

GE Advanced Polymers
Plastics - Americas

Timothy J. O'Brien
Vice President and General Manager
1 Plastics Avenue
Pittsfield, MA 01201

May 2, 2005

Dear ULTEM® Resin Customer:

Due to circumstances beyond our control, we have experienced an unforeseen malfunction in one of the critical reactors used to manufacture ULTEM resins in our Mount Vernon, Indiana facility. This is causing us to operate at significantly reduced production rates and will necessitate a shutdown of the plant for repairs. As a result, we must declare force majeure. While this is a fluid situation and timing may change, we currently plan to initiate this shutdown on May 23 and expect it will last approximately 4 weeks.

We have spent the last few days evaluating the situation and assessing the best ways to minimize the adverse impact on our customers, including taking steps to optimize available inventories. We are working on a plan to return the plant to full operation as quickly as possible. Despite these efforts, we anticipate that there will be a significant period during which customer orders will exceed production. As a result, we must institute an allocation program effective immediately.

The allocation program will have three phases:

- (1) From May 2 until approximately June 5, we expect to fill orders at a level equal to approximately 40% of your historical weekly ULTEM resin purchases based on the last three calendar quarters' sales;
- (2) From approximately June 6 until completion of repairs, currently estimated to be during the week of June 20, we will be unable to supply any ULTEM resin;
- (3) Production will begin on approximately June 20 and we expect to be at or near 100% production two weeks later. Once we are at full production, there will be a period of several months where we will fill new orders at a level of approximately 80% of your historical purchases. This allocation will allow us to also fill pre-existing orders that we were unable to fill during the repair period.

We regret the disruption in supply and appreciate your continued cooperation and support. Please be assured that we will work closely with you to minimize the adverse impact of this situation, including providing assistance with the selection of alternate materials where appropriate. We will continue to actively assess the situation and will promptly notify you if there are any significant changes. Your GEAM account representative will be in contact with you shortly.

Sincerely,



Timothy J. O'Brien
Vice President and General Manager