

NRC Commitments Status

Improvement Area	Item Number	Original Due Date	Revised Due Date	Status	Responsible Person	Description	Explanatory Remarks
Conduct of Operations							
Conduct of Operations	ST-07	01/03/05	08/12/05	COMPLETE	P. Pack	1. Issue guidance letter on 1/3/05 restricting overtime. 2. Implement further corrective action to prevent employees from working more than 16 hours days. 3. Secure union support and union discuss at union's next membership meeting.	
Conduct of Operations	ST-09	02/20/05	11/30/05	COMPLETE	P. Pack	Train and communicate expectations of HR-4 policy, including sleeping and attentiveness. Management to be informed by Supervisors of all incidents of sleeping or inattentiveness to ensure policy is followed.	
Conduct of Operations	ST-11	02/10/05		COMPLETE	P. Pack	Develop clear standing order on steps to responding to inattentiveness.	
Conduct of Operations	ST-13	01/17/05		COMPLETE	P. Pack	Begin negotiations with union to adopt NRC OT guidelines.	
Conduct of Operations	ST-16	02/15/05	08/12/05	COMPLETE	Ed Duff	Plant leadership implements policy prohibiting advance notification of both management and/or NRC inspectors entering the facility .	
Conduct of Operations	ST-22	01/06/05		COMPLETE	D. Edwards	Initiate actions to join INPO.	
Conduct of Operations	ST-28	02/15/05		COMPLETE	D. Edwards	Reestablish use of shift advisors to audit plant performance, with daily reports reviewed by plant management and corporate management on a periodic basis.	
Conduct of Operations	ST-06	02/28/04	10/15/05		C. Blanden P. Pack D. Mays J. Benard	Conduct analysis of fatigue and shift issues. Establish management oversight and metrics to ensure compliance with overtime policy.	<i>The policies and expectations of management regarding management of overtime are established and monitored. The analysis of the possible causes or solutions to the fatigue, shift, and overtime issues was conducted, but not documented.</i>
Conduct of Operations	ST-07(S)	11/15/05			P. Pack	The long-term sustainment actions required for this item are captured in action item LT-1(s).	<i>There remains a need to document the evaluation. New item to capture sustainment actions for ST-07.</i>
Conduct of Operations	ST-08	02/15/05	12/15/05		P. Pack	Supervisor training on how to recognize, confront and effectively manage policy violations; refresher training annually or as needed.	<i>The MTW Supervisory Leadership Skill Course, Module 3, "Understanding Company Policy in the HR Arena" is implemented and accurately addresses the training requirements. This item cannot be completed until the required attendees are identified and a schedule to complete the training for all required supervisors is available. The lack of focus and direction within the training organization created a circumstance where some</i>
Conduct of Operations	ST-08(S)		06/30/06		P. Pack	Initial and recurring training required for supervisors to be added to Training Profiles when available.	<i>New item to capture sustainment actions for ST-08.</i>
Conduct of Operations	ST-10	02/15/05	09/30/05		P. Pack	Reissue HR-4 with better defined "Harassment Definition" to include employee's administering company policy and raising potential safety issues.	<i>Metropolis Plant policy HR-4, Work Rules, identifies Harassment as a Major Infraction. It does not address the definition of harassment or explain how it is applied at MTW. The significant structural and managerial changes within the plant's HR organization over the past year created a circumstance that resulted in some actions not</i>

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Conduct of Operations	ST-14	02/15/05	10/30/05		P. Pack	Include fitness for work component through behavioral observation by supervisors in the fitness for duty program.	<i>Plant Manager Notice and Policy MTW-POL-AD-0205 addresses inattentiveness. Behavioral observation training for managers and supervisors is being developed and will be given by the end of October 2005.</i>
Conduct of Operations	ST-16(S)	10/15/05			P. Pack	Revise HR-4 to capture this prohibition.	<i>New item to capture sustainment actions for ST-16.</i>
Conduct of Operations	ST-17	12/16/05			P.Pack D. Mays	Plant-wide communication on management expectations and consequences with regard to adherence to plant policies and work rules.	<i>Inattentiveness was covered, but there is no evidence that the broader subject of adherence to plant policies and work rules was adequately addressed in all forums. The due date is 12/16/05. MTW expects to meet that date.</i>
Conduct of Operations	ST-17(S)	03/31/06			P. Pack	Consider including these actions as an element in the Training Profile for employees.	<i>New item to capture sustainment actions for ST-17.</i>
Corrective Actions & Auditing							
Corrective Actions & Auditing	LT-49	Complete		COMPLETE	B.Vandermeulen	Complete Implementation of Corrective Actions Program	
Corrective Actions & Auditing	LT-50	Ongoing		COMPLETE	B.Vandermeulen	Continue Audit Program with contractors until internal process is developed and underway	
Corrective Actions & Auditing	LT-51	06/30/2005		COMPLETE	B.Vandermeulen/R.Allshouse	Sustain Corrective Actions Tracking Program. Effectiveness will be audited.	
Corrective Actions & Auditing	LT-52	06/01/2005		COMPLETE	D. Mays	Improve the commitment tracking program (Commitment Matrix)	
Corrective Actions & Auditing	LT-53	Complete		COMPLETE	D. Johnson	Establish increased corporate oversight in HSE	
Corrective Actions & Auditing	LT-54	on-going		COMPLETE	B.Vandermeulen	Monthly HSE Council Assessments	
Corrective Actions & Auditing	LT-55	on-going		COMPLETE	B.Vandermeulen	Weekly HSE Council inspections	
Corrective Actions & Auditing	LT-56	06/30/2005		COMPLETE	D. Mays	Lesson's Learned from Dec. 22nd Incident Presentation Prepared	
Corrective Actions & Auditing	LT-58	12/31/2005		COMPLETE	D. Edwards	Celerant Review & Enhancement of Process and Maintenance using efficiency enablers	
Corrective Actions & Auditing	ST-27	02/15/05	08/12/05	COMPLETE	D. Mays	Review eCATS (corrective action system) to improve the identification and capturing of deficiencies, corrective action tracking and sustainability. Corrective action system to be monitored by corporate management periodically.	
Corrective Actions & Auditing	LT-50(S)	12/31/2005			B.Vandermeulen	Transition of Audit Program performed by MTW staff in lieu of contractors planned to complete by year's end.	<i>New item to capture sustainment actions for LT-50.</i>
Corrective Actions & Auditing	LT-54(S)	12/31/2005			B.Vandermeulen	Implement revised assessment program focusing on safety and housekeeping and proposed by Senior Leadership Team.	<i>New item to capture sustainment actions for LT-54.</i>
Emergency Preparedness							

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Emergency Preparedness	LT-19	02/28/2005		COMPLETE	J. Tortorelli	Consolidate ERP and RCP	
Emergency Preparedness	LT-20	Completed 2004		COMPLETE	D. Mays	Complete HAZMAT Training for City/County Fire Depts.	
Emergency Preparedness	LT-21A	03/25/2005		COMPLETE	S. Patterson	Develop Full Participation drill	
Emergency Preparedness	LT-21B	05/25/2005		COMPLETE	D. Mays	Conduct Full Participation Emergency Drill.	
Emergency Preparedness	LT-22	2-4 Annually		COMPLETE	P. Pack	Sustain Community Newsletter Publications	
Emergency Preparedness	LT-23	Completed 2004		COMPLETE	D. Mays	Increase Effectiveness of Community Awareness Committee	
Emergency Preparedness	LT-25	Completed 2004		COMPLETE	D. Dodge	LEPC Involvement (Participate in New Metropolis LEPC Committee—Listed as a member of the Committee submitted to State for approval)	
Management Oversight							
Management Oversight	LT-1	06/30/2005	11/15/2005	COMPLETE	P. Pack	Implement revised overtime guidance policy consistent with NRC guidelines for overtime work.	
Management Oversight	LT-11	10/31/2005		COMPLETE	P. Pack	Develop in-depth succession plans to ensure meaningful overlap on critical positions.	
Management Oversight	LT-14	05/31/2005		COMPLETE	D. Edwards	Establish a process for evaluating the effective translation of key messages throughout the organization - confirmation of receipt, understanding, acceptance and compliance - i.e. policy and procedure changes	
Management Oversight	LT-16	06/30/2005		COMPLETE	J. Tortorelli	Join INPO as soon as possible and take advantage of available INPO assistance.	
Management Oversight	LT-17	04/30/2005		COMPLETE	D. Edwards	Review organization design with respect to nuclear services department to improve management oversight on all shifts (retain third shift supervisor)	
Management Oversight	LT-18	04/30/2005		COMPLETE	D. Edwards	Evaluate the need for a full time QA Manager Position with a separate QA staff or provide additional QA staff to the current QA/ Supply Change Manager.	
Management Oversight	LT-4	06/30/2005		COMPLETE	D. Mays	Train managers and engineers on regulatory culture [NRC License training/on-boarding process for new managers.]	
Management Oversight	LT-6	Ongoing		COMPLETE	P. Pack	Keep union leadership informed of Plant Initiatives.	
Management Oversight	LT-8	ongoing		COMPLETE	D. Mays	Develop root cause and investigative skills within plant.	
Management Oversight	ST-01	02/01/05		COMPLETE	D. Edwards	Address Plant Management accountability and corrective action for delayed response to attentiveness.	
Management Oversight	ST-02	01/13/05	08/12/05	COMPLETE	P. Pack	Administer appropriate discipline to include 2 terminations (supervisors), 2 suspensions/final warnings (supervisors), 2 suspensions/final warnings (supervisors), 2 terminations (operators), and 12 written warnings (operators)	
Management Oversight	ST-03	11/22/04		COMPLETE	D. Mays	Security detail conducts random and periodic rounds through each of the unit control rooms.	
Management Oversight	ST-04	01/17/05		COMPLETE	D. Edwards	Plant Manager and direct reports required to spend time in the plant. Time periods will be established and monitored.	
Management Oversight	ST-05	11/22/04	08/12/05	COMPLETE	D. Edwards	Management coverage on night shifts and weekends through January 1, 2005 and move to random spot checks going forward.	

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Management Oversight	ST-12	01/03/05		COMPLETE	D. Mays	Shift advisors, guard & supervisor reports (on rounds) reviewed by plant management daily and periodically by corporate management.	
Management Oversight	ST-20	01/17/05		COMPLETE	D. Edwards	Honeywell corporate management oversight including milestone reviews, skip level meetings with supervisors, monitor union-management relationships during routine monthly visits.	
Management Oversight	ST-21	12/01/04		COMPLETE	D. Edwards	Corporate management input and involvement in the hiring of Metropolis plant management team to ensure capable plant management team. Include nuclear industry experience as a preference in our recruitment process.	
Management Oversight	ST-23	01/03/05	08/12/05	COMPLETE	D. Mays	Accelerate staffing for all vacancies, especially nuclear services manager, maintenance manager and operations foremen, through the use of consultants and staffing contractor.	
Management Oversight	ST-29	01/14/05		COMPLETE	D. Edwards	Status of corrective actions (current) and corrective actions from 12/22/03 reviewed weekly by the CEO Specialty Materials.	
Management Oversight	LT-1(S)	03/31/2006			P. Pack	Article VI, Section 3.E and Section 12 of the Bargaining Unit Agreement limit overtime to 16 hours except in emergencies. Plant Notice limiting working hours to 80 hours per week without approval and Plant Manager e-mail limiting working hours to 80 hours per 7 day period and 16 hours in a 24 hr period. Exceptions require Plant Manager or designee approval. These Plant Notices and e-mails need to be formally institutionalized by a Plant Policy or Procedure. (Related maintenance commitments: ST-6, ST-7, ST-10)	<i>New item to capture sustainment actions for LT-1.</i>
Management Oversight	LT-10	12/31/2005	07/01/2006		J. Tennison	Implement sustainable preventive maintenance processes and work order system through Maintenance Excellence roll-out.	<i>These actions are embedded within the Maintenance Excellence roll-out; related due dates reflect the completion of the Maintenance Excellence program.</i>
Management Oversight	LT-12	09/30/2005	03/31/2006		Dave Edwards	Implement regulatory training for Corporate Leadership.	<i>Corporate scheduling and license approval required delay.</i>
Management Oversight	LT-13	04/30/2005	03/31/2006		D. Mays	Evaluate the roles & responsibilities of Metropolis site leadership team and make adjustments as required to support job requirements - RACI model, job descriptions, etc	<i>There is a contractor responsible for producing a RACI model to define roles and responsibilities for Metropolis Site Leadership Teams. The due date is modified to reflect the completion of that effort.</i>
Management Oversight	LT-15	03/30/2005	03/06/2006		J. Tortorelli	Establish Offsite Safety Review Board (including individuals independent from Honeywell and outside plant personnel) that periodically reviews performance, status, and progress of facility.	<i>The commitment is to establish an Offsite Safety Review Board, including individuals independent from Honeywell. Currently, an Oversight Safety Review Board made up of Honeywell Corporate executives is in place as an interim measure until the independent Offsite Safety Review Board can be formally established.</i>
Management Oversight	LT-2	03/31/2005	10/15/2005		C. Blanden G. Barbarito	Evaluate shift/manning schedules to reduce operator fatigue.	<i>A charter for the Offsite Safety Review Board is required. Plant Manager memo to file dated 6/21/05 documents the discussions and considerations taking place on this issue. However, to close out the issue, documentation is needed to state the results of the evaluations.</i>
Management Oversight	LT-3	12/31/2005			D. Edwards	Implement cultural and behavior action plan defined in the short-term action plan.	<i>See also ST-06.</i>

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Management Oversight	LT-4(S)	06/30/2006			P. Pack	Implement process to capture the sustainment requirement to ensure awareness for new managers/engineers and refresher training for existing managers/engineers. Consider adding to <u>Training Profiles when implemented</u>	<i>New item to capture sustainment actions for LT-4.</i>
Management Oversight	LT-5	06/30/2005			P. Pack	Training in Labor Relations / Employee Relations for all supervisors.	<i>Commitment is to train supervisors. Documents on MTW Supervisory Leadership Skill Course given in April only reflects 4 attendees. Documentation is needed to indicate remainder of supervisors trained.</i>
Management Oversight	LT-5(S)	06/30/2006			P. Pack	Add to Training Profile when implemented.	<i>New item to capture sustainment actions for LT-5.</i>
Management Oversight	LT-7	12/31/2005			D. Mays	Implement survey process to understand employee's perception of implementation of Safety Conscious Work Environment: <u>refresher training annually or on an as needed</u>	
Management Oversight	LT-7(S)	06/30/2006			D. Mays	Implement Policy that captures the sustainment requirements for this item. Training requirements to be added to Training Profile when implemented	<i>New item to capture sustainment actions for LT-7.</i>
Management Oversight	LT-9	06/30/2005	09/30/2005		P. Pack	Conduct training regarding hotline availability and avenues for employees to confidentially report safety concerns; including training for the Hot Line Operators at Honeywell who receive the calls	<i>MTW-ADM-PRO-0130, Safety Hotline, was issued on 8/11/05. Awareness training is required and will be performed as part of "B" Council training in September.</i>
Management Oversight	ST-05(S)	11/15/05			D. Mays	Issue Policy/Procedure document to establish expectations for management tours of plant.	<i>New item to capture sustainment actions for ST-05.</i>
Material Condition							
Material Condition	LT-42E	05/31/2005		COMPLETE	J. Tennison	Finalize Critical Equipment PM Assignments & Schedule	
Material Condition	LT-43	03/30/2005		COMPLETE	J. Tennison	Implement Safe Haven Control Room improvements (FMB)	
Material Condition	LT-46	03/31/2005		COMPLETE	J. Tennison	Upgrade Natural Gas Piping System (Audit finding- Capital Job)	
Material Condition	LT-47	Completed 2004		COMPLETE	J. Tennison	UF6 PHA Revalidation	
Material Condition	LT-48	Completed 2004		COMPLETE	D. Mays	Ammonia PHA Revalidation	
Material Condition	LT-42	12/31/2005	07/01/2006		J. Tennison	Implement Maintenance Improvement/Excellence Program (Celerant)	<i>This commitment is the responsibility of the contractor who reports that completion is scheduled for the end of the current calendar year (2005). See remarks for LT-10.</i>
Material Condition	LT-42A	06/30/2005	07/01/2006		J. Tennison	Data collection & tracking of Mechanical Reliability	<i>There are several methods being reviewed and evaluated for suitability to the application. For example, SAP data is used in developing trending information, and a software program called "Lube-IT" is being tried for lubrication management. These efforts are all elements of the Maintenance Excellence changes being implemented. See remarks for LT-10.</i>
Material Condition	LT-42B	06/30/2005	07/01/2006		J. Tennison	Trending (SAP Improvements)	<i>Trending efforts are associated elements of the Maintenance Excellence changes being implemented. See remarks for LT-10.</i>
Material Condition	LT-42C	06/30/2005	07/01/2006		J. Tennison	Improve effectiveness of planning and scheduling	<i>There are several changes in the very early stages of evaluation as part of the Maintenance Excellence Program rollout. The final implementation will determine what elements remain. See remarks for LT-10.</i>

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Material Condition	LT-42D	12/31/2005			J. Tennison	Implement FMEA improvements	<i>A number of significant changes to the Root Cause Analysis process, including FMEA, are being evaluated and reviewed as part of the Maintenance Excellence Program. This process is scheduled for roll-out by the end of the year.</i>
Material Condition	LT-45	03/31/2006			J. Tennison	DCS Improved Controls (GF2-N,S, FMB) (installed in UF6 control room)	<i>PT-101 Number 777 addresses installation of Experion DCS in the FLUORINE plants. Fixed Capital Request dated 5/23/2005 provided requesting funding for installation of DCS systems for Fluorination, Distillation and South Pad areas. This request is in the review cycle and is not yet approved.</i>
Procedures & Policies							
Procedures & Policies	LT-26			COMPLETE	P. Pack	Complete operations policies and procedures gap analysis.	
Procedures & Policies	LT-26A	on-going		COMPLETE	P. Pack	Complete administrative policies and procedures gap analysis.	
Procedures & Policies	LT-26B	on-going		COMPLETE	P. Pack	Complete maintenance policies and procedures gap analysis.	
Procedures & Policies	LT-28A	Complete		COMPLETE	P. Pack	Improve Technical Procedures: Standardize Procedures by <u>Developing and Implementing a Writer's Guide</u>	
Procedures & Policies	LT-28B	08/31/2005		COMPLETE	P. Pack	Improve Technical Procedures: New Web-based Document <u>Management System/ Records Mgt.</u>	
Procedures & Policies	LT-28C	06/30/2005		COMPLETE	P. Pack	Improve Technical Procedures: Abnormal Conditions & Alarm Procedures (FMB). (Implement Abnormal Condition <u>Procedures Manual.</u>)	
Procedures & Policies	LT-28D	05/30/2005		COMPLETE	P. Pack	Improve Technical Procedures: Operator Aid Process <u>Improvement</u>	
Procedures & Policies	LT-28E	04/30/2005		COMPLETE	P. Pack	Improve Technical Procedures: Standing Order Process <u>Improvement. (And required reading boards)</u>	
Procedures & Policies	LT-28F	Complete		COMPLETE	P. Pack	Improve Technical Procedures: Annual Procedural <u>Review/Revision</u>	
Procedures & Policies	LT-28H	06/30/2005		COMPLETE	P. Pack	Improve Technical Procedures: Develop/Enhance Alarm <u>Response (FMB) Procedures</u>	
Procedures & Policies	ST-25	01/03/05		COMPLETE	P. Pack	Evaluate the proper use of temporary procedures and ensure <u>they are validated and verified.</u>	
Procedures & Policies	ST-26	01/03/05		COMPLETE	P. Pack	Ensure all current temporary procedures are properly V&V'd or <u>removed from service.</u>	
Procedures & Policies	LT-27	on-going	06/30/2006		P. Pack	Prepare Policies and Procedures identified by Gap Analysis	<i>Prepare schedule based on gap analysis .</i>
Procedures & Policies	LT-28G	06/01/2006			P. Pack	Improve Technical Procedures: Complete Major Revisions for <u>UF6 Procedures/Policies (Phase II)</u>	<i>Phase II is on target for completion by the due date of 6/1/06</i>
Radiation Protection							
Radiation Protection	LT-44	04/30/2005		COMPLETE	J. Tennison	Upgrade Strobe Lighting in FMB for Rad Control (Install <u>additional red lights in process areas</u>)	
Radiation Protection	LT-57	Complete		COMPLETE	D. Mays	HS&E Council formation with 3 Reporting Councils (ALARA, Safety & Environmental). (Create new E-Council focusing on <u>environmental improvements</u>).	
Regulatory							
Regulatory	LT-24	Completed 2004		COMPLETE	D. Mays	Review/Update Risk Management Plan	
Regulatory	LT-29	03/01/2005		COMPLETE	D. Mays	License Renewal (License Expiration 6/05)	

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Safety Conscious Work Environment							
Safety Conscious Work Environment	ST-18	02/15/05	08/12/05	COMPLETE	D. Mays	Determine a process of surveying employees on a periodic basis to better understand employee's perception of implementation of Safety Conscious Work Environment.	
Safety Conscious Work Environment	ST-30	12/15/05		COMPLETE	D. Mays	Posters displayed throughout the facility advertising the hotline phone number for reporting safety concerns.	
Safety Conscious Work Environment	ST-30(S)	08/30/05		COMPLETE	D. Mays	Implement Policy/Procedure that captures the requirements for the Safety Hotline.	
Safety Conscious Work Environment	ST-15	02/15/05	03/31/06		J. Tortorelli	Review responsibilities of NRC license and train managers, supervisors, union leadership and employees on the meaning of "Safety Conscious Work Environment". Establish an onsite Point of Contact for Employee Concerns.	<i>This item concerns reviewing and training on the meaning of a "Safety Conscious Work Environment" with employees. The intent of this commitment was not well understood initially, and was clarified after review of the reported completion of required actions. Senior management was trained by the Shift Advisor on July 26th, but there remains a need to train supervisors and union leaders.</i>
Safety Conscious Work Environment	ST-18(S)	09/30/05			D. Mays	The Policy implementing this process will be issued by 9/30/05. The conduct of the survey is covered under item LT-7.	<i>New item to capture sustainment actions for ST-18.</i>
Training							
Training	LT-31	Complete		COMPLETE	P. Pack	License Renewal: Establish Formal Training Group and Document Control Resource	
Training	LT-34	Complete		COMPLETE	P. Pack	Define Operator Procedure Validation Process Plant wide. (New verification and validation process)	
Training	LT-35	on-going		COMPLETE	P. Pack	Improved Testing/Reviews	
Training	LT-36a	on-going		COMPLETE	P. Pack	Job Performance Measures - JPM's for UF6 Operators	
Training	LT-37	06/30/2005		COMPLETE	P. Pack	Consider Human Factors in Training Process.	
Training	LT-40	04/30/2005		COMPLETE	D. Mays	NRC License training (Supervisors & Management)	
Training	ST-24	01/03/05		COMPLETE	P. Pack	Institute training on Administrative Procedure 103 (rev 5)	
Training	ST-31	02/01/05	08/12/05	COMPLETE	Ed Duff	Review status of training for operating procedures issued before Revision 5 to AMD-0103 was implemented to ensure that all operators have been properly trained on the current procedures.	
Training	LT-30	06/30/2005	06/30/2006		P. Pack	Develop Supervisory and Management Training Program	<i>The MTW Supervisory Leadership Skill Course is the only evidence this item was acted upon. The commitment is to develop a training program. The reorganized training group under the direction of the new HR manager will ensure this program is developed and implemented.</i>
Training	LT-30(S)	06/30/2006			P. Pack	Add the training requirements developed to the Training Profile when implemented.	<i>New item added to capture sustainment requirements for LT-30.</i>

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Training	LT-32	06/30/2006			P. Pack	Develop Systematic Training Process with Training Matrix	<i>Action in response to this item is falling short of expectations. Honeywell provided a Learning Management System (software) to help structure these requirements, but full implementation of this system is not complete. The reorganized training group under the direction of the new HR manager will ensure this process is developed and implemented.</i>
Training	LT-33	on-going	12/31/2005		P. Pack	Train-the-trainer training for peer trainers	<i>The materials presented show that there is a systematic "train-the-trainer" process in place. No objective evidence presented that established the use of this process or demonstrated that anyone had completed the requirements to become a trainer.</i>
Training	LT-36b	06/01/2006			P. Pack	Job Performance Measures Plant Wide - JPM's for rest of plant	<i>Not due yet - This item was just created during this review by splitting the previous item LT-36 into two parts. The 6/1/2006 due date is from the Draft Long Term Improvement Plan</i>
Training	LT-37(S)	06/30/2006			P. Pack	Human Factors issues to be incorporated into Training Manual to ensure sustainment of requirements.	<i>New item to capture sustainment actions for LT-37.</i>
Training	LT-38	03/30/2006	06/30/2006		P. Pack	Complete Operator Training Requirements	<i>The only available information relevant to this item is a "Training Tracker" spreadsheet that addresses levels of job qualification by individual. This is an useful qualification matrix, but it is not a training matrix that defines the compendium of requirements for each individual/position and the status or progress towards completing those requirements. There was a misunderstanding of the requirements by the training staff when this issue was addressed. It will take time to establish a meaningful process to create the</i>
Training	LT-39	01/29/2007			P. Pack	Develop Maintenance Mechanic Training Program	
Training	LT-41	06/30/2005	06/30/2006		J. Tortorelli	Matrix License II Training (Specific Job Spec. Trn.)	<i>The required training for this commitment has not been developed pending review and approval of the license renewal submitted in June 2005.</i>
Training	ST-19	02/15/05	11/30/05		P. Pack	Train the management, supervisors, and union leadership on managing through significant cultural changes and change management.	<i>No training on cultural changes was performed. It was believed that the Leadership Skills Course properly addressed this commitment, but detailed review of the curriculum indicated it did not. This course requires further development and implementation</i>