

**From:** A. Randolph Blough , *RI*  
**To:** Marc Ferdas  
**Date:** 5/14/04 5:38PM  
**Subject:** Re: Latest Roy Anderson Letter - May 13, 2004

fixing work mgt and CAP will improve the work environment, perhaps moreso that specific 'work environment' initiatives.

>>> Marc Ferdas 05/14/04 05:24PM >>>

Thanks for the feedback. I agree I thought it was a good letter and consistent w/ what I am hearing at the site. I spoke w/ J. Hutton about the 2-day retreat that management had and he briefly described the items that Dan Orr emailed out several days ago. The five focus areas are,

- 1) Work management
- 2) CAP
- 3) SCWE
- 4) Leadership and effective supervision (from the FLS on up to Chris Bakken)
- 5) Facilities and House keeping improvements.

Hutton, stated that SCWE was the number 1 on the list followed by the others in no order (aka all are very important to turn things around). He stated that fixing work management and CAP will improve the equipment reliability issues. Getting supervisors and managers trained will help in establishing higher standards. The facilities and house keeping improvements are needed to bring back pride to the sight and a positive work environment.

-Marc Ferdas

>>> A. Randolph Blough 05/14/04 09:42AM >>>

Thanks. appreciate it. it's very helpful to have a steady flow of info about what's going on at the island. Even better would be for you to add a sentence of 'assessment', along with the info, i.e., what did you think of it.

thanks again.

randy

P.S. i thought it was a pretty good letter, but, of course, i don't have as much of the context as you would, for example, whether the plea for cooperation in SCWE work is a proactive statement or a reaction to some aspects bogging down.

>>> Marc Ferdas 05/14/04 07:30AM >>>

The latest Roy Anderson letter was written by Chris Bakken and describes activities that are on-going at the site, including SCWE efforts.

This letter is available at the site in paper form or on their internal web site.

Please see attached for letter

**CC:** Mel Gray

*C-240*