

**From:** Glenn Meyer *EM*  
**To:** Blough, A. Randolph; Boska, John; Fretz, Robert; Holian, Brian; Miller, Hubert J.;  
Wiggins, James  
**Date:** 3/15/04 2:22PM  
**Subject:** Feedback on McGaffigan drop-in

Jim Beall called to convey insights from today's PSEG drop-in with McGaffigan. He said overall the meeting went very well.

Ferland said that he's agrees that problems exist at the site and there's no immediate fix. Later reviews have shown that Keiser mismanaged the site, but Ferland supports his current management team, will follow Assessment Team recommendations, and will provide resources to support the site. He was not defensive and said that the "matrix" organization may have contributed to problems.

Apparently, McGaffigan concurred that problems exist and that in his interactions with Keiser (security guards issues) he had felt brushed off.

**CC:** Gray, Mel; Jolicoeur, John; Orr, Daniel

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