

**From:** Network Bulletin  
**To:** Network Bulletin  
**Date:** 1/5/05 9:13AM  
**Subject:** Reminder - Agency Workstation Software Update - Thursday, January 6

The Office of the Chief Information Officer (OCIO) will be installing a software upgrade to agency workstations beginning Tuesday, January 4, 2005.

The upgrade will be performed using an automated procedure which will occur during your network login. The upgrade should take between 10 and 15 minutes. During the upgrade procedure, you will receive status screen updates regarding the progress of the upgrade and your workstation will reboot twice during the process. Occasionally the icons on the desktop will revert to Windows default icons. If this happens, move the mouse to an open area on the desktop, click and then press F5. This will refresh the desktop and return the icons to their normal appearance.

This release contains the following:

#### CRITICAL SECURITY PATCH UPDATES

Eight security updates recommended by Microsoft and identified as critical are being added to the XP operating system desktops.

#### COREL

Upgrade WordPerfect 10 to SP4.

Make Corel Watermarks available.

Make change to the Docutech printer setting. This will allow WordPerfect to load faster.

#### MACROMEDIA FLASH

Ensure that Macromedia Flash is present on the machine. It was deployed separately last month.

#### REPORT DAILY TIME

Upgrade to the latest version.

#### NOVELL

Upgrade Novell client 4.90 to SP2. This will fix some issues with Windows Explorer.

#### ADOBE 6.01 READER

Change a setting to inhibit the program from searching the internet for the latest updates. Adobe 6.01 is configured to work smoothly with ADAMS and should not be updated on an individual basis.

The deployment schedule listing each office is attached. If you have any questions regarding this software upgrade or experience any problems, please call the Customer Support Center at 415-1234 (press\*).

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