

**From:** Donna Skay *MR*  
**To:** Neil Sheehan *RI*  
**Date:** Tue, May 4, 2004 10:34 AM  
**Subject:** Re: revised PSB letter rollout plan

the Chairman's office is still finalizing the wording of the letter. Therefore, we don't know when it will go out or what it will look like.

>>> Neil Sheehan 05/04/04 10:24AM >>> *RI*  
Donna,

Any word on when the notification sequence might start today?

Neil

>>> Donna Skay 05/04/04 09:04AM >>> *MR*  
Attached is the latest version of the rollout plan, including the Qs and As that we discussed at yesterday's Comm Team meeting.

This should be considered draft until we have Region I and NRR management approval of the talking points and Qs and As.

*D-25*