

Official Transcript of Proceedings

NUCLEAR REGULATORY COMMISSION

Title:

Interview of [REDACTED] 7C ①

Docket Number:

1-2003-045

Location:

Hancock's Bridge, New Jersey

Date:

Friday, November 7, 2003

Work Order No.: NRC-1217

Pages 1-25

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UNITED STATES OF AMERICA
NUCLEAR REGULATORY COMMISSION

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OFFICE OF THE INVESTIGATIONS

INTERVIEW

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IN THE MATTER OF: :
INTERVIEW OF : Docket No.
[REDACTED] : 1-2003-045
(CLOSED) :
-----X

Friday, November 7, 2003

PSEG
NRC Resident's Office
Hancock's Bridge, NJ

The above-entitled interview was conducted
at 5:30 a.m.

BEFORE:
SPECIAL AGENT EILEEN NEFF, OFFICE OF INVESTIGATIONS
ALSO PRESENT:
SENIOR RESIDENT INSPECTOR DAN ORR

P R O C E E D I N G S

5:30 A.M.

SPECIAL AGENT NEFF: Today's date is November 7, 2003 and the time is approximately 5:30 a.m. Speaking is Special Agent Eileen Neff, U.S. NRC, Region 1, Office of Investigations. Also present is Senior Resident Inspector Dan Orr from the Salem Hope Creek Facility.

The interview is taking place at the Salem Hope Creek Facility and the interview is with [REDACTED]

[REDACTED] It may have been called something different way back [REDACTED] but it's essentially the same position, [REDACTED] the Salem side.

What follows will be an interview regarding allegations raised by Dr. Kim Harvin (Phonetic) indicating that PSEG discriminated against her in her termination as a result of having raised concerns. The events primarily occurred that we'll be talking about 2002-2003. The subject matter concerns potential violations of 10 CFR 50.5 which is deliberate misconduct and 50.7 which is employee protection. 7C

What I would like to do is place you under

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1 oath before we continue the interview. Do you have
2 any objection to swearing to the information?

3 [REDACTED] No.

4 SPECIAL AGENT NEFF: If you would raise
5 your right hand. Do you swear that the information
6 that you're about to provide is the truth, the whole
7 truth and nothing but the truth so help you God?

8 [REDACTED] So help me God, I do.

9 SPECIAL AGENT NEFF: Thank you. Now if
10 you would for the record just state your name, spell
11 -- identify your date of birth, your Social Security
12 Number. I need a home address and a home telephone.

13 [REDACTED] Okay. My name is [REDACTED]

14 [REDACTED]

15 SPECIAL AGENT NEFF: I said it wrong.

16 [REDACTED]

17 [REDACTED] I've heard
18 worse.

19 SPECIAL AGENT NEFF: Sorry about that.

20 [REDACTED] That's okay. I [REDACTED]

21 [REDACTED]

22 [REDACTED] My home phone

23 number, due to events here I'm trying to keep that to
24 myself. My phone number and this will never be
25 revealed to the company?

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1 SPECIAL AGENT NEFF: It would only be for
2 my use.

3 [REDACTED]
4 [REDACTED]
5 SPECIAL AGENT NEFF: And I ask for it just
6 in the event that I have to contact you.

7 [REDACTED] That's fine. I've had a
8 problem, [REDACTED]

9 [REDACTED] So I may
10 have to have a cell phone, but for your purpose that
11 phone number would get through.

12 And what was the other -- there was
13 something else?

14 SPECIAL AGENT NEFF: Social Security
15 Number.

16 [REDACTED]
17 [REDACTED]
18 SPECIAL AGENT NEFF: And you are -- your
19 site telephone number?

20 [REDACTED] I really don't have a desk
21 or anything. I have a back room, what they call it --
22 it's [REDACTED]

23 SPECIAL AGENT NEFF: I see, okay.

24 [REDACTED] It's not a very good
25 number, but you got me there that one day, you got

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1 lucky. I was actually there.

2 SPECIAL AGENT NEFF: It was timing I
3 think.

4 [REDACTED] Yes.

5 SPECIAL AGENT NEFF: What I would like to
6 cover with you, we'll go back to a point in time in
7 September of 2002, but I think before we get there,
8 let me ask you how do you know [REDACTED] and how long
9 had you had work experience with [REDACTED]

10 [REDACTED] I believe [REDACTED] was put in
11 place for safety. [REDACTED] was going to talk to the
12 masses, find out for [REDACTED] what problems we were
13 having and it was [REDACTED] job to take that back to -- I
14 don't know if it was [REDACTED] at the time -- we change
15 managers often. But it was [REDACTED] job to collect
16 information from the people in the field, find out
17 what our weaknesses were and then take them to [REDACTED]
18 report, whoever that might have been at the time.

19 SPECIAL AGENT NEFF: At what point in time
20 is this? When did you first become associated?

21 [REDACTED] There was that -- in
22 September 2002, we had a meeting, I guess in the
23 Training Center. I knew [REDACTED] existed before then, and
24 I might have had some more informal maybe pass by [REDACTED]
25 conversations, but mostly at the Training Center, as

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1 the entire shift of Bravo shift -- I've been on Bravo
2 shift for a while, we would have meetings. I know
3 that one day, but there might have been another
4 meeting somewhere along the line where [REDACTED] was
5 involved.

6 SPECIAL AGENT NEFF: Was there something
7 that prompted [REDACTED] interest in you? You mentioned
8 safety and some concerns that [REDACTED] was going to take
9 forward. If it wasn't [REDACTED] could it have been
10 [REDACTED] at that time?

11 [REDACTED] Yes, it could have been
12 [REDACTED]

13 SPECIAL AGENT NEFF: In 2002?

14 [REDACTED] Right. Actually, I think
15 it was [REDACTED] was working for. [REDACTED] just
16 happened to be another manager on site at the time.

17 SPECIAL AGENT NEFF: Okay.

18 [REDACTED] They change so often, but
19 I believe [REDACTED] did work for [REDACTED] at the time.

20 SPECIAL AGENT NEFF: Was there anything
21 that prompted this particular meeting or was this
22 routine? Did [REDACTED] check in --

23 [REDACTED] There was incidents. One
24 that comes to mind was there had been a steam leak on
25 Unit 2 that a lot of people, including myself thought

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1 wasn't handled correctly and it was thought out to be
2 a typical action by PSEG, I guess you call it Mass.
3 (Phonetic), the people, the way they handle things.
4 And at the same time they're lecturing us on how safe
5 we should be, that that raised a big stir, everybody
6 -- it got ugly as far as we were talking to management
7 and management was talking to us and there was a lot
8 of animosity. Do as we say and not as we do pretty
9 much is what it comes down to.

10 SPECIAL AGENT NEFF: This incident, is
11 this the one that involves [REDACTED] shutting
12 off the valve to correct the steam leak?

13 [REDACTED] That's correct.

14 SPECIAL AGENT NEFF: And you're indicating
15 that's not the first time that something like that had
16 happened?

17 [REDACTED] Unsafe actions, no.
18 There's lots of stuff to go along here, in my opinion,
19 isn't exactly the safe way to go, but again, you have
20 to think about we're working at a nuclear power plant
21 and half of it is a steam plant. If we want to be 100
22 percent safe, we'd all be lighting fires for light.
23 I mean there's a tradeoff. Sometimes I think we
24 exceed that. TC

25 SPECIAL AGENT NEFF: Exceed which way?

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1 [REDACTED] Meaning we go places we
2 shouldn't go. We're a little more unsafe than we
3 should be.

4 SPECIAL AGENT NEFF: We'll talk about
5 that.

6 [REDACTED] Not conservative enough.
7 That's the word for you.

8 SPECIAL AGENT NEFF: Okay, and I had
9 indicated I will be talking to you about the work
10 environment too, so I think we can talk about it at
11 that point and to stay with this, what was the purpose
12 of the meeting and for [REDACTED] being there? The
13 concerns and the type of concerns that were raised.
14 How do you categorize them?

15 [REDACTED] Everybody was concerned
16 that that particular incident which was really a big
17 event at that time and I feel it's really unsafe, was
18 unsafe and so we were accusing management of being, do
19 as I say not as I do. You're not doing anything.
20 Everything -- all these meetings we have are just for
21 show. It's just to show people out here we're being
22 safe. We turn right around, we close the door, go
23 back to what we do and we're doing it the same old way
24 we were.

25 SPECIAL AGENT NEFF: Okay.

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1 [REDACTED] I'm not a very quiet
2 person when it comes to a concern and I got -- me and
3 my OS, operations superintendent on [REDACTED], we
4 locked horns. We locked horns a couple of times.
5 Arguing back and forth and I'm not the only one.
6 There was a couple of others. And I believe that
7 happened on all the shifts to the point where the OSS
8 were upset about the whole thing and so they talked to
9 their chain of command and got to [REDACTED] and what I
10 believe happened is [REDACTED] said okay, I'm going to
11 appoint someone to try to find out what's going on and
12 it was [REDACTED]

13 SPECIAL AGENT NEFF: Okay, so then this
14 meeting occurs with your [REDACTED]

15 [REDACTED] That's correct. It wasn't
16 just [REDACTED] I understood [REDACTED] had the same meeting
17 with all five shifts. I can only attest as to what
18 happened in ours.

19 SPECIAL AGENT NEFF: At [REDACTED]
20 direction?

21 [REDACTED] I believe so.

22 SPECIAL AGENT NEFF: I want to refresh
23 your -- I don't even know if I need to. Do you recall
24 having e-mail back and forth with [REDACTED]

25 [REDACTED] Yes, I do.

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1 SPECIAL AGENT NEFF: I want to show you --
2 [REDACTED] I don't remember the exact
3 e-mail, but yes, I remember there was e-mail.

4 SPECIAL AGENT NEFF: That's that I think
5 I might need. And it's been a year. So I want to
6 show you -- it notes that there's a number of
7 concerns, so I'm trying to identify if that will help
8 you. What I'm going to show you is this e-mail and
9 it's dated September 24th, 2002.

10 We'll go off the record briefly, so you
11 can have a chance to look at this, so there's no dead
12 space.

13 (Off the record.)

14 SPECIAL AGENT NEFF: We're back on the
15 record after a brief break. It's about 6:42 a.m. and
16 you just said to me that we're looking at a September
17 24, 2002 e-mail from yourself to [REDACTED]. And in
18 it it's documenting a meeting that had just occurred
19 and it had to do, I believe, with that incident at
20 least it focused on that incident involving [REDACTED]
21 [REDACTED] and the shutting off of the steam valve. Is
22 that accurate?

23 [REDACTED] That's accurate.

24 SPECIAL AGENT NEFF: In it -- in that
25 first paragraph there you say "in the meeting a lot of

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1 concerns were aired. Some were focused on more than
2 others, but all were valid." Do you have any
3 recollection of any other concerns that were aired at
4 that time?

5 [REDACTED] I would hate to guess at
6 it, to tell you the truth. I know it would be the
7 steam incident would be part of that. This is a long
8 time ago. I can't exactly say what the other concerns
9 were at that particular meeting.

10 SPECIAL AGENT NEFF: If I can't be
11 specific, I'll try and categorize. Do you recall that
12 they were concerns of a nuclear safety nature in terms
13 of either potential license requirement violations or
14 technical specification violations?

15 [REDACTED] They probably were.

16 SPECIAL AGENT NEFF: Do you recall
17 specifically what those might have been?

18 [REDACTED] For the steam leak itself,
19 I figured it might have bordered on some of that.
20 Again, I can think of maybe five or six concerns now.
21 Whether or not those were the exact concerns I talked
22 to [REDACTED] about that particular day, it's hard for me to
23 say. 7C

24 SPECIAL AGENT NEFF: If not you, were they
25 raised by the others that were present?

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1 [REDACTED] Again, probably, but being
2 under oath, I cannot say definitely.

3 SPECIAL AGENT NEFF: Okay. Do you have
4 documentation of anything else? Would you have had
5 some sort of a record of what was discussed?

6 [REDACTED] I'd have to look myself.
7 I'd have to look. And I plan on doing that for you.
8 I have some other e-mails around this time that I
9 might be able to bring up.

10 SPECIAL AGENT NEFF: Okay. So we just
11 can't be specific as to -- other than this, we know
12 was what prompted the meeting.

13 [REDACTED] Right.

14 SPECIAL AGENT NEFF: The [REDACTED]
15 incident.

16 [REDACTED] That's correct.

17 SPECIAL AGENT NEFF: You don't know
18 specifically what else might have been a part of a lot
19 of concerns were aired, but they're valid.

20 [REDACTED] I remember a lot of
21 concerns were aired. On record, I could say a lot of
22 that would probably have to do around tech specs and
23 stuff like that, but again I wouldn't swear to what
24 exactly was at that meeting. 7C

25 MR. ORR: Do you know if any of it had to

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1 do with equipment issues, procedure issues --

2 [REDACTED]: Yes.

3 MR. ORR: Conduct of operations?

4 [REDACTED]: Yes.

5 MR. ORR: Industrial safety?

6 [REDACTED]: Probably.

7 MR. ORR: Okay.

8 [REDACTED]: I have concerns there, but
9 I couldn't swear to it. The first few he mentioned,
10 I'm sure that those were brought up. Conduct of
11 operations, that goes back to [REDACTED] procedure
12 issues. And being prompted, I can remember.

13 MR. ORR: I'm trying to help you.

14 [REDACTED]: And we have a procedure
15 problem at the island and that it takes I'd say
16 forever, but it takes an extraordinary amount of time
17 to get our procedures through and a lot of times the
18 procedures come through without any field knowledge to
19 them. I mean they're all book knowledge, book
20 accurate, but when you apply it to the plant and the
21 way we do things, we have problems with them and they
22 don't get resolved in any kind of a timing manner, no.

23 SPECIAL AGENT NEFF: Do you have evidence
24 of that?

25 [REDACTED]: It's getting harder

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1 because they're actually getting better, as far as
2 that goes.

3 Back then -- no, I couldn't -- it's a year
4 ago and it's hard for me to say.

5 SPECIAL AGENT NEFF: Okay, but you might
6 have more documents and you can check?

7 [REDACTED] I have to check into that
8 and I believe that the NCOs at the meeting had more of
9 a problem with that than we do, but yes.

10 SPECIAL AGENT NEFF: The procedural?

11 [REDACTED] The procedural issues,
12 yes.

13 SPECIAL AGENT NEFF: Okay. It would be --
14 in here what you're doing is sorting out what some of
15 the concerns that you were saying were valid concerns
16 and from what you sorted out as NEO whining. So
17 there's some distinction made there in terms of what
18 was covered at the meeting.

19 [REDACTED] Right. It wasn't just
20 this meeting, but at this meeting also when -- I have
21 a strong feeling that when NEOs speak up, we're low
22 class people. I believe we're treated as low class
23 people. We're respected only as low class people,
24 that when we complain about stuff that it gets brushed
25 away. They're just whining. Yes, they have shitty

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1 jobs or whatever you want to say, but we're licensed,
2 so we don't have to listen to them. We know what's
3 wrong.

4 SPECIAL AGENT NEFF: From what level are
5 you saying that you experience that?

6 [REDACTED] Pretty much from the on
7 shift supervision right on up. That happened right on
8 shift, I believe, too.

9 SPECIAL AGENT NEFF: So CRS level and OS
10 level?

11 [REDACTED] From that level up.

12 SPECIAL AGENT NEFF: Okay.

13 MR. ORR: Is that any better now, any
14 worse, same?

15 [REDACTED] A little bit better, but
16 not much better.

17 Eventually --

18 SPECIAL AGENT NEFF: Compare the time
19 because we're talking so broadly here. You're
20 [REDACTED] so in time frames where do you see -- where
21 are you in 2002, late 2002 as compared to now?

22 [REDACTED] Better with the on shift
23 supervision. worse as far as the [REDACTED] level on up.
24 Actually, right now, there's no cooperation between I
25 guess they're called shift managers or department

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1 managers, [REDACTED]
2 position.

3 Right now -- a lot of it has to do with
4 the union, but it seems like two eight year olds right
5 now are trying to run my life and I'm not happy with
6 either of them in the department. I think morale is
7 pretty much as low as it's been in a long time, but we
8 have a serious issue going on right now. It's just
9 nitpicking back and forth and the workers in the field
10 are suffering.

11 SPECIAL AGENT NEFF: There's another
12 comment in this September 24th e-mail. We're down in
13 the second paragraph and basically what you're
14 advising [REDACTED] to do is before [REDACTED] moves forward
15 with addressing the concerns that [REDACTED] heard at this
16 other meeting that [REDACTED] poll, at least poll the
17 remaining individuals in the department for their
18 concerns because you felt that others should be heard.

19 [REDACTED] I don't like being a
20 focused individual. I have concerns that might not be
21 80 percent of people's concerns, just because I happen
22 to be at the wrong place at the wrong time. Maybe I
23 see this concern where it really isn't, but when
24 you're going to act on something you need to have a
25 lot of information and that's pretty much what I'm

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1 telling [REDACTED] And I might now have been here a day
2 when something really serious might have happened.

3 There's a real other serious concern. I
4 might not know it, so in order to get all your ducks
5 in a row, you need to talk to a lot of people.

6 SPECIAL AGENT NEFF: Okay, and then you go
7 on to say specifically, "the information asked for
8 should be of actions that we, the operations
9 department, have taken that in their opinion is
10 adverse to the safe operation of the nuclear
11 generating station. Actions that have not been taken,
12 not been in their opinion, taken with the needed level
13 of conservatism" -- it's too early for me --
14 "conservatism needed for this type of industry."

15 [REDACTED] That focuses mostly on
16 that steam leak with the [REDACTED] indicate, that
17 statement right there.

18 SPECIAL AGENT NEFF: Okay, and then the
19 other one is the last statement. "Actions that anyone
20 feels might have a negative impact on the station
21 should any outside influence get word of it."

22 What do you mean by that last statement?

23 [REDACTED] I believe things can get
24 glossed and filtered and cleaned up before they get
25 put into a final report. Maybe the NRC, I mean

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1 anybody, NRC, EPA, anybody can get a hold of it and
2 look at it, but generically, unless you want to get
3 into a specific incident like the steam, the steam
4 leak, I believe that bleeds into a lot of other stuff,
5 like the BF19 issue that just happened a couple of
6 weeks ago.

7 Here at Salem, it goes all the way back to
8 the service water incident, the service water, they
9 shut us down almost. They'll do anything and
10 everything to keep the unit running. I mean that
11 steam leak existed for hours. I mean you weren't
12 here. That steam leak was bad. It was blown right
13 across the group buses.

14 SPECIAL AGENT NEFF: That's what we're
15 hearing.

16 [REDACTED] It was probably the worse
17 steam leak I've ever seen in my life and they took
18 hours and no action, just thinking about what are we
19 going to do? What are we going to do to get out of
20 this? We've got (Inaudible) coming in the morning,
21 that's hours away. They should have been shutting
22 that plant down. I mean they mainly should have said
23 that's a safety issue we need to shut down.

24 MR. ORR: Was it 4 feet, 6 feet, 8 feet,
25 20 feet?

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1 [REDACTED] It was deafening. It was
2 a large steam leak.

3 SPECIAL AGENT NEFF: Where I'm seeing some
4 difficulty is trying to keep my -- and I understand
5 and I appreciate where you would say this is in
6 response to this question.

7 I'm going to try and go and save that for
8 the second part of our interview today and try and do
9 that.

10 [REDACTED] That's what I thought you
11 did, but it's kind of hard for me to answer some of
12 the questions without getting into more specific.

13 SPECIAL AGENT NEFF: And I'm asking so --
14 the difficulty I see here is keeping these two
15 distinct. And I don't want to make you go into detail
16 at this point in time that I can get from you -- I'll
17 get from you just a little bit later.

18 [REDACTED] Let me add one more thing.

19 SPECIAL AGENT NEFF: Go ahead.

20 [REDACTED]: Everything, the names you
21 mention, as far as hiring [REDACTED] as much as
22 [REDACTED] says, there's people that run him as much
23 as he runs me. I believe he did exactly what he was
24 expected to do and he's in a position where he needed
25 to do those things.

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1 I think he works on a -- I'm trying to
2 find words -- a mentality that's trained into him and
3 that's what he needs to do. He needs to keep the
4 station running. So [REDACTED] was acting on his -- what
5 his job is supposed to be, I believe.

6 SPECIAL AGENT NEFF: Okay. I guess
7 overall, I guess what I'll ask you for this is I want
8 to come back to this section under the next area.

9 Did [REDACTED] go ahead and poll other people, to
10 your knowledge?

11 [REDACTED] I do not know. I know [REDACTED]
12 was talking to a lot of people, but maybe just the
13 people at this meeting. I don't know if [REDACTED] spread
14 out any further than --

15 SPECIAL AGENT NEFF: Beyond that meeting
16 or you don't know? But at least at that one
17 particular time?

18 [REDACTED] I pretty much trust that
19 [REDACTED] talked to at least some people, not just me. So
20 yes, [REDACTED] did attempt.

21 SPECIAL AGENT NEFF: What happened then?
22 Did it happen that [REDACTED] took these issues forward? Do
23 you know what the end result was here?

24 [REDACTED] No. We were supposed to
25 get something back. What [REDACTED] plan was going to be

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1 and I don't think anything came --

2 SPECIAL AGENT NEFF: How did you know you
3 were going to get something back and you --

4 [REDACTED] We were told --

5 SPECIAL AGENT NEFF: You indicated he sent
6 [REDACTED] to you, right? You got the indication that it was
7 [REDACTED] sending [REDACTED] to get the concerns developed
8 on all the different shifts?

9 [REDACTED] That's correct. And from
10 [REDACTED], [REDACTED] said that there will be some kind of
11 synopsis, some kind of gathering of information and
12 their plans were going to be handed back out to the
13 people it involved.

14 SPECIAL AGENT NEFF: This is what [REDACTED]
15 [REDACTED] said?

16 [REDACTED] That's correct. I never
17 actually talked to [REDACTED] or anybody like
18 that. It was strictly my own communication was with
19 [REDACTED].

20 SPECIAL AGENT NEFF: Okay, so you got the
21 reasons why [REDACTED] was there and what the information
22 would be used for from [REDACTED]

23 [REDACTED] That's correct.

24 SPECIAL AGENT NEFF: Did you get any
25 feedback from [REDACTED] on what happened at all, after these

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1 meetings?

2 [REDACTED] Not that I --

3 SPECIAL AGENT NEFF: After you had this
4 e-mail with [REDACTED]

5 [REDACTED] Not that I remember, no.

6 SPECIAL AGENT NEFF: You don't recall any?

7 [REDACTED] I don't recall any --

8 SPECIAL AGENT NEFF: From [REDACTED] or from any
9 other source?

10 [REDACTED] Well, [REDACTED] said actions --
11 they're looking into it and we're going to develop a
12 plan and [REDACTED] was involved as much as [REDACTED] was
13 and we're going to work this out. As far as I could
14 tell it never really added up to or went anywhere.

15 SPECIAL AGENT NEFF: But in terms of
16 having conversations with [REDACTED] did [REDACTED] tell you
17 specifically how anyone responded to these concerns?

18 [REDACTED] No, I do not believe so,
19 no.

20 SPECIAL AGENT NEFF: Let me just go off
21 the record briefly. I want to review this and then
22 wrap it up. It's about 5:55 a.m.

23 (Off the record.)

24 SPECIAL AGENT NEFF: It's approximately
25 5:58 a.m. We're back on the record.

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1 In terms of the handling of the concerns
2 that were brought to [REDACTED] attention and the
3 result of that having been brought to [REDACTED] attention,
4 you had indicated you didn't have any conversation
5 with [REDACTED] and you didn't really see any result. You
6 were supposed to get something, but you didn't see
7 anything. That would be documentary, verbal, meeting-
8 wise, anything.

9 [REDACTED] No, I did not. I don't
10 remember getting anything other than maybe a rumor
11 here and there, but nothing from [REDACTED] saying what they
12 were going to do, other than we were trying to do
13 something.

14 SPECIAL AGENT NEFF: What were the rumors
15 about?

16 [REDACTED]: I guess they'd work up
17 some kind of memo saying that we won't do this any
18 more. We won't do that any more. Memos that you've
19 seen a hundred times.

20 SPECIAL AGENT NEFF: And this never
21 really, it didn't materialize?

22 [REDACTED] No, it didn't materialize,
23 no. 7C

24 SPECIAL AGENT NEFF: Okay. Did you want
25 to add anything to that situation?

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1 [REDACTED]: I didn't really expect
2 anything to come out of it. I've seen efforts and
3 actions before. I believe them to be placating the
4 guys, guys being the workers in the field to make them
5 think that things are going to -- big actions are
6 going to happen to make the place safer, but I don't
7 really expect that anything was going to come out of
8 it.

9 It usually subsides for a while after
10 something like that, but I don't really expect it any
11 more. I've been there [REDACTED]. I've seen flavors of
12 the month come and go and I'd see all of that mostly
13 as a waste of money. Unfortunately, I might have even
14 said that at that meeting that [REDACTED] job
15 was pretty much just placating them with a pacifier to
16 wait out the storm.

17 SPECIAL AGENT NEFF: Okay.

18 [REDACTED] I called [REDACTED] for any
19 success stories [REDACTED] had. [REDACTED] been doing this with
20 maintenance and I said what have you done to improve
21 things here? What have your actions done to make
22 anything safer and [REDACTED] couldn't come up with one
23 example. [REDACTED] trying. I honestly believe [REDACTED] was
24 trying, but [REDACTED] couldn't at that time come up with any
25 example of any of [REDACTED] actions turning around with

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1 specific result of making anything safer or better.

2 SPECIAL AGENT NEFF: Okay. We'll end this
3 one and we'll continue the discussion on the work
4 environment.

5  Okay.

6 SPECIAL AGENT NEFF: The time is ^{7C}
7 approximately 6 a.m. We'll go off the record and
8 thank you for your time on this.

9 (Whereupon, at 6 a.m., the interview was
10 concluded.)

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