



Public Service Electric and Gas Company P.O. Box 236 Hancocks Bridge, New Jersey 08038-0236

Nuclear Business Unit

March 3, 2000

Dear Manager/Supervisor:

I, along with senior management, appreciate your support and efforts related to implementing SAP. Through the Boundary Breakers program we are recognizing the team efforts that resulted in the "First Ever, Comprehensive SAP Implementation at a US Nuclear Facility - July 6, 1999".

Kymn Rutigliano, of Organizational Design, served as a key member of the SAP Implementation Team.

The SAP Implementation Team was assembled from various departments across the site to come together to achieve a goal that clearly benefits the entire nuclear organization. As a member of the SAP Implementation Team, you worked for over a year and a half to achieve this important goal. Your hard work, dedication and breakthrough thinking were the critical factors in creating this extraordinary achievement. The result was a seamless implementation of SAP, without a major impact on day-to-day work in the business unit.

As we will be presenting the award to the team, this copy of the letter is for your retention and Kymn's personnel file. Please acknowledge her achievement within the next week in one your department group settings.

Kymn received a certificate, jacket, and 10,000 Points of Excellence.

Thank you for supporting the Boundary Breakers Program.

CNO and President

The power is in your hands.

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