

Attachment 4

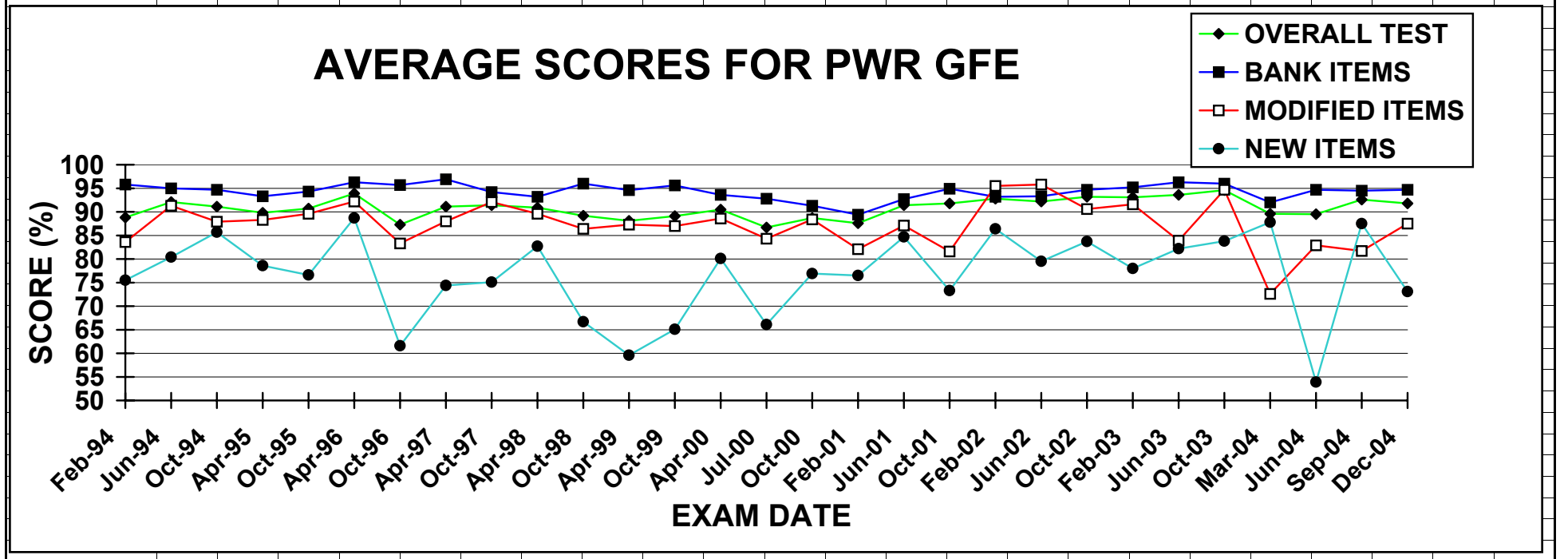
to

January 27, 2005

Operator Licensing Focus Group

Meeting Summary

	Oct-91	Feb-92	Jun-92	Oct-92	Feb-93	Jun-93	Oct-93	Feb-94	Jun-94	Oct-94	Apr-95	Oct-95	Apr-96	Oct-96	Apr-97	Oct-97	Apr-98	Oct-98	Apr-99	Oct-99	Apr-00	Jul-00	Oct-00
OVERALL TEST	89.9	92.5	92	91.3	91.2	91.3	89.4	88.8	92.1	91.1	89.8	90.7	93.9	87.3	91.1	91.4	90.9	89.2	88.1	89.1	90.5	86.7	88.7
BANK ITEMS	95.6	93.7	95.4	95.8	96.7	94.8	93.9	95.8	95	94.7	93.3	94.3	96.3	95.7	96.9	94.2	93.2	96	94.6	95.6	93.6	92.8	91.3
MODIFIED ITEMS	81.7	91	88.7	87.8	89.4	89.4	89.6	83.6	91.3	87.9	88.3	89.6	92.2	83.3	88	92.1	89.6	86.4	87.3	87	88.6	84.3	88.4
NEW ITEMS			88	81.7	71.2	81.5	66.3	75.5	80.4	85.7	78.6	76.6	88.7	61.6	74.4	75.1	82.7	66.7	59.6	65.1	80.1	66.1	76.9
	Feb-01	Jun-01	Oct-01	Feb-02	Jun-02	Oct-02	Feb-03	Jun-03	Oct-03	Mar-04	Jun-04	Sep-04	Dec-04										
OVERALL TEST	87.6	91.4	91.8	92.8	92.2	93.2	93.1	93.6	94.6	89.6	89.5	92.6	91.8										
BANK ITEMS	89.4	92.7	94.9	93.2	93.3	94.7	95.2	96.3	96	92	94.7	94.5	94.7										
MODIFIED ITEMS	82.1	87.1	81.6	95.5	95.8	90.6	91.6	83.9	94.7	72.6	82.9	81.7	87.5										
NEW ITEMS	76.5	84.7	73.3	86.4	79.5	83.7	78	82.2	83.8	87.8	53.9	87.5	73.1										
PASS RATE (%)		95.2	97	100	95.4	98.9	98.5	95.9	98.9	87	100	100	100										
June 1992 to Feb 2001	Overall	90.1				June 2001 to Oct 2003	Overall	92.8				Mar 2004 to Present	Overall	90.9									
	Bank	94.5					Bank	94.5					Bank	94.0									
Before GFE Website	Mod.	88.0				After GFE Website	Mod.	90.1					Mod.	81.2									
(Mostly 50/40/10 exams)	New	75.4				(All 80/10/10 exams)	New	81.5				(All 40/5/5 exams)	New	75.6									
	Pass %	95.6					Pass %	97.5					Pass %	96.8									



	Oct-91	Feb-92	Jun-92	Oct-92	Feb-93	Jun-93	Oct-93	Feb-94	Jun-94	Oct-94	Apr-95	Oct-95	Apr-96	Oct-96	Apr-97	Oct-97	Apr-98	Oct-98	Apr-99	Oct-99	Apr-00	Jul-00	Oct-00
OVERALL TEST	88.5	91.8	89.1	89.3	89.4	87.5	89.8	89.4	88.8	89.2	89.5	90.5	92.4	90.9	88.7	90.5	91.3	87.5	86.8	88.6	87.5	89.9	86.5
BANK ITEMS	92.1	96.7	93.8	92.1	94.3	93.4	93.9	95.1	93.7	90.8	93.1	94.6	94.2	95.7	93.2	94.9	93.6	94	92.6	92.7	93.2	91.8	90.7
MODIFIED ITEMS	83.6	87.2	83.8	89.4	85.6	85.1	88.8	85.3	85.8	90.6	86.4	88.9	91	87.1	86.2	88.5	87.3	83.7	84.4	87.3	83	90.3	82.3
NEW ITEMS			84.4	71.8	80.3	69.2	71.0	74.9	76.1	75	84	75.8	89.3	78.6	76.8	77	87.8	69.5	64.8	72.9	76.9	78.7	81.8
	Feb-01	Jun-01	Oct-01	Feb-02	Jun-02	Oct-02	Feb-03	Jun-03	Oct-03	Mar-04	Jun-04	Sep-04	Dec-04										
OVERALL TEST	89.7	93.2	90.8	92.7	92.4	91.8	90.5	90.9	94	90.6	89.7	92.8	96.7										
BANK ITEMS	92	95.3	93.8	94	94.2	93.7	94.7	92.7	95.3	92.6	95.6	95.4	98.4										
MODIFIED ITEMS	88.4	91.6	82.4	87.6	90.5	91.8	87.5	89.3	95.8	74.8	76.7	75.2	86.7										
NEW ITEMS	72.6	76.3	68.8	87.2	85	76.5	60	78	81.5	90.3	55	89	93.3										
PASS RATE (%)		100	99	100	94.8	100	100	100	100	91.4	100	96.0	100										
June 1992 to Feb 2001	Overall	89.2				June 2001 to Oct 2003	Overall	92.0			March 2004 to present*	Overall	91.0										
	Bank	93.3					Bank	94.2				Bank	94.5										
Before GFE Website	Mod.	86.8				After GFE Website	Mod.	89.6				Mod.	75.6										
(Mostly 50/40/10 exams)	New	76.8				(All 80/10/10 exams)	New	76.7			(All 40/5/5 exams)	New	78.1										
	Pass %	94.0					Pass %	99.1				Pass %	95.8										