

rv
From: Marc Ferdas
To: A. Randolph Blough; Brian Holian; Eugene Cobey; Wayne Lanning
Date: 8/3/04 3:37PM
Subject: Latest Bakken Letter - PSEG Communication on NRC Letter

FYI | Feedback from the NRC - A Letter from Chris Bakken

Please see attached for latest communication that was distributed site wide. Chric Bakken (CNO) discusses the recently issued July 30 NRC letter on the work environment at Salem/HC.

The letter states that the NRC found weaknesses in PSEG's corrective action program and managements efforts to establish a SCWE . The letter further states that the NRC has approved PSEG's Action plan, and it is time for the site to implement the plan and chnage things at Salem/Hope Creek.

Additionally "All-Hands" meeting will be conducted on Aug 6, 9, 10 to discuss the NRC letter and PSEG's plans.

CC: Anne Passarelli ; Daniel Collins; Daniel Holody; Daniel Orr; George Malone; Mel Gray; Scott Barber; Theodore Wingfield

B-169

M. Ferdas

From: "Ferdas, Marc" <Marc.Ferdas@pseg.com>
To: "'msf2@nrc.gov'" <msf2@nrc.gov>
Date: 8/3/04 3:12PM
Subject: FW: FYI | Feedback from the NRC - A Letter from Chris Bakken

-----Original Message-----

From: Nuclear Communications
Sent: Tuesday, August 03, 2004 2:51 PM
To: ENTNBU
Subject: FYI | Feedback from the NRC - A Letter from Chris Bakken
Importance: High

Feedback from the NRC
A Letter from Chris Bakken

On Friday, July 30, Jim Ferland received a letter from Hub Miller, the NRC's Regional Administrator marking the completion of their assessment of our work environment. As with their initial letter in January, the NRC found no serious safety violations. None-the-less, they did find numerous indications of weakness in our corrective actions and our management effort to establish an environment where employees are consistently willing to raise concerns.

The NRC went on to comment on our improvement plans, "We have reviewed the PSEG action plan and it appears that it will address the key findings of both the NRC and PSEG assessments... However, much work needs to be done to implement the action plan in a way that will effect sustainable improvements to the work environment at the station. We expect that you will closely monitor implementation of the action plans, frequently evaluate progress towards achieving intended outcomes and adjust your plans and efforts accordingly."

This letter effectively closes out the discovery portion of our assessment process. We developed a plan based on the data we collected from all of our recent assessments, both internal and external, and the NRC accepts that plan. Now it's up to us. We have to meet the commitments we made.

So, now the spotlight is on us. If you remember from our earlier responses to the January letter, and from the public meeting in June, we agreed to track some of our work environment metrics publicly. We also agreed to regular public meetings. The first is planned for later this year, and the next in early 2005. These meetings will continue periodically, until we've made "substantial, sustainable progress in improving the work environment."

The good news is we appear to be on the right track; the NRC did accept our action plan. This gives us the opportunity to shape our own future, instead of someone else doing it for us. That's not to say we don't have our work cut out for us. We do. We must remain focused on our five business

objectives and the plans we've made. It's the time to make our plant the place we want it to be. Henry Ford once said, "Whether you believe you can do a thing or not, you are right".

We have the resources, both in people and dollars, to address our issues. Together, we can make a difference. We'll meet later this week and into early next week to discuss this in more detail.

All-Hands Meeting Schedule (Town Hall Format)

Friday, August 6

7:30 am - 9:30 am - Engineering and Technical Support

1:00 pm - 3:00 pm - Business Support and Nuclear Assessment

Monday, August 9

7:30 am - 9:30 am - Plant Support

1:00 pm - 3:00 pm - Training

Tuesday, August 10

7:30 am - 9:30 am - Combined Salem and Hope Creek Plant Manager

Organizations

1:00 pm - 3:00 pm - Combined Salem and Hope Creek Plant Manager

Organizations

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From: A. Randolph Blough
To: S/HC SCWE Ctrpts
Date: 8/3/04 5:17PM
Subject: Fwd: Latest Bakken Letter - PSEG Communication on NRC Letter

FYI.
site having all staff meetings re:NRC latest letter on work env.
randy