

NRR RIII-2004-A-0048 # of Con 2 Source Anonymous

Concerns/Closure Information For Point Beach 1 Age 27

1 CLS Date 05/10/2004 OI NUMBER No Substantiated N/A Age 27

An individual is concerned that the licensee's over-emphasis on backlog reduction and arbitrary "Excellence Plan" items significantly reduces the plant staff's ability to identify, evaluate, and resolve issues.

**Basis for Closure**

An attribute of the inspection plan for the 95003 supplemental inspection (IR 05-266/301/2003-07) included interviews with plant staff and managers; the interviewees indicated that they were willing to raise safety concerns. Another attribute included an assessment of the thoroughness of selected evaluations. In addition the effectiveness of the corrective action program is also reviewed as part of the resident inspectors' routine inspection efforts. In general, the corrective action program was found to be adequate. Lastly, the inspectors identified that worker are being held accountable for the time it takes to complete corrective action evaluations which basically meant that extensions are no longer routinely granted. The inspection team did not find examples where the failure to grant an extension resulted in an inadequate evaluation

Our inspection/interviews did not substantiate that (1) workers are chilled or are not willing to raise issue and (2) workers do not perform thorough evaluations of corrective actions because of a negative perception associated with asking for a due date extension. Although not a specific attribute of the inspection plan, the inspectors found no indication that workers do not admit or report personal errors

The ARB determined that without specific examples, the concern is to general for the NRC to inspect and it is to general to refer the concern to the licensee and request an independent investigation. Since the concern is too general and based on our inspections to date the ARB determined that this concern should be closed

2 CLS Date 05/10/2004 OI NUMBER No Substantiated N/A Age 27

An individual is concerned that a widespread "chilling effect" exists at the plant in that, in fear of retaliation: a) workers do not perform thorough evaluations of corrective actions because of a negative perception associated with asking for a due date extension, and b) workers do not admit to or report personal errors. A consequence of this, is that the corrective action program is not being used and, as a result, is not effective.

**Basis for Closure**

During the 95003 supplemental inspection (IR 05000266/2003007; 05000301/2003007) an attribute of the inspection plan included interviews with plant staff and manager; the interviewee indicated that they were willing to raise safety concerns. Another attribute included an assessment of the thoroughness of selected evaluations and the willingness of plant staff to identify issues. In addition the effectiveness of the corrective action program is also reviewed as part of the resident inspectors' routine inspection efforts. In general, the corrective action program was found to be adequate. The inspectors did identify that worker are being held accountable for the time it takes to complete corrective action evaluations which basically means that extensions are no longer routinely granted. The inspection team did not find examples cases where the failure to grant an extension resulted in an inadequate evaluation

Our inspection/interviews did not substantiate that (1) workers are chilled or are not willing to raise issue; and (2) workers do not perform thorough evaluations of corrective actions because of a negative perception associated with asking for a due date extension

The ARB determined that without specific examples, the concern is to general for the NRC inspectors or to refer to the licensee. Since the concern is to general and based on our inspections to date the ARB determined that this concern should be closed.

G-64

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NRR

RIII-2004-A-0048

# of Con

2

Source

Anonymous

Concerns/Closure Information For

Point Beach 1

Age

27

1

CLS Date

05/10/2004

OI NUMBER

No.

Substantiated

N/A

Age

27

An individual is concerned that the licensee's over-emphasis on backlog reduction and arbitrary "Excellence Plan" items significantly reduces the plant staff's ability to identify, evaluate, and resolve issues.

*Basis for Closure*

The ARB determined that without specific examples, the concern is too general for the NRC to inspect and it is too general to refer the concern to the licensee and request an independent investigation. Since the concern is too general and based on our inspections to date the ARB determined that this concern should be closed.

2

CLS Date

05/10/2004

OI NUMBER

No.

Substantiated

N/A

Age

27

An individual is concerned that a widespread "chilling effect" exists at the plant in that, in fear of retaliation: a) workers do not perform thorough evaluations of corrective actions because of a negative perception associated with asking for a due date extension, and b) workers do not admit to or report personal errors. A consequence of this, is that the corrective action program is not being used and, as a result, is not effective.

*Basis for Closure*

The ARB determined that without specific examples, the concern is too general for the NRC inspectors or to refer to the licensee. Since the concern is too general and based on our inspections to date the ARB determined that this concern should be closed.

# Concerns For

RIII-2004-A-0048

Point Beach 1

Number of Concerns

3

Source

Anonymous

OI NUMBER

Concerns

1 The CI is concerned that the present over emphasis on back-log reduction and arbitrary "excellence plan" items significantly reduces the plant staff's ability to identify, evaluate, and resolve issues.

2 An individual is concerned that there is a widespread "chilling effect" in the plant. In fear of retaliation, a) the workers do not perform thorough evaluations of corrective actions so the due dates are not extended, b) staff does not admit to human errors and events are not being reported.

3 An individual is concerned that the corrective action program is not being used; therefore it is not effective.

# CHRON QA LTR DAYS

ALLEG	CN	ASSIGN	DONE	DYS	ID	ACTION	action_desc
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Received 04/13/2004

Entered 04/13/2004

Date Closed 05/10/2004

Transferred

**CLOSED CASE CHRONOLOGY**

**RIII-2004-A-0048**

Total Days Open 27

CONCERN NO.	ACTION NO.	PERSON ASSIGNED	DATE ASSIGNED	DATE DUE	DATE COMPLETE	DAYS TO COMPLETE
1	2	HELLER	04/13/2004	05/13/2004	05/10/2004	27
<i>Initial ARB Meeting</i> sch for 5/10 by jkh						
2	1	DZIEDZIC	04/13/2004	04/13/2004	04/13/2004	0
<i>Phone Call w/Alleger</i>						

# CHRON QA ARB DAYS

<u>ALLEG</u>	<u>CN</u>	<u>ASSIGN</u>	<u>DONE</u>	<u>DYS</u>	<u>ID</u>	<u>ACTION</u>	<u>action_desc</u>	<u>Ol_rpt_date</u>
RIII-2004-A-0048	1	04/13/2004	05/10/2004	27	2	Initial ARB Meeting	sch for 5/10 by jkh	