From: James Wiggins
To: Region 1 Incident Response Center
Date: Tue, Apr 19, 2005 4:16 PM
Subject: Re: Transmittal of Activity Code / Solicitation for Feedback from Millstone Event Response

See attached for comments....

>>> Region 1 Incident Response Center 04/18/05 11:16AM >>>
Thanks for supporting Millstone Alert event response. Regional personnel should charge time to Activity Code D91023 (Description: Event Response - Rx Incident Response)

In addition, please to take a few moments now while the event is still fresh in your memory to capture your comments, concerns and recommendations for improvement on the attached feedback form. Completed forms should be returned via email to IRC1 by this Friday, April 22, 2005.

If you have any questions please contact either Neil Perry (x5225) or Felicia Hinson (x5391).

A143

Feedback Form
for
Millstone Alert - April 17, 2005

1.   Emergency Response Position:

2.   Comments, concerns and recommendations for improvement:

Occasionally, people talked over one another on the phone. Need to sensitize staff to phone etiquette. Also, need to more quickly establish a lead function when we are communicating with the licensee to avoid speaking in too many voices.

The licensee remained tied into the bridge until the IRC was up and running. We need to have licensee and NRC lines split...licensee line monitored by HOO and joined when needed.

Need to have DRM notified when we are using the center, even if DRM does not need to respond to the IRC.

Need to adjust blast-dial list to make sure we are calling enough people such we can have high confidence that all functions will be filled - i.e. for each function, more than one person is available to fill the function (e.g. RA/DRA for BTM, DRP/DRS for RS, DRS/DNMS for PM). Also, for Region I events, I'd include Govt Liaison and Public Affairs to the blast-dial list.

3.   Proposed recommendation for areas addressed in Item 2:

See above

4.   Other comments:

Very good job, overall.