not be everything and in that, what happens is that when you take that approach, philosophically that you are going to ask five more lines before you just act.

I thought part of my oversight function was to ask more whys and that is what I had been trying to do was to ask more whys to create stimulated thinking and are we comprehensive?

Q Right.

A Now, some people take that positively and some people do not and, as I said before, I am, you know, I am pretty dumb and I am, you know, I have got in the business. I have been beat up a lot and so I understand the lessons learned and so I am passionate about not repeating mistakes and so I try to the best of my ability to pass along

those difficult lessons and hopefully those people don't have to learn it the same way.

Now, sometimes, you know, my passion might get misunderstood but it is not intended to cause a strong arming or anything else. I truly believe to who I am that being thorough and taking all sides of things is important to understand the complete facts of things because some of our issues at Hope Creek and Salem have been we have been operating and taking decisions on opinion-based issues rather than absolute fact and that's been another issue for us in our Corrective Action Program, is to be focused on what are the true facts and make decisions based on the facts.

And so that is the philosophical approach that I've been trying to instill. It is not easy when you have a culture where people have been allowed to behave on opinion-based information and it has been wrong many times and so when you are trying to move from this place to this place, it does require some pretty firm type of interactions.

And my job was to help us change what had been past practices to do something differently, to do something better. Like I said, the issue, if anything, that I would take away from this meeting or some of the others was perhaps I should have been more clear on what I was trying to -- the purpose I was trying to get at rather than just behave the way I am doing to try to make change without understanding

and I think people can, at times can probably misunderstandings and I know that people will tell you that, that they don't understand always where I am coming from.

But I come from only one place, doing the right thing, being conservative. I haven't been in the business 21 years and made it to this point without believing and practicing those principles to the core of who I am.

I accept the fact that I can improve in my behavior at times. I certainly accept that.

## BY MR. BARBER:

Q Could I ask a question as this point? You know, I was listening to what you have described over the past 10 or 15 minutes and one thing that struck me was, you know, when you were talking about, talking with about, you know, lessons learned and things of that nature and, you know, what the value of good decision making is.

And inherent with that is, you know, the mentioning of the \$3 million a day, whether it is \$3 million or \$1 million, whatever the right number is but that philosophy -- and I understand that you are in business but that is a production event. There is a production emphasis there.

## A Yeah.

Q So what you weigh in the balance and, again, this goes to deregulation and the way the environment is today is you have production and, on the other side, the balance is

safety.

- A Yes, sir.
- Q And what you have is you have a tipping point. You have, you know, in each of these cases you have production on one side of the argument and you have safety on the other.

What we are trying to assess is how those issues play out in the events that, you know, that we are reviewing.

A I understand.

Q And what's a little troubling is that in the instances we are looking at, other than the one you mentioned about this hill purge, it seems like senior management when they are involved with an issue is strictly pushing the production side of the argument and we don't see a consistent emphasis on the safety side or maybe there is some of that but we just don't see it and we don't see it on looking at root causes and we don't see it when we are looking at corrective actions. We see it on the production side and I guess what I would like to do is I would like to get your reaction to that.

A Well, I mean the business we are in is a production business. Our philosophies have been to try to do it is to come from safety that will generate reliability that will generate cost effectiveness.

I mean we have tried to reinforce and ground those principles over and over and over.

You can be safe and do absolutely nothing and I think it is a degree of risk, and I think that is what you're describing is there is risks in everything that we do. Is it a manageable risk and is it an appropriate risk given the circumstances that we are in and I believe that that is why we try to have collaboration with different people is to try to get those perspectives so that we are thinking from those places.

The other is that there is an awful lot of inefficiencies that occur and I have to get rid of the inefficiencies. I am trying to get at those inefficiencies because, yes, I am bound to keep our business safe and, at the same time, is to make it a viable asset, you know, to the company because the company has invested in it and they have invested in it that we would always do things safely but they are also asking us to be efficient in our decision making, efficient in our processes and efficient in getting things done and one of our, I'd say, our shortcomings has been that, well, we haven't been focused on that.

Right or wrong, I think the marketplace did cause that in some fashion which I told you earlier in a previous conversations is that you asked about deregulation and has it changed things? Well, to some degree it has. It puts more focus on the importance of that efficiency and how that can influence the outcome of not the plan but the outcome of the

company.

That doesn't mean that I am trying to confuse that, you know, we are always into the, uh, costs versus safety in our decisions. I don't believe for a moment that we ever make a decision based on costs.

We make the decision on what do we think the right thing to do is and, well, you know, everybody has a different view of what the right thing is and so I try and others try not to be the sole person that says this is what is right or what is wrong.

We try to get enough of the talent in the organization to participate and so hopefully what we are doing is getting a balanced view of risks and in doing so, we understand the contingencies and the compensatory measures or other things we may have to place to manage that risk and that is typically how we try to run the business every day. I don't think that is out of alignment from anybody else.

Now, because maybe that is more in our conversation, people may tab that as saying you are more production focused than safety. That may be true.

BY MR. TEATOR:

O That is what we've heard.

A However, please don't mistake that because we are bringing some of that in our language that that is somehow taking away the fundamentals or the premise of what we are

trying to come from philosophically, do everything right the first time. That has never changed. It has never changed.

But, you know, people are, I think wrestling with, it is always, I think a do-ability that seems to occur every day on almost anything is, is it safe or, you know, is it production?

I think those are unproductive conversations. It comes down to how much risk is there? Is there an appropriate risk that the company can accept; the company being all of its employees, and do we understand it well enough in order to go forward with something or not to go forward with something. If you choose to go forward, are we prepared in some sort of a defense methodology to protect ourselves? I believe that is coming from safety and I believe that is how we try to do business at the site.

But, you now, I am certainly not going to discount what you've said that some people might see that differently.

- Q And it seems that, you know, it seems -- and you started yesterday with the fact that those plants haven't really been good performers for a long time.
  - A No, they have not.

Q Do you think that because of that, that these kind of discussions maybe leave people with the impression that there is production undermine because there is so many things to deal with down there. There are so many decisions that

have to be made.

A And I think what we are talking about is usually and, again, I am coming from my experience of at being at several other plants that weren't doing so well and have gone from not doing so well to doing fairly well.

It is usually around performance standards and expectations around performance standards and does the management hold those standards and reinforce those standards.

And if you have been allowed not to have any standards or substandards or subpar standards for years and years and years and someone comes in and says, well, those are no longer acceptable, it is not well received initially because people are saying, well, it was okay yesterday. Why is not okay today? And there begins I think the changed management of culture.

And it was clear that INPO and yourselves probably were telling us in a variety of different Inspection Reports and INPO Reports that performance standards at the facility coming from those who uphold those performance standards are not being reinforced and they are being allowed to either be overlooked or simply ignored and, well, I'd like to believe the reason that I was brought into Public Service was to try to provide an approach to try to raise standards.

But I can tell you from first-hand experience at

Neal R. Gross & Company 202-234-4433

|    | The second secon |
|----|--|
| 1  | at at that when you have long cultures   |
| 2  | of low performance standards and trying to suddenly raise  |
| 3  | them in a quick amount of time, there is an awful lot of push  |
| 4  | back.  |
| 5  | There is an awful lot of change in morale and, if  |
| 6  | you will, I'd like to draw you another picture because this  |
| 7  | is a principle that I think is characteristic when you go  |
| 8  | through a changed culture direction. If that would be okay?  |
| 9  | MS. NEFF: Go ahead.  |
| 10 | THE WITNESS: Can I take a few minutes to draw it?  |
| 11 | MS. NEFF: We will take a break.  |
| 12 | MR. TEATOR: Yeah, we will take a break. Off the  |
| 13 | record.  |
| 14 | MS. NEFF: It is 9:41.  |
| 15 | [Whereupon, a short recess was taken.]   |
| 16 | MS. NEFF: All right. We are back on the record.  |
| 17 | It is 9:50 and what you are showing us is a diagram. It  |
| 18 | looks like the X and Y's have to do with the diagram here.   |
| 19 | THE WITNESS: Yes.  |
| 20 | (Exhibit Number 2 was marked   |
| 21 | for identification.)   |
| 22 | MS. NEFF: Why don't you explain that?  |
| 23 | THE WITNESS: What I have provided you is a study,  |
| 24 | an outcome of a study by two Ph.D's called the Yurkees and   |
|    |  |

Neal R. Gross & Company 202-234-4433

Dottson and they created a book of some sort that is called

The Law of Human Behavior.

This was a study that they did with the railroad industry under deregulation and then they gave seminars to the utility business who, a few years ago, also was going under similar types of circumstances and what they were talking about is understanding culture and recognizing what one must do once you recognize what culture you have.

In the railroad industry under regulated type of business, it was viewed that people became entitled. In fact, the example that was given by these folks was that up until 1994, every train ticket that was purchased a portion of that price was to pay for a position called the core handler. That is how exaggerated things had gotten in the regulated business, the railroad business and why they found themselves incapable of being competitive when they were put into a deregulated position is because they had an entitlement culture of generating essentially a no accountability environment.

Now, this particular law is simply is an XY axis of that performance is proportional to the level of anxiety that exists and it is a bell-shaped curve and every person -- every person at every site, no matter how you look at it, has a zero anxiety and 100 percent and what the law says is that at a 50 percent anxiety -- that would be called a health discomfort about where things are at -- is where your maximum

performance occurs.

And depending on where you are, that gives you some insight on what may be your cultural situation.

This curve simply points out is that on the low end this is not an -- it is an approximate, say, it is only left to mean that somewhere between zero and 50 percent, there is a low end and that is called an entitlement culture and somewhere on the 80 to 100 percent, it is called extremely high anxiety. Some may even term it as fear.

The belief is, is that if you are an entitled culture there are certain attributes one can observe. No decision making, low performance, no reason to change, low accountability and that that is not something that is a failure of any person, it is simply a set of circumstances that has created that type of set of circumstances.

So, the message that was being provided when I was involved with this and it will tell you where I come from when we are talking about making change and raising standards.

Salem - Hope Creek has been a longstanding low performer and I believe, and I think others do, that characteristically these same attributes exists or, said another way, there is an entitlement culture that exists at that facility and, therefore, people don't believe that they need to do something different than they are doing.

1

2

good enough.

3

4

5

6

7

\_

8

9

10

11

12 13

14

15

16

17

18

19

20 21

22

23

2425

need or appreciate the need because the belief is for 40 or 50 years, who cares?

I work every day, I get paid every day, the plant is always going to be here. Well, those circumstances have changed.

they are not changing with that. They don't recognize the

They believe the standards that they are at are

In the meantime, the standards are changing and

Now --

BY MS. NEFF:

- Q Where to you see that at the time, do you see that across the board, do you see the Union, the Union and management or where were you seeing that entitlement culture?
  - A I see it everywhere.
  - Q That is throughout?

A Absolutely. Absolutely. So, all I am going to tell you here is that when you elect to change standards, when you elect to change or raise standards in a culture that is somewhat entitled, you can't simply push people out of it slowly. You have to cause more of a higher level healthy discomfort in order for them to change the level of thinking they have been at and to cause more interaction in order to get to a different plan of understanding.

These particular people said that successful companies that have found this from their studies have found

that you have to really push hard to get people out of their comfort zone, and I am sure you have heard those words before.

Now, what that means is that you take more of a larger extreme, and there is a point, and this point is tenuous. The point is, is you are just at the level where you may be converting to I am going to improve or I am going to increase the anxiety level by the way people perceive things.

There is two questions generally that you can look for when you push higher levels of standards. One is what's going to happen to me? That is not the good question. That is the reactive question.

Or the question you are looking for people to say when you are changing culture is what can I do? And that is where I want people's minds at is to get into what we have been doing is unacceptable. We have to get to a different level and so I push the envelope in a variety of different ways to raise standards so I can get people to say what do I need to do, because if I have them in this space, then I can begin the redevelopment, the re-education, the ability to penetrate their previous thinking and begin a process of moving to a different level of performance.

However, when you are in this particular period of time, there are attributes that become apparent. Morale

isn't always the highest. There is a rethinking that occurs. There is confusion that occurs. There is reflection. There is a push back. There is uncertainty. All of those things are natural expected outcomes when you begin a significant change process, particularly when you are talking about a culture of entitlement.

If you can get people to this point where they go from what's going to happen to me from a selfish perspective to what can we do to be successful, you can begin the reestablishing of expectations where people get rewarded now on a different set of behavioral competencies and you begin to change the performance level of the organization.

And, what I would tell you, is this is exactly what we are experiencing at Salem and Hope Creek is a raising of standards. Significant raising of standards is necessary.

However, there is push back because it is different than what they have been doing for four years and so what I would tell you is some of the things that you are describing to me are not unexpected when we are talking about improving our standards.

For example, we are going to improve our standards in making sure that before we make decisions that we are not hitting the first thing that is obvious and that we are becoming more thought provocative and encompassing all of the elements about what we are doing.

There is a push back that is associated with this that is different than the way people have been doing it before. It is different in the way they have been rewarded in the past and I will tell you is I think some of the things that you are feeding back to me would suggest that we are in this stage of moving from one performance level to another and, in that process, you have a variety of emotions, a variety of perceptions, a variety of understanding things.

There is a period of managing this that is a little bit tenuous but if one can stick to the ground and keep moving, critical mass will be developed and you will change performance. That is the theory and quite frankly I have been exposed to it first hand at several different places and have seen that actually occur but it takes a great deal of strength. It takes a great deal of I'd say willpower and sticking to a particular position. It takes strong leadership in a variety of different areas.

Some of the conversations that we had yesterday about performance issues with the bargaining unit and having to make higher levels of performance change and why the need of supporting our first-line supervisors was all coming from this type of understanding.

When you draw a line differently today than it was yesterday, people are not going to be pleasantly happy with the fact that they have to provide more than they had been in

1 | the past.

BY MR. TEATOR:

Q The thing we have heard though is that in pushing this higher level of standards, people, numbers of people have taken from that that there is now more of an emphasis that is being placed on production over safety. That is when numbers of people --

- A I understand.
- Q I am just telling you and we've heard that.
- A I understand that.

Q So that's, it is not just a push back, people are thinking that production is being exercised over safety and so that is an issue that we've seen.

A You know, I am not going to -- I don't know what people, how they take things or perceive things. I don't know. I mean I don't necessarily believe that some of the things you are saying are unexpected.

Clearly if it is pervasive, well that's an issue.

Q Right.

A I don't -- I am not in a disagreement space with that. I don't know what the level of pervasiveness is. I honestly don't know.

I will tell you is that we continue to be even today still a low performer and the larger message that comes from those that do independent assessments continue to say

their largest issue is a lack of accountability and a lack of follow through of performance standards and so our management's behavior has been to improve that side of things. Including with ourselves, meaning the people that report to me or the people I report to.

Q I guess management has got to be just really careful in some of the things that they push on, like this bypass valve issue; and I am not being -- I am just saying it is the impression that was created with these people.

A So I mean I understand that and I mean -- and all I am trying to do is to provide you a context of thinking that I am coming from, of the lessons learned that I have acquired in different places and the level of questioning.

And I try to question as a way of trying to stimulate better thinking and, like I said before, perhaps of anything I am taking away from here may be is that I have to explain my questioning before I begin the questioning as a way to try to set people into a position of understanding that this is not intended to be personal or this is not intended to send a wrong message. It is simply intended to try to understand the complete facts of things and to hopefully make a better decision. Because we have had interactive dialogue, the collective group will be more successful.

BY MS. NEFF:

Neal R. Gross & Company 202-234-4433

 move the group from this entitlement stage and on this diagram, it looks like you have got a level of anxiety that indicates where the optimum performance would be.

You talked about being in here you are trying to

When you get to the other end of it though, I think you testified and you said you could actually move into the space where there could be some fear and this causes morale problems and confusion.

How did -- when you were pushing for this to get your -- just looking at it from the perspective of Ops Management, when you are looking to get them out of that entitlement space, how did you temper that message so that you didn't get into here, into this extremely high anxiety, poor decision making mode and end up with confusion?

A There is nothing simpler to say than it is a lot, an awful lot of shoe leather which means one on one time with people such as I've spent a lot of time with not in an adversarial type role but to tell him or to work with him that what we are going to reward today in behavior is how you think differently and how you bring in lessons learned and how you extract the talent from the organization more effectively in making decisions?

That has not been something that we necessarily had as a routine practice and partly some of the reasons we had some events is that we were shortsighted by not having the

Neal R. Gross & Company 202-234-4433

ANTE

full extent of the organization's talent.

So, what I am telling you is that you use different situations. Yes, it may be I am creating a discomfort with the idea that I will do follow up with these people to try to get them to understand, or my management team will do follow up in order to try to help them and coach them along of what behavior do you want?

Well, the behavior I want is improved thinking.

The behavior I want is you to engage others into thinking through things, to don't feel that you are loan wolf and that you have to carry the weight of the world on yourselves.

Disperse some of this stuff. Bring 'em in. That is why we have an organization that the size that we do.

So it is just a lot of one on one personal time.

Personal time I take with people. It is the expectations I had with my senior management team which is why we engaged

GAP International and initially Kymn Harvin was to try to get people to understand what their true job was.

The true job was not about making the decisions necessarily about the specifics of the plant but to change the behavioral system that is generating the low performances that we've had in the past and that it takes a lot of one on one time. It requires you to develop some sense of healthy discomfort about things because only through a healthy discomfort will change occur.

כ

\_ -

Now, you know, I am not trying to sell you on anything. I am simply telling you where I was coming from. Where I believe some of these initiatives.

Now, we have packaged them in different ways to not make it too far on one side. The best week ever, the best outage area were all about creating healthy discomfort to change our performance standards and we used some of these facilitators to try to work through these difficult times where we are now being said to do something very different and we have this -- I don't know if we can do that. We wanted to help people work through that. That was the true purpose behind those things. Somehow it evolved into something very different.

## BY MR. TEATOR:

Q What do you mean by that?

A I think Kymn Harvin lost focus of what that was. The focus was to help change performance standards. The focus was to improve the management leadership into doing better coaching with their people, not to become a line manager herself.

- Q You are talking about her specific job at work?
- A Yes.
- O All right.
- A And that is where, when you asked me before,



| 1   | yesterday, when you said, that it was destructive. That      |
|-----|--|
| 2   | is the part that is disruptive.                              |
| 3   | Q Constructive to I think is the term you had used.          |
| 4   | A It may be.   |
| 5   | MR. TEATOR: Anymore on that?                                 |
| 6   | MS. NEFF: No. At this point, no.                             |
| 7   | MR. TEATOR: Scott?   |
| 8   | MR. BARBER: No.  |
| 9   | MR. TEATOR:  |
| 10  | THE WITNESS: No, sir. I have given you what I                |
| 11  | wanted to make I clarified from yesterday's discussions and  |
| 12  | hoped this was more successful than maybe some of the        |
| 13  | interactions we had.   |
| 14  | MR. TEATOR: Fine. Jeff, you wanted to put                    |
| 15  | something on the record?                                     |
| 16  | MR. KEENAN: Yes.   |
| 17  | MR. TEATOR: And then you wanted to add something             |
| 18  | and after doing that, we are going to take a break.          |
| 19  | MR. KEENAN: Fine.  |
| 20  | MR. TEATOR: All right.                                       |
| 21  | MR. KEENAN: Obviously, switching gears, towards              |
| 22  | the end of yesterday's discussion, you played a tape for us, |
| 23  | a secret recording of the discussion between Kymn Harvin and |
| 24  | I saw it to be highly unusual and since this situation,      |
| ) E | thas been cooperative and candid both vesterday              |

and on October 6 and I have reviewed the statement and had discussions with him. I don't see that there is a conflict based on the context and the explanation provided by with specifics to the 50.7 issue.

I do think it is important to preserve legal protection on the admissibility of the material. I think that there is a potential there of a genuine question of law and, as such, given the voluntary nature of this interview, I would respectfully request reserving ability to discuss this recording without prejudice to the underlying jurisdiction or admissibility of such, so to be clear, this testimony is expressly provided only if the recordings are at some point deemed to be admissible or otherwise allowed under governing federal and/or state law.

MR. TEATOR: Can I stop you for a minute, Jeff?

MR. KEENAN: Absolutely.

MR. TEATOR: Can you say that again?

MR. KEENAN: Yes, that last sentence.

Yes, to be clear, right, the testimony is expressly provided if the recordings are deemed to be admissible or otherwise allowed under governing federal and/or state law and that goes to the heart of the poison fruit discussion we had yesterday that if, in fact, the tapes are deemed to be inadmissible or have been taken in an inappropriate manner, the testimony based on that I would seek to preserve the

ability to strike that as well. 1 MR. TEATOR: Go ahead. 2 MR. KEENAN: Okay. We obviously expect the NRC's 3 role and we appeal to you to remain open to the understanding 4 now has since his memory has and context that 5 been refreshed and particularly as it relates to the 50.7 6 7 concern. Based on my review of Kymn Harvin's complaint, 8 actually her complaints, the answer particularly on the same, 9 10 same person, it appears that there may be other recorded discussions either with or others. has no 11 12 knowledge of any other recordings with Ms. Harvin and, as such, we are going to have to evaluate that on a case by case 13 basis if there is other discussions. 14 MR. TEATOR: Other tapes discussion? 15 MR. KEENAN: Other tape discussions and so, with 16 that, as we spoke yesterday, was going to have a couple 17 of statements and, unless you have any questions of me? 18 MR. TEATOR: Yeah, I am just going to say, look, we 19 are going with forward with what we had to do and what we 20 21 understand we can do here today. Your questions on the law, they are going to be 22 23 answered by someone else at another time and you understand

Neal R. Gross & Company 202-234-4433

saying but I appreciate the fact that you wanted to put that

24

25

We are not agreeing or disagreeing with what you're

ANTO

on the record.

1.0

MR. KEENAN: Yes.

MR. TEATOR: All right.

MR. KEENAN: has cooperated fully and completely and wants to support this process. I don't think we have feted the admissibility or inadmissibility of these tapes and if it is deemed later that they are not admissible, I simply need to preserve that as legal protection.

MR. TEATOR: Okay. Thank you.

MR. KEENAN: Okay.

BY MR. TEATOR:

Q you wanted to say something?

A Yes, a few things. First, I feel it necessary to apologize to all three of you. I found yesterday's meeting difficult and different than the meeting we had in October and I am not sure if I understood all of the possible expectations from the meeting and so I believe I may have responded a little shortly with some of you and it certainly wasn't intended to be personal or anything else. It is just I found myself taken aback a little with the kind of questioning and some of the judgments that were being made. I just was not prepared I think for that possibility in yesterday's meeting. It was different than it was when we talked in October and so I would just offer that I apologize for that and I won't -- I have a better understanding of the

Neal R. Gross & Company 202-234-4433

All 7c

scope of the meeting and will do a better job interacting
with you.

I am very surprised by the tape that has come

I am very surprised by the tape that has come forward and it is really distressing that I have to learn here that it was secretly done and I certainly want to provide context and understanding of what is recorded. That is what I would like to provide you.

I didn't have a detailed recollection until listening and reading the transcripts from Kymn Harvin's recording and, as Jeff said, I appreciate my memory being refreshed on the material.

The meeting that I had with Kymn during that tape was to be supportive for a person that had just been told she was no longer an employee.

I thought the most appropriate thing with her was to empathize and to appreciate the situation that she was in and, quite frankly, not kick somebody who is already down.

The setting is different than most of the settings
I am generally in. Most of the settings I'm in is talking
about plant equipment issues and this was a very, very
different type of setting and traditionally or typically I am
involved with.

As I said, the setting with Kymn, meaning as I was involved with Kymn on that last day, was a bit unusual. It wasn't the best of situations. was gone that

Neal R. Gross & Company 202-234-4433

particular day and the HR Manager was unable to be found and so I found myself caught in the middle and confronted with the responsibility of dealing with it but I want to state clearly that I have been truthful and candid with you in what I have provided you yesterday and this morning and what I have provided you back in October and I don't have any changes to any things that I've said.

I will certainly provide clarifications to any things that come up from the tape that was brought to my attention. I have provided to you thus far what I knew, what my thoughts were and on the very subjects that were covered.

I was not Kymn's boss. I didn't terminate her and I wasn't making the employment decisions with Kymn Harvin.

That was clearly

To the best of my knowledge, Kymn has not raised any subjects of nuclear safety to me. I have reviewed the Kymn Harvin Complaint and it is apparent to me that there may be other tapes and I certainly would like the opportunity to review and explain them as we go forward. As I said, I found the tapes yesterday a surprise.

I have in managing nuclear power plant operations in a variety of different positions and I feel I have a solid track record and I do understand what nuclear safety is and that it's paramount in the way we made decisions.

Neal R. Gross & Company 202-234-4433

ANT

I think and behave coming from that philosophy and
I believe that is what success in the business looks like. I
understand the consequences of not living to the expectations
of the regulations, I fully appreciate what the regulations
are, why they are put in place and the expectations I and

6 others have in upholding them.

I had no motivation to do anything contrary to that and certainly not in anyway to be detrimental to Kymn Harvin. That concludes my remarks.

MR. TEATOR: I just had a couple of comments on them. You mentioned the words judgments, that you were saying we were making yesterday, I am just going to -- they weren't judgments.

Our questioning of you yesterday was much more focused than in October based on the vast of field work we have done since then, meaning, you know, it is our job to dive into this kind of stuff, get information. We have gotten a lot of information. We are nearing the end of what we are doing and so we know a lot more than we did in October so the questioning is going to be more focused yesterday and today.

MS. NEFF: And we will push with this contradiction, not a judgment, we are looking for what happened. You can expect that.

THE WITNESS: I understand that and I had thought

Neal R. Gross & Company
202-234-4433

about that from yesterday's discussions. I would only tell
you is that in my understanding initially it landed to me as
though judgments were being made on your half to ask at this
point and I was debating with you on your opinions and
judgments of that information and I just was not probably
well prepared in my thinking to be ready for that.

Now, I am far more prepared for today as far as

Now, I am far more prepared for today as far as what the discussions might lead to and I understand and appreciate the questioning that you are doing and the level of focus that you now have given the information that you have and, yes, I understand that there will be some targeted type of questioning and I am fine with that.

MR. TEATOR: Especially for, I mean for the Commission to find out what, if there is a problem with the work environment and a person in your position, it is very important to find out your perspective. We need to push on that kind of stuff.

THE WITNESS: I understand.

MR. TEATOR: For the Commission to get a complete answer and so the licensee can get an answer and so that is where that is coming from.

THE WITNESS: I understand.

MR. TEATOR: Do you want to take a break, a quick break?

MS. NEFF: Nothing else?

Neal R. Gross & Company 202-234-4433

| 1   | MR. TEATOR: Right.   |
|-----|--|
| 2   | MS. NEFF: Well, let's go off the record. It is               |
| 3   | 10:20. We will take a quick break.                           |
| 4   | [Whereupon, a recess was taken.]                             |
| 5   | MS. NEFF: It is 10:54 and we are back on the                 |
| 6   | record. At this point, what we would like to do is run       |
| 7   | through the transcript of that tape recorded meeting between |
| 8   | you and Dr. Harvin that was dated March 27, 2003.            |
| 9   | Do we all have a copy of it?                                 |
| 10  | MR. TEATOR: Yes.   |
| 11  | MS. NEFF: All right. We will have some questions             |
| 12  | as we go through this and I believe our first question comes |
| -13 | up on  |
| 14  | MR. TEATOR: On page 2, I have a question of                  |
| 15  | THE WITNESS: I can't write on this, right? In any            |
| 16  | way?   |
| 17  | MR. TEATOR: No. Do you need paper?                           |
| 18  | THE WITNESS: I am just looking to tag things                 |
| 19  | periodically if I need to go back maybe.                     |
| 20  | MR. TEATOR: Do you want some stickies?                       |
| 21  | THE WITNESS: That is fine.                                   |
| 22  | MR. TEATOR: Take some of those.                              |
| 23  | THE WITNESS: Thank you.                                      |
| 24  | MR. TEATOR: And if you have answered a similar               |
| 25  | question before, we apologize. We feel it is necessary to go |
|     | Neal R. Gross & Company<br>202-234-4433                      |

All 7 L

| 1   | through this.   |
|-----|---|
| 2   | THE WITNESS: I understand.                                    |
| 3   | MR. TEATOR: And ask the direct questions, okay?               |
| 4   | THE WITNESS: Yes.   |
| 5   | BY MR. TEATOR:  |
| 6   | Q All right, so if you would go to page 2 there at            |
| 7   | line 12, beginning with line 12, if we could look at that a   |
| 8   | little bit and we could talk about Dr. Harvin telling you     |
| 9   | what she has just been told by and that Dr. Harvin            |
| LO  | indicates that she was told by someone that you were involved |
| L1  | in the decision making to have her position eliminated, can   |
| L2  | you comment on that? said you were.                           |
| L3  | A She is saying that said                                     |
| L4  | Q Well, I will read it then. Line 12                          |
| L5  | [Reading] I can't answer that. I don't know. I                |
| 16  | have no idea other than he is saying you're finished and      |
| 17  | I am not in this decision making at all.                      |
| 1,8 | Line 15 reads from Kymn Harvin.                               |
| L9  | [Reading] Well, said you were.                                |
| 20  | Were you involved in that decision making at all?             |
| 21  | A No.   |
| 22  | Q Did you have any discussions wit                            |
| 23  | surrounding that, that decision?                              |
| 24  | A I had discussions with after had                            |
| 25  | said, uh, Kymn Harvin's position was eliminated and that Kymn |
|     | Neal R. Gross & Company<br>202-234-4433                       |

AIT

|    | <b>}</b>  |
|----|---|
| 1  | Harvin would be on the 45-day wait list or candidate pool |
| 2  | list for other potential positions in the company and     |
| 3  | had told me what the process was and just was informing   |
| 4  | me how the transition potentially could go.               |
| 5  | Q Okay.   |
| 6  | A I was not involved with any discussions with            |
| 7  | or or on the decision making to terminate the             |
| 8  | position or at what time that position should be.         |
| 9  | Q Meaning moving it up?                                   |
| 10 | A Yes.  |
| 11 | Q You were not involved in that decision?                 |
| 12 | A No.   |
| 13 | Q To move up her out date?                                |
| 14 | A No.   |
| 15 | Q All right. Go to page 3, please, line 5 reads           |
| 16 | beginning at line 5, it reads it is talking:              |
| 17 | [Reading] I talked to her about that and I said we        |
| 18 | will be having the line management do that if you're      |
| 19 | going to do that. I don't know if we will or we won't     |
| 20 | but I don't know of anything that would constitute a      |
| 21 | change in that so the motivation has been to move things  |
| 22 | up and that's what it is.                                 |
| 23 | That's talking about moving up her, the date she is       |
| 24 | going to leave?   |

Neal R. Gross & Company 202-234-4433

25

A

Yes.

All 7ª

Q The motivation, why? Did you know why there was a motivation to move it up?

A What we were talking about is the motivation, at

A What we were talking about is the motivation, at what point would she no longer have access to the property, not moving up her 45-day total time period with the company. I think -- this is my opinion is that initially when the decision was made that that position was going to be eliminated, there was an expectation that some amount of time would be allowed for closure of site activities, whatever those may be she was involved with, and then she would have the opportunity of seeing if there were any other positions in the company that could be nuclear or that could be external to nuclear.

I would say that lessons learned and experience when you're handling cases of position elimination, there was a motivation that suggested maybe we should not allow the person to have such an extended period of time, that may be tough for the person and tough for those that are left behind at the facility and so it was my understanding from that it was a better thing to do than to allow some long period of time was shorten it up.

Q And you are saying that was and and discussion with you?

A I had no discussion with either one of them about that. I am only telling you that I believe those two had a

Neal R. Gross & Company 202-234-4433

All 7C

This

discussion and you asked me why the motivation. I was trying 1 to clarify it as I think the motivation. 2 All right. 3 Based on some interactions I had once with 4 once with two different occasions on just 5 things in general with people when you terminate employment 6 is that it is not a good thing to allow that person to stay 7 on for an extended period. 8 Okay, at the top of page 4, please. Dr. Harvin is 9 talking and I will read beginning at line 1. 10 [Reading] Dr. Harvin: Well, we had that. 11 week we have got to follow up on all the 30-day 12 assignments and we are having our big meeting on 13 Wednesday. I have been integrally involved in that. 14 Kymn, I am not telling you anything 15 other than they want it over. 16 They want it over. Who is the they you were 17 referring to? 18 What she is referring 19 and to is activities that she was involved with. We talked 20 previously yesterday about some initiatives from an INPO 21

> Neal R. Gross & Company 202-234-4433

and she was expressing in this areas that who is going to do

response that I and others were accountable for and she had

some involvement with on some of those points

some of these activities if I am gone?

22

23

24

25

All 7th

| 1  | Q Okay. Go down to the bottom of page 4, please.             |
|----|--|
| 2  | Beginning on line 24. That is halfway into words you are     |
| 3  | using.   |
| 4  | A Yes.   |
| 5  | Q I will begin with:   |
| 6  | [Reading] You work formand he said you are                   |
| 7  | out and HR is following it. How much simpler could I         |
| 8  | make it? I can't control it. I love you but I can't do       |
| 9  | anything about it. I can't.                                  |
| 10 | And then the top of page 5, line 3.                          |
| 11 | [Reading] I have been ordered.                               |
| 12 | Ordered, what were you referring to there? Who was           |
| 13 | ordering you and what are you being ordered to do?           |
| 14 | A Where I am responding is that first Kymn was trying        |
| 15 | to, I would say, attempt to see if I could intervene in some |
| 16 | fashion to retain her longer term employment.                |
| 17 | had told myself and the other these                          |
| 18 | decisions are final and we are expected to implement them in |
| 19 | whatever support functions and that is an order.             |
| 20 | In other words, it wasn't like an order, go do               |
| 21 | this, it was I am telling you this is final and there is no  |
| 22 | more discussion on it.                                       |
| 23 | Q To continue on there, line 3:                              |
| 24 | [Reading] What do you want me to do? I have to               |
| 25 | salute and I am saluting.                                    |

Neal R. Gross & Company 202-234-4433

A11 70

| 1  | *************************************** |
|----|---|
| 2  |   |
| 3  |   |
| 4  | · · · · · · · · · · · · · · · · · · ·   |
| 5  | -                                       |
| 6  |   |
| 7  |   |
| 8  |   |
| 9  | April Company Comment                   |
| 10 |   |
| 11 |   |
| 12 |   |
| 13 |   |
| 14 |   |
| 15 |   |
| 16 |   |
| 17 |   |
| 18 |   |
| 19 |   |
| 20 | *************************************** |
| 21 |   |
| 22 |   |

24

25

A Right.

Q What are you referring to there, I have to salute and I am saluting?

A The expectation was, is the positions were eliminated and they are not open for discussion and when someone says it is ended for discussion, my terminology is, yes, sir, I understand that and I will salute to that.

- Q That is what you are referring to there?
- A Yes, sir.

Q Okay. Forget this transcript for just a minute.

Did she have any reason to believe that she was going to come work for you after was gone?

A No. I think where there may be some terminology in here was there was a discussion Kymn and I had somewhere in late 2002, maybe 2003 where potentially, maybe we should move Kymn, since she was spending more time in the power plant areas, you know, with line management of maintenance and operations and those were my domains of responsibility, we had a discussion of perhaps it would be better that she reports to me versus and I said, well, that is an interesting conversation, I will talk to about that.

I did talk to about that. said, no, I want her to continue as a direct report to me, and my belief, this is who is saying my belief, is that that's the best way we should manage this type of job function at our

Neal R. Gross & Company 202-234-4433

All

facility.

Q When the information got out that was retiring, did you give her any indication that after is gone, there is a possibility she could come work for you, to continue there at the site? Working for you now, since is gone she could be working for you?

A I don't know if I had a direct conversation in that manner. We may have, you know, worked around that as a possibility since it was uncertain what exactly was going to remain going forward or what wasn't going to remain going forward with the transition from to

I knew that had a different view on certain things than did and so I say it may have been a natural type of all discussion over time of, well, maybe there might be a change in job reporting if this was considered to be deemed as important to continue.

But I don't believe I had any conversation that was giving the impression that that was something that would occur at all. I think it was one of those responses, if there was dialogue, that may be an idea, left in an open ended kind of condition.

Q Did you make, I will just use, concrete commitment to her that she would come work for you --

A No.

Q -- After was gone?

Neal R. Gross & Company 202-234-4433

AL 7º

| 1 |  |
|---|--|
| _ |  |

A No.

Q Anything more on page 5?

A And the reason I can say no so clearly is because I was given clear understanding that that was a staff function area and that was not negotiable what was going to be done with that.

## BY MR. BARBER:

Q Is it possible you could have made a commitment she could have interpreted as permanent before you had the discussion with

A It is possible and I say that from discussions that we had in late 2002 to 2003 when she was participating in some of these improvement initiatives based on the INPO report. We did have a discussion that said, well, maybe it would be better, you know, since you are working mostly with me is just to report to me.

So I suppose one could go away from that conversation thinking that is going to happen since I have a position of authority.

However, I have a boss just like she had a boss and that was never his intent and certainly never something he wanted to pursue.

Q One thing I am not clear on is why would you say something like to her if you thought she was included in the needs improvement category? It just doesn't fit.

Neal R. Gross & Company 202-234-4433

MITE

A I understand your confusion but we have, you know, we do performance reviews on people throughout the year.

Needs improvement does not mean they are throwaways. Needs improvement means, is that some quality time is necessary by the supervisor to that particular person to roll improvement some direction to resolve maybe shortcomings in different areas.

It is a management job to take that responsibility on. I mean that is one of mine and other jobs is that when we know that there are people that have needs improvement is that is a flag to us to suggest we should take it on as part of our responsibility to care and feed and help in some manner an improvement initiative or direction for that particular person.

Some people, you know, improve and some people don't. That is why it is not instantaneous that because someone is rated now as needs improvement that would suggest get rid of them. It simply says, okay, there is some quality expectations that are going to be necessary to try to improve this person's performance and you try to do a manager to supervisor employee, generate a plan of what that might look like and then you spend some amount of time to try to see if it changes things.

Maybe it is a month, maybe it is six months, you know, it depends on what the performance issue is. So, no,

Neal R. Gross & Company 202-234-4433

it is not an immediate expectation to suggest, Scott, that because someone has a needs improvement that that would mean don't have that person be actively employed in places where there will be maybe needs that can be fulfilled by her services.

On the other side of it, sometimes we pick jobs to put people on because we view that as that may be exactly how they can get the developmental growth as part of their plan for improvement.

Q Well, I could sort of understand that based on the sequence and the timing, may be better if it was exact when you had the discussion with her but relative to this discussion, you know, what I recollect from yesterday is you were describing in December asked for input on how well she was doing.

You gave him some written input but it wasn't too flattering. It was very critical and you felt it was deserved and then you had that meeting with your peers at house on a Saturday in January sometime, not any special time but in January and you graded her as needs improvement and said no, she is probably unsat. That is what I got out of that discussion from yesterday.

A Yes.

Q And then there is this desire on part to eliminate staff positions, so there is this logic that

Neal R. Gross & Company 202-234-4433

All 7 c

| follows from my own mind that she is, you know, that her     |
|--|
| position is potentially going to go away and yet I look at   |
| what you're saying here and it kind of conveys a different   |
| approach and I don't understand that. I don't understand why |
| it went that way.  |
|  |

MR. KEENAN: That is not a question, is it? Is that a question?

MR. BARBER: Well, I am trying to understand why you are telling her what you are telling her if you thought that she had performance problems. Why didn't you just tell her she performance problems?

MR. KEENAN: Is the question why didn't she had performance problems?

MR. BARBER: I'd say so, yes.

MR. KEENAN: Okay, can you answer that?

THE WITNESS: I was not her supervisor.

Performance problem discussions is something that is generally confidential and it is between the immediate supervisor and that person. That would be outside of my purview to take on that. That is tenuous to do that and so we expect the immediate supervisor to have that candid discussion and to work with that person.

People that are outside of that particular food chain respect that and try to support in a way that might be helpful. That's it.

Neal R. Gross & Company 202-234-4433

All 7 C

4

5 6

7

9

8

10 11

12

13 14

15

16

17

18

19

20

21 22

23

24

25

MR. TEATOR: Okay, we will probably have some more questions on that through this but why don't you go ahead? BY MS. NEFF:

Q We are going to be on page 5. We are there, it starts around line 15 and it is Kymn Harvin saying she went to meet with to find out who made the decision, who made it clear to him and nobody else and then she makes comments that she asks if could choose to retain me and he said yes.

I talked to him about what I am doing over here, about all of the issues, how scared people They think we are making bad nuclear safety are. decisions. He said that is a bunch of bullshit and then he picks up the phone after I leave and calls and says I want her out of here. What does that tell you?

What is she talking about here?

- I don't know. Α
- You don't know what she means when she says people are scared and they think we are making bad nuclear safety decisions?
- No, I don't know what conversation she had with She was emotionally responding that she was unhappy with the discussion that she and

I have no idea what it is that she was talking

Neal R. Gross & Company 202-234-4433

about or what it was. Quite frankly, I didn't believe it was my business.

Q Okay, that leads me to a couple of questions though. If you don't know and you hear her make a statement like that, bad nuclear safety decisions, why wouldn't you pursue something like that? You are

A The only answer I can give you is that I had a sense that what she did talk about with although I can't say I know absolutely but I believe what she was telling because of I would say previous interactions I had with her, is that some of the cultural issues that were still continuing to occur in Kymn's mind, those were nuclear safety.

and I and others had conversations about cultural issues as not being nuclear safety issues but being performance issues that the management team was working on the various initiatives to improve them and she gave me all indications that that was what she had told

Now, did I confirm that? No, I didn't but I suspected that because of, I would say, the closeness that I did have with Kymn, you know, she told me on a regular basis what kinds of conversations and some of the content that was occurring between some of the people she was interacting with including and not on this particular day, but on a different time, and I believe we talked about that in our

Neal R. Gross & Company 202-234-4433

October one, she had come back to me after a discussion that she had with and said that she had expressed cultural issues and had said, well, you know, that is not nuclear safety and she thought it was.

Q What cultural issue though? Did she have an incident, an event?

A No. She had no specific event. All she could talk about was, well, isn't fully engaged in doing his leadership job. That is a nuclear safety issue. I said, Kymn, that is not a nuclear safety issue. Why would -- well, because there are performance issues not being addressed.

Right, there are performance issues not being addressed.

That is a standards issue, that is an accountability issue with and with his supervisors and I said that is an ongoing continuous type of improvement initiative, you never are perfect on a given day but if you are saying that is the sole source of nuclear safety, you have to give me an example of where is it that you see it and some specific event or equipment issue or something that wasn't properly dealt with.

Well, then there was nothing. There was no discussion. It was just a feeling that she had because of some of the emotions of people she was interacting with that she was responding to.

Q A little further down here on page 6, you are

Neal R. Gross & Company

202-234-4433

AITC

12.

2

3 4

5

6

7 8

9

10

11 12

13

14

15

16

17

18

19

20 21

22

23

24

25

responding to her, she is asking you what to do about it and you tell her -- this is line 10.

[Reading] You say goodbye like you were told to. This is not, I told you before, didn't I tell you before, Kymn, this is the wrong place? I told you that. I said don't fool with it. This isn't the right thing.

What do you mean by that? This is the wrong place. I said don't fool with it.

She believed that there was someway I could manipulate the system to keep her job and I said that is the wrong place to begin doing business. That is inappropriate for you to think that I can exercise some sort of counter measure to my superior boss. Don't fool with it. That isn't the right thing.

This looks like it more specifically goes to her She is still on this concern that she raises to it looks like, and I am going from 5 into 6, about all here is about how scared people are. They think we are behaving bad safety decisions and he calls that bullshit. She says what did I tell you? You say I don't know. She says you are officer of the company and you tell her to stop holding you accountable for something you are not accountable for.

- The context of that --Α
- And then she says, well, what do I do? And then Q

Neal R. Gross & Company 202-234-4433

you say, you say goodbye. It doesn't look like she is asking you to save her job here. What it looks like it reads is, is you are addressing how she raised her concern. What it looks like is she can't raise her concern. Why can't she raise her concern at this point?

A I would tell you that that is not the perception when I was interacting with her. The issue she was driving me towards was I don't want to lose my job. What do I need to do to keep my job? Can you do something different to keep my job? You are an officer of the company and I told her, Kymn, that is the wrong approach to take on trying to keep a job when it has been decided the position has been eliminated.

What you should do, and later on in here, was there are posted positions, you should try to bid on those and see if you can find opportunities in other areas of the company.

That is the proper think to do.

MS. NEFF: Okay.

BY MR. TEATOR:

- Q She is very emotional in that part of the conversation.
  - A Very much so.
  - Q When she says:

[Reading] You are an officer of the company.

It is like --

Neal R. Gross & Company 202-234-4433

MA

- -

She is shouting. MS. NEFF: 1 2 THE WITNESS: Yes, I know that. BY MR. TEATOR: 3 4 0 Like a plea? 5 Α I know that and I think because she thought because 6 I have officer on my name that somehow it allows me to wave a 7 magic wand and change everything. To change the decisions of 8 other officers of the company that had made a decision that 9 is final and there is a protocol. 10 I did follow on that protocol before this ever came to pass and the answer was -- it is earlier in the transcript 11 12 -- the answer is the answer. It is final and that is the way they want it done and I respected that and so I was 13 14 implementing the expectations of my bosses that this was a done deal. 15 16 0 Talking about that on page 6, line 15, Dr. Harvin 17 says: [Reading] Are they after me? 18 19 You respond: 20 [Reading] They are after you. They are after 21 others. Who is the they you are talking about there? 22 The changes of downsizing the organization to 23 Α improve our focus on being in alignment with the rest of the 24 industry and I use the word "they" as simply describing the 25

> Neal R. Gross & Company 202-234-4433

initiatives from business planning and others who had been 1 2 assembling the strategy on where we are going to optimize and consolidate the company resources and that there were going 3 to be others besides her, that it is just a matter of time 4 before we get down to a continued downsizing or reducing of 5 numbers. 6 7

Continuing on there, line 17: 0

[Reading] And it is only a matter of time, I will be in the same position.

Why did you think that at that point?

That was an empathetic statement of saying, you know, if you think anybody has permanency here, that is an untrue statement and what I meant by that is you can be downsized because of position elimination or you could find yourself in a position of not performing to the expectations that somebody above you had established and I might find myself in a position no different than anybody else of no longer being required.

And all I was trying to tell her is that I am as equal in this whole thing as anybody else. Even though our titles are different, anything is possible.

There was a lot of discussion whether we needed as on the site. has said on numerous occasions that he wasn't sure he liked the idea of having the site.

> Neal R. Gross & Company 202-234-4433



24 25

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

| 1   | It was also looked at, and I don't know if you knew           |
|-----|---|
| 2   | this but in the Navigan Study, the Navigan Study said for our |
| 3   | kind of a site there should only be                           |
| 4   | There was clear understanding that there would                |
| 5   | probably be some downsizing in the number of I didn't         |
| 6   | know if it would be me or not, I don't know, but it sure      |
| 7   | could be.   |
| 8   | MR. TEATOR: Anything more on page 6?                          |
| · 9 | MS. NEFF: No.   |
| 10  | BY MS. NEFF:  |
| 11  | Q On page 7, line 3 begins, it is Dr.                         |
| 12  | Harvin and I will read it.                                    |
| 13  | [Reading] This is so inconsistent with what we say            |
| 14  | you stand for, not eliminating my job. That is not the        |
| 15  | point but how it is done, how it is communicated making       |
| 16  | you the bad guy, changing the timetables.                     |
| 17  | On line 7, you respond:                                       |
| 18  | [Reading] Welcome to the realities of this                    |
| 19  | company. It has been this way all along for 20 years,         |
| 20  | all along. Do you think I am in charge of this place?         |
| 21  | It looks like "uh-uh."  |
| 22  | What did you mean by that statement, do you think I           |
| 23  | am in charge of this place?                                   |
| 24  | A I meant in charge of Enterprise.                            |
| 25  | Q What is Enterprise? Tell me what that is?                   |

Neal R. Gross & Company 202-234-4433

A11 7 K

|    | rage 242  |
|----|---|
| 1  | A Enterprise is the parent company of the various             |
| 2  | subsidiary companies, nuclear, fossil, global and             |
| 3  | Q Energy resources?   |
| 4  | A Energy resources, and even though I may have                |
| 5  | specific accountability for nuclear, that does not mean I am  |
| 6  | in charge of the Enterprise. I work for Enterprise.           |
| 7  | Enterprise makes the determinations of how business will be   |
| 8  | done across the different business units and the issue of     |
| 9  | downsizing or the issue of improving costs and those kinds of |
| 10 | things were Enterprise type of expectations across the board  |
| 11 | and I told her that, you know, this is the way it has been    |
| 12 | for years.  |
| 13 | Enterprise is in charge and they are the ones that            |
| 14 | have the ultimate, I'd say they can make those decisions and  |
| 15 | my job is to implement those decisions.                       |
| 16 | Yes, I give input to those decisions. Sometimes it            |
| 17 | is received. Sometimes it is heard and said thank you for     |
| 18 | that but we are still going to be the answer is no. Okay.     |
| 19 | Q Who was in charge of Enterprise at that time                |
| 20 | period?   |
| 21 | A is.   |
| 22 | Q   |
| 23 | A Yeah.   |
| 24 | Q I heard what you just said but when I read: Do you          |
| 25 | think I am in charge of this place, it sounds to me like you  |

Neal R. Gross & Company 202-234-4433

MITH

are talking about the plant, the site?

G

A I realize that and that may be, uh, the place to me was my words of saying the entire company and because she had said earlier, well, you are an officer of the company, that somehow that gave me greater input into the total decision making of Enterprise. The answer is it didn't. The officer of the company simply put me in a position at nuclear when we became a separate company was accountability as part of the assets.

When we were in emergency situations, I had to have officer approval in order to do whatever was necessary to protect that plant if we were into an emergency type of situation. That is why we were given those titles. Not that it meant I had some superior type of decision making influence in the Enterprise.

I am, you know, in the pecking order, I am a worker in that category when you look at it from the highest to the bottom.

MS. NEFF: That finishes that page.

Page 8, right?

MR. TEATOR: Yes.

BY MS. NEFF:

Q Looking at the Kymn Harvin on page 8, it is you speaking and you are talking about having discussion with

that was an interview.

Neal R. Gross & Company 202-234-4433

All 7ª

There is

[Reading] It was an interview. I said to you 1 three weeks ago, Kymn, don't think, plan this. It is 2 changing. It is not going to be what it was. 3 complete distrust with Enterprise and Nuclear, complete. 4 What do you mean by that? Complete distrust 5 between the two organizations? 6 7 I believe there is and the distrust comes from 8 had a position of being the single point of 9 contact between Nuclear and Enterprise. He became our corporate interface for everything. 10 The Enterprise had put 11 of the Nuclear Company. He was a direct 12 not for the rest of the report directly to Enterprise, just to 14 That gave a pretty large autonomous 15 capability in doing business which means, we did our own HR work, we did our own hiring and firing, we did our

promotions, we did everything locally on site. When the decision was made that was going to retire, very subtlely at the same time was a change in the

No longer would the Chief Nuclear Officer report directly to the CEO. Now, he was going to report to the President of Public Service Power. That was

reporting relationship that was going forward.

became into the picture, we now

Neal R. Gross & Company 202-234-4433



25

13

16

17

18

1.9

20

21

22

23

had another set of HR and rules of governments that we hadn't been participating in the past and now had to participate in and it was very foreign to us.

We also learned because was no longer between us and Enterprise, we become - myself and -- had a lot more face to face time with some of those others in the Enterprise.

It became very clear by their conversations with us that they were very dissatisfied with some of the things that we were doing, thought that we had, uh, in some cases mismanaged some resources and they were skeptical about what kinds of things we were doing.

I translated all of that by saying I think there is an element of distrust from them to us and, you know, whether that is true or untrue but that is how I perceived it.

I would suggest that you talk to the other and see if they would have a similar view. I would be very surprised if they wouldn't have similar types of remarks. They make use a different word than distrust. I don't know but they clearly will tell you that there was a very different way of doing business and it became almost like a cold shower and we found out by interfacing now with the people that had previously interfacing with, we didn't have the relationships established with them. We didn't have some of the confidence of some of them and I think that put

Neal R. Gross & Company 202-234-4433

All 7c

| 1  | us into some difficult periods of time of doing activities    |
|----|---|
| 2  | and I translated it, as I said, assigned boy. You know, I     |
| 3  | thought they trusted us more than they did.                   |
| 4  | BY MR. TEATOR:  |
| 5  | Q The time period you are talking about now when this         |
| 6  | change is occurring, is it in March?                          |
| 7  | A February, March, April time frame. In other words,          |
| 8  | there was no difference in the way things were taking place   |
| 9  | until the day the announcement that was retiring.             |
| 10 | That day, things changed. Even though was                     |
| 11 | still and the company changed the way it was                  |
| 12 | doing business even though he was still sitting in the chair. |
| 13 | We didn't recognize it and I don't believe                    |
| 14 | did either.   |
| 15 | Q What date was that again that announced?                    |
| 16 | A I don't know that.  |
| 17 | MR. TEATOR: do you?   |
| 18 | MR. KEENAN: I don't have it offhand. We can get               |
| 19 | that, supply that to you.                                     |
| 20 | MS. NEFF: Does early March sound right?                       |
| 21 | THE WITNESS: Could have been. I thin                          |
| 22 | was put in place on April 1. Yeah, that is when               |
| 23 | his   |
| 24 | MR. KEENAN: Yeah, I believe.                                  |
| 25 | BY MS. NEFF:  |

Neal R. Gross & Company 202-234-4433

| 1   | Q Do you recall when the time period was between the         |
|-----|--|
| 2   | announcement and when he actually left?                      |
| 3   | A It was a good 30 or 40 days.                               |
| 4   | Q So late February?  |
| 5   | A Yeah, came down to a staff meeting                         |
| 6   | and told us privately with presence that is                  |
| 7   | going to retire and asked us to keep it quiet until an       |
| 8   | announcement was going to be made and the company had put in |
| . 9 | place the necessary announcements for that.                  |
| 10  | So I think it was probably late February, a few              |
| 11  | days, maybe a week past five days and then a formal          |
| 12  | announcement came out to the entire population of the site   |
| 13  | and across the whole company.                                |
| 14  | MR. TEATOR: Okay.  |
| 15  | BY MR. BARBER:   |
| 16  | Q Could I ask a follow up to this?                           |
| 17  | I just, I want to try to understand better some of           |
| 18  | the things you are talking about. Could you provide some     |
| 19  | specifics just to line up the structure? You talked about    |
| 20  | like HR policies?  |
| 21  | A Yes.   |
| 22  | Q You know, I don't know if there are other business         |
| 23  | policies. Could you give me some examples of what you are    |
| 24  | referring to?  |
| 25  | A One was we had a capital project that we were              |

Neal R. Gross & Company 202-234-4433

working on was the replacement of steam generators and we had done an initial cost estimate in 1999 and 2000 and had made provisions to generate the specs and go buy the generators. We have them fabricated and we were on that path and had made those commitments and then, uh, when we were getting closer to the plans for doing the engineering, the installation and the construction estimates for the whole thing, we found that there were some mistakes made in the original estimating that was done.

The site did those estimates. We, our site, did those. It was done by the corporation under some of those programs and processes that they manage.

We found that the job was going to be quite a bit more than what was originally anticipated and there was a lot of heartache over how could that possibly happen and that it seemed like whatever explanation we gave, it just sounded that we didn't do our job very well and that, uh, they needed to provide maybe more oversight on some of these things that we were doing and that message came through from the Corporate Review Board.

So I, you know, that just sounded to me like, my words, it was a competence problem what you're doing and we are going to have to provide more insight because it looks like you guys don't know how we work.

BY MR. TEATOR:

Neal R. Gross & Company 202-234-4433

Is it providing that?

A No, it was, who it really came from was one of the other executives, That is one example.

MR. TEATOR: Anymore, Scott?

MR. BARBER: No, that's good.

BY MR. TEATOR:

Q Could we stay on page 8 for just a minute, at line 9, if you could look at that, please? And this is you talking now, The sentence reads:

[Reading] I said to you three weeks ago, don't think ... playing this. It is changing. It is not going to be what it was.

What made you have that conversation with her three weeks prior to March 27th, which is the date of the report?

A Because this lines up with the announcement date that was retiring. When -- when it was announced was going to retire, there were things we were doing that we suddenly found there was a significant change in the way we were doing business.

The project was one and how we had to get funding approval and a whole difference in the way we had to go through that process that we were very unfamiliar with.

Another item was we had several people that we were attempting to hire and we had done the interviews with those people and we even were generating some offer letters.

Neal R. Gross & Company 202-234-4433

AIT

When the announcement happened, those things were put into a pause condition. We didn't know they were put into a pause condition. We thought they were moving forward. Some time was passing and we are going, what's going on and then it became evident to us by some interactions that the approvals are going to change and who has to approve it? What is okay and what is not okay?

Forms that, you know, now we weren't accustomed that we had to use in the way we had to do business because we were running through the corporate enterprise instead of just locally on site and what I was seeing by that is that those were just examples because it was, truthfully it was frustrating me and others that we made changes. We didn't recognize some of those changes and we didn't know how we were to operate from a process perspective inside of what were some rule changes and so we didn't know what it took to be successful and so we kept bumping into the wall and learning the hard way.

And what I told Kymn in this sentence I was referring to is there is a lot of changes that are probably going to take place and I think we are just getting the initial sense of it and the answer I was seeing about it is not going to be what it was is we no longer are going to be an autonomous site all by ourselves.

We are now part of a larger picture of things and

Neal R. Gross & Company 202-234-4433

25

7

8

9

10

1.1

12

13

14

15

16

17

18

19

20

21

22

23

that brings in a whole nother level of involvement and management decision making.

Q When you had that discussion with Kymn, I am going to say earlier in March, was she saying or doing something then that you were warning her about to not get into? Don't do that, don't say that. Was it going toward that kind of thing? Was there something that she was doing or saying in your eyes that you were trying to warn her from doing?

A I don't believe so. I mean what I was trying to do was to tell her that in a variety of different ways, you know, because she wasn't understanding, is that the position has been eliminated and I am going to try a whole different bunch of ways to tell you the same thing, the position has been eliminated.

That is a change. Not only is that a change but there is a whole bunch of other changes that are occurring and those are going to happen period and to think that you are going to be able to influence that because the momentum and the decisions have been made to move forward in those things is not a prosperous endeavor.

MR. KEENAN: Is there a foundation to the discussion three weeks ago? Did we talk about?

BY MR. TEATOR:

Q Do you recall having discussion with Kymn three weeks ago prior to the March 27 discussion?

Neal R. Gross & Company 202-234-4433

Ι

| 1  | A Like I said in the early time when was                     |
|----|--|
| 2  | announced that he was retiring, we were all doing a lot more |
| 3  | discussions with things because we seemed to be learning     |
| 4  | things the hard way about what was being done differently. I |
| 5  | am sure I had a conversation with Kymn about some of the     |
| 6  | interactions I was having and some of the difficulties I was |
| 7  | encountering as a result of the change process.              |
| 8  | Q But any specific recollections?                            |
| 9  | A No. Do you mean like a time or a date? No.                 |
| 10 | BY MS. NEFF:   |
| 11 | Q Following Jeff's question and I am jumping ahead to        |
| 12 | page 10, the conversation that stays along this line. Page   |
| 13 | 10, starting at around line 3, starts to describe what was   |
| 14 | happening.   |
| 15 | [Reading] The books is being written so I tried to           |
| 16 | tell you the best I could it is coming and you should        |
| 17 | not stay. You should not stay. You don't want to find        |
| 18 | yourself caught up into it and being crucified.              |
| 19 | Crucified is a pretty strong word for her                    |
| 20 | A Yeah, it is.   |
| 21 | Q Wanting to stay there. What was she doing that             |
| 22 | she would find her self being crucified for?                 |
| 23 | A Again, she was lobbying to keep her job and I saw          |
| 24 | her going down a martyr type of approach when I could see    |

25

Neal R. Gross & Company 202-234-4433

what the outcome would be. It is just more frustration and

A170

disappointment and I said don't get yourself caught up in that. That is just not productive and all you're going to do is make people upset and I think they are going to think less of you, so don't do that. Just, that is not a productive thing to do.

What I was trying to do was to get her to accept the fact -- and it is very difficult when someone hears today is it. Because, as you know, when you have an emotional event like that, or a traumatic event like that, first there is the shock. It is just plain shock and then there is anger and then there is grief and then there is hopefully moving on.

Quite frankly, I was trying to deal with all three of those in one meeting session and so whether I handled i t appropriately or not, I certainly was trying to give her the best advice I knew how and, again, I may have used words that could be interpreted in a lot of different ways but my intent behind those words was, Kymn, you are trying to, you are trying to wish your way into keeping a position that has been decided to move on and you are going to do all sorts of things to try to keep yourself in.

I think that is just going to find extreme disappointment and you may find yourself, you know, thinking you are a martyr and I said don't, don't go in that direction and get yourself crucified and, like I said, that was just

Neal R. Gross & Company 202-234-4433

ALAC

terminology I used to say that you could find yourself in a worse condition than you are purely because you are trying to change a very clear decision on something and it is not going to be changed.

And you don't want, and I believe this, you never want to leave on a bad foot with anybody. You don't want to burn bridges. It is just not good business to be done and so accept the fact that the position has been eliminated.

And, yes, I will help you trying with the grieving, I will help you get through the anger, I will try to help you through, you know, the moving on but see if you can't move through that stuff and hold your head high and do the best you can and learn from what you can and move on but don't try to, you know, burn bridges before you go as a way of thinking that you can maintain some sort of a grasp on maintaining a position.

MS. NEFF: Okay, I had skipped that, so if there is nothing on page 9, we can keep going from there.

BY MR. TEATOR:

Q Yes, just a follow-up question. Page 10. Eileen read an area to you, line 6, 7,, 8; why on 9 do you continue to say to her:

[Reading] I would take it that it is purely position elimination.

And then it goes inaudible.

Neal R. Gross & Company 202-234-4433

| 1  | A Yeah.   |
|----|---|
| 2  | Q Why don't you read that?                                    |
| 3  | [Reading] Maybe it was something really more than             |
| 4  | that but this is how you should take it, Kymn.                |
| 5  | Was there something more to it?                               |
| 6  | A There was nothing more to it. I was simply trying           |
| 7  | to clarify the same way, over and over and over, is that this |
| 8  | is nothing more than position elimination.                    |
| 9  | This is not saying you're fired. It is saying this            |
| 10 | position has been eliminated and now you find yourself in a   |
| 11 | pool where you have to actively determine if your skill sets  |
| 12 | match needs the company has in other areas. That is all this  |
| 13 | is.   |
| 14 | BY MR. BARBER:  |
| 15 | Q Could I ask a question on this?                             |
| 16 | I still, I want to go back to my earlier question.            |
| 17 | You say it is position elimination but yet in this instance   |
| 18 | in December where you were asked to provide input and         |
| 19 | discussion in January, it was more than that. It was          |
| 20 | performance.  |
| 21 | A As I said to you yesterday, I believe that two              |
| 22 | elements came together at the same time for Kymn Harvin.      |
| 23 | One, the position of excess staff was identified.             |
| 24 | We didn't know who was going to be in there and who wasn't    |
| 25 | going to be in there. Concurrent with that was performance    |

The state of the s

Neal R. Gross & Company 202-234-4433

| 1  | reviews that were being done and I think most people would    |
|----|---|
| 2  | say if position elimination matches with poor performance,    |
| 3  | that is probably a pretty good place to begin starting to     |
| 4  | look at where downsizing may make the best sense and that     |
| 5  | occurred with her.  |
| 6  | Q Well, but that would mean it is not purely position         |
| 7  | elimination. It is position elimination and there are         |
| 8  | performance issues that need to be addressed.                 |
| 9  | A She wasn't fired here, Scott. She was in the pool           |
| .0 | of looking for other work. She was not terminated. The        |
| .1 | position was eliminated. That is all that occurred at this    |
| .2 | stage of the game.  |
| .3 | MR. BARBER: Okay.   |
| 4  | BY MS. NEFF:  |
| -5 | Q Okay, continuing on page 10                                 |
| .6 | A And, by the way, I believe she was told she wasn't          |
| L7 | being terminated, she was being put into the 45-day determine |
| .8 | if your skill sets match the others. If you do, great. If     |
| .9 | they don't, then here is how we handle that by company policy |
| 20 | and severance.  |
| 21 | BY MR. TEATOR:  |
| 22 | Q What is your basis for having that belief?                  |
| 23 | A Because that is our company policy, when you say a          |
| 24 | 45-day wait period.   |

Neal R. Gross & Company 202-234-4433

Right, but you said I believe she was told --

A Meaning I don't know absolute but because and others had said she is in the 45 day, that tells me she is in this company policy of being managed.

## BY MR. BARBER:

Q One thing that seems inconsistent with that though is if you go back to page 2 and just at the very beginning of this, you know, she is asking:

[Reading] Do you have a minute? Yeah. So, you see I got a call from yesterday saying you won't be out by Friday. Who does? He said you did. I have not made the decision, has. just sat and told me the end of the week, that's it and I said okay.

And then it continues but the decision, and the discussions in this instance does not revolve the 45-day waiting period or 45 days to look for another job. This seems very clear that she is being told you are off the site. You are going by Friday, and this is on Thursday. This is, so it is one day.

A Yeah, and I think she knew more than that. I know for a fact that she was told at least five days prior when the date was, that it was being moved up, and she avoided all of us to have to deal with that conversation. Every one of us.

BY MR. TEATOR:

Go into a little more detail on that, the five 1 Q 2 days. That initially it was thought that when she was 3 told the position was eliminated, we would give her some 4 5 amount of time to stay on site. 6 Q Right. 7 Α And see if there were some jobs that had open positions she might be able to qualify for and bid on. 8 Right. 9 Q I know that she bid on a few jobs. 10 I know she did. 11 She told me she did. As time was passing, I am pretty sure that 12 and were getting feedback from people that were 13 14 interfacing with Kymn that this is not a good situation for 15 us or for her. She is extraordinarily emotional and she is trying 16 17 to lobby with anybody that will see if they can't find a job for her and because she gets feedback that she is not 18 qualified, you know, she breaks down and cries and people are 19 saying I don't know how to deal with a person like this. 20 think this is maybe larger to manager than you might think. 21 And all of that feedback gets to 22 and they say, well, you know, maybe we should move up 23

24

25

Neal R. Gross & Company 202-234-4433

the date and she still has the full 45 days to look for work

but the time period that she stays physically on the nuclear

MITH

and to

| Τ  | site property reduces down to a couple of weeks and that is   |
|----|---|
| 2  | what she was told, was that your presence on the site is      |
| 3  | going to end at this point.                                   |
| 4  | Q All right, who is that feedback coming from that            |
| 5  | you just described? Do you remember who?                      |
| 6  | A I am positive that I am pretty sure that came               |
| 7  | directly from   |
| 8  | Q Right, but  |
| 9  | MS. NEFF: From where?   |
| 10 | MR. TEATOR: Yes.  |
| 11 | MS. NEFF: Where was he getting the feedback that              |
| 12 | she was emotionally disturbing to people?                     |
| 13 | MR. TEATOR: People didn't know how to handle?                 |
| 14 | THE WITNESS: I think from the variety of calls he             |
| 15 | was getting from various people that she was interfacing      |
| 16 | with.   |
| 17 | MR. TEATOR: So we have to go to him for that, is              |
| 18 | that what you're saying?                                      |
| 19 | THE WITNESS: Yeah.  |
| 20 | MR. TEATOR: All right.  |
| 21 | THE WITNESS: And I believe he would tell you there            |
| 22 | were people that, you know, just didn't know how to handle    |
| 23 | some of the interactions with her given some of the emotional |
| 24 | state that she was in and I think they were, you know, trying |
| 25 | to do their job and didn't know how to necessarily work with  |

Neal R. Gross & Company 202-234-4433

A1 1C

1 her.

MR. TEATOR: We will go to him for that. All right.

BY MS. NEFF:

- Q But you said a little more than that too, you said that she had this information you knew for a fact five days earlier and then she avoided talking --
  - A Yeah, called --
  - Q -- Explain some of that.
- A Yes, called me and I work very close with HR because I was quite frankly running a large number of the population at the site and so he and I had a conversation. It was five days before this end date of Friday, whatever date that was.

Five days prior to that, he had called me and said, we are going to be moving up the end of access date for Kymn to this Friday.

I said, okay, have you talked to her yet? He said no, we are trying to find her and she has been avoiding me.

I said, you had better find her quickly because I think you are going to have your hands full between now and the end of the week and I don't think it is going to be pleasant on Friday when that day arrives.

BY MR. TEATOR:

Q What made you think that and say that to



Neal R. Gross & Company 202-234-4433

All 76

Because I was very clear on how emotional Kymn was 1 A and how she was taking it and she was completely broken up. 2 Had expressed to me financial concerns that she had. She had 3 problems. She was in a temporary residence and she 4 says I don't know what to do and how I am going to be able to 5 manage my financial position if I am not working. 6 I know that she was extraordinarily stressed over 7 the fact that she didn't have certainty and how she was going 8 to manage some of her financial positions and she made that 9 very clear to me. 10 BY MS. NEFF: 11 How was it couldn't locate her, when she 12 was on site, how was it that he couldn't communicate with 13 14 her? He made calls to her and asked for her to come over Α 15 and see him and she didn't do that. In other words, Kymn has 16 Kymn has a phone. came over a couple of times 17 to her office to find her. She was never in her office. 18 left messages on her phone, he tried to page 19 her and none of those were returned. 20 BY MR. TEATOR: 21 Was she inside a protected area, her office? 22 Q Α Yes. 23 24 0 How about

Neal R. Gross & Company 202-234-4433

He is not in --

Α

No.

25

A Comment

1 MR. KEENAN: He's in TB2. THE WITNESS: Yeah, he is in TB2. He is not in the 2 3 protected area. Thank you. BY MR. TEATOR: 4 She was inside the protected area, right? 5 She was in the protected area, yes. 6 Α BY MS. NEFF: 7 Now, the way you are saying that kind of indicates 8 that she thought that he was going to tell her. 9 avoiding him specifically? 10 11 Absolutely. Α Okay, then how was it indicated to her that her 12 date was going to change at that point? How would she have 13 known about that? 14 It doesn't take a rocket scientist to figure out 15 that when HR is calling you and it says it is of the utmost 16 17 and urgent importance that you talk that it only means one 18 thing. It means that the date is being moved up because that has happened on other occasions with other people and those 19 kinds of rumors are out and about in the facility. 20 Can you think of any, can you name anybody that 21 that has happened where the date has been accelerated? 22 Α Not offhand. 23 Is it an unusual circumstance to give somebody 45 0 24 days and then shorten that? 25

- A No, it is not. It is a case by case decision.
- Q How about at that point in time in 2003 with the position eliminations that were going on, had that been done by anybody else?
- A I believe it had and I would suggest that you talk to who was heading up some of the other parts of position elimination with the IEP in the Business Planning Area because there were other people that were in similar type, types of circumstances.

I know some dates were allowed to go further. I know some dates -- I am saying it by the conversations had with me, I can't tell you the specifics but I know for sure he can, of where there was a case by case determination on some of this.

MR. TEATOR: And, Jeff, I would ask that if the licensee has that information for those positions that were being eliminated during that time period for the list of people whose dates were accelerated. If that exists, we would like to have that.

MR. KEENAN: Yes, I can talk to our HR Department.

I think HR as it goes to would probably have the records of the folks that were let go along with their notification dates and then final dates.

THE WITNESS: Yes.

MR. KEENAN: We would be glad to provide that.

Neal R. Gross & Company 202-234-4433

AIT

| 1  | THE WITNESS: Yep.   |
|----|---|
| 2  | MR. TEATOR: Thank you.  |
| 3  | BY MS. NEFF:  |
| 4  | Q Okay, just one other thing on that. You are                 |
| 5  | indicating that you knew it was five days before you had the  |
| 6  | conversation or five days before her last day which would     |
| 7  | have been March 28?   |
| 8  | A Yes.  |
| 9  | Q When you had the conversation with                          |
| 10 | he had indicated to you he was trying to find her.            |
| 11 | A Yes.  |
| 12 | Q Did he tell you how long he had been looking for            |
| 13 | her, when was that decision made and how long did it proceed? |
| 14 | A Called me every day. He called me Monday. He                |
| 15 | called me Tuesday. He called me Wednesday and said, he asked  |
| 16 | for help on Wednesday. Look, we have got to find this person  |
| 17 | and make sure that she understands that Friday is her last    |
| 18 | official day on site.   |
| 19 | Q So it would have started with you around the 23rd           |
| 20 | then?   |
| 21 | A Approximately, yeah.  |
| 22 | Q Because that was a Monday.                                  |
| 23 | A It was a Monday.  |
| 24 | Q You agree with that?  |
| 25 | Δ IIh-huh   |

Neal R. Gross & Company 202-234-4433

All TC

| 1  | Q Okay, I think we are at the bottom, look at the          |
|----|--|
| 2  | bottom of page 10, let's go down to the very last line. It |
| 3  | is you speaking here                                       |
| 4  | A Uh-huh.  |
| 5  | Q And you made the statement:                              |
| 6  | [Reading] I have done my communicating to where I          |
| 7  | think the plan is and have documented where I believe      |
| 8  | the issues rest and it is clear to me that I am being no   |
| 9  | more to her than you are.                                  |
| 10 | Breaking it apart, at this point in time, what are         |
| 11 | the issues that you are talking about?                     |
| 12 | A Where are you now, what line are you on?                 |
| 13 | Q At the top of page 11.                                   |
| 14 | A Okay.  |
| 15 | Q Where you say I have done my communicating, it           |
| 16 | starts at the bottom of page 10, last line.                |
| 17 | [Reading] I have done my communicating to where I          |
| 18 | think the plant is and have documented where I believe     |
| 19 | the issues rest.   |
| 20 | MR. KEENAN: Take your time, You have to read               |
| 21 | the context.   |
| 22 | THE WITNESS: Uh-huh.                                       |
| 23 | [Pause.]   |
| 24 | Yeah.  |
| 25 | BY MS. NEFF:   |

My question is what are the issues that you have at 1 2 this point in time? I was asked by and others to provide some Α 3 feedback as part of the turnover for to 4 we thought some of the larger items that would be important 5 to communicate to the new guy that we were focusing on and 6 7 why we were focusing on those areas and that is what I was 8 providing. 9 10 11 our defense in depth with some of our operations practices. 12 13 14 15 16

uh -- what

I had provided that I saw problems in some of our HR business. I said there is problems with our dealing with performance with the Union and said I see some problems with

You know, I just gave general areas to the new quy on the block. If you are asking me in 10 sentences what do you think you would give me as what you're working on and where do you think some of the larger challenges are and that is what all of us did. I did, the other two guys that were reporting to we all did the same thing and it was to try to give, you know, a relatively comprehensive understanding for to talk from, to use with with regards to the turnover.

0 And then you follow that with:

17

18

19

20

21

22

23

24

25

[Reading] And then it is clear to me that I am being no more heard than you are?

Yeah, I gave some feedback and I got some feedback Α Neal R. Gross & Company 202-234-4433

in return that --

- Q Was this t
- A Yes, that some of my comments were inappropriate, not as professional as they could be and I took a sensation that, well, I tried to give some understanding and it looks like I am going to have to try again, that I didn't do very good in my first try at this.
- Q What are you talking about there from her perspective, no more heard than you are?

A I think I was only making a comparison that -- I am speculating because I don't quite remember what I meant by this sentence, but I speculate it is that when decisions are made, and this is the way it is, then trying to change that decisions is a losing battle and I found that as was taking over and taking over from I saw other changes and now the change of command is different from who is doing the talking but I saw now clear expectation changes that it doesn't matter what I think in these particular areas, that I think we should do it this way or that way.

The facts are, the decisions have been made. This is the way they are going to go and now I no longer. I am just like you, I mean I have a responsibility to follow these orders and to implement the expectations as best I know how given those understandings and I can challenge them all I want but the likelihood of that making an outcome difference

Neal R. Gross & Company 202-234-4433

A1170

probably is a worthless effort.

For example, I complained -- and I will be very clear with you -- I complained strongly about HR and the practices and our dealings with performance and I told that I thought it wasn't a very helpful group and that it was making my job harder and that I thought that it was some of the source of why we have had systemic low performance.

says I appreciate that but the facts are the company policies are the company policies and I am expecting you to implement them. I said, I got that, sir. I get it.

To say it another way, I tried to give in my view, my opinions on some things and I tinted it toward some sarcasm and that was inappropriate on my part to do that and called me to account for that, for being sarcastic, not that the fact that the item I was bringing up didn't need attention but more it was the flavor I put on this.

Can we take a break for a minute?

MR. TEATOR: Sure.

MS. NEFF: It is 11:59. We will go off the record.

[Whereupon, a recess was taken.]

MS. NEFF: It is 12:28 p.m. and we are now back on the record.

MR. KEENAN: What page are you on?

MS. NEFF: We are up to page 13.

BY MS. NEFF:

Neal R. Gross & Company 202-234-4433

AITC

Q And on page 13, roughly around line 16, you are having a conversation and you are talking about -- to Kymn Harvin.

[Reading] You have gotten into timing and cleaning up before the turnover is complete. That is all it is.

If you think it is more than that, you are wasting emotion and don't do that.

She responds:

[Reading] Well, I guess I am naive because I was really very hopeful that we could put the real issues on the table and really deal with them.

And you state:

[Reading] The real issue is with who is in charge and the real issue of who is in charge. Is Enterprise in charge, is the site in charge, is the Union in charge? It is clear both of those parties don't want nuclear in charge? That much is clear and has been in charge and you can debate whether he did good or not but the facts are I think he kept non-nuclear people from running the place into the ground. The change that has occurred now is fossil is running the place. Fossil what? Fossil and neo-types. Fossil, as you know, is just numbers. Fossil, like I don't understand nuclear. Fossil, like we do the same things we do in other parts of the company. I will say that is what is

Neal R. Gross & Company 202-234-4433

A111

occurring at this point and that is the direction it looks like it is going to go. They want that.

All right, let's talk about this and, in particular, the issues as you saw it with who's running your site and the fact that it is now being run by non-nuclear types. That is what is coming through here.

A Yeah, Enterprise. Enterprise is non-nuclear. It doesn't mean they don't have nuclear understanding but with the shift that reported to the and now reports to is a non-nuclear guy.

Q All right, but you say right in here: Fossil, like I don't understand nuclear.

A Yeah, that was a comment based on some of the feedback we had from the Capital Review Board specifically for when he said some comment to me along the line of you try to make nuclear something very different and that it has to be different than the way the rest of the company operates and the rest of the way the company makes decisions and it was along the effect of that line of saying nuclear may be a different technology, nuclear may be -- has deferences in the differences but in the way decisions are made and the way the company functions as a collective whole. It is a component of the whole.

BY MR. TEATOR:

Q You make the statement though that the change



that's occurred now is fossil is running the place. 1 Enterprise. You are using the word fossil. 2 Α Poor words on my part. I used, that was an analogy 3 to say that was in charge. in the previous 4 period of time before retired, ran all generation 5 but it was essentially the fossil side of the business. 6 Even though he was President of the Power, 7 ran nuclear independent of fossil generation and reported 8 separated to 9 Now, we have who has been doing fossil --10 that was a terminology I used -- now running nuclear. 11 Meaning is we have the reporting chain up through 12 13 All right. 14 So, I characterized as fossil because that is 15 what he had been doing for the last three or four years. 16 MR. BARBER: But really that has sort of a negative 17 connotation to it though? 18 THE WITNESS: I simply stated that 19 as fossil 20 and now he is running nuclear. BY MS. NEFF: 21 Right, but just before that you state what 22 had done was kept fossil from running the place into the 23 ground and so it is more than a negative connotation. 24

Neal R. Gross & Company 202-234-4433

are looking at it in the overall, this isn't good for us?

25

ATT

A Yeah, I gave a perception that I was unsure whether this was a good thing. I thought the reporting chain directly to was the right thing in that you have a direct line from nuclear directly to the and I just believe principally that that is a good way of running the railroad and so I disagreed with the company philosophy of making the change and I vented it with someone who listens.

BY MR. TEATOR:

Q You make the statement there in that very area on line 5 and 6.

[Reading] I think he, kept non-nuclear from running the place into the ground.

To me that smells of a hint of was getting pressure from corporate.

A I think he was. I think got pressure a lot about the things we were doing and what that pressure looked like, you know, my sense is the larger item was why is nuclear so much different than the rest of the business units inside Enterprise and I believe focus was we weren't ready to be in the fold with everybody else.

We hadn't standardized some of the procedures and the processes. We will had fundamentals that we were trying to establish and I think belief was that those things needed to be separate and worked on before we should become another widget in the total company Enterprise.



Q But the phrase: From running the place into the ground, is to me -- we are trying to understand what you meant by that? What was going on?

A It is a perception I had.

Q All right.

A And I don't know if it is right or it is wrong. It is only by my interactions. It is a numbers man. He is extraordinarily good with it. I mean he is a finance person and is an entrepreneur, if you will, and I thought one of the things that we had that I thought was very good was the fact that we had a direct line with who understood nuclear, and who had been a plant manager in nuclear that it made our conversations very easy to have about subjects that unless you have been in nuclear, it had no value or no meaning to you.

And so I saw this change potentially and as being, uh, maybe not the best of things, because now we are going to be explaining everything we are doing and I saw explain what we're doing sounding like it is going to be more difficult to be able to make change or more difficult to get approvals on things and I believe that the longer it takes to solve things you slowly erode your performance inside of the plant and that is what I was trying to say is that I am hypothesizing that it is going to take more time to get things through, whatever we have got to do.

Neal R. Gross & Company 202-234-4433

A

In the meantime, the clock is still ticking on the 1 site and I think we are just going to find ourselves in more 2 3 challenging positions than we previously had. Now, is that right or is it wrong? I don't know but I mean that was my perception of things initially when we made the changes in the work structure. While was still in charge, uh, and even maybe going back to 2002/2001, did he tell you that there were 9 attempts made by Enterprise to change how nuclear was being

- I don't know. Α
- I mean it is a real general question but when I read the comment you make there, it sounds to me like was getting that kind of thing and he was fighting it. Was that going on to your knowledge?

run, that he felt weren't good, could cause problems?

did have pressure in a variety I think that of different ways to be more like the rest of the company and I think was saying all in due time and now is not the time and I do believe in that position, he probably had periodic battles and, you know, there is some sarcasm in here and so I mean this is some of my, you know, kind of stuff and so --

- Yeah but the flavor is what's --Q
- Yeah. A
  - This is all in that March 2003 time period where Q

Neal R. Gross & Company 202-234-4433

5

6

7

8

10 11

12

13

14

15

16

17

18 19

20

21

22

23

24

you guys had issues at the plant there happening too and people are taking different messages from it. People further down below you are taking those messages.

- A These are not conversations I had with anybody.
- Q Right.

A I mean right or wrong I was in a situation where Kymn was leaving the company. She was very upset. I tried to try to tell her that it is not with you.

It is clear that there is a shift in the way we do a lot of things here and, you know, I tried to give her examples of, you know, you are not the only one who carries some concern about some of the changes we may be going forward in and it wasn't meant to indict anybody in senior management.

It was my translation of things and simply saying, you know, just because you may be lower in the reporting chain than I am, we have equal kinds of frustrations when we are dealing with major changes in the way we have been doing things.

Was it helpful or not helpful, I don't know. I was simply trying to say to her I am just as human as you are.

- Q Yeah, it sounds like you are, and even listening to the tape, you are venting a little bit too.
  - A I was. Yes, I was. I mean, yes.

    BY MS. NEFF:

3

5

4

7

6

8

9 10

11

12

13 14

15

16

17

18

19 20

21

22

23

24

25

Okay, we are going to -- we are still on 14 here, 0 line 14 and it is Kymn Harvin speaking and she says:

[Reading] Yeah, those guys have got to see, see that, that is what really scares them that when you have non-nuclear putting pressure on nuclear people to make decisions and the non-nuclear people don't understand all of the aspects involved in what they are asking for or pressuring for. That was that whole issue at Hope Creek about, you know, do we go back up before we find out why that valve -- you know all of that, and so that is what they told me was it is like who is running the show and thank God, you didn't succumb to the pressure. They were afraid you would and if anybody weaker was in your job, what do you think would have happened?

And you say:

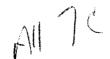
[Reading] I don't know.

And then you talk about taking a beating from with setting \$25 million a month revenue and I think we've covered some aspects of that before.

Uh-huh.

But going back to this, in your general statement that Kymn Harvin did not express nuclear safety concerns to you, how do you reconcile that with what you are hearing here?

Well, you know, I guess it is a matter of Α



interpretation of what is nuclear safety. Because we have opinions or feelings or hairs on the back of our neck with intuition that says, gee, we have made a change from fossil to nuclear running things, is that in itself a safety issue or a nuclear safety issue? The answer is no, there is no specifics to that. It is simply a point of opinion will the operators think?

Well, the operators read the same organizational chart changes I did. That is their conclusion that, well, now we are reporting to fossil versus nuclear.

Q But it is more specific than that here on this page because what she is telling you is an issue that you are obviously involved in. It is the bypass valve and it goes along the way we've had a conversation before about that. She says that is what that whole issue is so critical about, do we go back up before we find out why that valve -- you know all of that.

It is more than just a very vague sense that might be somebody's misconception. She is saying non-nuclear people putting pressure on nuclear people to make decisions and she ties to a very specific incident.

A I discounted it because I had more first-hand knowledge about the valve than anybody did and I knew what the issues were or what they weren't and I knew what the decision making was or wasn't and I had it documented across

Neal R. Gross & Company 202-234-4433

MV

the board all of the elements that went with it at that point in time.

And so, this -- she didn't tell me anything other than express feelings from people but there was no facts behind the feeling when I had the facts in a structured root cause approach in looking at all of the components and pieces.

## BY MR. TEATOR:

- Q What she is bringing to you is not -- we are not debating a technical issue.
  - A Yeah.
- Q It is this is what the operators are thinking it is an environment issue. They are seeing production and if this is not production over safety.
  - A We had this discussion earlier --
  - Q Right.

A -- Even with Okay, you know, I guess to say that there is never going to be a discussion about starting the plant up before it is time, you know, is a discussion that occurs at every plant somewhere in a given, month, year or period of time.

Now, what you hope for is that professionals in their business --

[Brief interruption.]

MR. TEATOR: For the record, that was just a brief

Neal R. Gross & Company 202-234-4433

All Je

interruption. We are going to stay on the record. Continue. 1 2 THE WITNESS: Do you want me to continue? Thanks, Scott. MR. TEATOR: Yeah. 3 THE WITNESS: What you hope for is that 4 professionals will put things into the right perspective when 5 you are having dicey conversations. Conversations that are 6 controversial and what you look at is what was the final 7 outcome? Was there a problem in the final outcome? 8 answer everybody will tell is, well, no. But it was hard 9 getting there. 10 Well, I don't know if that is a good thing or a bad 11 thing. 12 I don't know if it means anything more or less about the environment. It is the way it is. 13 14 But what was the result? Did we make an 15 inappropriate decision? Did we not do the right thing? 16 we not fix the equipment? Did we not fully look at it? The answer is no, we did all of those things and so 17 I am going okay, it took us three more hours to make sure we 18 19 were clear on something. Is that a problem? Well, for these people it was. 20 21 I got that. Α 22 Q And she is telling you that, so we are asking you how can you say that you didn't recognize that, her bringing 23

Neal R. Gross & Company 202-234-4433

a nuclear safety issue or concern?

that work environment issue to you, production over safety as

24

A Because I saw it as we did not make the inappropriate decision and because I thought others had thought the same thing I did, that I was surrounded with, was that we did a comprehensive review of what we were doing and that the right outcome occurred.

I have heard those discussions probably any number of times in other areas, I mean other kinds of items in the power plant, this plant and other plants. It is one of the ongoing sagas that we are plagued with that Scott said before. Is it balanced between, you know, production and safety?

Well, I don't know if there is, you know, a balance makes like one always wins, well, no, we are not trying to say one always wins, we are saying if you are coming from being safe, then you will make the right decisions in the production arena.

Now, it may not be as easy to define what the risks are. It may not be as easy to find all of the facts and it may take us some zigzagging to get to the right point but let's keep disciplined about trying to do that and I think the right things will occur and, in this case, that is exactly what occurred.

And I didn't see this situation any different than other kinds of discussions we've had and other kinds of equipment issues or plant issues that had some more kinds of

rings to it.

Well, because for every example that we could say here, I can give you 200 examples that would tell you we didn't start the plant up because we hadn't finished something and so I mean what do people want to grab onto when they are making their case?

If you have an agenda that says I think, you know, something. Well, then you have found information that suggests it. All I try to do is provide balance.

I appreciate where you are coming from but here are some other cases that would say, well, do you just discount those? And people will say, well, I was angry with this one over here.

Well, okay, I understand. You were angry with this one over here but the facts are when you look at everything collectively, some decisions are easier to arrive at than others but is there any place where you see that the decision making wasn't proper or a specific issue that you think wasn't properly done in the actual addressing of an equipment issue or performance issue or something in there that really had direct nuclear safety and protection of the core, people would say, well, no, I just didn't like how we got here.

Okay, I understand it and I tried to work with people and give them that sense of it is difficult when we are in some of these changes and this is why we try to talk

more about conservative decision making.

The operating principles that govern the business, just because we use those criteria as ticklers to make sure that if we keep a rigorous approach to things, we will always make the right calls.

Q But she tags this concern with pressure, uh, production onto the Hope Creek Ops guy. It is not her. She is saying this is what I am being told by and she is bringing that to you.

I mean, you know, safety concerns, that's a pretty broad thing.

- A Yes, it is.
- Q And that's the way the Commission looks at it also.
- A Then I what I will tell you is I did not see it as nuclear safety because some people said I feel that it took longer for us to get to this decision.

I look at it as the nuclear safety issue if there is one was about did we make the right decision? Did we have the right people in there? Did we take the right actions?

And the answer to all of that was yes, yes and yes.

BY MS. NEFF:

Q It goes a step further though. When she is giving you this incident and talking about the pressure from non-nuclear people in the decision making and she says to you directly, you know, thank God you didn't succumb to the

Neal R. Gross & Company 202-234-4433

pressure. They were afraid that you would.

Later on in it, you talk about -- this is also on page 15 -- that it doesn't mean that everything is as clean as one would like because a lot of people have input and want to have input and by their position have input and sometimes take a little longer to get to the decision.

And then she mentions by name:

[Reading] Well, talking about here.

You know really thought you were going to go the other way, production over safety. Again, very specific concern and he was very upset, very upset.

with in the couple of days prior to that on the seal purge line. Was making the decision, was pushing the decision as the to temp mod that out of the starting up of the plant, to take that piece out, bypass it, block the valve, something like that and I scolded him for that was completely unacceptable to take that kind of approach and he was very angry with me that I had. uh, not taken his position of starting up without the valve, that starting up without the valve was okay, and I told him I cannot reach that position and will not and he said I think you are F'd up.

I said I appreciate that I outrank you in these kinds of things and I thought that this was a better

Neal R. Gross & Company 202-234-4433

An Th

decision just to put the plant per the design.

Q So this is a day later and your position is set forth. He was upset with you for what he thought was a production over safety question?

A That is correct and I think some context here is necessary because he was very, very angry with me in the previous couple of days and, you know, I hope that people get over things relatively quick. Some do, some don't. I have used and many times as a good guy/bad guy. I mean, you know, sometimes he is on the right, sometimes he is on the left but it is good because it creates, as I said, a healthy discomfort to have the conversations to make sure you are looking things.

This doesn't mean he is always right, it doesn't mean I am always right but the healthy discomfort allows us to have the conversations that get to the right things.

I called in this particular case because I wanted to hear his side of things.

BY MR. TEATOR:

- Q Which case, the bypass valve?
- A Yes.

Q All right.

A Specifically I wanted to hear his case. I had all of these people in the room because I want to hear what all of you are thinking. I heard what everybody was thinking.

Neal R. Gross & Company 202-234-4433

1-1-7-

2

3

4 5

.6

7

8

9

10

11

12

13

14

15 16

17

18

19

20

21

22

23

24

25

What did say, what do you recall him saying? 0 I don't know exactly what he said but it was

along the lines of when is mad, he doesn't say a whole lot, I have to pull it out of him. That is a behavioral trait he has.

He came into the room. He was dead silent. conversation as you pointed out was an awful lot between and I initially and periodically had piped in saying just shut the plant -- just go to cold shutdown and let's be done with it. Just shut the thing down and let's be done with it.

I said, I got it. I got it. I want to finish my conversation with on what is the basis of operability, what is the basis of inoperability? I just want to make sure we are clear and, engineering, I want to hear from you what is it we are going to do if he says that is the condition of inoperabilty? And that was the discussion we tried to have.

Now, when we got all different parties into it, what you saw was tempers starting to go from very angry to now becoming more, I'll say, aligned. It doesn't mean people were bruised in their egos but what we came out with was the decision and, again, to my recollection I didn't think it took that long.

I thought it was only an hour but we came to the



| 1   | consensus is that we have enough information. Yes, we now     |  |  |  |  |  |  |  |
|-----|---|--|--|--|--|--|--|--|
| 2   | know some information from the floor. Yes, we know some       |  |  |  |  |  |  |  |
| 3   | information about how the valve closed currently. We now      |  |  |  |  |  |  |  |
| 4   | have clarity on what thinks inoperability is and it looks     |  |  |  |  |  |  |  |
| 5   | like the right thing to do is to continue going forward and   |  |  |  |  |  |  |  |
| 6   | go inside the components and do these things.                 |  |  |  |  |  |  |  |
| 7   | I saw it as a very successful type of interaction.            |  |  |  |  |  |  |  |
| 8   | Maybe a little painful but successful.                        |  |  |  |  |  |  |  |
| 9   | Q When Kymn tagged this, uh                                   |  |  |  |  |  |  |  |
| 10  | A By the way, Kymn was not part of the meeting and so         |  |  |  |  |  |  |  |
| 11  | Kymn is only giving you hearsay.                              |  |  |  |  |  |  |  |
| 12  | Q What she has heard from people in the meeting,              |  |  |  |  |  |  |  |
| 13  | right.  |  |  |  |  |  |  |  |
| 14  | A I don't know who these people are.                          |  |  |  |  |  |  |  |
| 15. | Q Well, she is telling you at this point that                 |  |  |  |  |  |  |  |
| 16  | -   |  |  |  |  |  |  |  |
| 17  | A I don't know what context that they are giving it           |  |  |  |  |  |  |  |
| 18  | to you in.  |  |  |  |  |  |  |  |
| 19  | BY MS. NEFF:  |  |  |  |  |  |  |  |
| 20  | Q But, interestingly, this issue about the pressure           |  |  |  |  |  |  |  |
| 21  | keeps coming up, it is said to you a number of different ways |  |  |  |  |  |  |  |
| 22  | with the last one that I haven't covered yet, on page 16:     |  |  |  |  |  |  |  |
| 23  | [Reading] After talking about and his                         |  |  |  |  |  |  |  |
| 24  | upsetment, I think he knew the pressure you were under.       |  |  |  |  |  |  |  |
| 25  | A I believe of course, we are under                           |  |  |  |  |  |  |  |

Neal R. Gross & Company 202-234-4433

All The

| 1   | pressure.   |
|-----|---|
| 2   | Q And you are agreeing with that and saying:                  |
| 3   | [Reading] It is only going to get harder.                     |
| 4   | A I am saying as the environment is putting more and          |
| 5   | more pressure on us to produce the higher levels of capacity, |
| 6   | the higher levels of reliability, the higher levels of        |
| 7   | safety, that is a change in standards.                        |
| 8   | What it says is even though we may be at these                |
| 9   | standards currently, we have to take it another level higher  |
| 10  | in all fronts than where we are and that is going to put more |
| 11  | pressure on us to do business differently, to think           |
| 12  | differently and to challenge ourselves far more than we have  |
| 13  | been doing thus far.  |
| 14  | Q But directly regarding this incident, I can see             |
| 15, | where your explanation is that it's because all of the focus  |
| 16  | is on this place, because you are making money. That is       |
| 17  | your explanation right here.                                  |
| 18  | MR. TEATOR: You are making the money.                         |
| 19  | BY MS. NEFF:  |
| 20  | Q The pressure is on you because you are making the           |
| 21  | money and the other operations are not as                     |
| 22  | A Yeah.   |
| 23  | Q :As successful but when she says to you about               |

Neal R. Gross & Company 202-234-4433

the valve and the pressure that is being put on you by non-

nuclear people and thank God you didn't succumb to the

24

| _ | ~ | _ | _ | _ | ٠. | ~  | _ |   |   |
|---|---|---|---|---|----|----|---|---|---|
| p | т | C | ⊃ | ₽ | u  | Τ. | Ç | _ | _ |

A First of all, I don't know where she is bringing in this pressure, because there was no pressure on me, as I told you yesterday, to start the plant up, the bypass was the problem. Zero.

The only pressure was the pressure we had for ourselves to be effective and efficient in making the right decisions and then commit to some sort of plan of attack and then go follow through and do that.

Q That leaves me with a couple of questions here. If there was none on you and given this conversation, how very specific she is being.

A Uh-huh.

Q Why do you leave her with the impression that there was? Why do you leave her with the impression that it was thank God you were in between all of that?

A That is her conclusion. I don't know why she drew that conclusion.

Q But you are not doing anything to correct this.

You are not -- you are letting somebody in a very upset state
run with what you are saying is a misperception.

A This is a lady who is extraordinarily emotional at the end. I don't know if she heard anything during this 10 to 15 minute conversation. She only wanted me to hear what she had to say.

ţ

She only wanted me to hear her feelings on things 1 and so I tried to do that. No matter what I would say, it 2 wasn't going to make any difference because the answer she 3 wanted to hear was I was going to save her job or somehow I 4 5 would try to pull a string to save her job. I couldn't do that. 6 7 BY MR. TEATOR: Okay, we are not talking about her job now. 8 0 talking about things you are saying. 9 I'm saying --I know that. 10 Α

That we are getting to.

Right, I know that and I am trying to say is I was using various things to try to understand where she was at, tell her what I thought of different things but it wasn't meant -- and what I was doing it for was to try to tell her that some decisions are final and that's the end of it and so get over it.

BY MS. NEFF:

In another conversation, did you indicate to Mary that you were under pressure from to start the unit back up when the bypass valve unexpectedly closed?

I don't know. I mean I, uh, I can tell you we had a video conference with before we shut down the plant initially to do the repairs.

All right, I had the conversation with

Neal R. Gross & Company 202-234-4433

24 25

11

12

13

14

15

16

17

18

19

20

21

22

Saturday of the first week after we brought the plant back
and we had a problem with the bypass valve. I didn't talk to

after that until after the plant was back up on line and
then I put a lessons learned type of document together which
I sent him and we had discussion about that and so I think
people are taking the time periods and are blending them a

bit.

We did have a conversation with after the plant was back up and he did give me an accountability lecture about performance and did I understand what was occurring but it was after the plant was back up on line.

Did I share some of that stuff with people? Yes.

People asked me how did the video conference go? Oh,
a tough one today.

- Q Did you share that with Kymn Harvin?
- A I believe I probably did.
- Q Did you indicate to her at any point in time that you were under pressure from in making that decision and considering --
  - A No.
  - Q Pushing the plant back further?
- A I don't believe so. The decision to start up the plant was -- I can only tell you what I thought. The decision to start up the plant I thought was clearly in my hands, mine being the not by anybody else.

Neal R. Gross & Company 202-234-4433

AUTE

22

23

24

25

8

9

10

11

12

13

14

15

16

17

18

19

20

2

3 4

5 6

7 8

9

10 11

12

13 14

15

16

17

18 19

20

21

22 23

24

25

In other words, I don't think anybody was pressuring me at that point at all to do anything other than to resolve the items that we have.

If we are going to talk about pressure or perception of pressure, I believe it came from, after the plant was back up and then the knowledge of the consequences for the 17 or 14 days we were shut down and what the impact to the company was because I did talk to people about message to us and was at that particular video conference and simply told us what the first quarter data summarized looked like for the company and what the contribution of nuclear was into that total picture.

I had never seen that before that particular day and I did pass along to people that particular understanding and I also told you that the we had a complete big meeting with everybody and told everybody the first quarter numbers because that was one of the hairy things we wanted to do was to keep people informed on how we were doing with our performance targets. Safety-wise, capacity-wise, loop hole index, costs, all that kind of stuff and we made a big hoopity-do about keeping everybody informed because we got feed in 2002 that says you have got to keep us more informed.

And so, unfortunately, the first quarters numbers that came out the end of March, around this particular time -

| 1  | - I don't know what day it was, there was an awful lot of     |
|----|---|
| 2  | discussion about the Hope Creek impact to the bottom line.    |
| 3  | I think every employee heard that.                            |
| 4  | BY MR. TEATOR:  |
| 5  | Q I just sensed when Eileen was asking you about              |
| 6  | whether you had that conversation with Dr. Harvin or not that |
| 7  | you were struggling a little bit.                             |
| 8  | A Because I don't know if I did or I didn't. I know           |
| 9  | that I had the conversation in some fact after I understood   |
| 10 | the financial impacts and some, I'll say, you know, putting   |
| 11 | me under the microscope by the executives that I didn't       |
| 12 | fulfill what I thought we should have been able to do.        |
| 13 | Q Okay, but I want to go back to Eileen asked you a           |
| 14 | specific question. Did you tell Dr. Harvin that you were      |
| 15 | under pressure from to turn the plant back on during          |
| 16 | this bypass valve incident?                                   |
| 17 | A I don't recall. I honestly don't recall. I don't            |
| 18 | know if I did or I did not.                                   |
| 19 | Q If you did, why would you?                                  |
| 20 | A I don't know if I did or I didn't. I mean I can't           |
| 21 | answer something I am not sure of. I don't know.              |
| 22 | Q I will ask you the question. Were you under                 |
| 23 | pressure from to turn the plant back on?                      |
| 24 | A I've answered that before.                                  |

Neal R. Gross & Company 202-234-4433

I know, but I need --

Q

25

11/6

The last conversation I had with was Saturday Α night before the bypass valve, we took the plant down. no conversations with him. There was no exchange in anything other than make sure we resolve the item and let me know how things are going and so if there was any pressure, it certainly didn't come from there. BY MS. NEFF: Q But this is the conversation that we believe it occurred and Kymn Harvin got the information from you that you were under pressure to start that unit back up when the valve went --Α No. You are saying, you are kind of being a little I don't know, I don't recall. Did you telkher Α No. Do you recall anything that would give he impression? First of all, I think you are changing some of the things that I am saying. Okay. The only conversation I had was with was Saturday night. There was no discussion about the turnaround time or what we needed to do other than we have to go figure out why this bypass valve isn't working. it.

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

Neal R. Gross & Company 202-234-4433

Al 1º

. 

Monday morning comes in, the only conversations I am having is what is the problem with the equipment, what are you going to do with it and how are we going to go about resolving it?

A That was it. Now, there is an expectation that we have for ourselves that we are timely and turn the plant around as soon as it can be turned around.

Now, that is an expectation. In other words, if the plant could be turned around in 24 hours, then it should be turned around in 24 hours. If the plant should be turned around in five days, then do it in five days but don't turn it around in seven days when it should have been done in five because you goofed off.

You know, it is like you've got to be accountable that when you are in these situations that you do what is required, you are efficient, you are effective, you are timely because of the fact that, well, the plant does have a large contribution, you know, to the overall profile of the company.

Now, if you are saying is that induced pressure? Okay, then it is.

BY MR. TEATOR:

Q Is it?

A Sure it is but is it bad pressure, I think is the best question.

- Q Well, that is the message that we are getting now.
- A I understand some people say it is bad pressure.
- Q Yeah.

1.2

A I am going to tell you, is I know of no other, uh, it has been the ongoing dialogue every day for the last that I have been in the business, whether it is this company or another company, is this company any different at it than others? No.

There is always the expectation of being when the units can produce, we expect them to produce and, okay, so in that we translate that to say we need to get going on things. We need to be timely and we need to be, uh, complete in our commitments and live to our commitments.

#### BY MS. NEFF:

- Q But then as the effect existed in this particular incident, did it have any effect on you at that point in time, knowing the pressure on you and knowing that they want to know where that unit is going to be in a day or take five days or one day; before you knew what the bypass valve problem was specifically, did that pressure translate into you pushing for startup simply because the valve won't close?
  - A No, absolutely not.
- Q If I were to tell you that there is a recorded conversation, if I were to tell you there was a recorded conversation indicating otherwise, how would you respond to

| -    | chac.   |
|------|---|
| 2    | A Well  |
| 3    | MR. KEENAN: I think we indicated we would like to             |
| 4    | review any discussions that may have                          |
| 5    | THE WITNESS: Without knowing when we are talking              |
| 6    | about I don't know. You asked me is did anyone put pressure   |
| 7    | on me to say you have to do something and bring this plant    |
| 8    | back. I am telling you is I'd say it is no. I was in it. I    |
| 9    | lived it and so I don't know of anyone that made me do that.  |
| LO   | To say it differently is the answer is there wasn't anybody.  |
| 11   | The only pressure that there was was self-imposed pressure by |
| L2 . | me and the people around me.                                  |
| ١3   | Now, is that an issue? Well, it may be.                       |
| L4   | MR. TEATOR: Yes, right.                                       |
| L5   | THE WITNESS: Because of our believe of being                  |
| L6   | timely to bring the plant around but that is different than   |
| L7   | saying did someone order me to do something?                  |
| 18   | The answer I would answer to you is nobody ordered            |
| ١9   | me to do anything.  |
| 20   | MS. NEFF: I understand the distinction.                       |
| 21   | THE WITNESS: Now, is there a sense that there is              |
| 22   | always this push to try to bring things back?                 |
| 23   | Yes, there is.  |
| 24   | Would I relate that to people?                                |
| 5    | Yes T would   |

Now, is someone making the connection between that's telling you that, that is telling you or I am telling you? No, nobody told me. They never were involved in anything like that for this bypass valve, not at all.

MS. NEFF: Okay. I am through 16 now.

MR. TEATOR: Well, I just have got a couple of questions.

BY MS. NEFF:

- Q On line 15 --
- A What page?
- Q Page 16.
- A Yes.
- Q The same area of discussion but it is recorded here and transcribed that -- well, I will start at line 9. This is you,
  - A Yes.
  - Q [Reading] It is only going to get harder because there is less money the company has these days. Gas prices are out of the roof. There ain't no business coming from Global and you could run an expensive gas unit but all you would do is break even and so who is making your money? Well, this place, and now all of a sudden they are on the bandwagon like is. They want 95 percent capacity. Ninety-five percent gives you

Neal R. Gross & Company 202-234-4433

AN 7 4

| 1  | no margin, zero. That's flawless. That really is              |
|----|---|
| 2  | flawless execution.   |
| 3  | A Yes.  |
| 4  | Q It is talking about margins here.                           |
| 5  | A Yeah, and it is taken out of the wrong context and          |
| 6  | so let me try to explain.                                     |
| 7  | Q Right, but let me just tell you, I mean what we are         |
| 8  | seeing all of this and reading it and hearing what people's   |
| 9  | impressions were coming out of that bypass valve meeting and  |
| 10 | to us, it sure smells of pressure and so go ahead             |
| 11 | MR. KEENAN: wants to respond.                                 |
| 12 | MR. TEATOR: So go ahead and explain.                          |
| 13 | MR. KEENAN: I think he can only give you his                  |
| 14 | perspective. He can't give you the collective perspective     |
| 15 | or  |
| 16 | THE WITNESS: I don't know. What this was saying               |
| 17 | is that we wanted to be top quartile in all parameters. Top   |
| 18 | quartile is 95 percent capacity, is less than 2 cents per kw, |
| 19 | total product cost and INPO Index of about 97.                |
| 20 | I mean when you are at that level, there is no                |
| 21 | margin for mistake anymore. That is what that meant. There    |
| 22 | is just at that level of precision, execution and doing       |
| 23 | things is flawless and that was a quest we were trying to go  |
| 24 | after to try to stimulate our people to improve performance   |
| 25 | was we needed to be flawless at the point of contact because  |

Neal R. Gross & Company 202-234-4433

CH 1

we were having problems in those areas and those were the primary reasons that we gaps from the performance levels of not being top quartile.

It wasn't that the plant equipment was bad. It was that we were making a lot of mistakes.

## BY MR. TEATOR:

- Q But the units, it doesn't sound like they were operating anywheres near that level and --
  - A They were.
- Q -- And yet the drive it appears to be that is where you want to get, so that is a big leap.
- A We were at a 91-1/2 percent capacity at this point in time.
  - Q On Hope Creek?
- A Yes.

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

17

18

19

20

21.

22

23

24

25

- 16 Q Okay.
  - A All three units, I don't know if Hope Creek was exactly 91. I can tell you that the cumulative sum in the first quarter of the year is near or about 91 percent capacity and we were meeting our Business Plan of 91. That was our Business Plan was to achieve a 91 percent capacity for the year. In the first quarter, we had been doing that.
  - Now, what I was trying to articulate in here is that money is getting tougher to get. It is harder to justify and so the way you have to get money is to produce

more in revenue in order to give the opportunity to invest 1 2 and with the way we can control that is by improving our capacity from this level to the next level and plants that 3 are INPO 1, sales 1, in all of their scores are doing those 4 5 things and that is what we want to do. 6 Now, is that pressure? 7 BY MR. BARBER: 8 Q Who set those goals? Those goals were set through our Business Plan 9 Α 10 Review, you know, the company set this. Are those realistic goals? 11 0 12 Α Yes. Now, I will go back to your discussion. Yesterday 13 we talked about how you were going to short your outage 14 duration from 50 days to 25 days as a goal. 15 Uh-huh. 16 17 And the way you described it was incremental, that you were going to go from 50 to 35 down to 30 and then down 18 to 225, incrementally, progressive, measured and here it 19 sounds like this is a big stretch. A big, big production 20 21 push. 22 Well, I would tell you to be top quartile, we said 23 that for four straight years while was there. BY MR. TEATOR: 24 That was a goal? That was a goal? 25 Q

- 1
- Α Yes.

Α

- 2
- Q All right.

3

4

That was a goal. Top quartile changes every year as you know. Plants get better and better. Plant quartile, what these numbers were coming from, I defined top quartile

5

6

in 2003, first quarter of the year, was 95 percent capacity.

7

That is what top players were doing.

8

So we wanted to be top quartile and we have committed to the company and the company said, yes, we want

9 10

that, then this is what we are trying to accomplish.

11

First quarter results were at about a 91 percent.

12

Now, did we have an expectation of being a 95 percent

13

capacity in the first three months of the year? No, but we

14

thought by the end of 2003 we could achieve top quartile

15

numbers, by the end of the year going into 2004 and that was

16

an expectation for us to try to achieve.

17

flawless execution. It was a let's do things right the first

Our strategy to make that happen was around

18 19

time. Let's put precision in what we do. Let's improve our

20

human performance. Let's bring more collective thinking when

21

we go do things. Let's put the fence and depth around the

22

fact that the processes are good things, that pre-job briefs,

23

training, peer checks, all of the things, this is how you

25

24

don't have these kind of mistakes that occur and that's what

we thought had the largest opportunity to close the gap that

|    | Feggs 30.   |
|----|---|
| 1  | we were missing to be in the top quartile numbers and that    |
| 2  | was based on pretty thorough GAP analysis of looking at all   |
| 3  | of the shortcomings that we had from 2002 and comparing it to |
| 4  | other places in the industry and that is why we, our Business |
| 5  | Plan was embarking in 2003 by improving, you know, standards, |
| 6  | improving accountability, improving performance around those  |
| 7  | expectations.   |
| 8  | Q What were the nuclear safety goals for that period          |
| 9  | of time, very specific, nuclear safety?                       |
| 10 | A We measured nuclear safety by the INPO Index and            |
| 11 | the INPO Index was to be at 93 or 94.                         |

And what type things go into that? Q

12

13

14

15

16

17

18

19

20

21

22

23

24

25

Α Radiation goes. There is 10 things that go into Chemistry, the CPI Index, Fuel and Tiring, capacity, forced loss rate.

All right, let's just talk for a minute about the ones that involved equipment reliability, forced outage or forced loss, things like that. What kind of success are you having in those areas?

Well, we were an outlier in forced loss rates compared to other plants. Forced loss rates in 2003, beginning of the year, was less than 2 percent and we were running around, 12-month average around 4 percent, so we were twice the industry average.

What we thought, given how we were attacking

things, and our Business Plan said if we fix these things, put the money in these places, we will shorten the equipment issues and we will see a reduction in the forced lost rate and we did see that occur.

We did see that occur, by September of 2003, the INPO Index was around 94 to 95 and our forced loss rate was just about 2 percent and I say it wasn't magic. It wasn't beating people up. It was from doing the things that were in the business plan we said we were going to do. It was these pieces of equipment and focusing on the human performance of the aspects of the way we were doing business.

Now, I don't personally see those as bad objectives. I got the fact that not everybody has the same appreciation for those things and may take them in a number of different ways but that is the measurement standards I and other plants used to compare ourselves to determine whether or not we are firing on all eight cylinders from all perspectives in running the power plants. Public nuclear safety, radiological safety, industrial safety, capacity and costs.

MS. NEFF: Anything else on 16?

MR. TEATOR: No.

BY MS. NEFF:

Q Let's go to the top of 17. You are talking about carrying an officer title and it doesn't mean shit. Kymn

Harvin asked who had more power, And you agree absolutely. Absolutely, as soon as the announcement was made that was leaving, the power changed and that's it. We are now under a completely different process.

She mentions he doesn't have a nuclear background, right? He did not, did he?

A He is not a degreed, you know, nuclear guy. He is a degreed engineer and he has also a finance background. I don't think he has ever been a chief nuclear officer or in the chain of command running a power plant, you know, like a VP or a plant manager or those kinds of capacities. I don't believe that but not to say that he is not familiar with what nuclear is, he just never has been in the line management position inside of a plant that I am aware of.

Q Okay, let's look at the comments that are there. We are talking about who has the power and then it is your comment that it may be even to think one should expect, even in a new environment and for a deregulated company that runs a nuclear power plant and Harvin says:

[Reading] Well, the Salem guys told me that they thought that would be our demise.

And you respond:

[Reading] Well, it has been the NRC's position from the word go and Chairman Jackson said that a few years ago about deregulation. Deregulation is going to

be watering down slowly to see a safety culture change
in nuclear power and will ultimately end nuclear power.

The very thing that it was intended to do was to be a
rival entity and it ends up causing people to make a
poor decision because of economics and it ends up being
economically not viable anymore.

Can you explain -- and the context of this conversation, it is more than Kymn Harvin coming to you with a concern about decision making and who is running the plan, you're actually, it looks like, agreeing with her, with this, and you have extended it a bit about the deregulated environment that you are operating right now?

A Yeah, I have no bones about telling you that. I told you that the first time. I think deregulation does have a tougher position on us, it does, it is a fact of life.

You know, we can accept it or not accept it but it is a fact and if we are going to stay in the business, you have to work inside of it.

Okay, that being said, I used Chairman Jackson, I listened to her give a presentation a few years ago where she was concerned about deregulation and whether or not people would make the right decisions.

I simply told Kymn that, yeah, this is an industry potential concern and I was educating her that it is not just the operators think, it is what the Chairman of the NRC

Neal R. Gross & Company 202-234-4433

thinks.

Now, it is even true? Well, only performance will tell us that.

BY MR. TEATOR:

Q We are only talking about performance there. You mentioned deregulation is going to be the watering down slowly to see a safety culture change in nuclear power.

Did you see that happening, that artificial island?

A No.

Q As a result of deregulation. I know that goes back a couple of years when that happened, did you see that type of change occur in there?

A No, what I will tell you, and this again goes back to the conversation we had in October is you asked me that very question and I said, well, I don't know if it's eroding but it takes longer for us to get some things approved than it used to. That is what I can tell you.

Sometimes now the justifications that are necessary to make investment in a plant doesn't pass the tests because we have no tests in the bank, you know. We didn't have to pass hurdle rates and internal rates of return or things like that. Those weren't in the equation a few years ago.

All that was in the equation is do you think it is a good idea? Yeah, it is a good idea. Well then, go do it and there was no time for that.

Okay, today the economics and the environment that we are in, I didn't make the rules up. I mean Americans made the rule up that we want freedom of choice and deregulation.

Okay, what that translates to now is we now apply the same business practices that every other competitive company operates under and so if I have a job to fill this glass with water as an investment job of some sort, well, it has to pass certain criteria and demonstrate rates of return.

Not to be confused with that it is a specific nuclear safety and I know that is somewhat judgmental but, you know, if it is very crystal clear with issue like we had to buy control rods because we don't have any. Okay. That is like a done deal, go get 'em.

We need to fix surf water. Oh, boy, well that is, surf water is not a safety system. It is a reliability issue. The NRC would challenge us and say, well, surf water is important because if it is not operating right, it will have challenges to the operators because it will have to deal with transits.

Yes, that is true but it is not safety related. It is not an absolute necessary to protect the reactor or shut it down. It is true it is a challenge. It is true we have to fix it.

However, that job isn't going to be fixed in the same kind of automaticness as a set of control rods are

because you can operate the plant differently to manage around those issues.

The grasping season, I will give you an example.

Okay, if you don't want 20 percent reductions during February and March, what is another way of dealing with it? Run the plant at 80 percent capacity. I mean you don't need all of the circulators. That is an alternative. That is a business alternative that is within the company's purview to decide to do versus saying I am going to go spend \$65 million and put a new surf water structure in place.

Those are the kinds of things we are now in discussion over that a few years ago we were not.

- Q Was that new environment causing people that artificial arm to make poor decisions because of the economics? I mean you say that in here. I am looking --
  - A I don't think so.
- Q -- Right, you say that and --
- 18 A This is --

- Q Why does that have to be done?
- A This is a philosophical kind of discussion. I didn't say that this was happening on site. I just said that Chairman Jackson had said these things and I heard her say that and, you know what, there is some truth potential to that when you look across things. There is that potential to occur. That is what I was agreeing to.

14.

\_ \_

Now, you asked the question, is there something specifically an artificial arm would have fell into that? I am not aware of something like that.

In fact, we were very sensitive to that when we put the Business Plan together for 2003. We were very clear on what the top ten items of equipment we were going to fix, what top initiatives we were going to go after and are those the right things to close the gaps where you had weaknesses because in previous years, we wouldn't fix the right things. We were deluded in the way we were going about things.

So, in 2003, we wanted to be very prescriptive and very clear and kill those things dead and that is how we put our money and that is where we placed the emphasis.

And, personally, from my perspective at least in the first nine months that I was there in 2003, that worked better than I had seen us do in any other year, even though we had less money total for the year than we did in the previous year.

# BY MS. NEFF:

Q After this particular incident, the bypass valve incident -- let me back up. The way this is worded, the way you are talking here on page 17, line 11, we've gotten into the pressure that is on the place because you are a producer, you're making money, and then you are talking about how you are not going to get the flow of execution at that site. It

is your belief it is not going to happen given attitude,

certain attitudes.

A I think it is a challenge, yes.

Q Well, you indicated that pretty clearly on that

page. On page 17 -
A That was my belief. I mean people can counter that

but that was my belief is that we weren't performing, you know, flawless, that was a fact based on the kinds of events and issues that we were having and it is documented in the Corrective Action Program and, quite frankly, I think that is one of the reasons why we got the cap item in the purge inspection from the NRC. It said the same thing.

Q Yes, I am saying you are making it clear you don't think that is a possibility on the site at this point in time. That is your statement here.

A You realize that sometimes I speak in absolutes and not everything is absolute so, you know, was I probably fully careful on every single word I chose when I am talking to a person that is having a high emotional day, I use general words at times.

Not to be confused with is that an absolute statement of personal belief. Well, you know, nothing is that clear.

Q Let me finish this through because when we get through it, we are talking the power change and with

leaving and the power change at that time and you are talking about being run by people without the nuclear background.

The way you word that, it may that these aren't the things one should expect given the new environment. The thing that you are talking about here is pressure, the bypass valve incident and to answer Jeff's question to go a step further, if this is an indication to you of the kind of pressure or the kind of consideration and you are tagging it to the deregulated environment, while you were there, did you come up against another instance that you would have felt this way about?

It looks like this is something that is new for you. This is something that you are going to see because of the deregulated environment that you are in. This is something one should expect given the deregulated environment?

A It's true. We should expect in a deregulated market the processes for approval of things and demonstrated value add as a different component than it ever did before.

I think that what was occurring was that in the position that he had, directly reporting to we were able to bypass, right or wrong, but I think we did bypass some things that other areas of the company had to go prove their, you know, bottom line value and I think was probably more charismatic at times to be able to win over

Neal R. Gross & Company 202-234-4433

AU 70

1 on various things.

And, you know, right or wrong, I mean I just saw that as being a value add because I think and were very close from an understanding of the nuclear business.

When the power shift occurred to and the first thing that occurs is we are very heavy into a whole bunch of new processes, my first reaction was, you know, on a venting place, I hope that this turns out to be good. My first impression is, I don't like it.

But, it was only 30 days from announcement and the time this occurred so my first set of interactions with them weren't pleasant.

## BY MR. TEATOR:

Q Talking about the discussion with about the money? Is that what you're talking about?

A Yes. You know, we didn't do very well there. I was trying to hire some people and I got told no, not wait and I had, you know, other kinds of difficulties that I was trying to work through and I just found, well, if this is process, this is going to be tough.

Q Right, now Eileen asked you about can you recall another incident or issue like the bypass valve issue after that. That was part of her question. Were you involved with your people on an issue like that?

A Put just a little bit more shape to it. What do

Neal R. Gross & Company 202-234-4433

All

you mean by another one like that?

Q Well, nonalignment. The operations people not being aligned with where you're going and where they think they're going. Is there one?

A Yeah, there is another one that comes to mind. I am surprised you haven't mentioned it quite frankly.

It was with Salen surf water after a scram. I have forgot, I think it is unit -- the regrassing event, you know. A big head came in one night, unit one dropped to 40 percent power. Unit 2, we actually scrammed the unit, manually scrammed it.

We were down for five or six days on unit 2 fixing equipment, cleaning the grass. Unit one was being maintained about 40 percent. We were just getting routine hits. I mean shift after shift, you know, every time the tide moves.

- Q You say hits, you mean the grass is coming in?
- A Uh-huh.
- Q Okay.

A It is really strange though the way it works is when the tide is high, it is not when you get the problem. It is when the tide goes up, the grass gets drawn in because the water level drops and so the volume area to draw water from changes considerably and the grass plugs things quickly.

We had I think there are six circulators on the unit and every one of them had a problem of some sort after

the scram and so one at a time we were going through them, diagnosing what the issues were, what we had to go after and putting a game plan together in kind of a matrix fashion.

What have we got to do with the screens? What have we go to do with the pump? What have we got to do with the valves, you know, and how to make sure that everyone, every train is ready to bring the plant back.

I don't recall what day it was but, uh, we had reached a point where we had done a review from the scram and then did a review of what does it take to restart the plant?

There is a documented type of on-site review.

and others, and other people had collected all of the information from the scram and done a review and then had made a determination that this was the criteria to restart the plant and, essentially, in this case, we had met all of the criteria and we were allowing ourselves to start back up with four circulators instead of six, so we were not starting up with a full deck.

## O Which unit?

A Unit 2. We were, uh, the Safety Review Committee, which is chaired by the Operations Director, and others had said, well, we should probably put some hold points in the power ascension so we don't put ourselves into -- if we lose a circulator we don't have a significant transient with the plant and so we had four good ones, a fifth was coming back

Neal R. Gross & Company 202-234-4433

All ML

ten hours from whenever the thought was we were going to start up and the sixth one was going to come back 24 hours from that. Something like that, within 36 hours.

And so the plan was is to start the unit up with four circulators, bring the plant to 40 percent. We thought the time it was going to take to go from zero to 40 percent, you would have the fifth circulator back. We would validate the fifth one worked and then bring the plant up to 80 percent.

We hoped by that point we would have the sixth circulator back and then we were comfortable in bringing the plant back up to full power. That was the power ascension idea and that was what was documented in the On Site Safety Review Committee score count.

And, uh, one evening and I don't remember which evening it was, where I had left some part in the day that we had -- we were completing all of the signatures and the shift was doing the checklist verifications before making the mode change.

Somewhere in the evening, I got a call from -there was a conference call I had gotten from a series of It was people. who was the on the shift that particular night.

Neal R. Gross & Company

25

0 -

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

202-234-4433

1

I don't know if don't -- I am not sure.

was on or not. Ι I know -- he might have been.

MS. NEFF:

was on and so was THE WITNESS: I think that was pretty much the people that were on the conference call with me and they were calling me. don't know if they were all in a room or if they were in different places but this group of people called me.

And what they had -who was not in the operations change of command, he was in charge of had said -- was leading the discussion about whether we should start up the plant and I said, okay, well, what is the concerns?

Well, we think that we need to have six circulators back before we make mode change. I said, okay, well, what's different now than earlier when the Safety Review Board said four has been enough and here is the steps to come up and it was a roundabout discussion of saying, well, we just are uncomfortable with that and I said, okay, well, why are we running the unit right next door with four circulators who have exactly the same condition; are you going to shut down that plant?

They said, no, that plant is safe. I said, well. okay, why is that plant safe with four and the one that is shut down that we have four is unsafe to start up?

> Neal R. Gross & Company 202-234-4433

2 3

4

5 6

7 8

9

10

11 12

13

14 15

16

17 18

19

20 21

22

23

24

Well, there was no good answers. It was just 1 people were not comfortable with things and it was a useless 2 dialogue back and forth and I said, I find no substance in 3 what you're describing to suggest that this Unit 2 is any 4 different than Unit 1. 5 You're telling me Unit 1 is fine but you don't want 6 to start up Unit 2, I am sorry, I don't understand what we 7 8 are doing or why we are doing it. 9 BY MR. TEATOR: [phonetical] agreed that they 10 wanted five? 11 12 Α I don't know. I thought it was four. 0 Not six? 13 And then it was five and then it was six and so I 14 am only telling you what I recall was four was enough to make 15 16 mode change, five was to go above 40 percent power and six was enough to go above 80 percent power. That is what I 17 18 remember. 19 So you are in this conversation? 0 Α In this conversation. 20 21 BY MS. NEFF: What are the things -- you are saying they weren't 22 comfortable with things, what were they saying they weren't 23

Neal R. Gross & Company 202-234-4433

They said we weren't confident in the overall

comfortable about specifically?

24

25

Α

reliability of surf water. I says, well, what does that mean? Well, you know, what if one train fails? I said, well, okay, if we are at four and you lose one and you are running at three, does that change the influence of the power plant if you are sitting at 40 percent?

Well, no, but we could lose two. All right, what happens if you were to lose two? Well, if you lose two, then you would have to scram the unit.

I said, well, okay, what do we think the confidence level is of two circulators, you know, not being reliable?
Well, we could debate whether it was or it wasn't, you know, we have had problems in the past, that kind of discussion and I said, well, did we do a lockdown on what we have? Yes, we have a lockdown on what we have. Are they working the way they are supposed to? Yes, they are. Do we have any problems with grassing at this point? No, we do not.

I said, well, it sounds like we have met the criteria of what the Safety Review Board was expecting for us to make the mode change and so I just don't understand why we are not making the mode change.

What is it that you are telling me is that a concern other than you just are uncomfortable with it?

At a certain point, I said, well, I don't, I simply don't understand it and then I asked I said do you have any specific concerns, are there any

Neal R. Gross & Company 202-234-4433

A176

safety concerns associated with bringing the plant up and he said, no, there is not and I said, well, then I believe we should start the plant up and let's do that, and we did.

Now, there was fallout from that as you might expect. However, in this particular case I did ask that question specifically to the shift manager on shift and he gave me the affirmation that the plant was okay. He didn't see anything and that he was not uncomfortable with it but I had other people in the room who were uncomfortable and so, you know, I tried to work through what the uncomfort was and all it came to is, well, there might be a reliability issue with issue with the circulator and we want to prevent challenges to the outriggers. Excellent discussion.

So the risk is how much challenge do we think we have and can we manage that risk in a way that minimizes those challenges and the answer was yes and that is what the Safety Review Board also had said and that's what we were trying to fulfill was the implementation of it.

I said if you disagree with that, then the Safety Review Board should reconvene and, you know, propose what they think the differences ought to be and why that is.

BY MR. TEATOR:

Q Who were you having the most discussion with during that call?

I believe, was probably the largest

Neal R. Gross & Company 202-234-4433

Α

and

Q All right. During the call, did the tourists, the middle and later part of the call, did it become more between you and having the discussion?

A I think so. It changed hands but the two primary parties that I was talking to was initially and I was a little irritated that was doing the discussion since he is not in the chain of command for operating the power plant and that is when started talking and I was comfortable with stalking because he is the other

The and the had said very little during the whole time, if anything. Why the choice of who talked to me, I don't know. I mean that was how it turned out and, you know, the dialogue continued for a period of time where there was no specific issue identified.

Yes, surf water is not the most reliable of systems that we had at Salem. That is also well documented by -- I think anybody that knows anything about the plant.

However, it seemed like the risk was manageable given the way we were expecting to try to provide some minimal impacts if in fact we did lose one and so there was contingency to assume if we did lose one how we would manage the power profile ascension to have minimum impact.

I thought that was a fair conclusion by the Safety

Neal R. Gross & Company 202-234-4433

. . .

Review Board and I expected that the managers would implement the Safety Review Board's recommendations because they made the recommendation to me to start up based on that and so then I am expecting us to be accountable to do what we said we were going to do.

The conversation ended and the confirmed that there was no problems with the plant and that he was comfortable starting the plant up and he said I am going to start the plant up[.

BY MS. NEFF:

Q Had he been there all along in that conversation,

A I believe he was. I don't know that for an absolute but I believe he was.

I also did follow-up conversations with each one of these people to find out how did things land with them, you know, what was their concern? What was their, you know, what really was it and all I could gather was just apprehension.

And I said, you know, I am not trying to tell you to do something that you shouldn't do but what I am trying to do is you've got to give me something to work with so we can address it.

You can't just say I'm nervous. Why are you nervous? Let's explore why you are nervous. What can I do to address it and the answer only came back as we want six

Neal R. Gross & Company 202-234-4433

M 19

10

6

7

8

9

12

11

13 14

15

16

17 18

19

20

21

22

23

24

1 circulators.

Well, I know it doesn't take six circulators to start the power plant. It is not a safety-related system and that is purely in the space of judgment to determine what you do or don't want to do with things with that.

BY MR. TEATOR:

- Q During that discussion did it get heated and personal with
  - A I don't know. Say the question again?
- Q Well, from what we understand, the conversations did get heated and personal between you and What do you recall of that discussion with and, in your opinion, did it get like that?

A I didn't think so but that's my -- was there foul language used? I am sure there was but heated would imply there was some sort of forceful tone with me or something like that. I don't recall having that kind of conversation.

I think I asked the why question a lot of times and it was frustrating people that I was taking that approach.

- Q Did you challenge manhood during that conversation, due to the fact that maybe he wanted more circulators before going up than you thought were necessary, did you challenge his manhood regarding that?
  - A Why do you use manhood?
  - O It is the word that was used with us. That is what

Neal R. Gross & Company 202-234-4433

All Te

we have learned.

.6

1.3

A Manhood?

Q Well, I could speculate what that would be but I think, yes, that is the word that was used. Did the conversation get like that between you and

A Well, your description is one that confuses me as that, because the conversations I thought we were having was all around why is it okay or why is it not okay to start up with four or five or six and so if that is being translated as challenging manhood, then I would say, yes, I did.

Q Well, it has been described that it got personal between you and and that during that personal disagreement discussion, you in fact challenged his manhood about what he wanted to do and what he felt he needed to do the turn, to run the plant that way?

MR. KEENAN: So the question is do you have any recollection of a personal exchange there, conversation?

THE WITNESS: I don't know. I don't remember, you know, personal manhood, I just don't know how to translate that into something that would tell me what the answer to that is.

#### BY MR. BARBER:

Q Do you feel like you had to get belligerent in order to make your point, because he wasn't getting your message?

Neal R. Gross & Company 202-234-4433

11 72

| 2   | BY MR. TEATOR:  |
|-----|---|
| 3   | Q Did you use a term like wimp? I mean I am throwing          |
| 4   | things out there to try and job your memory, something along  |
| 5   | those lines?  |
| 6   | A Maybe. I might have I don't know whether it was             |
| 7   | directed at any person. I said, well, I probably said if I    |
| 8   | did, it would have been something along the lines of, guys,   |
| 9   | we are in the business to run these places. What is it that   |
| 10  | we are nervous of? I mean you can't just tell me we are       |
| 11. | nervous and then not be able to describe it so that action    |
| 12  | can be taken.   |
| 13  | I am sure I had conversations around that multiple            |
| 14  | times.  |
| 15  | Q With ?  |
| 16  | A Yeah.   |
| 17  | Q How about   |
| 18  | A I think I told to stop talking to me.                       |
| 19  | Q Is the way the things started, the phone call got           |
| 20  | to where there was just you and having a discussion?          |
| 21  | A Well, there is a period of time when well,                  |
| 22  | first, you can only have a conversation like that, two people |
| 23  | can participate and so it changes in the room. I am on one    |
| 24  | end and I know I am the one that is always doing the dialogue |
| 25  | on one end.   |

I didn't think so.

| 1  | Q Right, on your end, right.   |
|----|--|
| 2  | A Now, started the conversation, then some   |
| 3  | others pipe in and then I think and I probably   |
| 4  | ended up in half of the conversations as it was towards the  |
| 5  | end.   |
| 6  | Q Right, that's what we heard.   |
| 7  | A And then the last maybe couple of minutes was a  |
| 8  | conversation I then tried to have with the shift manager.  |
| 9  | They told me the shift manager was on the call. I was  |
| 10 | actually glad that he was on the conversation and I asked him  |
| 11 | specifically, is there anything you believe that is of a   |
| 12 | safety concern that would prevent us from starting up the  |
| 13 | plant? He said no and when he said no, then I said,  |
| 14 | expect us to start up the power plant.   |
| 15 | Q who?   |
| 16 | A Company of the comp |
| 17 | BY MS. NEFF:   |
| 18 | Q Do you recall left the conversation at some  |
| 19 | point?   |
| 20 | A I don't know. I wasn't they wasn't in any room   |
| 21 | I was in. I mean I am at home and I think they are at the  |
| 22 | power plant.   |
| 23 | BY MR. TEATOR:   |
| 24 | Q Did he announce on the call that I'm done, I'm   |

Neal R. Gross & Company 202-234-4433

through, something like that?

25

A 15

| 1  |
|----|
| 2  |
| 3  |
| 4  |
| 5  |
| 6  |
| 7  |
| 8  |
| 9  |
| 10 |
| 11 |
| 12 |
| 13 |
| 14 |
| 15 |
| 16 |
| 17 |
| 18 |
| 19 |
| 20 |
| 21 |
| 22 |
| 23 |
| 24 |

25

| Α | т | don't | know.   | т | don't  | know   |
|---|---|-------|---------|---|--------|--------|
| A |   | uon t | . KHOW. |   | GOU. L | KIIOW. |

Q You talked about, a little bit about the fallout from that discussion. Did you have fallout discussions with

A Yes.

Q Let's talk about those. Can you tell us what those would were about?

A Once again, I thought it was a very productive conversation and apologized to me the following day and said that, uh, he wasn't well prepared for the discussion. He appreciated me pushing back and said next time, you know, I understand your expectations and this wasn't properly handled and I told him I would agree with that.

I said what is the learning from this? Our discussion was what the learning was.

Well, we had a Safety Board Review that said these were the things. We did the right things. Now I got it maybe someone in the crew challenged you on that but it is your job to address the challenge. It is not your job to call me and have me address the challenge. It is your job to address the challenge. I want your thinking. I want your decision making.

He didn't provide me his decision making or his thinking. That is what I was upset about and he had that primary responsibility in the chain of command.

Neal R. Gross & Company 202-234-4433

AITC

BY MS. NEFF:



Α The shift manager does, after the turnover is done.

> Neal R. Gross & Company 202-234-4433



24

| So what we were doing was an administrative                  |
|--|
| determination of were we ready to start the plant. That is   |
| what that discussion was and that was and and and and        |
| accountability and they didn't do that.                      |
| I was holding them to account to do their job                |
| responsibility.  |
| Q And you are saying that you didn't see them doing          |
| their job, in particular here, because he couldn't           |
| explain why he needed more circulators for the startup?      |
| A Why is he taking exception to the Safety Review            |
| Board? What was it that, was it new information or change to |
| something that would suggest that after an independent body  |
| of which some of his people were on said they think it is    |
| okay.  |
| MS. NEFF: You know, I have to ask for a break                |
| here. I need to review some factors about this incident      |
| review before we go any further, okay?                       |
| Maybe now would be a good time for a lunch break, I          |
| would suggest, and then we can finish.                       |
| MR. TEATOR: Absolutely.                                      |
| MS. NEFF: It is 1:50 p.m., let's go off the                  |
| record.  |
| [Whereupon, at 1:50 p.m., a recess was taken, to             |
|  |

resume at 3:10 p.m., the same day.]

24

| 1 |
|---|
| 1 |

2

3

Whereupon,

5

כ

6

7

8

9

ر

10

12

13

14

15

16 17

18

19

20 21

22

23

24

25

## AFTERNOON SESSION

 $_{\cdot}MS.$  NEFF: All right, we are back on the record. It is approximately 3:10 p.m.

was RESUMED as the witness herein, was examined and testified further as follows:

#### EXAMINATION

BY MS. NEFF:

- Q A question for you is, have you ever heard the term holding the plant hostage?
  - A Yes.
- Q And what does it mean and how have you heard it used?
- A I think my term of it would be is that there is something that is keeping the plant where it is. You know, there is some sort of leverage that is bounding the existing position that the station or the plant may be in.
  - Q Could you give us an example of what that would be?
    [Pause.]
- A I am drawing a blank right this minute of an example that comes to mind or one I could generate to give understanding to it but maybe we could come back to that.
- Q Do you recall if it was used in the discussion that we were talking about before regarding the circulators in

Neal R. Gross & Company 202-234-4433

N 12

Salem?

A I am only speculating here. It would be it is possible someone might say that the outstanding reliability issues on surf water might hold the plant hostage to improve beyond where it currently is.

### BY MR. TEATOR:

Q How about from this aspect? A particular individual in operations decision making holding the plant hostage? Not a piece of equipment but a person taking a position that holds the plant hostage?

A That's possible. Someone might say something along those lines or use it in that type of phraseology. A particular individual has the ability to put a restriction in some fashion and that holds the plant at some status level that it currently is.

Q Did you ever use that term in questioning somebody on whether they were in fact doing that, holding the plant hostage, a particular individual?

A I have used that phrase but a particular individual, uh, no, about a particular individual but I can think of an outcome from decisions that I may have used that characterization.

Q What are you talking about?

A The one that comes to mind and I don't know when in time it was but it was probably in 2002 somewhere, we had a

Neal R. Gross & Company 202-234-4433

diesel generator cooling water valve off of the service water header from Salem. I don't remember which diesel it was and the valve had some problem with it that made the diesel questionable about its operable status and the interpretation that ended up being utilized was not only is the line that comes off this main header inoperable but we made the main header inoperable as well and I think when that situation occurred, I said that's holding the plant hostage in a non-conservative approach.

# BY MR. BARBER:

Q What specifically was, uh, why did you make that assessment?

A Because the specifics around that one were that the line could have been isolated and we called that particular line inoperable but we also called the main trunk inoperable which then put us into an extremely restrictive position because of the header being out, we now inopt a whole bunch of other potential pieces of equipment that now made it very difficult to manage the plant and so we made the situation more difficult for us than it was and that would be an example of where I may have characterized as saying that is holding us hostage erroneously.

MS. NEFF: Moving on from that, Scott, are you finished with that exhibit?

MR. BARBER: Yes, thank you.

Neal R. Gross & Company 202-234-4433

| 1  | BY MS. NEFF:   |
|----|--|
| 2  | Q Okay, we are going to jump to the transcript from          |
| 3  | April 3, the Winston Straun transcript. Did you review?      |
| 4  | A Are we done with the remaining pages, because I had        |
| 5  | stopped at page 17 or 18 and so I didn't know if you were    |
| 6  | through with at least round one of this.                     |
| 7  | MS. NEFF: Yes.   |
| 8  | MR. TEATOR: We are through with that.                        |
| 9  | MS. NEFF: We are finished with that one.                     |
| 10 | THE WITNESS: Okay. That was very clear. Thank                |
| 11 | you.   |
| 12 | BY MS. NEFF:   |
| 13 | Q All right, we are looking at the Winston Straun            |
| 14 | transcript that is dated April 3, 2003.                      |
| 15 | A Okay.  |
| 16 | Q And we have some questions for you on page 6. You          |
| 17 | are asked the question actually I should say it leads in     |
| 18 | from page 5.   |
| 19 | A Okay.  |
| 20 | Q Page 5, around line 16, are you aware of this              |
| 21 | individual and I should say that the individual that you are |
| 22 | talking about here at this point is Kymn Harvin, is that     |
| 23 | right? You are being interviewed about                       |
| 24 | MR. KEENAN: Why don't you take some time?                    |
| 25 | THE WITNESS: Yeah, I need to start from the                  |

beginning. I am not sure here. You may be right.

MS. NEFF: Okay. Let's go off the record, okay, Rose? It is 3:17 p.m.

[Whereupon, a short recess was taken.]

MS. NEFF: Okay, it is 3:20 p.m., we are back on and I should establish for the record we are looking at the April 3, 2003 interview. On page 2 of that interview, it notes by Mr. Megary that before they started the interview with you, it was explain in an off the record conversation the nature of the investigation.

Can you explain to us what was told to you at that time?

THE WITNESS: As I understood, these particular fellows from this organization were hired to respond to a complaint that Kymn Harvin had generated, you know, a couple of page letter to -- and sent it to and I read the letter during that particular, uh, brief, if you will, at the beginning to understand what was said because I hadn't seen the letter before.

I had heard one existed but hadn't seen it and then from that point, these fellows said we would like to ask you questions and have some information regarding some of the items that are being talked about in this particular letter and I agreed with that and that then formed an interview and the answers that are here.

Neal R. Gross & Company 202-234-4433

All Te

#### BY MS. NEFF:

Q Okay, now we are looking at page 5 of the questioning for you. It starts with, this is line 10:

[Reading] Do you recall the individual suggesting that there is an increased risk of nuclear safety errors due to the alienation, poor morale or lack of empowerment which itself is created by inadequate management?

And it follows here, I think they break it down for you, and your response is:

[Reading] I have heard the person you are referring to imply that some of our employees believe from their perceptions that more attention could be placed in the items that they have brought and documented from a timeliness perspective.

And further into page 6 now, you say:

[Reading] And the question you raised that I am thinking through is the issue of was there an increased likelihood of nuclear safety events from any of the items mentioned. I am not aware that those words were used. I am trying to make sure I am clear. Nuclear safety is a very different set of terms to me than to say could we have mistakes made by people and so I am going to distinguish it by saying I have not heard her -- I am sorry, I have not heard the person say

| 1  | nuclear safety.  |
|----|--|
| 2  | Okay?  |
| 3  | A Okay.  |
| 4  | Q Go to page 19 and 20.                                    |
| 5  | A Uh-huh.  |
| 6  | Q I am sorry, I have put you too far, it is page 18,       |
| 7  | okay?  |
| 8  | A All right.   |
| 9  | Q And the individual indicates that members of             |
| 10 | management have nuclear safety                             |
| 11 | A I am sorry. What sentence?                               |
| 12 | Q I am sorry, 18 line 16. Page 18, line 16.                |
| 13 | A Okay. Thank you.   |
| 14 | Q The individual indicates that members of management      |
| 15 | have nuclear safety concerns but they haven't raised them. |
| 16 | [Reading] Are you aware of any member of                   |
| 17 | management having nuclear safety concerns?                 |
| 18 | You say:   |
| 19 | [Reading] No, I am not.                                    |
| 20 | Are you aware of the individual having ever made           |
| 21 | that statement, ever expressing a concern that members     |
| 22 | of management have nuclear safety concerns?                |
| 23 | Your response is no and then on the top of page 19,        |
| 24 | you state:   |
| 25 | [Reading] I want to make sure I am clear that              |
|    | Neal R. Gross & Company<br>202-234-4433                    |

person has never made the point to me to say nuclear 1 safety. The person has said has some items maybe 2 you'd want to talk him about and the has some items 3 that might require some involvement from you. And farther down line, line 9 on page 19: 5 [Reading] Never has it been as an example, 6 has nuclear safety concern or has a nuclear safety 7 8 concern. Then later, at page 19, go to the bottom of it and 9 they are reading you a sentence. 10 I told the that the company's 11 [Reading] production at the expense of safety approaches has 12 concerned and pressure members of management to have to 13 design choices that honor safety first. 14 Then they ask, they are asking you: 15 [Reading] Do you recall the individual raising 16 17 that? And your answer is no, you do not. 18 And on page 22, I believe it was, the question to 19 you is, on page 22, beginning at line 3: 20 [Reading] Are you aware of anybody suggesting that 21 they felt production driven with respect to the safety 22 decisions they had to make? 23 And you say you know of no specifics. 24 Now, what we are looking at are a couple of areas 25 Neal R. Gross & Company

202-234-4433

Alla

where obviously they are talking nuclear safety concerns.

A Uh-huh.

- Q Okay, and in each of these areas that I am outlining for you. Based on what you've heard from Kymn Harvin in your conversation that occurred one week earlier.
  - A This taped conversation.
- Q Right, this taped conversation from March 27, just a week before this, based on what you've heard from her, how is it that you respond to this with:

[Reading] I know of no specifics. No, I haven't heard her say nuclear safety .

In that conversation, she uses the words nuclear safety.

A I have no explanation. I mean, in fact, I was surprised when I saw the tape and the transcripts that the words nuclear safety was used in the way that it was.

I don't know. I mean I don't remember or recall hearing that the issues that she had been talking about connecting the words with it's nuclear safety and here is the specific that suggests why it is.

What I have heard her say was that I think there is some morale issues. I have heard her say that I think there is some leadership issues in maintenance or there is some leadership issues with the shift managers. We need to do something and I would agree, yes, we need to do something.

Those are things that we have in our focused area with and with the to be able to detect.

Now what I had said in here in all of these is that myself and others never saw those as specific human, specific nuclear safety because they weren't tied to anything directly that would suggest there is something to look at other than generalities that those are concerns that are out there in the work place.

I would agree those are concerns that we've had in the work place but the translation of them into something that has been a direct influence or impact as a result of it, I could not -- I didn't know of anything, I didn't know where anything was brought to anyone's attention that would suggest that is the issue and so I answered it based on that basis.

Q In spite of what she was telling you in that discussion the week before and she raises it as nuclear safety, she raises it as concern of others actually. She is betraying it as concerns of others, the operators. She actually says the Hope Creek operations.

A But you also note in that description there was no specific other than her yague mention of the number two bypass valve which I told her I thought the number two bypass valve was safety significant and we documented as safety significant and so it wasn't that she was providing me any other specific example to draw that conclusion from those

Neal R. Gross & Company 202-234-4433

All Te

general feelings that were out there.

And so I believe that I had, or we had addressed anything that was a specific from that kind of dialogue and because I knew the specifics that was going on with that particular investigation, I felt that we had done what we could or should have done with what was known.

about before we all part of trying to improve the morale in some of the harder spots that we had in different parts of the organization and, you know, I don't view those without some connection to it to be more than people's opinions or their feelings about things and I try to respect people's opinions and feelings but I don't know how to deal with people's feelings and opinions unless they can point me to something and show me how that's translating into something that really has a nuclear safety by the definition of it.

Is it affecting reactor safety? Is it affecting core management? Is it affecting LCO time? Is it affecting the way we are doing maintenance? Is it affecting the way we are doing procedures? Is it affecting the way we are implementing our processes around specifics that might specifically influence the core?

I could not find those things nor did she give me those things.

Q It seems as though she did when she hits it right

on with the Hope Creek bypass valve incident and she says to you that it is the consideration there of production over safety and considering that you would start up without finding why that valve did what it did.

A But you're hypothesizing that we were going to do that but we did not.

MR. TEATOR: But she is telling you of the perception there.

MS. NEFF: Right, the perception there.

THE WITNESS: I understand that the realities are that is not what occurred. That is not what occurred and so I can't answer the question anymore than saying, well, I know what we did. I know what decisions we made.

Yes, I told you earlier that perhaps we could have gotten alignment around some of the communication gaps quicker, more timely, and I accept that but when I look at was there anything not done properly associated with the actual decisions in terms of effecting nuclear safety, associated with any of that equipment and what we were doing around it, we made the right decisions and we did fix the equipment and we did not place an inappropriate value on protecting the plant versus, you know, producing electricity.

BY MR. TEATOR:

Q What she is bringing to you in that March 27 conversation, the taped conversation is that there is a

perception that production over safety was the drive and
Winston Straun, the attorney, specifically asked you that on
page 22. So, again, the question is why? Maybe you didn't
believe it but she did bring that issue up, why didn't you
tell them that during that interview?

The question is, are you aware of anybody suggesting that they felt production driven with respect to the safety decisions they had to make?

It is a pretty broad question. It is not an ally.

A You know, I can't give you anything that is beyond what I provided in that I guess I was looking for in answering the question for these fellows was, was there something that it was factual that really had evidence of something being done in an inappropriate manner or may have influenced an inappropriate manner where the outcome was not what we expected and that was due to production over safety.

I knew of nothing that I could go to. Now -- BY MS. NEFF:

Q What would make you do that? What would make you screen to that level of fineness because right here on page 14 -- I think it is all of page 14 -- is an appeal to you.

They are not hearing anything from you and she has obviously involved you in her concern here and so we are trying to get from you what do you know on her concern?

I mean it starts right at the top of 14 that they

Neal R. Gross & Company 202-234-4433

AVIC

are telling you they don't have a lot of specificity to work with.

A And that was a dialogue we had considerably and we were on and off the record at different points and I said I don't know how to answer these questions if there is no specificity.

Now, we did agree in the conversation was there items around, have you heard these things of, uh, we should be more timely on things, that maintenance leadership needs to be improved or there is insufficient alignment at certain points and I answered those in previous times to say, yeah, I've heard those things but never in the construct of saying here some of the things have become an exact nuclear safety issue.

And even when I hear that they are saying it is nuclear safety, I always ask the question can you give me a specific that helps me understand what is it I need to do or how is it I can go about trying to address the issue.

And usually, and in all the cases that I was with this dialogue is that there were no specifics and I said, well then, I don't know how to answer the question other than to say I don't know of anything specific. I don't know.

- Q Right and -- go ahead, Jeff.
- 24 BY MR. TEATOR:

1.3

Q I am sorry. On line 17, and Eileen characterized

Neal R. Gross & Company
202-234-4433

it as an appeal, and I look at it that way too. They are asking you so if anything triggers in your mind that this individual had some concern, that is what we need to know.

Having said that, based on our discussions thus far and it is still early in the interview, it is on page 14.

A Uh-huh.

Q Having said that based on our discussions thus far has anything in the back of your mind been triggered that there may have been something the individual was referring to and we are trying to understand with what she told you in your discussion with her on March 27th, this is how long after that?

MS. NEFF: Seven days.

MR. TEATOR: Seven days. Why didn't you share?

Maybe you didn't believe what she was saying or felt she was specific and a butt, why didn't you share that with them at that point?

THE WITNESS: I have no explanation. Perhaps, you know, I can only give you what I am thinking now, is that I honestly didn't recall her saying nuclear safety in the conversation we had until you showed it to me.

I am going, well, I don't remember that and my guess is I didn't probably remember it either even in the seven days after that.

I really was thinking prior was there anything I

Neal R. Gross & Company 202-234-4433

- 17

was connected to or that was bringing past opinions and feelings into something that was tangible that I could relate to and that is what I answered is I don't know of anything like that.

# BY MR. BARBER:

Q Is it possible that you discounted what she said just because of the lack of specificity to the concerns?

A I'd say that is probably a reasonable assumption, Scott, and, you know, whether that was right or wrong, I don't know but my sense is that is probably the way I made judgment is that I could not hear some things that led me to do something beyond the we need to improve, you know, the overall attitude at the site.

Well, that is clearly a focus of mine with the initiatives we had and in the improvement plans in various areas was exactly that and that is what I was relying on to address those items and felt then, if that is all it is, well then I have that stuff covered. I have that stuff documented and I have that stuff being focused on.

Now, if we can take it one step and say is there something specific? Without the specifics, I probably judged that it was more feelings than it was anything else and they probably discounted that there was something of substance.

### BY MR. TEATOR:

Q Let me ask you this. Was this something that

Neal R. Gross & Company 202-234-4433

caused -- and we are asking these questions about Kymn 1 2 Harvin. 3 Yeah. Her complaint, her letter to this something that caused you to be reluctant to share with 5 them what she told you? Not that is right or wrong but just 6 what she told you, repeating to them what she told you was 7 8 just something that made you reluctant to do that? Boy, I don't think so. I mean now maybe I went 9 10 mentally dumb when they were asking me the questions but I was searching as hard as I could for anything that I thought 11 may have been brought to someone's attention around a 12 specific item that really was in the nature of nuclear safety 13 is at least the definitions that I understand it to be and I 14 asked them, I thought on several occasions, is there anything 15 that you could point me to where I can try to help out in 16 17 that determination. Right, then they go more broad in their question. 18 0 When you had an interaction with them, I see that in the 19 transcript, then they come back with these things on 14 and 20 say, look, let's be real general here. 21 22 Α Yeah. We don't know, we are trying to find out. 23 0

And they are coming to you for help.

Neal R. Gross & Company 202-234-4433

Yeah.

Α

Q

24

A Yeah, I understand.

Q And information.

A I understand that. So, you know, the only answer I could give you is I made judgement in some fashion that what I had heard did not constitute nuclear safety, not to be confused with was there some sort of action or documentation or something around that to try to address it.

I was coming from the perspective of if I heard it, are we addressing it? Whatever it was and I guess I believe too here in front of you that that is what we were doing.

BY MS. NEFF:

Q You have to look at the circumstances here on the tape recorded conversation. This paragraph long here that is around the bypass valve and it is talking about who is running the plant.

She has already mentioned to you that she went to

She mentions at least twice that she raised concerns to him and it is her belief at this point that she now escalated out of there for having done that.

She makes it a very big statement in there, a very clear statement that it is her concern that non-nuclear people are pressuring the plant to make decisions without understanding what it is they are asking for and what their pressuring for and so --

A I can't discount what her feelings or opinions are.

Neal R. Gross & Company 202-234-4433

AllTC

I guess the only way I know how to address it is that someone can say can you point me to where that is being applied so I can look into it and then try to take some specific understanding and action to it.

When the EHC or the bypass valve was mentioned, my brain went immediately to I am addressing that. I know wholeheartedly we have covered that from, you know, from A to Z and there isn't anything in there that we haven't uncovered.

I also knew that Kymn didn't know that because she wasn't part of the investigation and I hadn't told her there was an investigation, so -- our root cause type of review -- so, when you take that example out and now we are just getting to philosophy of is going to be the right guy or the wrong guy down the road? Well, that is just purely speculation.

There isn't substance one way or another to suggest that there may be anything at all because, quite frankly, had never been in the job until just the last couple of, you know, weeks and so there is clearly no evidence other than just, you know, suppositional thought on what a possible future might be.

Well, that is just purely speculative and opinion, including me and, as you point out, yeah, I gave my opinions on some things.



1 Q Right.

2

3

4

5

6

7

8

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

- A That doesn't mean by opinions are right.
- Q Right, but the whole smell of that large part of the conversation with Dr. Harvin, the taped conversation, is about perceived pressure, increasing production.
  - A I know that.
  - Q Right.
  - A You are right.
- 9 Q And decision making.
  - A That is clear.
    - Q And who is in charge now and now Winston Straun's commenting here seven days later what is she talking about and that part of the conversation is not shared with them so they know what/her concern is maybe more about and we are just trying to get it. It is seven days. We are trying to get understanding for why that wasn't shared and we are asking you again. I know you're --
    - A I don't know what else to tell you anymore at this point.
      - Q Well, I went to the reluctance question.
      - A Okay.
    - Q And you said there was nothing that made you reluctant to share that.
    - A No, there was nothing that kept me in a hold back or anything like that. I truly was trying to search was

|    | ì   |
|----|---|
| 1  | there something there that said ah, yeah, that could be a     |
| 2  | nuclear safety item.  |
| 3  | I discounted feelings and perceptions as being                |
| 4  | nuclear safety, yes, I probably did and so, therefore, it     |
| 5  | didn't come into play because I had already judged that as    |
| 6  | being non-nuclear or as not being nuclear safety.             |
| 7  | MR. TEATOR: Jeff, you were going to help clarify              |
| 8  | something?  |
| 9  | MR. KEENAN: I just thought that it might be                   |
| 10 | helpful with your thought of asking his overall               |
| 11 | perspective of that discussion with Ms. Harvin now, now that  |
| 12 | his memory has been refreshed and we have been able to review |
| 13 | the transcript to ask him what his overall what the           |
| 14 | overall context is.   |
| 15 | MR. TEATOR: We haven't gotten to that yet.                    |
| 16 | MR. KEENAN: If we haven't, I mean what were the               |
| 17 | key takeaways? That's the                                     |
| 18 | MR. TEATOR: For you, what were the key takeaways?             |
| 19 | MR. KEENAN: Yes, do you think that is a fair                  |
| 20 | question?   |
| 21 | THE WITNESS: Well, I don't know who is answering              |
| 22 | the question.   |
| 23 | MR. KEENAN: Well, I am asking the NRC.                        |
| 24 | MR. TEATOR: Yeah, the only thought had been I have            |

Neal R. Gross & Company 202-234-4433

some follow up on that. Why don't you go ahead and tell us

A Total

that?

1.9

MR. KEENAN: So, let me clarify. You had a -- I don't know how long the discussion was -- a less than ten minute discussion with Ms. Harvin on March 27.

We reviewed the tape, reviewed the transcript, you have given a couple of hours of testimony on it. What was your overall takeaway of that discussion as it has now been made clear in your mind?

THE WITNESS: The isn't anything more revealing in looking at the specifics than what I had thought at the time that I had the meeting with her.

I don't have any changed view of, you know, if I have a different focus on nuclear safety or somehow did I misunderstand or mischaracterize?

I would say, no, I don't have any difference in the way I am thinking than I did before and my rationale was what she was telling be about certain things I believe we were addressing and I believe that they were being looked at.

Some of them more specific, some of them a little soft and have a longer duration of taking action to and didn't find at that point a cause for a concern or a cause for doing something different than already what was being done.

I mean that is the best way I -- I mean so that is my takeaway is, I mean I got to where she said nuclear safety and I'll tell you I don't remember her telling me that.

do and I didn't think that there was anything more that could be done than what we were doing and that management was reacting and was proper in the actions it was going forward on that.

Because I did see that particular as a true, because there is a specific with it, as a real possible

valve, I stopped listening past a certain point but when she

said the valve is nuclear safety, I know I was coming from we

were addressing that valve as completely as one knew how to

Now, maybe when she said it and attached it to the

elements that went with it.

MR. KEENAN: What about the employment aspects of

the discussion? Can you comment on that element?

nuclear safety concern, you know, from all of the different

The employment aspects of Kymn coming to you with concern about her position?

THE WITNESS: I saw no -- I knew of nothing or any kind of influence that would suggest in anyway shape that this position elimination or the decision that her time was up was the result of some sort of response to information she was providing that was in, you know, a nuclear safety space. I knew of nothing like that or had had any indication of anything like that.

BY MR. TEATOR:

Q I have got a question on that.

| 1   | She tells you on March 27 that when she brought -         |
|-----|---|
| 2   | she had her discussion with discussed her concerns        |
| 3   | with him. She is not real specific but she tells you that |
| 4   | she had a discussion with that in her mind that           |
| 5   | escalated her departure from the site.                    |
| 6   | A I see that connection that you're making.               |
| - 1 |   |

- Q No, she mad it. She did and so I am asking you, do you know if her going to then caused that escalation to occur?
- A I know of nothing like that. I know of nothing like that and I say that because, one, I wasn't part of the conversation; two, I didn't make the decision; three, I didn't make the decision for it to be moved up. I was not involved in any of those --
  - Q I am just trying to --
  - A Conversations or decisions.
- Q I am trying to explore are you aware of any information which suggests to you that the escalation occurred because she went to with and had that discussion with him?
- A No, as I said earlier to you, I thought that -- and this is speculative on my part because, and the only person I had talked to was is the reason the date was being moved up was because of feedback.

Others had said that, you know, we have got the

Neal R. Gross & Company 202-234-4433

| 1  | walking wounded, you know, running around and this isn't      |
|----|---|
| 2  | going well and she is an emotional person and people were     |
| 3  | struggling with how to work with her and deal with her during |
| 4  | this period of transition and they just said, you know, maybe |
| 5  | the better thing to do is to move her off site and let her    |
| 6  | continue her employment opportunities outside of the double   |
| 7  | fence.  |
| 8  | MS. NEFF: I am finished with that. Are you                    |
| 9  | finished with any discrepancies?                              |
| 10 | MR. TEATOR: Yes.  |
| 11 | MS. NEFF: Scott, do you have one?                             |
| 12 | MR. TEATOR: Actually, I do.                                   |
| 13 | MS. NEFF: Do you?   |
| 14 | BY MR. TEATOR:  |
| 15 | Q The addendum to the Winston Straun transcript.              |
| 16 | A Yes.  |
| 17 | Q There is the very short addendum. You just saw              |
| 18 | that?   |
| 19 | A Yes.  |
| 20 | MR. TEATOR: All right, I have just got to get                 |
| 21 | myself to it now. It is pretty short. I think it is just      |
| 22 | about a page.   |
| 23 | MS. NEFF: Fifteen lines.                                      |
| 24 | MR. TEATOR: Yeah.   |
| 25 | THE WITNESS: Oh, I am sorry, okay.                            |
|    | Neal R. Gross & Company<br>202-234-4433                       |

| 1  | MR. TEATOR: I guess it is page 2 I am looking at.            |
|----|--|
| 2  | MR. KEENAN: this is a subsequent interview on                |
| 3  |  |
| 4  | THE WITNESS: Okay.   |
| 5  | MR. KEENAN: Supplemental interview.                          |
| 6  | THE WITNESS: All right.                                      |
| 7  | MR. KEENAN: Via telephone conference.                        |
| 8  | BY MR. TEATOR:   |
| 9  | Q Right. am going to ask you about this it                   |
| 10 | is page 2 of the addendum.                                   |
| 11 | A Yes.   |
| 12 | Q There was a follow up phone conversation between           |
| 13 | nd yourself.   |
| 14 | A Okay.  |
| 15 | Q Do you see that?   |
| 16 | A Yes, I do.   |
| 17 | Q In there, he asks you on the last question.                |
| 18 | [Reading] Do you recall Kymn Harvin raising the              |
| 19 | specific safety concerns of others?                          |
| 20 | And based on what, the discussion she had with you           |
| 21 | on March 27, that whole conversation, how can you answer no  |
| 22 | to that?   |
| 23 | 7. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1.                    |
| }  | A It is no different than the question you asked me          |
| 24 | earlier on the April 7 one. I made a conclusion from earlier |

one possible nuclear safety item was being addressed and I saw no further action that could be or should be done.

And the other items were feeling things and I didn't view them as nuclear safety and, quite frankly, I know from conversations I had had with and well before Kymn Harvin ever had any discussions, was that as a collective group of senior managers, we didn't see that some of the attitudes or some of the perceptions that people had as being anything other than this is part of the change process we are trying to do, is to elevate the performance, and so people have different perspectives on things.

In fact, on a couple of occasions, we had senior management get together with to talk through, you know, these things and how to apply them and that we collectively didn't see those kinds of improvement or weakness areas as nuclear safety and so it didn't come to me that that would be nuclear safety.

MR. TEATOR: Okay.

BY MS. NEFF:

Q Just to get this perfectly straight and in their approach to you on both of these occasions regarding these concerns with her, I mean it is a very specific interview driven toward what are Kymn Harvin's concerns.

You are saying that you didn't disclose this conversation that you had with her the week before because

Neal R. Gross & Company 202-234-4433



1 2

you either didn't recall hearing it as nuclear safety, you didn't believe it was a nuclear safety concern or you thought that it was already being addressed. Sort of a mix of those three.

A Yes.

- Q You more or less screened it out? I mean you heard the concerns but you screened them out and didn't provide them to Winston Straun at this point?
  - A I would say that is probably true.
- Q What would your motivation be for doing that when they are specifically asking you on the 3rd what her concerns are and then they go to the trouble of following up with you 20 days later?

I mean it keeps coming at me. Can you help us out here? What were the concerns? What did she have? Did she have specific concerns?

A All I can tell you is that my line of answering the question was coming from was there specifics beyond just the general feelings of things and I answered it from that perspective because I thought that was the question that was asked.

Q It might have been an interpretation on your part with your specifics beyond the general feelings of things because they are asking you for anything that would have triggered it in your mind at that point.

Neal R. Gross & Company 202-234-4433

|    | · I   |
|----|---|
| 1  | A You know, I   |
| 2  | Q It looks like you screened it. You screened them            |
| 3  | out and we are just trying to figure out                      |
| 4  | A It certainly  |
| 5  | Q What would motivate you to do that when they are            |
| 6  | coming directly to you for your help? That's it.              |
| 7  | A Then the only comment I can give you is maybe I             |
| 8  | misunderstood what they were asking or the intent of what     |
| 9  | they were asking.   |
| 10 | I thought what they were asking is, was I aware of            |
| 11 | things that were not being addressed? Things that I thought   |
| 12 | were being addressed I did not think was in this scope of     |
| 13 | stuff. Why? I don't know why. I gave you why as because I     |
| 14 | thought management was going to right things and, therefore,  |
| 15 | I was doing the right and proper things.                      |
| 16 | MS. NEFF: Okay, I am done.                                    |
| 17 | MR. TEATOR: Yep, me too.                                      |
| 18 | MS. NEFF: Scott, what have you got?                           |
| 19 | BY MR. BARBER:  |
| 20 | Q I have a number of this may go to the question              |
| 21 | you had mentioned earlier regarding, you know, other discrete |
| 22 | issues and events asked but I have some of those I would like |
| 23 | to go through and get your take on.                           |
| 24 | A Sure.   |
| 25 | Q Okay, let me back up. What I want to do is I have           |

1 in chronologic order roughly. 2 Α Okay. 3 They may not be exact but it is just, kind of let's 4 go back. You said you were hired on originally started you were the 5 6 7 Α Yes. 8 0 And then in late and then in 9 responsibilities, is 10 picked up 11 that about right? Α It's about right, yeah. 12 Included And Andrews 13 0 14 Α Yes. 15 Q Okay, now going back to the time after July. 16 Obviously, you are coming on board, you are working for new 17 Somewhere about a year later has a fairly 18 significant meeting with a group of Salem and Hope Creek SROs 19 about whose authority is needed to raise plant power level 20 21 authorizations. 22 Yes. 23 Do you recall that, that meeting? 24 August, I believe it was in August and I thought it 25 was August of 1999.

Neal R. Gross & Company 202-234-4433

All

1 Q Was it '99?

A Yes.

- Q It might have been 2000 but --
- A August 20 of 1999.
  - Q Okay.
    - A I believe is the specific date, yes, I remember it.
  - Q Okay, could you kind of summarize what was discussed there and your take on that?

A Yes, the plant, this is Hope Creek specifically, we had a lightning strike. I don't remember if it was in the evening or the early evening or late evening but we had a lightning strike on that day and there was a curvation in the switch yard, not too uncharacteristic when you have a high voltage system and you have an electrical strike, and we actually had some surge protectors on various pieces of equipment go from an AC power to an battery back up type of mode to provide, initially it is to allow a seamless transfer of that kind of a transient but gives you time to take action before and now you get, you know, when the batteries go bad, you will start seeing various pieces of equipment begin to change position.

In this particular case, as I remember, we had this kind of protection scheme on some faux steam or, uh, yeah, faux steam to some feed water heaters and what had occurred is that these valves through this transient ended up closing.

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

I don't know how many. One, two, three, four, some number and the plant came down in some power level to respond to the transient and then there was some sort of review by the which was, I think that was -you know, I don't know who the was at that date, that time. I was going to speculate it was I don't know if it was or wasn't.

I do know that the and I do know that the or something like that I think was

and what had occurred is I know it was that the shift crew that was on that shift did not recognize that these valves had isolated and that they were saying to their line management that we thing everything is fine at this point and we are going to bring the power plant back up to full power.

I don't remember what power level it had dropped to, but like it was 80 percent or something like that.

The plant was brought up in power and we weren't achieving all of the outcomes expected and apparently the shift that was on didn't recognize it. In some manner, the new shift that was coming on with who typically the guy who came in at 3:30 or 4:00 in the morning and did kind of rounds. So, I don't know who initiated what but let's just say the new shift coming on and

> Neal R. Gross & Company 202-234-4433

24

there was off conditions on these Oxteen [?] valves and that 1 they had raised power with a condition that wasn't right and 2 so as. anybody would, we did an investigation and tried to 3 understand what all that was and then we communicated 4 communicated that to and 🗖 was pretty upset 5 over that because he said, how can -- how can the plant be 6 brought up in power and we don't know the configuration of 7 the plant and how come we didn't do a full scope of extended 8 9 condition and understand where we are deviating from expectations and yet the shift feels comfortable to go raise 10 power without doing a thorough review and so he was pretty 11

He called all of the operators and all of us, we all had seminar sessions with him and he proceeded to tell us that first, the power plant does not belong to anybody on this site. The power plants below to anybody and that management has the responsibility of assuring there is proper oversight and concurring with the -- uh, and provided shift support before we make major changes in the power plant unless it is of imminent significant concerns and requires the operators to take immediate action.

And what that meant was is that if a piece of equipment breaks, you expect the shift to take whatever action is necessary.

If something is in the space of it is not

Neal R. Gross & Company 202-234-4433

Alloc

25

12

13

14

15

16

17

18

19

20

21

22

23

24

angry with that.

imminently of a safety concern or emergency, then the expectation is to have management do a review.

Management being people off of just the shift crew to do a comprehensive review of things and that crew doesn't have the authority to just simply raise power without that comprehensive review being done.

Now, either they do it or we have others do it but it has got to get done as a fundamental before the operators suddenly make change in reactor power.

- Q Okay, well, it sounded like the guidance was related to both increasing power and decreasing power other than in emergency conditions or --
  - A Yeah.

Q -- Conditions of imminent equipment issues and things like that?

A Yes, essentially, you are right. It was around making, you know, significant power changes. Well, what is significant? And, you know, there were some rules of thumb, 50 megawatts, 100 megawatts, something like that. Then when we are making power changes greater than that in a non-emergency issue, then the crew itself doesn't have just automatic capability of doing that without getting concurrence from their chain of command.

Q What would you say the reaction of -- was this just Hope Creek or was it Hope Creek and Salem?

Neal R. Gross & Company 202-234-4433

25

MR. KEENAN:

MI

Either one or maybe you could just ask

what did know happened as a result of that meeting?

MR. TEATOR: Go ahead, Scott. Anyway you want to.

MR. KEENAN: Is that what you wanted?

MR. TEATOR: Go ahead, Scott.

don't know the answer to any of those specifically but what I can tell you is probably secondhand conversations that, you know, by walking around, people would give you comments and the comments that I had gotten was very mixed response on that whole thing and some hostility in the expectations being changed, meaning is that the shift thought they didn't -- shift crews thought they didn't necessarily have the authorities that they once did and that they were expected now to have additional support when things occurred and that, in essence, they had to have a recommendation that went some review process before the shift could make maneuvers, you know, major power changes.

And that was a very different process and different structure that had a lot more rigor than had been in place in order to validate that when things happen, we fully understood it before things went forward.

And, like I said, the shift crews had never been accustomed to that. That is not the way business had been done and that was a clear shift in standards that expected all of us to implement and we did that.



| 1  | MR. KEENAN: I didn't mean to cut in on you. It is            |
|----|--|
| 2  | just helpful to have one question.                           |
| 3  | MR. BARBER: I thought I asked one question. It               |
| 4  | was a general open-ended question.                           |
| 5  | MR. KEENAN: Okay.  |
| 6  | MR. BARBER: And I got not a it wasn't                        |
| 7  | responsive, I got a what do you mean and so I tried to       |
| 8  | clarify.   |
| 9  | MR. KEENAN: Yes, and I didn't mean                           |
| 10 | MR. BARBER: I was trying to provide a series of              |
| 11 | questions to give you an idea of what I was looking for.     |
| 12 | MR. KEENAN: Yes, I understand.                               |
| 13 | BY MS. NEFF:   |
| 14 | Q Was that implemented through the tarp process? Is          |
| 15 | that where the tarp began?                                   |
| 16 | A Yes. Several things occurred from that. The tarp           |
| 17 | process as you mentioned which was a rigger around an        |
| 18 | infrastructure of when things happened and at what threshold |
| 19 | we defined things that would say we need to bring support to |
| 20 | the shift and to provide some understanding of these things. |
| 21 | And then do some sort of an independent review of            |
| 22 | it and provide recommendations to the shift to move the      |
| 23 | plant, which ultimately they either did or did not. I mean   |
| 24 | they always had the choice after the recommendation.         |

We also, I think initiated the air free clock.

25

All

Again, that was an item that had been in place and then it was dropped and then it was resurfaced and it was resurfaced is because the industry was using that as a vehicle to try to establish thresholds of events that would trigger focused attention and hopefully learnings from so that we could improve.

And that was put in place so it had been there,

Scott, and then it just kind of fell off somewhere and then

it got reinvigorated after the August 20 lightning strike.

Q Okay, well, did you get any special guidance in acting in behalf in this role? I mean did expect, we talk about it being the genesis of the tarp process but there was also this -- part of this was some approval from senior management. Was that delegated to you or was that -- did that reside with Did have to approve of whatever that threshold was, the 50 or 100 megawatts?

expected to be notified what was going on and what he really was after was are we applying the rigorous approach behind the decision making that ultimately is being communicated to me and so he was inserting himself by making sure me, me, and were taking a leadership role in implementing those expectations including we all were put on weekends and week rotations to be part of



| 1  | the actual participants in the final decision making from an |
|----|--|
| 2  | oversight that we accomplish the expectations that were met  |
| 3  | and then we had the responsibility of letting know.          |
| 4  | Sometimes it might have been my weekend. Sometimes           |
| 5  | it might have been weekend but that was the                  |
| 6  | way we operated the place going forward from that point.     |
| 7  | Q Was the weekend coverage requirement or                    |
| 8  | expectation, was that something that continued for a long    |
| 9  | period of time?  |
| 10 | A Yes, and to my knowledge it is still in place              |
| 11 | today.   |
| 12 | Q Okay, and it was   |
| 13 | MR. KEENAN: I just one clarifying statement, is              |
| 14 | this line of questioning going toward the safety conscious   |
| 15 | work environment issue? Is there anyway to just indicate on  |
| 16 | the record that s not the focus of potential                 |
| 17 | wrongdoing related to this line of questioning.              |
| 18 | MR. TEATOR: You are not,                                     |
| 19 | THE WITNESS: I understand I am not.                          |
| 20 | MR. TEATOR: He is being questioned as a witness to           |
| 21 | further probe the work environment stuff that we             |
| 22 | MR. KEENAN: As opposed to the 50.7 or 50.5 issue             |
| 23 | we were talking about earlier.                               |
| 24 | MR. TEATOR: Sure, work environment.                          |
| 25 | MS. NEFF: We would tell you if you were the                  |

| 1  | subject of a potential violation that we are rooking into.   |
|----|--|
| 2  | This is work environment.                                    |
| 3  | MR. KEENAN: Okay, that's appreciated.                        |
| 4  | THE WITNESS: Well, I have been in conversation all           |
| 5  | day. I don't understand what you just said but that's okay.  |
| 6  | MS. NEFF: I think Jeff was looking at it, when we            |
| 7  | are talking about this particular incident, is there some    |
| 8  | violation tied to it.  |
| 9  | MR. KEENAN: Yes.   |
| 10 | MS. NEFF: Looking at you as a subject.                       |
| 11 | MR. KEENAN: To just give me more comfort because             |
| 12 | the questioning is broader and open ended and we are getting |
| 13 | into some technical.   |
| 14 | MR. BARBER: I am sure knows a lot of this                    |
| 15 | technical.   |
| 16 | MR. KEENAN: Oh, I am sure. I am just                         |
| 17 | looking at it from   |
| 18 | THE WITNESS: The aspects.                                    |
| 19 | MR. KEENAN: An aspect. So that is on the record.             |
| 20 | I appreciate it.   |
| 21 | BY MR. BARBER:   |
| 22 | Q Let's move on to the next area I wanted to touch           |
| 23 | on.  |
| 24 | A Did I answer what you were looking for?                    |
| 25 | Q I think so because, actually, what I want to do is         |
|    | Neal R. Gross & Company<br>202-234-4433                      |

ALR

I wanted to get into a couple other events and issues and some of this actually is back up for that.

A Okay.

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

18

1.9

20

21

22

23

24

25

Q Okay, the next item I wanted to talk about had to do with some testing of the safety injection valve and, okay, let me set the stage a little bit.

Apparently, there was -- there was a refueling outage and there was a startup coming out of that and there was some leakage through some valves, safety injection valves. I think they were for the Braun injection tank, they were check valves or MOBs and then there were some question about how much leakage there was, which valves were leaking.

- A Yeah.
- Q Was it an operability issue?
- A Yes.
  - Q Was -- you are familiar with that?
- 17 A Oh, very much so.
  - Q The information that was reported to us was that there was, there was a pretty extensive debate about the valves and whether they were operable, whether they were inoperable, whether testing was necessary, whether it wasn't necessary. Could you give us your knowledge of that issue?
  - A And I believe this was the check valves going back with the hot loops, isn't that correct?
    - O I believe that is correct.

A And somehow there was a surveillance on a couple of check valves around the bib tank and in doing that particular surveillance, or whatever it was, they were going this doesn't look right and I don't remember all of the details but I think it was something like the pipe is hot, there is pressure here, there shouldn't be pressure here or something like that and that just led into a variety of different discussions of where would this be coming from and so P&IDs were pulled out and people were looking at what this might be and there was an extensive effort to look at all the different check valves that were coming off the hot loops that may have communication with this particular line or some version of it.

And, yes, I remember -- I can't tell you the special leakage numbers but there was a great deal of debate over, well, what is acceptable leakage, what is not acceptable leakage. What is leaking if it is leaking? How do you test that and, honestly, I don't know what the conclusion was when we first had identified it but what we did do, there was an outcome from it but I don't remember what led us there but what we found was that we should be doing testing differently when we are coming up from the plant, from a start and there is ways that we can test this loop and check things.

And there were a couple of startups that we had

where we had just miserable results on some of these valves and, you know, we had to fix them one at a time.

We even had a forced outage once. We went after a couple of them and it wasn't easy finding which ones were actually the culprit. It wasn't as intuitively obvious as it originally came out to.

But I don't know what the source of consternation was other than it was a difficult problem to solve. We didn't know where exactly or how exactly everything was interacting and it did take some time to figure it out and actually get to the point of resolving it by fixing several valves in a refueling outage and I believe, you know, one was the larger culprit of the problems than unit 2.

Q What was reported to us through this issue is that operations in the form of the Shift Manager and the Assistant Operations Manager wanted to do some additional testing, that engineering felt that it was unnecessary and intervened and said I am making the final decision we are not doing the testing, we are going to continue with the start up and there was no further discussion.

As you indicated earlier, it was very similar to your interaction with it was a final decision and they felt they did not have a say in the matter as it was described to us.

A Now I don't know if we are talking about the same

Neal R. Gross & Company 202-234-4433

A11.11-

valves and I wish I had better memory than I am having at this point but -- and we may be talking two different problems here, that is the reason why I am commenting here.

We had problems with SI check valves going to the hot loops that were leaking. They were material condition issues.

We also had some surveillance testing about a couple of check valves, I believe that came off of an RHR loop to the bib tank and there was an inlet and outlet of something or some combination of it and we had imposed in some manner, and I think there was even belief there may have been a commitment to the NRC on it, about doing some sort of monthly or quarterly surveillance on these couple of valves and I am going to tell you I don't know exactly what the scope of the testing was but something that says go check these periodically.

I do remember that had questioned that because it required us to inop something in order to do these tests and I don't remember what we inopted, if it was RHR or not and the questions were being asked and I think was spearheading, what is the basis behind those, where did this commitment come from, is it really a commitment to the NRC or is it a commitment to ourselves, is it a hard commitment, what was it?

And I think the conclusion -- and I am saying on

the subject that the check valves off the hot roof with these other ones and I do remember that there was some debate over the testing of these and whether that was okay or not okay and that it turned out that there was not a firm commitment to the NRC. It was an internal commitment in that we had the privilege of deciding to do it or not do it and had decided he didn't think we needed to do that.

Q Okay.

A That is what I remember from this kind of it may be they are related or maybe they are not.

Q So your recollection is that this wasn't, that this particular instance was not an operability issue. It was strictly within setting the terms of doing it?

A Yes.

Q Okay. All right, thanks. I have another discrete issue I'd like to discuss. This one had to do with a problem that occurred, I believe it was in late 2001. It had to do with the severe degradation of the stationary compressors.

A Yes.

Q Let me kind of give you, to set the stages, I understood --

A It was the summer of 2001?

Q It could have been the summer. I wrote late but, you know, it could have been August or it could have been summer.

A It was summer.

you have a recollection of that?

Q Okay, there were two out of three air compressors, stationary compressors arrived initially. This was at Salem.

A Yes.

Q And then the third one tripped, there was a diesel generator -- not a diesel generator -- diesel backup compressors that were available. They were started and then there was a tarp team that was called out and, again, we will go to the management contact, our understanding was you were the management contact and the tarp leader started his tarp process and there was an intervention, as we understand it, on your part and he was trying to lay out a methodical review of the issue and you made a comment to the effect that why

A No, I don't, not that but I think what I do remember is we had, uh, the instrument air compressors have some common piping and some common valves that are very, very difficult to ever get at unless you have the whole thing

are you doing this? Why don't we get compressors on site and

not worry about what we are going to do with the unit?

down.

And I think we ended up is that we had a couple of compressors that were down as you said and one that was running that seemed to have salve reliability and the diesel backups were there and if you have been on Salem, Salem has

had diesel backups for quite some time.

You know, I know that I have some difference of opinion with how we were approaching the problem solving with what was at hand but I don't remember what, what it is we were talking about. I am drawing a blank as to what the specifics were or were not.

I know that, like I said, I was in that meeting and there were a couple of others in it and -- but, like I said, I am drawing a blank as to what was it that we were having the conversation about.

Q The way it was characterized to us was we are putting production over safety. You were basically telling the tarp that they were headed down the wrong path. They needed to get some blankety-blank air compressors on site. They needed to get air matter. That you need not worry about moving the plant and that this was witnessed by a number of people and confirmed through further review.

A Yeah, I think the issue was is that we had one compressor in service and tripped. We had the diesels working and the instrument air header was stable and the belief he had was, well, let's shut the plant down.

I said, well, what is the concern at this point?
Well, you know, we are running on the diesels and they break
so let's get some additional diesels and let's fix the
problem and let's get the equipment back that we want the

Ι

plant to run on. That should be our focus.

As you are aware, the loss of instrument air is a dual unit shutdown. That is a huge transient for the plant. The plant was steady state at this point and it seemed to me that the right thing to do was keep the plant steady state and let's fix the equipment so we don't put ourselves through an induced transient we don't need to do.

Q If the process was a thorough and allowed to be bedded properly, could it not have come to that conclusion on its own? Was this early on in the discussion about what to do?

Basically the initial, okay, what are our options?

This is one options. There are how many others?

A Well, I don't know. I suppose that is possible. don't know. I mean I was called in. They asked for my advice. I gave them my advice, you know, that is what the team asked me. They said, please come in and give us your advice.

- Q Okay. Anything else you want to add to that?
- A Huh-uh.

13.

Q Okay, we will go on to the next issue. This is roughly a year later, plus or minus, summer of 2002 and you may or may not have any knowledge of this but it had to do with the Salem Meteorological Tower or that tower for the site I should say.

1 A Uh-huh.

2

3

4

5

6

7

8

9

10

11

13

14

15

16

17

18

19

20

21

22

23

24

- Q But what the problem was is there was some excavating going on the in the area of the Met Tower.
  - A Uh-huh.
- Q And a backhoe or something went through a power cable and there was a loss of the met tower?
  - A Yes, uh-huh.
- Q There was kind of a big push to bring a temporary Rootsy diesel generator --
  - A Yes, I am familiar with that.
  - Q -- To the location to restore power for the tower?
- 12 A Yes.
  - Q And our understanding was, and what was the protocol that the main focus we were trying to deal with in a certain time period was to avoid reporting to the NRC the loss of the met tower and that although nothing was done that was overtly unsafe from an industrial safety standpoint, that the temporary modification process was not followed, that under normal circumstances a temp mod, this was in the process of the temporary modification.
    - A Uh-huh.
  - Q With the appropriate safety reviews done ahead of time, prior to the hook up.
  - A Uh-huh.
- Q And then once that was perfectly acceptable, then

| 1  | the hook up would have been made.                             |
|----|---|
| 2  | A Uh-huh.   |
| 3  | Q The way it was described to us was that was done            |
| 4  | after the fact.   |
| 5  | A It was.   |
| 6  | Q And there was no acknowledgement or no LER or               |
| 7  | things of that nature or anything that described the lack of  |
| 8  | vigor in following the temporary mod process.                 |
| 9  | A I don't know if an LER was needed or not but I mean         |
| 10 | I would have to read what the tech specs say but I was pretty |
| 11 | certain that when it came forward how that was assembled. At  |
| 12 | least in the meetings I was at, that was not considered an    |
| 13 | acceptable practice and I thought that there was corrective   |
| 14 | actions documented to do the review and determine why that    |
| 15 | was done the way it was and dispositioned within the CAP      |
| 16 | program. Now that is my recollection of it.                   |
| 17 | MR. BARBER: Okay.   |
| 18 | BY MR. TEATOR:  |
| 19 | Q Were you involved in a decision-making process with         |
| 20 | what was done with that issue that Scott just discussed?      |
| 21 | A No.   |
| 22 | BY MR. BARBER:  |
| 23 | Q Okay, all right, if you didn't have any                     |
| 24 | involvement, we can just move on. So you were aware it        |
| 25 | happened but you did not play a decision-making role?         |

A No.

Q Okay, the next issue, I think you have, probably have at least some awareness of, uh -- that has to do with another issue we are looking into as part of this review.

^

another issue we are looking into as part of this review.

It has to do with a steam leak on the length of the MP-1 pump turbine at Salem, an S-42 valve.

A Okay.

Q This was a leak that occurred about September 2002 time frame.

A Somewhere in there, yes.

And the information we had reported was that the at the time, went out and isolated the steam leak. There is some question as to whether or not he had the specific authorization of the shift manager. Are you familiar with that?

A I am.

Q Were you involved with any of the discussion either before, during or after that and, if so, in what role, from the standpoint of whether you were on site or off site?

A It was a Saturday. I was the, once again, the duty guy for the weekend and I was called by that said we just had a steam leak or something and that, uh, this MS-42 valve and we're going to have to back down the unit to take off the heat pump and depending on the problem, we may have to take the unit off line because it may be un-

isulatable.

Okay, he says I am going to -- I said okay.

says I am going to go up to the plant and I am going to head

up the troops and we will make sure we are doing the right

things. Okay. Fine, keep me informed.

Several hours later. It wasn't too long and so I am going to say it was probably within a couple of hours, I got a call from saying we've isolated the issue. We don't have to take the plant off line. We are at about 50 or 60 percent power. We are going to bring the feed pump back and we've got the condition arrested.

I said, wow, okay. You sounded like it was death before and now all of sudden, you know, it is okay. I have no idea of what we did or how we did it other than this leak was isolated.

It wasn't a part of any conversations other than information to me, and I was at home at the time, telling me the initial situation and then the conclusion of the situation.

I did know that in the Monday time frame after the weekend, there was some scuttlebutt about Industrial Safety and one of the Chief Union Stewards had said that the work practice and the implementation by a senior manager. was completely inappropriate or something to that effect.

.

headed up a review of that.

Concurrent with that, I was the single point for grievances to be reviewed at in step 3 of the process for the site. I received a grievance from the Union through the normal chain that had stated that there was a failure to practice industrial safety and management doing bargaining unit work. I mean in the contract's face, whether it is safe or unsafe is not really in the domain of the Union contract. What is germane to the Union contract is who is supposed to do that work.

We have an agreement with the Union that bargaining unit work a management person did that and so my view was that that was inappropriate.

That was my end of involvement. Now end of the involvement was more of the specifics of what actions did take? What was the communication between the shift.

Who knew, who didn't know and all of that kind of stuff.

I don't know what the details of the investigation actually turned out to be. I wasn't part of it. I mean so I can only tell you at this point that I know what some of the actions were out of it but what the actual conclusion was, I am not sure.

MR. BARBER: Okay. All right. Let's move on to the next -- did you have follow up?

1

## BY MS. NEFF:

2 3

it that you want to add to?

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20 21

22

23

24

25

Was there more to it? More to the actions out of

Α Well, I know there was a discussion about was there industrial safety practices done correct? That was one theme and it had to do with the use of ladders and fall protection and that kind of stuff and the information that I had heard was that work was done off a ladder without the proper fall correction and there was some shimmying on a pipe to get to this particular valve. Whether that is true or untrue, I don't know. That is just what I've heard and so that was viewed as being setting the wrong example or the wrong standard for industrial safety.

The other thing that I had heard was that there was some sort of conflict of such between the was on and a and I think it was that was the on shift.

I don't remember who told me about things but, you know, it doesn't matter. I was aware that this potential existed, that there was this conflict.

It just so happened by coincidence Tuesday, Wednesday, Thursday of that week I happened to be in the control room and I talked term about things in general and I just asked him a casual question, what happened the other day? I mean I heard that, you know, you were all bent



out of shape about, you know, this being done and he says,
well, who told you that and he goes, we didn't have a
problem.

We had a problem with the equipment.

would go out there and look at it. The Union fellow, the

would go out there and look at it. The Union fellow, the equipment operator was a little, uh, skiddish about how to go about doing this. I guess the two of them exchanged ideas and said I'll do it and if you are okay with that and he went up and closed the valve or something like that and it seemed initially that things were okay.

And my conversation with seemed similar, that he thought people were blowing things up out of more proportion than actually was true.

Now, I wasn't part of the investigation so I can only tell you these are some of the conversations I had with people and what they said.

## BY MR. TEATOR:

Q During that conversation with did he give you any indication that he did not know that

MS. NEFF: It was

MR. TEATOR: Was going to go out and close the valve.

THE WITNESS: I don't -- I don't remember. I mean, so I would have to say I don't know. Could you ask it in

Neal R. Gross & Company 202-234-4433

Fr.

| 1   | absolutes, please? Could you repeat the question again?       |
|-----|---|
| 2   | BY MR. TEATOR:  |
| 3   | Q Yes, during that conversation you had with                  |
| 4   | you asked him how is things going?                            |
| 5   | A Yes.  |
| 6   | Q Or what happened? During that conversation did he           |
| 7   | give you any indication that that night when this event is    |
| 8   | going on that he did not know that was going to               |
| 9   | close that valve?   |
| 10  | A I don't think he knew and so I'd answer your                |
| 11  | question by saying knew that the operator and were            |
| 12  | out there. I don't know if knew specifically who closed       |
| 13  | the valve.  |
| 14  | Q Did he give you any indication that he did not know         |
| 15  | that the valve was going to be closed by someone?             |
| 16  | A Oh, I didn't hear that. In other words, I thought           |
| 17  | that in some manner had dispatched people to go look at       |
| 18  | this and to assess the situation and the and this             |
| 19  | operator ended up doing it.                                   |
| 2.0 | Q Right, looking and assessing are different than             |
| 21  | closing it.   |
| 22  | A I see. I can't answer, I don't know. I don't know           |
| 23. | if assessing means take the action or if assessing was report |
| 24  | back and then I will order you to take the action. I don't    |
| 25  | know. I don't know.   |

25

MR. TEATOR: Okav. 1 Do you have anymore on that? 2 MR. BARBER: MS. NEFF: No. 3 BY MR. BARBER: 4 Okay, another issue. This is, and you may or may 0 5 6 not have any knowledge of this but again, I will just give 7 you a little background and then ask you some questions about 8 it. This happened to be that it is a Hope Creek issue. 9 It is a, uh, it was a loss of cross load indication, which 10 11 is, it is a computer program that was used to verify certain 12 parameters that are needed after the unit was power operated 13 and my understanding is, the previous hundred percent ratio 14 on power is 3293 megawatts thermal and the new hundred percent power after tower operating I think was 3339 15 megawatts thermal. That is roughly --16 17 Α That is correct. 18 Q Roughly 40 to 50 megawatts --Thermal. 19 A 20 Q -- Thermal. Α Right. 21 22 Forty to 50 megawatts more and our understanding Q 23 was the plant power was being solely increased between 3293

Neal R. Gross & Company 202-234-4433

There was a loss of cross load indication, and

24

25

and 3339.

some problems with the computer.

The reactor operator had made a recommendation 1 because of the nature of the problem, that there were some 2 changes taking place with Z-9 and he felt that it was 3 conservative to lower power back below the 3293 threshold 4 which would be over a hundred percent power threshold and 5 which the existing computer program could buy or could verify 6 and when we are talking maybe a one to two percent power 7 increase at the most had discussed it with his peers, other 8 reactor operators and himself, they concluded that that was 9 appropriate and before they could inform the supervisor that 10 that was their intention and wanted to get his buy in and 11 were proceeding to do that and then somewhere in the midst of 12 13 the evolution or prior to it actually starting, the shift 14 manager came back and said, told them to stop.

And there was a lengthy discussion about the need, why they felt they needed to take this conservative action and was it really needed? Couldn't they stay where they were? Couldn't they use APR admin indication or other indications to verify that in fact they weren't exceeding 100 percent power?

A Uh-huh.

15

16

17

18

19

20

21

22

23

24

25

Q And this was viewed as an example of a potentially nonconservative decision. It was viewed as a potential production over safety issue and I just want to know did you have any discussions or involvement, any awareness of this --

| 1  | zero?  |
|----|--|
| 2  | MS. NEFF: You are indicating a zero.                       |
| 3  | THE WITNESS: Thank you, I know nothing about this          |
| 4  | specific set of information.                               |
| 5  | MR. BARBER: Okay. All right, we didn't have a              |
| 6  | really good time frame on that and so, uh                  |
| 7  | MS. NEFF: That was spring 2002, if I remember              |
| 8  | correctly.   |
| 9  | MR. BARBER: 2002?  |
| 10 | MS. NEFF: Spring 2002.                                     |
| 11 | THE WITNESS: I mean I knew we were doing upgrades          |
| 12 | in the spring of 2002. I do recall some, you know, trouble |
| 13 | with the cross flow but I don't know anything that you are |
| 14 | describing here.   |
| 15 | MR. BARBER: Okay, all right, I won't I actually            |
| 16 | had a fairly long description of turbine bypass load but I |
| 17 | think you have covered that in enough detail.              |
| 18 | THE WITNESS: I hope so.                                    |
| 19 | MR. BARBER: So we will skip over that.                     |
| 20 | THE WITNESS: Could we, please?                             |
| 21 | BY MR. BARBER:   |
| 22 | Q And if you ever happen to hear about the activity        |
| 23 | of management of that?                                     |
| 24 | A Which one is that?                                       |
| 25 | Q The one on Sunday.                                       |

| 1  | A Oh, okay, that was closure on that weekend.                |
|----|--|
| 2  | Q Yeah, the normal power. Now, do you want to add            |
| 3  | anything on that? We didn't really spend a lot of time       |
| 4  | talking about that. Most of the discussion we were all       |
| 5  | trying to determine the bypass valve.                        |
| 6  | I mean our understanding was, is that you did not            |
| 7  | become aware of this until I think Wednesday. Actually, I    |
| 8  | think the discussion   |
| 9  | in sort and then you were informed then and you went through |
| 10 | it and you started telling us who is talking and called a    |
| 11 | bunch of people on Thursday how that                         |
| 12 | A Yes.   |
| 13 | Q Tuesday folks had at INPO                                  |
| 14 | A Somehow when I got a notification I read on Tuesday        |
| 15 | it was mid day Tuesday. Let was in sort and we connected and |
| 16 | we said did you know this, did you know that and I'm going   |
| 17 | what happened here and that prompted this get the troops     |
| 18 | moving here, this could be not a good scene.                 |
| 19 | Q Did you ever have any discussions with any of your         |
| 20 | reports on this issue as to why you didn't know about it     |
| 21 | sooner?  |
| 22 | A Yes.   |
| 23 | Q What were you told on that?                                |
| 24 | A And was the one I had specific                             |
| 25 | conversation of because I did learn he was aware of it on    |

Monday morning. I don't think he was aware of it Sunday or Monday morning, say, midnight to 6:00 a.m. that something of that magnitude had occurred.

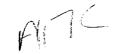
He did know when was going off shift, he debriefed and said I don't think things went as well as they should have here and, uh, however, was focused with the plant where it was and dealing with some of the things they were talking about Monday morning and so he was focused on that and told to go home and to come back Tuesday and we would work on it.

And I think told me after all of this investigation stuff, he said that that was inappropriate on his part, that he had the responsibility as of being aware of something like that, to notify the chain of command and he recognized that was a deficiency.

Also recognized that because it was reactivity that management was unable to take action for several days in order to get to the full genesis of what had occurred and I think said, you know, I'd be surprised if he would say it any differently. I said that was an error on my part.

Q It has been reported to us that he was distracted because of the lengthy discussion on Monday morning revolving around the turbine bypass valve and what to do with that and how it worked with the plant and how to leave the plant.

A Because I can say I had direct eyeball to eyeball



with

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

that is not true.

No? Okay. The last issue I'd like to mention was the Hope Creek emergency de-stair and inner core leak. This was a circumstance where there was a small drip from an inner core piping, either the pump or piping and it got worse, it started, the magnitude had increased over a weekend. The pump was declared inoperable.

Okay. Do you have any follow ups on that?

A Is that the one we had under discussion back in October, you and I?

- Q Yes.
- A That is what I remember.
- Q That was part of it and your repair attempts had failed.
  - A Yes.
  - Q You had to shut down. The unit came from full power and had about 40 percent.
    - A Yes.
  - Q Engineering had turned things around by that time and I think your characterization of that was, is that you were disappointed with engineering because they didn't understand the design basics of the system.
    - A That's right.
  - Q Then one thing that we didn't really discuss at the time was -- I mean you made an assertion that that was your

take, or your take away from that. At least that is what I remember from looking at the --

A That was based on the involvement, knowledge I had with the people that were wrestling with the issue and how we captured the lessons learned from that three or four days of effort, and I believe that is what we documented to the NRC as well is that there was design basis information particularly around the thrust that you can go either side and requirements that you need on the pumps if you are going this way or that way and some tools or something to that effect that you need to have and we didn't have it captured into the vendor manual. We didn't have it captured other places. We didn't even know that.

We had past occurrences that the shim stuff had been changed and we didn't understand why we had the shim change and so I mean, you are right, I said is that we didn't understand the design basis behind those components.

MR. BARBER: Okay. I guess that's it. I don't have anymore unless, did you have any follow up questions on any of these?

MR. TEATOR: No, I don't.

MR. BARBER: Did you have anything else you wanted to add on any of the things we have just discussed?

THE WITNESS: No.

MR. BARBER: Okay. Thank you.

| 1  | MS. NEFF: Anything further at all on any other              |
|----|---|
| 2  | event? If not, on anything that we have just discussed, do  |
| 3  | you have anything you would like to add at this time to     |
| 4  | anything we have covered in these two days?                 |
| 5  | Anything you would like to add to the record at             |
| 6  | this point?   |
| 7  | THE WITNESS: I don't think so.                              |
| 8  | MR. KEENAN: Maybe we could take a quick break?              |
| 9  | THE WITNESS: All right, and maybe                           |
| 10 | MS. NEFF: Take a break, think about it and we will          |
| 11 | regroup and then we will probably wrap it up at that point. |
| 12 | THE WITNESS: Yep, okay.                                     |
| 13 | MS. NEFF: All right, it is now approximately 4:46.          |
| 14 | We will go off the record.                                  |
| 15 | [Whereupon, a short recess was taken.]                      |
| 16 | MS. NEFF: Okay, we are back on the record. It is            |
| 17 | approximately 5:03 p.m.                                     |
| 18 | We had essentially concluded and we have nothing            |
| 19 | further to add to the record at this time, is that right,   |
| 20 | Tim?  |
| 21 | THE WITNESS: Yes, I don't have anything further to          |
| 22 | add from what we have previously discussed. All I would say |
| 23 | is I appreciate your patience with me and giving me the     |
| 24 | opportunity to try to explain things and the patience to    |

allow that to occur and so I think you for that.

25

| 1   | MS. NEFF: And, likewise, we are very appreciative             |
|-----|---|
| 2   | of all the time it took for you to pass through these issues  |
| 3   | with us in these two days, you and Jeff both, we appreciate   |
| 4   | the time you took away from what you're normally assigned to  |
| 5   | and it was great deal of your time and we recognize that and  |
| 6   | we thank for that.  |
| 7   | A couple of closing questions. Have I or any other            |
| 8   | NRC representative, Scott Barber, Jeff Teator offered you any |
| 9   | promises or rewards or threatened you in any manner in        |
| 10  | exchange for your information today?                          |
| 11  | THE WITNESS: No.  |
| 12  | MS. NEFF: And have you appeared here freely and               |
| 13  | voluntarily?  |
| 14  | THE WITNESS: I have.  |
| 15  | MS. NEFF: Okay, at this point, we will conclude               |
| 16  | the interview. It is 5:04 p.m.                                |
| 17  | [Whereupon, at 5:04 p.m., the interview was                   |
| 18  | concluded.]   |
| 19  |   |
| 20  |   |
| 21  |   |
| 2,2 |   |
| 23  |   |
| 24  |   |

25

## **CERTIFICATE**

This is to certify that the attached proceedings before the United States Nuclear Regulatory Commission in the matter of:

Name of Proceeding: Interview of

Docket Number:

1-2003-051 and 1-2003-045

Location:

Atlanta, GA

were held as herein appears, and that this is the original transcript thereof for the file of the United States Nuclear Regulatory Commission taken by me and, thereafter reduced to typewriting by me or under the direction of the court reporting company, and that the transcript is a true and accurate record of the foregoing proceedings.

Degy Warren

Official Reporter

Neal R. Gross & Co., Inc.