

From: "Montagnese, Anthony D" <ADMontag@LancasterGeneral.org>
To: "Penny Lanzisera" <PAN@nrc.gov>
Date: Fri, Feb 25, 2005 11:36 AM
Subject: GK Incident Question

Penny:

Sorry to take so long in getting back to you, but here is the answer to your question about our phone call to Elekta...

It was not Dr. Fuller, but rather Melanie McCurdy, Team Leader of Radiation Oncology that contacted Elekta about this incident. She contacted our Elekta account representative, Becky Lofton. No written record of the conversation exists, but Melanie contacted Becky about this yesterday, and she confirms that the conversation occurred 3 - 4 days after the date of the incident. This would put the phone call on October 4 - 5 (there was a weekend in between). Becky filed a "Customer Feedback Report" (CFR) with Elekta's office in Sweden. Sweden replied some short time later (again, date was not documented, but thought to be within a week), stating that no other clients had reported this.

Becky indicated that it might take some digging, but she could probably get a copy of this CFR.

I hope that this is helpful.

Tony

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Created By: ADMontag@LancasterGeneral.org

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