

SOLICITATION/CONTRACT/ORDER FOR COMMERCIAL ITEMS  
OFFEROR TO COMPLETE BLOCKS 12, 17, 23, 24, & 30

1. REQUISITION NO.	BPA NO.
5. SOLICITATION NO. RS-RG1-04-261	6. SOLICITATION ISSUE DATE
b. TELEPHONE NO. (No Collect Calls) 301-415-6465	8. OFFER DUE DATE/LOCAL TIME

2. CONTRACT NO. NRC-28-04-261	3. AWARD/EFFECTIVE DATE See Block 30c...	4. ORDER NO.	MODIFICATION NO.
7. FOR SOLICITATION INFORMATION CALL: a. NAME Jeffrey R. Mitchell		b. TELEPHONE NO. (No Collect Calls) 301-415-6465	

9. ISSUED BY  
CODE 3100

U.S. Nuclear Regulatory Commission  
Div of Contracts  
Two White Flint North - MS T-7-I-2  
Attn: Jeffrey R. Mitchell  
Washington, DC 20555

10. THIS ACQUISITION IS

UNRESTRICTED

SET ASIDE: % FOR

SMALL BUSINESS

HUBZONE SMALL BUSINESS

8(A)

NAICS: 517110  
SIZE STANDARD:

11. DELIVERY FOR FOB DESTINATION UNLESS BLOCK IS MARKED  
 SEE SCHEDULE

12. DISCOUNT TERMS  
N/A

13a. THIS CONTRACT IS A RATED ORDER UNDER DPAS (15 CFR 700)

13b. RATING  
N/A

14. METHOD OF SOLICITATION  
 RFP  IFB  RFP

15. DELIVERTO  
CODE

U.S. Nuclear Regulatory Commission  
Region 1

475 Allendale Road  
King of Prussia PA 19406

18. ADMINISTERED BY  
CODE 3100

U.S. Nuclear Regulatory Commission  
Div of Contracts  
Two White Flint North - MS T-7-I-2  
Attn: Jeffrey R. Mitchell  
Washington, DC 20555

17a. CONTRACTOR/OFFEROR  
CODE

VERIZON FEDERAL, INC.  
Attn: Dawn Smith

1320 N. COURTHOUSE ROAD  
ARLINGTON VA 222012519

TELEPHONE NO.

18a. PAYMENT WILL BE MADE BY  
CODE

U.S. Nuclear Regulatory Commission  
Payment Team, Mail Stop T-9-H-4  
Attn: (NRC-28-04-261)

Washington DC 20555

17b. CHECK IF REMITTANCE IS DIFFERENT AND PUT SUCH ADDRESS IN OFFER

18b. SUBMIT INVOICES TO ADDRESS SHOWN IN BLOCK 18a UNLESS BLOCK BELOW IS CHECKED  
 SEE ADDENDUM

19. ITEM NO.	20. SCHEDULE OF SUPPLIES/SERVICES	21. QUANTITY	22. UNIT	23. UNIT PRICE	24. AMOUNT
	<p>The Contractor shall provide Telecommunication Services @ 475 Allendale Road, King of Prussia, PA 19406 in accordance with the Statement of Work and Terms &amp; Conditions attached to this Contract.</p> <p>Verizon Federal, Inc. Reps and Certs are hereby incorporated by reference.</p>				

25. ACCOUNTING AND APPROPRIATION DATA  
491-15-522-334 E9109 2360 31x0200 Obligate \$10,000  
Contractors DUNS: 178041406

26. TOTAL AWARD AMOUNT (For Govt. Use Only)  
\$93,941.00

27a. SOLICITATION INCORPORATES BY REFERENCE FAR 52.212-1, 52.212-4. FAR 52.212-3 AND 52.212-5 ARE ATTACHED. ADDENDA  ARE  ARE NOT ATTACHED.

27b. CONTRACT/PURCHASE ORDER INCORPORATES BY REFERENCE FAR 52.212-4. FAR 52.212-5 IS ATTACHED. ADDENDA  ARE  ARE NOT ATTACHED

28. CONTRACTOR IS REQUIRED TO SIGN THIS DOCUMENT AND RETURN 3 COPIES TO ISSUING OFFICE. CONTRACTOR AGREES TO FURNISH AND DELIVER ALL ITEMS SET FORTH OR OTHERWISE IDENTIFIED ABOVE AND ON ANY ADDITIONAL SHEETS SUBJECT TO THE TERMS AND CONDITIONS SPECIFIED HEREIN.

29. AWARD OF CONTRACT: REFERENCE \_\_\_\_\_ OFFER DATED \_\_\_\_\_ YOUR OFFER ON SOLICITATION (BLOCK 5), INCLUDING ANY ADDITIONS OR CHANGES WHICH ARE SET FORTH HEREIN IS ACCEPTED AS TO ITEMS:

30a. SIGNATURE OF OFFEROR/CONTRACTOR

30b. NAME AND TITLE OF SIGNER (TYPE OR PRINT)  
Michael J. Silversmith  
Contractor

30c. DATE SIGNED  
9-26-04

31a. UNITED STATES OF AMERICA (SIGNATURE OF CONTRACTING OFFICER)

31b. NAME OF CONTRACTING OFFICER (TYPE OR PRINT)  
Joyce A. Fields  
Contracting Officer

31c. DATE SIGNED  
9/26/04

AUTHORIZED FOR LOCAL REPRODUCTION

STANDARD FORM 1449 (REV. 4/2002)  
Prescribed by GSA - FAR (48 CFR) 53.212

TEMPLATE - ADM001

ADM002

ITEM NO.	SCHEDULE OF SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT

2a. QUANTITY IN COLUMN 21 HAS BEEN  
 RECEIVED     INSPECTED     ACCEPTED, AND CONFORMS TO THE CONTRACT, EXCEPT AS NOTED: \_\_\_\_\_

2b. SIGNATURE OF AUTHORIZED GOVERNMENT REPRESENTATIVE    32c. DATE    32d. PRINTED NAME AND TITLE OF AUTHORIZED GOVERNMENT REPRESENTATIVE

2e. MAILING ADDRESS OF AUTHORIZED GOVERNMENT REPRESENTATIVE    32f. TELEPHONE NUMBER OF AUTHORIZED GOVERNMENT REPRESENTATIVE  
 32g. E-MAIL OF AUTHORIZED GOVERNMENT REPRESENTATIVE

3. SHIP NUMBER    34. VOUCHER NUMBER    35. AMOUNT VERIFIED CORRECT FOR    36. PAYMENT    37. CHECK NUMBER  
 PARTIAL     FINAL     COMPLETE     PARTIAL     FINAL

3. S/R ACCOUNT NUMBER    39. S/R VOUCHER NUMBER    40. PAID BY

41a. I CERTIFY THIS ACCOUNT IS CORRECT AND PROPER FOR PAYMENT    42a. RECEIVED BY (Print)  
 b. SIGNATURE AND TITLE OF CERTIFYING OFFICER    41c. DATE    42b. RECEIVED AT (Location)  
 42c. DATE REC'D (YY/MM/DD)    42d. TOTAL CONTAINERS

## Table of Contents

<b>SECTION B - CONTINUATION BLOCK .....</b>	<b>B-1</b>
B.1 STATEMENT OF WORK - RG1-04-261 .....	B-1
B.2 BILLING RATE REQUIREMENTS.....	B-1
B.3 PRICE/COST SCHEDULE - YEARS 1-5.....	B-4
B.4 CONSIDERATION AND OBLIGATION--DELIVERY ORDERS (JUN 1988).....	B-4
B.5 DURATION OF CONTRACT PERIOD (MAR 1987) ALTERNATE 4 (JUN 1988) .....	B-6
<b>SECTION C - CONTRACT CLAUSES .....</b>	<b>C-1</b>
C.1 NOTICE LISTING CONTRACT CLAUSES INCORPORATED BY REFERENCE .....	C-1
C.2 52.252-2 CLAUSES INCORPORATED BY REFERENCE (FEB 1998).....	C-1
C.3 52.212-5 CONTRACT TERMS AND CONDITIONS REQUIRED TO IMPLEMENT STATUTES OR EXECUTIVE ORDERS--COMMERCIAL ITEMS (JUN 2004).....	C-1
C.4 52.216-18 ORDERING (OCT 1995) .....	C-6
C.5 52.216-19 ORDER LIMITATIONS (OCT 1995).....	C-6
C.6 52.216-21 REQUIREMENTS (OCT 1995) .....	C-7
C.7 52.217-9 OPTION TO EXTEND THE TERM OF THE CONTRACT (MAR 2000).....	C-8
C.8 52.232-19 AVAILABILITY OF FUNDS FOR THE NEXT FISCAL YEAR (APR 1984).....	C-8
C.9 SEAT BELTS.....	C-8
C.10 COMPLIANCE WITH U.S. IMMIGRATION LAWS AND REGULATIONS.....	C-9
C.11 PROJECT OFFICER AUTHORITY (FEB 2004) .....	C-9
<b>SECTION D - CONTRACT DOCUMENTS, EXHIBITS, OR ATTACHMENTS .....</b>	<b>D-1</b>
D.1 BILLING INSTRUCTIONS.....	D-1

**SECTION B - CONTINUATION BLOCK****B.1 STATEMENT OF WORK - RG1-04-261**

**PROJECT TITLE:** Region I Telecommunication Services

**1. BACKGROUND**

In accordance with the mission of U.S. Nuclear Regulatory Commission (NRC), Region I office in King of Prussia, Pennsylvania, the NRC requires telecommunication services to support data, voice and video connectivity. This connectivity is currently provided by Verizon through PBX interconnections, analog circuits with or without modems (3002), two T1 circuits (1.544 Mbps), dedicated pair (48F), Integrated Services Digital Network (ISDN), Asynchronous Digital Subscriber Line (aDSL), and Dedicated Data Service (DDS) between 9.6 and 56Kbs.

The current telephone numbers for the Region I office are 610-337-5000 thru 5399 and 6900 thru 6999. These are brought to the PBX via 2 T1 carrier systems of 24 channels each, (total 48 trunks). In addition, there are 8 backup circuits brought to the Region I office on wire with the following telephone numbers: 610-337-1070, 1071, 1073, 1074, 1075, 1078, 1079, and 1080.

**2. OBJECTIVE**

The objective of this Statement of Work (SOW) is to identify the NRC requirements for local telecommunication services in support of the NRC Region I Office. The specific telecommunication services are data, voice and video connectivity.

**3. SCOPE**

The Contractor shall provide telecommunication services, including emergency and backup service, to the demarcation point of the Region I office location at 475 Allendale Road, King of Prussia, Pennsylvania. The services include, but are not limited to, providing PBX interconnections to the vendor's central office for dial tone and switching, high-capacity digital hand-off service consisting of two T1 facilities each equipped with 24 individual circuits, and direct cable service of 8 circuits wired directly to the PBX for normal use and emergency backup utilization.

**4. COMPLIANCE REQUIREMENTS**

The Contractor shall provide services in accordance with the rates, terms and conditions set forth in the applicable Tariffs of the Contractor, as filed with, and approved by, the Pennsylvania Public Utility Commission and/or the Federal Communications Commission.

Contractor services shall be in conformance with all applicable accepted Industry and Federal standards, such as those standards maintained or established by the Electronic Industries Association, Telecommunications Industries Association, Institute of Electrical and Electronics Engineers, Rural Electrification Administration, and Federal Communications Commission. In addition, Contractor work shall meet the standards established in the National Electric Code, Local Building Code, National Fire Code, and State and Local Fire Codes.

**5. TECHNICAL REQUIREMENTS**

The Contractor shall provide telecommunications services, including emergency and backup service, to the demarcation point of the Region I office location at 475 Allendale Road, King of Prussia, Pennsylvania. These

services shall: support voice, data, and video connectivity at various speeds; interface with the Fujitsu 9600 PBX system; include unblocked access and interface into the Federal Technology Service (FTS) 2001 and future Network environment for long distance service, and interface with all commercial long distance carriers. The Contractor shall provide number portability for all phone numbers currently in use at the Region I location.

The Contractor shall provide 24-hour emergency maintenance service for equipment and to support connectivity, 7 days a week, 365 days a year. Emergency maintenance will be requested by verbal and/or written request from the NRC Project Officer (PO), Technical Monitor (TM), or Contracting Officer (CO). The Contractor shall provide, at no charge, for all contractor-furnished services and equipment, trouble and/or fault isolation and diagnostic testing in accordance with industry standards and shall initiate corrective action after notifying the PO.

The Contractor shall provide services to engineer, install, and/or modify the telecommunications services at the Region I location. These services will be requested by the PO or TM on an NRC work order request form (NRC Form 768, "Request for Telecommunications") or equivalent and will include, but may not be limited to:

1. Analyzing telecommunications support provided and make recommendations for upgrade, change, or improvement to the NRC PO.
2. An initial inventory of existing services within the first 30-days, after the contract start date to be validated and agreed upon by both the vendor and the Government.
3. Installation, relocation, and/or removal of the following:
  - a. Measured Business (1MBs) Lines
  - b. Integrated Services Digital Network (ISDN)
  - c. 3002, 48F Circuits
  - d. Digital Data Service (DDS)
  - e. High Capacity Digital Service (T1)
  - f. Switched Multi megabit Data Service (SMDS)
  - g. Frame Relay
  - h. FDDI Network Service (FNS)
  - i. Asynchronous Digital Subscriber Line (aDSL)

When it is determined that NRC equipment is at fault for a specific problem, the Contractor's technician shall note on the work order for the specific problem, the actions taken to determine the source of the fault, and shall notify the NRC TM immediately. If, in performing the repair or follow-up, it is determined that the specific problem was actually related to Contractor-provided equipment or services, any or all changes to NRC for correction of the fault shall be credited on the subsequent monthly invoice.

The Contractor may be required to coordinate with other NRC service providers in conjunction with the NRC TM in order to correct problems and restore communications. Any dispute concerning the responsible ownership of the malfunction will be subject to the "Disputes Clause" of this contract.

The Contractor shall not make modifications, alterations, or changes to any existing NRC telecommunications configuration unless authorized in writing by the NRC PO, TM, or CO.

The Contractor shall not disable, bypass or otherwise render inoperative, any safety device within the NRC telecommunications configuration.

The Contractor shall report to the NRC PO or TM any situation that could cause system failure or the degradation of telecommunications services and recommend possible corrective action.

## 6. PERSONNEL QUALIFICATIONS

All Contractor technical personnel providing services under this contract shall have the requisite qualifications and experience to perform the required tasks. These qualifications and experience shall be in the following areas: performing installation and maintenance of specialized equipment such as fiber optics; cable design, fabrication, installation, and removal; fault isolation techniques, trouble-shooting, diagnostic equipment utilization, initiation of corrective action, and ability to distinguish and interpret color codes and identify circuit/line termination points.

All personnel performing work on this task order must present proper credentials (photo identification) to the Receptionist prior to gaining access to the facility. In addition, all personnel providing work on this task order shall be escorted at all times while on NRC premises.

## **7. ISSUANCE OF WORK ORDERS AND RESPONSE TIMES**

Within 1 working day of contract award, the Contractor shall provide the NRC PO with procedures to be used to obtain services both during and outside of the Region I normal business hours and in emergency situations. The procedures shall include a primary and alternate telephone number and name(s) of individuals to contact. For the Region I office, normal business hours are 7:30 a.m. to 4:15 p.m. Eastern Standard Time.

The NRC may require work to be performed on an emergency basis. Work to be performed on an emergency basis shall require a two-hour response time from the time the NRC PO, TM, CO, or designee initiates the call. Work to be performed on a routine basis shall require a four-hour response time from the time the NRC PO, TM, CO, or designee initiates the call.

The NRC PO, TM, CO, or designee will initiate a work order/request to the Contractor using the NRC Form 768, "Request for Telecommunications" or equivalent. Trouble calls shall be confirmed in writing within five (5) working days using an NRC Form 768 or equivalent. The form must have the signature of the NRC PO, TM, CO, or designee as approval for the Contractor to complete the work. The form will contain the following information:

- Type of request (routine or emergency) / replacement, repair, fabrication, or installation, etc.
- The vendor supplied ticket number, if initial contact was made verbally, for the work being requested.
- Location and type of service required, i.e., type of equipment to be installed or repaired, no dial tone, etc.
- Name and telephone number of the NRC points of contact having the ability to provide additional information and/or facility access as required.

The NRC PO, TM, CO, or designee will be the only individuals authorized to initiate work order/request/trouble calls. The NRC will not be held liable for any cost incurred by the Contractor for performance of any work in response to a work order/request/trouble call initiated by any unauthorized individual.

## **8. ADDITIONAL CONTRACTOR RESPONSIBILITIES**

The Contractor shall also be responsible for:

- Ensuring all areas in which work occurs are left broom-clean and free of debris on a daily basis.
- Removal and replacement of ceiling tiles associated with maintenance or installation of telecommunications services.

- : The Contractor shall repair and return to original condition, at no cost to the government, all surfaces (to include, but not limited to floors, walls, ceilings, doors and windows) which are damaged or marred by Contractor personnel.
- The Contractor shall notify the NRC PO or TM a minimum of 48 hours in advance of any vendor initiated maintenance issues that may impact the NRC Region I Office telecommunications services.
- The Contractor shall seek a release from the NRC PO or TM prior to performing maintenance/repair actions that involve taking NRC telecommunication resources out of service.

The Contractor shall ensure that all moves, adds, or changes to the Contractor-furnished and installed telecommunications services are approved by the CO, or PO/TM when designated by the CO. The NRC will not be responsible for any changes made to Contractor-furnished and/or installed services that are not approved by the PO/TM/CO.

## 9. NRC RESPONSIBILITIES

The NRC will:

- Provide security for the telecommunications distribution system equipment room and wire closets.
- Provide the Contractor access and escort to buildings and offices requiring telecommunications services.

Provide the Contractor with information for any Government furnished equipment requiring interconnection with the Contractor's telecommunications equipment.

## 10. PERIOD OF PERFORMANCE

Base Year - From October 1, 2004 to September 30, 2007

Option 1 - From October 1, 2007 to September 30, 2008

Option 2 - From October 1, 2008 to September 30, 2009

### B.2 BILLING RATE REQUIREMENTS

All LEC regulated cost shall be billed in accordance with FAR 52.232-6, "Payment under Communication Service Contracts with Common Carrier, " and shall be billed in accordance with the Public Utility Commission's rate plan which is attached to this schedule and is hereby incorporated by reference. It is the sole responsibility of the Contractor to submit any rate changes to the NRC Contracting Officer for incorporation into the contract. The hourly rate applicable to service calls identified in the statement of work for this contract shall be paid in accordance with the rates schedule.

### B.3 PRICE/COST SCHEDULE - YEARS 1-5

#### PRICE/COST SCHEDULE

ITEM	DESCRIPTION	ESTIMATED QUANTITY	UNIT PRICE	ESTIMATED COST
0001 (Note 5)	Service call - labor normal business hrs. (total 5-year period)	60 hrs.	\$137.00	\$8,220.00

0002 (Note 5)	Service call - labor outside of normal business hrs. (total 5-year period)	[REDACTED]	[REDACTED] 2 hour minimum)	\$687.00
0003	Initial transfer of service provider - non-recurrent cost (year 1 only) Include PIC charges LD interlata toll LD intralata toll international	[REDACTED]	\$ N/A	\$ N/A
0004	Local exchange service - per SOW	[REDACTED]	[REDACTED]	\$156,569.40 *

TOTAL ESTIMATED COST:

\$165,476.40 (Note 1)

\* ITEMIZATION OF ESTIMATED TELECOMMUNICATION CHARGES - ITEM 0004

TYPE OF SERVICE	TARIFF/RATE PLAN PRICE (Note1)	ESTIMATED QUANTITY	ESTIMATED TOTAL MONTHLY
DID	[REDACTED] (per group of 20)	[REDACTED]	\$140.00
Listings	[REDACTED]	[REDACTED]	\$43.05
DID Trunk	[REDACTED] per trunk; [REDACTED] dial tone	[REDACTED]	\$1,213.92
Val Pak (Note 2)	[REDACTED]	[REDACTED]	\$18.40
Outgoing Trunks (Note 3)	[REDACTED] (incl Fed line charge and Universal Fee)	[REDACTED]	\$80.32
Outgoing Trunks (Note 3)	\$20.08 (incl Fed line charge and Universal Fee)	[REDACTED]	\$401.60
POTS Lines (Note 4)	[REDACTED]	[REDACTED]	\$232.20
Digital Handoff pipes	[REDACTED] dedicated [REDACTED] multiplexed	[REDACTED] dedicated [REDACTED] multiplexed	\$480.00
Primary Clocking Source Charge (1)	No Charge		No Charge

TOTAL ESTIMATED MONTHLY CHARGE

\$2,609.49

TOTAL ESTIMATED YEARLY CHARGE

\$31,313.88

Note 1: "See Section B.2, "Billing Rate Requirements."

Note 2: Val Pak gives a monthly allowance of \$24.00 towards local calls. The Val Pak can be added to desired trunks/lines

Note 3: Outgoing Trunks if desired, the Val Pak may be added to these trunks for and additional \$18.40 per trunk.

Note 4: POTS Lines if desired, the Val Pak may be added to these lines for an additional \$18.40 per line.

Note 5: Time & Materials is deregulated in PA. The following rates are from the state tariffs in the Administrative Guidelines Section.

T & M Rates for REPAIR	
Item 0001 (SOW) Normal business hours:	
1 <sup>st</sup> 30 minutes or fraction thereof	[REDACTED]
Each additional 30 minutes or fraction thereof	[REDACTED]
Item 0002 (SOW) Outside normal business hours:	
Emergency Call out Rate for up to 2hours	[REDACTED]
Emergency Call our Rate for each additional ½ hour	[REDACTED]

T & M Rates for INSTALLATION - Regular	
Item 0001 (SOW) Normal business hours:	
1 <sup>st</sup> 60 minutes or fraction thereof	[REDACTED]
Each additional 30 minutes or fraction thereof	[REDACTED]
Item 0002 (SOW) Outside normal business hours:	
1 <sup>st</sup> 60 minutes or fraction thereof	[REDACTED]
Each additional 30 minutes or fraction thereof	[REDACTED]
Sunday and Holiday:	
1 <sup>st</sup> 60 minutes or fraction thereof	[REDACTED]
Each additional 30 minutes or fraction thereof	[REDACTED]

#### B.4 CONSIDERATION AND OBLIGATION--DELIVERY ORDERS (JUN 1988)

(a) The total estimated amount of this contract (ceiling) for the products/services ordered, delivered, and accepted under this contract is \$93,941.64. The Contracting Officer may unilaterally increase this amount as necessary for orders to be placed with the contractor during the contract period provided such orders are within any maximum ordering limitation prescribed under this contract.

(b) The amount presently obligated with respect to this contract is \$10,000.00. The Contracting Officer may issue orders for work up to the amount presently obligated. This obligated amount may be unilaterally increased from time to time by the Contracting Officer by written modification to this contract. The obligated amount shall, at no time, exceed the contract ceiling as specified in paragraph a above. When and if the amount(s) paid and payable to the Contractor hereunder shall equal the obligated amount, the Contractor shall not be obligated to continue performance of the work unless and until the Contracting Officer shall increase the amount obligated with respect to this contract. Any work undertaken by the Contractor in excess of the obligated amount specified above is done so at the Contractor's sole risk.

#### B.5 DURATION OF CONTRACT PERIOD (MAR 1987) ALTERNATE 4 (JUN 1988)

The ordering period for this contract shall commence on October 1, 2004 and will expire on September 30, 2007. Any orders

## SECTION B

issued during this period shall be completed within the time specified in the order, unless otherwise specified herein. (See 52.216-18 - Ordering.) The term of this contract may be extended at the option of the Government for an additional 2 1-year options.

## SECTION C - CONTRACT CLAUSES

## C.1 NOTICE LISTING CONTRACT CLAUSES INCORPORATED BY REFERENCE

The following contract clauses pertinent to this section are hereby incorporated by reference (by Citation Number, Title, and Date) in accordance with the clause at FAR "52.252-2 CLAUSES INCORPORATED BY REFERENCE" in Section I of this contract. See FAR 52.252-2 for an internet address (if specified) for electronic access to the full text of a clause.

NUMBER	TITLE	DATE
	FEDERAL ACQUISITION REGULATION (48 CFR Chapter 1)	

## C.2 52.252-2 CLAUSES INCORPORATED BY REFERENCE (FEB 1998)

This contract incorporates one or more clauses by reference, with the same force and effect as if they were given in full text. Upon request, the Contracting Officer will make their full text available. Also, the full text of a clause may be accessed electronically at this/these address(es):

<http://www.arnet.gov/far>

52.217-8	OPTION TO EXTEND SERVICES	NOV 1999
52.232-18	AVAILABILITY OF FUNDS	APR 1984

**C.3 52.212-5 CONTRACT TERMS AND CONDITIONS REQUIRED TO IMPLEMENT STATUTES OR EXECUTIVE ORDERS--COMMERCIAL ITEMS (JUN 2004)**

(a) The Contractor shall comply with the following Federal Acquisition Regulation (FAR) clause, which is incorporated in this contract by reference, to implement provisions of law or Executive orders applicable to acquisitions of commercial items: 52.233-3, Protest after Award (AUG 1996) (31 U.S.C. 3553).

(b) The Contractor shall comply with the FAR clauses in this paragraph (b) that the Contracting Officer has indicated as being incorporated in this contract by reference to implement provisions of law or Executive orders applicable to acquisitions of commercial items: [Contracting Officer check as appropriate.]

[X] (1) 52.203-6, Restrictions on Subcontractor Sales to the Government (JUL 1995), with Alternate I (OCT 1995) (41 U.S.C. 253g and 10 U.S.C. 2402).

(2) 52.219-3, Notice of Total HUBZone Set-Aside (JAN 1999) (15 U.S.C. 657a).

(3) 52.219-4, Notice of Price Evaluation Preference for HUBZone Small Business Concerns (JAN 1999) (if the offeror elects to waive the preference, it shall so indicate in its offer) (15 U.S.C. 657a).

(4) (i) 52.219-5, Very Small Business Set-Aside (JUNE 2003) (Pub. L. 103-403, section 304, Small Business Reauthorization and Amendments Act of 1994).

(ii) Alternate I (MAR 1999) of 52.219-5.

(iii) Alternate II (JUNE 2003) of 52.219-5.

(5) (i) 52.219-6, Notice of Total Small Business Set-Aside (JUNE 2003) (15 U.S.C. 644).

(ii) Alternate I (OCT 1995) of 52.219-6.

(iii) Alternate II (MAR 2004) of 52.219-6.

(6) (i) 52.219-7, Notice of Partial Small Business Set-Aside (JUNE 2003) (15 U.S.C. 644).

(ii) Alternate I (OCT 1995) of 52.219-7.

(iii) Alternate II (MAR 2004) of 52.219-7.

(7) 52.219-8, Utilization of Small Business Concerns (MAY 2004) (15 U.S.C. 637 (d) (2) and (3)).

(8) (i) 52.219-9, Small Business Subcontracting Plan (JAN 2002) (15 U.S.C. 637(d) (4)).

(ii) Alternate I (OCT 2001) of 52.219-9.

(iii) Alternate II (OCT 2001) of 52.219-9.

(9) 52.219-14, Limitations on Subcontracting (DEC 1996) (15 U.S.C. 637(a) (14)).

(10) (i) 52.219-23, Notice of Price Evaluation Adjustment for Small Disadvantaged Business Concerns (JUNE 2003) (Pub. L. 103-355, section 7102, and 10 U.S.C. 2323) (if the offeror elects to waive the adjustment, it shall so indicate in its offer).

(ii) Alternate I (JUNE 2003) of 52.219-23.

(11) 52.219-25, Small Disadvantaged Business Participation Program--Disadvantaged Status and Reporting (OCT 1999) (Pub. L. 103-355, section 7102, and 10 U.S.C. 2323).

- [ ] (12) 52.219-26, Small Disadvantaged Business Participation Program--Incentive Subcontracting (OCT 2000) (Pub. L. 103-355, section 7102, and 10 U.S.C. 2323).
- [ ] (13) 52.219-27, Notice of Total Service-Disabled Veteran-Owned Small Business Set-Aside (May 2004)
- [X] (14) 52.222-3, Convict Labor (JUNE 2003) (E.O. 11755).
- [ ] (15) 52.222-19, Child Labor--Cooperation with Authorities and Remedies (JUN 2004) (E.O. 13126).
- [X] (16) 52.222-21, Prohibition of Segregated Facilities (FEB 1999).
- [X] (17) 52.222-26, Equal Opportunity (APR 2002) (E.O. 11246).
- [X] (18) 52.222-35, Equal Opportunity for Special Disabled Veterans, Veterans of the Vietnam Era, and Other Eligible Veterans (DEC 2001) (38 U.S.C. 4212).
- [X] (19) 52.222-36, Affirmative Action for Workers with Disabilities (JUN 1998) (29 U.S.C. 793).
- [X] (20) 52.222-37, Employment Reports on Special Disabled Veterans, Veterans of the Vietnam Era, and Other Eligible Veterans (DEC 2001) (38 U.S.C. 4212).
- [ ] (21) (i) 52.223-9, Estimate of Percentage of Recovered Material Content for EPA-Designated Products (AUG 2000) (42 U.S.C. 6962(c) (3) (A) (ii)).
- [ ] (ii) Alternate I (AUG 2000) of 52.223-9 (42 U.S.C. 6962(i) (2) (C)).
- [ ] (22) 52.225-1, Buy American Act--Supplies (JUNE 2003) (41 U.S.C. 10a-10d).
- [ ] (23) (i) 52.225-3, Buy American Act--Free Trade Agreements--Israeli Trade Act (JAN 2004) (41 U.S.C. 10a-10d, 19 U.S.C. 3301 note, 19 U.S.C. 2112 note, Pub. L. 108-77, 108-78).
- [ ] (ii) Alternate I (JAN 2004) of 52.225-3.
- [ ] (iii) Alternate II (JAN 2004) of 52.225-3.
- [ ] (24) 52.225-5, Trade Agreements (JUN 2004) (19 U.S.C. 2501, et seq., 19 U.S.C. 3301 note).
- [X] (25) 52.225-13, Restrictions on Certain Foreign Purchases (Dec 2003) (E.O.s, proclamations, and statutes administered by the Office of Foreign Assets Control of the Department of the

Treasury).

(26) 52.225-15, Sanctioned European Union Country End Products (FEB 2000) (E.O. 12849).

(27) 52.225-16, Sanctioned European Union Country Services (FEB 2000) (E.O. 12849).

(28) 52.232-29, Terms for Financing of Purchases of Commercial Items (FEB 2002) (41 U.S.C. 255(f), 10 U.S.C. 2307(f)).

(29) 52.232-30, Installment Payments for Commercial Items (OCT 1995) (41 U.S.C. 255(f), 10 U.S.C. 2307(f)).

(30) 52.232-33, Payment by Electronic Funds Transfer--Central Contractor Registration (OCT 2003) (31 U.S.C. 3332).

(31) 52.232-34, Payment by Electronic Funds Transfer--Other than Central Contractor Registration (MAY 1999) (31 U.S.C. 3332).

(32) 52.232-36, Payment by Third Party (MAY 1999) (31 U.S.C. 3332).

(33) 52.239-1, Privacy or Security Safeguards (AUG 1996) (5 U.S.C. 552a).

(34)(i) 52.247-64, Preference for Privately Owned U.S.-Flag Commercial Vessels (APR 2003) (46 U.S.C. Appx 1241 and 10 U.S.C. 2631).

(ii) Alternate I (APR 1984) of 52.247-64.

(c) The Contractor shall comply with the FAR clauses in this paragraph (c), applicable to commercial services, that the Contracting Officer has indicated as being incorporated in this contract by reference to implement provisions of law or Executive orders applicable to acquisitions of commercial items: [Contracting Officer check as appropriate.]

(1) 52.222-41, Service Contract Act of 1965, as Amended (MAY 1989) (41 U.S.C. 351, et seq.).

(2) 52.222-42, Statement of Equivalent Rates for Federal Hires (MAY 1989) (29 U.S.C. 206 and 41 U.S.C. 351, et seq.).

(3) 52.222-43, Fair Labor Standards Act and Service Contract Act--Price Adjustment (Multiple Year and Option Contracts) (MAY 1989) (29 U.S.C. 206 and 41 U.S.C. 351, et seq.).

(4) 52.222-44, Fair Labor Standards Act and Service Contract Act--Price Adjustment (February 2002) (29 U.S.C. 206 and 41 U.S.C. 351, et seq.).

[ ] (5) 52.222-47, SCA Minimum Wages and Fringe Benefits Applicable to Successor Contract Pursuant to PreDecemberessor Contractor Collective Bargaining Agreements (CBA) (May 1989) (41 U.S.C. 351, et seq.).

(d) Comptroller General Examination of Record. The Contractor shall comply with the provisions of this paragraph (d) if this contract was awarded using other than sealed bid, is in excess of the simplified acquisition threshold, and does not contain the clause at 52.215-2, Audit and Records--Negotiation.

(1) The Comptroller General of the United States, or an authorized representative of the Comptroller General, shall have access to and right to examine any of the Contractor's directly pertinent records involving transactions related to this contract.

(2) The Contractor shall make available at its offices at all reasonable times the records, materials, and other evidence for examination, audit, or reproduction, until 3 years after final payment under this contract or for any shorter period specified in FAR Subpart 4.7, Contractor Records Retention, of the other clauses of this contract. If this contract is completely or partially terminated, the records relating to the work terminated shall be made available for 3 years after any resulting final termination settlement. Records relating to appeals under the disputes clause or to litigation or the settlement of claims arising under or relating to this contract shall be made available until such appeals, litigation, or claims are finally resolved.

(3) As used in this clause, records include books, documents, accounting procedures and practices, and other data, regardless of type and regardless of form. This does not require the Contractor to create or maintain any record that the Contractor does not maintain in the ordinary course of business or pursuant to a provision of law.

(e) (1) Notwithstanding the requirements of the clauses in paragraphs (a), (b), (c), and (d) of this clause, the Contractor is not required to flow down any FAR clause, other than those in paragraphs (i) through (vi) of this paragraph in a subcontract for commercial items. Unless otherwise indicated below, the extent of the flow down shall be as required by the clause--

(i) 52.219-8, Utilization of Small Business Concerns (May 2004) (15 U.S.C. 637(d)(2) and (3)), in all subcontracts that offer further subcontracting opportunities. If the subcontract (except subcontracts to small business concerns) exceeds \$500,000 (\$1,000,000 for construction of any public facility), the subcontractor must include 52.219-8 in lower tier subcontracts that offer subcontracting opportunities.

(ii) 52.222-26, Equal Opportunity (April 2002) (E.O. 11246).

(iii) 52.222-35, Equal Opportunity for Special Disabled Veterans, Veterans of the Vietnam Era, and Other Eligible Veterans

(December 2001) (38 U.S.C. 4212).

(iv) 52.222-36, Affirmative Action for Workers with Disabilities (June 1998) (29 U.S.C. 793).

(v) 52.222-41, Service Contract Act of 1965, as Amended (May 1989), flow down required for all subcontracts subject to the Service Contract Act of 1965 (41 U.S.C. 351, et seq.).

(vi) 52.247-64, Preference for Privately Owned U.S.-Flag Commercial Vessels (April 2003) (46 U.S.C. Appx 1241 and 10 U.S.C. 2631). Flow down required in accordance with paragraph (d) of FAR clause 52.247-64.

(2) While not required, the contractor May include in its subcontracts for commercial items a minimal number of additional clauses necessary to satisfy its contractual obligations.

#### C.4 52.216-18 ORDERING (OCT 1995)

(a) Any supplies and services to be furnished under this contract shall be ordered by issuance of delivery orders or task orders by the individuals or activities designated in the Schedule. Such orders may be issued from the effective date of the contract through the end of the effective period.

(b) All delivery orders or task orders are subject to the terms and conditions of this contract. In the event of conflict between a delivery order or task order and this contract, the contract shall control.

(c) If mailed, a delivery order or task order is considered "issued" when the Government deposits the order in the mail. Orders may be issued orally, by facsimile, or by electronic commerce methods only if authorized in the Schedule.

#### C.5 52.216-19 ORDER LIMITATIONS (OCT 1995)

(a) Minimum order. When the Government requires supplies or services covered by this contract in an amount of less than \$50.00, the Government is not obligated to purchase, nor is the Contractor obligated to furnish, those supplies or services under the contract.

(b) Maximum order. The Contractor is not obligated to honor--

(1) Any order for a single item in excess of N/A;

(2) Any order for a combination of items in excess of N/;

(3) A series of orders from the same ordering office within N/A days that together call for quantities exceeding the limitation in subparagraph (b)(1) or (2) above.

(c) If this is a requirements contract (i.e., includes the Requirements clause at subsection 52.216-21 of the Federal Acquisition Regulation (FAR)), the Government is not required to order a part of any one requirement from the Contractor if that requirement exceeds the maximum-order limitations in paragraph (b) above.

(d) Notwithstanding paragraphs (b) and (c) above, the Contractor shall honor any order exceeding the maximum order limitations in paragraph (b), unless that order (or orders) is returned to the ordering office within N/A days after issuance, with written notice stating the Contractor's intent not to ship the item (or items) called for and the reasons. Upon receiving this notice, the Government may acquire the supplies or services from another source.

#### C.6 52.216-21 REQUIREMENTS (OCT 1995)

(a) This is a requirements contract for the supplies or services specified, and effective for the period stated, in the Schedule. The quantities of supplies or services specified in the Schedule are estimates only and are not purchased by this contract. Except as this contract may otherwise provide, if the Government's requirements do not result in orders in the quantities described as "estimated" or "maximum" in the Schedule, that fact shall not constitute the basis for an equitable price adjustment.

(b) Delivery or performance shall be made only as authorized by orders issued in accordance with the Ordering clause. Subject to any limitations in the Order Limitations clause or elsewhere in this contract, the Contractor shall furnish to the Government all supplies or services specified in the Schedule and called for by orders issued in accordance with the Ordering clause. The Government may issue orders requiring delivery to multiple destinations or performance at multiple locations.

(c) Except as this contract otherwise provides, the Government shall order from the Contractor all the supplies or services specified in the Schedule that are required to be purchased by the Government activity or activities specified in the Schedule.

(d) The Government is not required to purchase from the Contractor requirements in excess of any limit on total orders under this contract.

(e) If the Government urgently requires delivery of any quantity of an item before the earliest date that delivery may be specified under this contract, and if the Contractor will not accept an order providing for the accelerated delivery, the Government may acquire the urgently required goods or services from another source.

(f) Any order issued during the effective period of this contract and not completed within that period shall be completed by the Contractor within the time specified in the order. The contract shall govern the Contractor's and Government's rights and obligations with respect to that order to the same extent as if the order were completed during the contract's effective period; provided, that the Contractor shall not be required to make any deliveries under this contract after 1 month.

#### **C.7 52.217-9 OPTION TO EXTEND THE TERM OF THE CONTRACT (MAR 2000)**

(a) The Government may extend the term of this contract by written notice to the Contractor within 3 days; provided that the Government gives the Contractor a preliminary written notice of its intent to extend at least 60 days before the contract expires. The preliminary notice does not commit the Government to an extension.

(b) If the Government exercises this option, the extended contract shall be considered to include this option clause.

(c) The total duration of this contract, including the exercise of any options under this clause, shall not exceed September 30, 2009.

#### **C.8 52.232-19 AVAILABILITY OF FUNDS FOR THE NEXT FISCAL YEAR (APR 1984)**

Funds are not presently available for performance under this contract beyond . The Government's obligation for performance of this contract beyond that date is contingent upon the availability of appropriated funds from which payment for contract purposes can be made. No legal liability on the part of the Government for any payment may arise for performance under this contract beyond , until funds are made available to the Contracting Officer for performance and until the Contractor receives notice of availability, to be confirmed in writing by the Contracting Officer.

#### **C.9 SEAT BELTS**

Contractors, subcontractors, and grantees, are encouraged to adopt and enforce on-the-job seat belt policies and programs for their employees when operating company-owned, rented, or personally owned vehicles.

### C.10 COMPLIANCE WITH U.S. IMMIGRATION LAWS AND REGULATIONS

NRC contractors are responsible to ensure that their alien personnel are not in violation of United States Immigration and Naturalization (INS) laws and regulations, including employment authorization documents and visa requirements. Each alien employee of the Contractor must be lawfully admitted for permanent residence as evidenced by Alien Registration Receipt Card Form 1-151 or must present other evidence from the Immigration and Naturalization Services that employment will not affect his/her immigration status. The INS Office of Business Liaison (OBL) provides information to contractors to help them understand the employment eligibility verification process for non-US citizens. This information can be found on the INS website, <http://www.ins.usdoj.gov/graphics/services/employerinfo/index.htm#obl>.

The NRC reserves the right to deny or withdraw Contractor use or access to NRC facilities or its equipment/services, and/or take any number of contract administrative actions (e.g., disallow costs, terminate for cause) should the Contractor violate the Contractor's responsibility under this clause.

(End of Clause)

### C.11 PROJECT OFFICER AUTHORITY (FEB 2004)

(a) The contracting officer's authorized representative hereinafter referred to as the project officer for this contract is:

Name:	Louis Manning
Address:	475 Allendale Road, King of Prussia, PA 19406
Telephone Number:	610-337-5044

(b) Performance of the work under this contract is subject to the technical direction of the NRC project officer. The term "technical direction" is defined to include the following:

(1) Technical direction to the contractor which shifts work emphasis between areas of work or tasks, authorizes travel which was unanticipated in the Schedule (i.e., travel not contemplated in the Statement of Work (SOW) or changes to specific travel identified in the SOW), fills in details, or otherwise serves to accomplish the contractual SOW.

(2) Provide advice and guidance to the contractor in the preparation of drawings, specifications, or technical portions of the work description.

(3) Review and, where required by the contract, approval of technical reports, drawings, specifications, and technical information to be delivered by the contractor to the Government under the contract.

(c) Technical direction must be within the general statement of work stated in

the contract. The project officer does not have the authority to and may not issue any technical direction which:

- (1) Constitutes an assignment of work outside the general scope of the contract.
- (2) Constitutes a change as defined in the "Changes" clause of this contract.
- (3) In any way causes an increase or decrease in the total estimated contract cost, the fixed fee, if any, or the time required for contract performance.
- (4) Changes any of the expressed terms, conditions, or specifications of the contract.
- (5) Terminates the contract, settles any claim or dispute arising under the contract, or issues any unilateral directive whatever.

(d) All technical directions must be issued in writing by the project officer or must be confirmed by the project officer in writing within ten (10) working days after verbal issuance. A copy of the written direction must be furnished to the contracting officer. A copy of NRC Form 445, Request for Approval of Official Foreign Travel, which has received final approval from the NRC must be furnished to the contracting officer.

(e) The contractor shall proceed promptly with the performance of technical directions duly issued by the project officer in the manner prescribed by this clause and within the project officer's authority under the provisions of this clause.

(f) If, in the opinion of the contractor, any instruction or direction issued by the project officer is within one of the categories as defined in paragraph (c) of this section, the contractor may not proceed but shall notify the contracting officer in writing within five (5) working days after the receipt of any instruction or direction and shall request the contracting officer to modify the contract accordingly. Upon receiving the notification from the contractor, the contracting officer shall issue an appropriate contract modification or advise the contractor in writing that, in the contracting officer's opinion, the technical direction is within the scope of this article and does not constitute a change under the "Changes" clause.

(g) Any unauthorized commitment or direction issued by the project officer may result in an unnecessary delay in the contractor's performance and may even result in the contractor expending funds for unallowable costs under the contract.

(h) A failure of the parties to agree upon the nature of the instruction or direction or upon the contract action to be taken with respect thereto is subject to 52.233.1 . Disputes.

(i) In addition to providing technical direction as defined in paragraph (b) of the section, the project officer shall:

- (1) Monitor the contractor's technical progress, including surveillance and assessment of performance, and recommend to the contracting officer changes in requirements.
- (2) Assist the contractor in the resolution of technical problems encountered during performance.
- (3) Review all costs requested for reimbursement by the contractor and submit to the contracting officer recommendations for approval, disapproval, or

suspension of payment for supplies and services required under this contract.

(4) Assist the contractor in obtaining the badges for the contractor personnel.

(5) Immediately notify the Security Branch, Division of Facilities and Security (SB/DFS) (via e-mail) when a contractor employee no longer requires access authorization and return of any NRC issued badge to SB/DFS within three days after their termination."

(6) Ensure that all contractor employees that require access to classified Restricted Data or National Security Information or matter, access to sensitive unclassified information (Safeguards, Official Use Only, and Proprietary information) access to sensitive IT systems or data, unescorted access to NRC controlled buildings/space, or unescorted access to protected and vital areas of nuclear power plants receive approval of SB/DFS prior to access in accordance with Management Directive and Handbook 12.3.

(C\$END-OF-CLAUSE)

**SECTION D - CONTRACT DOCUMENTS, EXHIBITS, OR ATTACHMENTS**

Tariff Schedule/Rate Plan (36 Pages, Attached)

**D.1 BILLING INSTRUCTIONS****BILLING INSTRUCTIONS FOR  
FIXED PRICE CONTRACTS (October 2003)**

**General:** The contractor is responsible during performance and through final payment of this contract for the accuracy and completeness of the data within the Central Contractor Registration (CCR) database, and for any liability resulting from the Government's reliance on inaccurate or incomplete CCR data. The contractor shall prepare vouchers or invoices as prescribed herein. **FAILURE TO SUBMIT VOUCHERS/INVOICES IN ACCORDANCE WITH THESE INSTRUCTIONS WILL RESULT IN REJECTION OF THE VOUCHER/INVOICES AS IMPROPER.**

**Form:** Claims shall be submitted on the payee's letterhead, voucher/invoices, or on the Government's Standard Form 1034, "Public Voucher for Purchases and Services Other than Personal," and Standard Form 1035, "Public Voucher for Purchases Other than Personal--Continuation Sheet." These forms are available from the U.S. Government Printing Office, 710 North Capitol Street, Washington, DC 20401.

**Number of Copies:** An original and three copies shall be submitted. Failure to submit all the required copies will result in rejection of the voucher/invoice as improper.

**Designated Agency Billing Office:** Vouchers/Invoices shall be submitted to the following address:

U.S. Nuclear Regulatory Commission  
Division of Contracts - T-7-I-2  
Washington, DC 20555-0001

A copy of any invoice which includes a purchase of property valued at the time of purchase at \$5000 or more, shall additionally be sent to:

NRC Property Management Officer  
Administrative Services Center  
Mail Stop - T-7-D-27  
Washington, DC 20555-0001

**HAND-DELIVERY OF VOUCHERS/INVOICES IS DISCOURAGED AND WILL NOT EXPEDITE PROCESSING BY THE NRC.** However, should you choose to deliver vouchers/invoices by hand, including delivery by any express mail service or special delivery service which uses a courier or other person to deliver the vouchers/invoices in person to the NRC, such vouchers/invoices must be addressed to the above Designated Agency Billing Office and will only be accepted at the following location:

U.S. Nuclear Regulatory Commission  
One White Flint North - Mail Room  
11555 Rockville Pike  
Rockville, MD 20852

**HAND-CARRIED SUBMISSIONS WILL NOT BE ACCEPTED AT OTHER THAN THE ABOVE ADDRESS**

Note that the official receipt date for hand-delivered vouchers/invoices will be the date it is received by the official agency billing office in the Division of Contracts.

**Agency Payment Office:** Payment will continue to be made by the office designated in the contract in Block 12 of the Standard Form 26 or Block 25 of the Standard Form 33, whichever is applicable.

**Frequency:** The contractor shall submit a voucher or invoice only after the NRC's final acceptance of services rendered or products delivered in performance of the contract unless otherwise specified in the contract.

**Preparation and Itemization of the Voucher/Invoice:** The voucher/invoice shall be prepared in ink or by typewriter (without strike-overs). Corrections or erasures must be initialed. To be considered a proper voucher/invoice, all of the following elements must be included:

1. Contractor's Data Universal Number (DUNS) or DUNS+4 number that identifies the contractor's name and address. The DUNS+4 number is the DUNS number plus a 4-character suffix that may be assigned at the discretion of the contractor to identify alternative Electronic Funds Transfer (EFT) accounts for the same parent concern.
2. Contract number.
3. Sequential voucher/invoice number.
4. Date of voucher/invoice.
5. Payee's name and address. Show the name of the Payee as it appears in the contract and its correct address. If the Payee assigns the proceeds of this contract as provided for in the assignment of claims terms of this contract, the Payee shall require as a condition of any such assignment, that the assignee shall register separately in the Central Contractor Registration (CCR) database at <http://www.ccr.gov> and shall be paid by EFT in accordance with the terms of this contract. See Federal Acquisition Regulation 52.232-33(g) Payment by Electronic Funds Transfer - Central Contractor Registration (October 2003).
6. Description of articles or services, quantity, unit price, and total amount.
7. For contractor acquired property list each item purchased costing \$50,000 or more and having a life expectancy of more than 1 year and provide: (1) an item description, (2) manufacturer, (3) model number, (4) serial number, (5) acquisition cost, (6) date of purchase, and (7) a copy of the purchasing document.
8. Weight and zone of shipment, if shipped by parcel post.
9. Charges for freight or express shipments. Attach prepaid bill if shipped by freight or express.
10. Instructions to consignee to notify the Contracting Officer of receipt of shipment.
11. For Indefinite Delivery contracts or contracts under which progress payments are authorized, the final voucher/invoice shall be marked "FINAL VOUCHER" OR "FINAL INVOICE."

**Currency:** Billings may be expressed in the currency normally used by the contractor in maintaining his accounting records and payments will be made in that currency. However, the U.S. dollar equivalent for all vouchers/invoices paid under the contract may not exceed the total U.S. dollars authorized in the contract.

DIAL TONE LINE CONNECTION AND MISCELLANEOUS CHARGES

A. DIAL TONE LINE CONNECTION CHARGES

1. DESCRIPTION

The Dial Tone Line Connection Charge is that charge that applies for a arranging an exchange line to provide voice grade service between the Central Office and the Rate Demarcation Point (DEMARC). The Dial Tone Line Connection Charge includes, but is not limited to, making or changing connections in a Central Office, and making or changing connections in distribution facilities, necessary cross connections, normal placement of the Network Interface (NI) if necessary and line transfers between the Central Office and the DEMARC. The definitions of DEMARC and NI are specified in Section 22A of this Tariff for residence service and Section 22B of this Tariff for business service.

The Dial Tone Line Connection Charge applies for the connection of the following:

- a. Exchange Dial Tone Lines including Intrastate Foreign Exchange
- b. Announcement Lines
- c. Attendant Lines
- d. Customer Direct Lines
- e. Time and Charge Special Access Trunks
- f. Central Office Multiple Terminations
- g. Trunk Lines

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(C)

- h. Customer Owned Coin Operated Telephone Service (COCOT)
- i. Network Controlled Inmate Line (NCIL)
- j. Network Controlled Coin Line (NCCL)
- k. Network Controlled Non-Coin Line (NCNL)

2. REGULATIONS

- a. One Dial Tone Line Connection Charge applies for each line connected or changed, i.e., coin to non-coin, Foreign Exchange to local exchange, etc. This charge includes the normal placement of a NI and/or a protector if necessary. Exceptions are listed in b. following.
- b. Dial Tone Line Connection Charges do not apply under the following conditions:
  - (1) When dial tone lines or trunks are temporarily suspended or restored.

DIAL TONE LINE CONNECTION AND MISCELLANEOUS CHARGES

A. DIAL TONE LINE CONNECTION CHARGES

2. REGULATIONS (Cont'd)

b. (Cont'd)

- (2) When dial tone line numbers (telephone numbers) are changed within the same Central Office. (See Paragraph B.1.a)
- (3) When exchange dial tone lines are changed to trunk lines and vice versa.
- (4) When Touch-Tone and/or Optional Central Office Services are added to existing service.

c. Customers requesting rearrangements of outside wiring, including the Dial Tone Line, protector or NID, shall be billed for such work in accordance with Section 22A of this Tariff.

d. Applicable charges for customer requested cancellation or special handling of service requests requiring Engineering design will be billed according to provisions described in Section 1 of this Tariff.

3. CHARGES

a. The Dial Tone Line Connection Charge for each line is as follows:

<u>Residence Service</u>	<u>Business Service</u>	<u>Network Controlled Inmate Line (NCIL)</u>	<u>Network Controlled Coin-Line (NCCL)</u>	<u>Network Controlled Non-Coin Line (NCNL)</u>	(C)
\$40.00	\$75.00	\$75.00	\$75.00	\$75.00	

B. MISCELLANEOUS NONRECURRING CHARGES

1. NONRECURRING CHARGES APPLY TO THE FOLLOWING:

- a. Telephone Number Change Charge - Customers requesting a change of their Dial Tone Line telephone number will incur a Telephone Number Change Charge (except when the Dial Tone Line Connection Charge is applied). This charge applies for each telephone line number changed.
- b. Temporary Suspension Charge - Customers requesting temporary suspension of their service will incur this charge at the time of the suspension. There will be no charge upon the subsequent restoral of service.

DIAL TONE LINE CONNECTION AND MISCELLANEOUS CHARGES

B. MISCELLANEOUS NONRECURRING CHARGES (Cont'd)

1. Nonrecurring Charges Apply to the Following: (Cont'd)

- c. Transfer of Billing Name Charge - This charge applies: 1) when one party contracts for the service that was previously contracted for by a second party for the use of the first party; 2) when one party contracts for the service for a second party, which had previously been contracted for by the second party in his/her own name; 3) when a business concern (i.e., individual, partnership, syndicate or corporation) with unchanged personnel contracts for its existing service under a new name; or 4) when one or more members of a business concern continue the business of the old concern and contract for the service of the old concern under a new name. (No Exceptions)
- cl. Change of Residence Service Charge - This charge applies when: 1) service previously provided to one residence party is transferred to a second residence party for the use of the second customer or 2) service previously provided by Bell Atlantic is transferred to another local service provider and is returned to Bell Atlantic. For this charge to apply, and for a transfer of residence service to be permitted, the transferee party must meet all the requirements of an applicant; the telephone number associated with the service to be transferred must remain the same; there must be no lapse in service; the service address must remain the same; and the service being transferred may not be suspended or terminated for non-payment of charges. Exceptions following. (C)
- d. Service Restoral Charge - Where a customer's local exchange service has been suspended because of non-payment of charges as described in Section 1, Paragraph 13 of this Tariff, a Service Restoral Charge as set forth in Paragraph B.3.d. is applicable. This charge applies for each Dial Tone Line restored. In the event that local exchange service is terminated following suspension, the Dial Tone Line Connection Charge as described in A.1. preceding is applicable in lieu of the Service Restoral Charge to reestablish service. Premises Work Charges as specified in Section 22A of this Tariff may also be applicable. (C)
- The Telephone Company may require payment of the Service Restoral Charge in advance of the actual restoral of local exchange service. This charge is not subject to the Optional Payment Plan for nonrecurring charges described in Section 1A of this Tariff.
- e. 900 Blocking Option - This option is provided at the customer's request and gives the customer the ability to restrict calls from his/her exchange access line to 900 service access codes. This service is provided for use with individual residence lines, business lines and Centrex lines where facilities permit. Regulations pertaining to Centrex CustoPAK Service can be found in the Competitive Service Informational Tariff. The initial blocking of a customer's line or lines will be provided at no charge to the customer. Subsequent blocking (after an intervening elimination of the Blocking Option at the customer's request) will be subject to the nonrecurring charge set forth in B.3.e. There is no charge for unblocking.

## DIAL TONE LINE CONNECTION AND MISCELLANEOUS CHARGES

## B. MISCELLANEOUS NONRECURRING CHARGES (Cont'd)

## 1. NONRECURRING CHARGES APPLY TO THE FOLLOWING: (Cont'd)

## e. (Cont'd)

This option blocks access to all calls dialed as 1+900-NXX-XXXX and 0+900-NXX-XXXX from the customer's exchange access line. These blocked calls will be directed to a central office announcement. Attempts to place a 900 call using a Verizon Pennsylvania Inc. operator will continue to be denied.

This option does not prevent customers from placing 900 calls from their exchange access line using Operator Service Providers other than Verizon Pennsylvania Inc. In addition, this option does not prevent customers from placing operator-assisted or credit card calls to 900 services from a line which is not blocked. (C)

f. Service Change Charge - This charge applies when a customer (Residence, Business or their agent) moves Dial Tone Line service on the customer's side of the Telephone Company-Rate Demarcation Point (RDP), to a location within the same property (i.e., multi-tenant apartment building, school dormitory building, nursing home building, etc.). The Service Change Charge applies when the customer-performed move requires a change in the customer's main telephone service address (applies to customers with Listed Service, Non-Listed Service or Non-Published Telephone Number Service). This charge applies on a per order basis.

g. Voluntary Toll Restriction Option(1) - At the customer's request, an individual line residence or single or multi-line business Dial Tone Line will be restricted from access to Message Toll Telephone Service. A nonrecurring charge as set forth in B.3.g will apply for each line restricted. This charge will not apply if a customer whose toll service was suspended for non-payment (toll denied) of toll charges pays all outstanding charges and requests the Voluntary Toll Restriction Option. A description of those services which will be allowed to be completed and those which will be blocked is listed below. The Voluntary Toll Restriction Option allows the customer the option to restrict Collect and Calling Card Calls from being billed to the restricted line.(2)

Voluntary Toll Restriction is not offered in combination with the Residence Services Variety Package, Electronic Service Packages, Safe-T Service, Pay Telephone Lines, Customer Owned Coin Operated Telephone Service (COCOT), Optional Detailed Billing of Measured Local Usage, Centrex Central Office Service, Feature Group B, or Optional Dial Station-to-Station Toll Calling Plans provided by Verizon Pennsylvania Inc. (C)

Notes:

(1) Available on October 3, 1993.

(2) Restriction of Collect, Calling Card, or Bill-to-Third-Party calls are available upon customer request, without charge or subscription to the Voluntary Toll Restriction Option.

DIAL TONE LINE CONNECTION AND MISCELLANEOUS CHARGES

B. MISCELLANEOUS NONRECURRING CHARGES (Cont'd)

1. NONRECURRING CHARGES APPLY TO THE FOLLOWING: (Cont'd)

g. Voluntary Toll Restriction Option (Cont'd)

CALLS WHICH WILL BE COMPLETED*	CALLS WHICH WILL BE BLOCKED*	(C)
Local Calling	Toll/Long Distance	
0 (Includes Collect and Calling Card Calls with a valid number)	00 -	
N11 (Service Codes, i.e., 911)	0 + Dialing	
1 + Toll Free	101XXXX	
	Non-Local Directory Assistance (i.e. 1+XXX+555-1212)	
Local Directory Assistance (i.e. 411)	1 + 900	
950 (Feature Group B)	1 + 700	
	556	
	976	
	Connect ReQuest <sup>SM</sup>	
	Busy Line Verification	
	Emergency Interrupt	
	Time of Day (0)	
	Third Number Billing Requests	

h. Toll Service Restoral Charge - When a customer's Message Toll Telephone Service is suspended or terminated due to non-payment of toll charges (toll denied), as described in Section 1 of this Tariff, a Toll Service Restoral Charge is applicable when the customer requests that toll service be restored. This charge applies per dial tone line restored. The Toll Service Restoral Charge does not apply when a customer restores both Basic and Toll service simultaneously; in such cases, only the Service Restoral Charge applies.

The Telephone Company may require payment of the Toll Service Restoral Charge in advance of the actual restoral of toll service. This restoral charge is not subject to the Optional Payment Plan for nonrecurring charges described in Section 1A of this Tariff.

i. Coin/COCOT - Transfer of Billing Name Charge - This charge applies: 1) when one business party contracts for the service that was previously contracted for by a second business party; 2) when a business concern (i.e., individual, partnership, syndicate or corporation) with unchanged personnel contracts for its existing service under a new name; or 3) when one or more members of a business concern continue the business of the old concern and contract for the service of the old concern under a new name.

\* Where technically feasible.

(C)

DIAL TONE LINE CONNECTION AND MISCELLANEOUS CHARGES

B. MISCELLANEOUS NONRECURRING CHARGES (Cont'd)

2. NONRECURRING CHARGES DO NOT APPLY TO THE FOLLOWING:

- a. Change of billing name due to divorce, marriage or court order, where the customer remains the same person.
  - a.1 Change of billing party due to death of a spouse of a residence customer provided that the service address remains the same; the telephone number associated with the service remains the same; there must be no lapse in service; and the service may not be suspended or terminated for non-payment of charges.
- b. Complete or partial disconnection's of service or equipment unless a premises visit is required.
- c. A change from one class or grade of individual line service to another with no equipment changes. (C)
- \* \* \* (C)
- d. Separation or combination of billing accounts. |

3. CHARGES

	<u>Residence</u>	<u>Business</u>
a. Telephone Number Change Charge	\$26.25	\$ 43.50
b. Temporary Suspension Charge	26.00	35.50
c. Transfer of Billing Name Charge - For non-Public Telephone/COCOT Service	-	27.75
c.1 Change of Residence Service Charge	12.00	-
d. Service Restoral Charge	11.00	20.00
e. 900 Blocking Option		
- Initial blocking (per line)	no charge	no charge(1)
- Subsequent blocking (per line)	25.00	100.00(1)
f. Service Change Charge (per order)	5.00	7.00
g. Voluntary Toll Restriction (per line)	15.00(2)	40.00
h. Toll Service Restoral Charge (per line) (Except for customers who are voluntarily toll restricted)	11.00	20.00
i. Transfer of Billing Name Charge - For Coin/COCOT Service	-	12.40

NOTES:

- (1) These rates also apply to Centrex lines, except for Centrex Custopak Service.
- (2) This charge does not apply if Voluntary Toll Restriction is provided at the time of initial service. Subsequent requests for this option will incur the tariff charge on a per-line basis.

DIAL TONE LINE CELL INFORMATION

Dial Tone Line Cell Classification:

For the purposes of determining an Exchange Area Dial Tone Line monthly rate, the Exchange Areas are classified into one of four (4) Dial Tone Line Cells. The Cell classifications are determined by the following criteria.

<u>Dial Tone Line Cell</u>	<u>Classification Criteria</u>
1	All Philadelphia and Pittsburgh City Exchange Areas or Zones with working pairs per square mile greater than 9,000.
2	All remaining Philadelphia and Pittsburgh City Exchange Areas or Zones.
3	All Philadelphia and Pittsburgh Suburban Exchange Areas or Zones with more than 500 working pairs per square mile. (C)
4	All remaining Exchange Areas.

Dial Tone Line Reclassification

When an annual review indicates that the number of working pairs per square mile of an Exchange Area or Zone has exceeded or fallen below the above Dial Tone Line Cell (C) criteria for two (2) consecutive study periods, the Exchange Area will be reclassified. Notice of the reclassification of the Exchange Area Dial Tone Line Cell shall be given by filing revised tariffs with the Commission.

LOCAL GENERAL TARIFF  
BUSINESS EXCHANGE SERVICE

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(C)

This Tariff is governed, except as otherwise provided herein, by Tariff Pa. P.U.C.-No. 1, which Tariff, together with revised and added sheets or superseding issues thereof, is hereby made a part of this Tariff.

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A. GENERAL

1. APPLICATION OF TARIFF

- a. This Tariff contains the schedule of rates and specific regulations applicable to local exchange Dial Tone Lines and Metropolitan Local Usage furnished within the Philadelphia Suburban Exchange Area which comprises portions of Bucks, Chester, Delaware and Montgomery Counties included in the Zones listed in D.1. following.
- b. The rates and charges for classes of service and facilities not specifically shown in this Tariff are given in Tariff Pa. P.U.C.-No. 1.

c. REGULATIONS

(1) Usage Option Change

Usage Option Changes (e.g., Unlimited to Standard or Budget) are limited to one such change during a billing period.

(2) Monthly Rates

Each Local Area Unlimited Usage Package is associated with a particular Dial Tone Line. The Unlimited Usage Package rates as set forth in this Tariff apply only to that usage package and will not be applied as the maximum rate for the Standard, Valu-Pak or Budget Usage Options.

- d. Business Exchange Service, Local Calling Area, Dial Tone Line Cell and Usage Rate Group Classification, and Exchange Area Maps.

(1) The Local Calling Area associated with the Local Usage Options in this tariff section are contained in D., preceding (see Unlimited Usage Package Local Calling Areas) pertaining to each Exchange Area.

(2) The Dial Tone Line Cell and Usage Rate Group classification for each Exchange Area associated with this tariff are contained in B.4., preceding (see B.4. Dial Tone Line Cell and Local Usage Option Availability).

(3) The Exchange Area Maps associated with this tariff are contained in E., preceding.

LOCAL GENERAL TARIFF  
BUSINESS EXCHANGE SERVICE

## B. EXCHANGE SERVICE

Exchange Service consists of two components - the Dial Tone Line and Local Usage.

## 1. DIAL TONE LINE

- a. The Dial Tone Line provides customers with access to the telephone network. The term Dial Tone Line applies to individual and multi-line lines. A multi-line subscriber is a customer with more than one Business Dial Tone Line in Pennsylvania provided by Verizon Pennsylvania Inc. A individual line subscriber is a customer with no more than one Business Dial Tone Line in Pennsylvania provided by Verizon Pennsylvania Inc. (C)
- b. The Exchange Dial Tone Line rates for business customers are shown in D. following, and are classified into Dial Tone Line Cells. (C)

## 2. LOCAL USAGE OPTIONS - DESCRIPTION AND AVAILABILITY

Local usage is provided to customers under options which differ in the way rates applicable to outgoing usage are charged. With any of the options, the customer can receive at no additional rate an unlimited number of incoming calls. Rates for the Local Usage Options are shown in D. following.

## a. Budget Usage Option

- (1) With the Budget Usage Option, the customer is charged the applicable rate for each completed outgoing local call. The rate is based upon the Measured Metropolitan Use Rate Schedule shown in D. following.
- (2) This option is available to all individual and multi-line business customers.

## b. Metropolitan Area Standard Usage Package

- (1) With the Standard Usage Option, the customer pays a stipulated monthly rate for up to a specified amount of outgoing measured use - the Standard Allowance - within a specified measured local calling area. Additional charges accrue for local outgoing measured use in excess of the Standard Allowance. Accumulations of usage are based upon the Measured Metropolitan Use Rate Schedule shown in D. following.
- (2) This option is available to all individual and multi-line business customers.

LOCAL GENERAL TARIFF  
BUSINESS EXCHANGE SERVICE

(C)

B. EXCHANGE SERVICE (Cont'd)

2. LOCAL USAGE OPTIONS - DESCRIPTION AND AVAILABILITY (Cont'd)

c. Metropolitan Area Business Valu-Pak Option

(1) With the Valu-Pak Usage Option, the customer pays a stipulated monthly rate for up to a specified amount of outgoing measured use - the Valu-Pak Allowance - within a specified measured local calling area. Additional charges accrue for local outgoing measured use in excess of the Valu-Pak Allowance. Accumulations of usage are based upon the Measured Metropolitan Use Rate Schedule shown in D. following.

(2) This option is available to individual line business customers only.

d. Local Area Unlimited Usage Package

(1) With the Local Area Unlimited Usage Package Option, the customer pays a stipulated monthly rate for an unlimited number of outgoing calls within a specified local calling area. Usage within the specified local calling area shown following is not measured.

(2) This option is only available to existing business customers who continue such service at their present locations.

e. Optional Detailed Billing of Measured Local Usage

Refer to Pa. P.U.C.-No. 180A, Business Exchange Service for information on Optional Detailed Billing of Measured Local Usage.

LOCAL GENERAL TARIFF  
BUSINESS EXCHANGE SERVICE

(C)

B. EXCHANGE SERVICE (Cont'd)

3. BUDGET OPTION, STANDARD USAGE PACKAGE AND VALU-PAK ALLOWANCES

- a. The monthly Standard Usage Package and Valu-Pak rates include an allowance. The allowance is applied only toward usage charges which accumulate as set forth in D. following.
- b. When Budget, Standard or Valu-Pak service is established or discontinued during a billing month, the allowance is a pro rata share of the monthly usage allowance. For purposes of administering this regulation, every month is considered to have thirty (30) days.
- c. No credit is given for any unused allowance during a billing month, nor is any unused allowance accumulated and/or carried forward over billing months.
- d. Where a multi-line customer subscribes to more than one Budget Usage Option, Standard Usage Package and/or Valu-Pak at the same premises, any allowances are combined and the total is applied to the total usage accumulated over all lines except those lines associated with Unlimited Usage Packages. A customer may purchase only one Standard Usage Package or Valu-Pak per Dial Tone Line.
- e. Allowances are not transferable between separate accounts of the same customer.

C. MEASURED METROPOLITAN USE

1. MEASURED USE CHARGES

- a. Measured use accumulations are based upon rates shown in D. following and are applicable to completed Metropolitan messages placed on a Dial Station-to-Station basis.
- b. Accumulations are based upon the day of the week and the time of day that each initial or additional message period begins as shown in D. following.
- c. Measured use rates accumulate on a monthly basis by Metro Call Band and rate application periods commencing on the billing date of the exchange designation.
- d. Measured use rates do not apply to messages placed to official numbers located on Telephone Company premises within the local calling area that the general public calls to transact Telephone Company business.
- e. Measured use rates do not apply to calls for Directory Assistance or calls for Verification.

LOCAL GENERAL TARIFF  
BUSINESS EXCHANGE SERVICE

(C)

C. MEASURED METROPOLITAN USE (Cont'd)

2. MEASURED USE RATES

a. Initial and Additional Periods

- (1) Initial period rates given in the Table of Rates in D. following are for a connection of one minute or any fraction thereof except for Metro Call Band 1 messages, which are untimed.
- (2) Additional period rates given in the Table of Rates in D. following are for each additional minute or any fraction thereof that the connection continues beyond the initial period.

b. Timing of Messages

- (1) Chargeable time begins when connection is established between the calling station and the called station, Miscellaneous Common Carrier mobile radio system or PBX.
- (2) Chargeable time ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released by automatic timing equipment in the telephone network.
- (3) Chargeable time does not include time lost because of faults or defects in the connection.

c. Rate Application Periods

- (1) The Metro Call Band 1 Night and Weekend Period rate given following is applied to each message beginning during the Night and Weekend Period defined in D. following.
- (2) The time when connection is established, determined in accordance with the time - standard or daylight saving - determines the rate application period. The rate in effect at the time the connection is established applies to the initial period. The rate for each additional period is the rate in effect at the beginning of each additional period of usage.

LOCAL GENERAL TARIFF  
BUSINESS EXCHANGE SERVICE

(C)

C. MEASURED METROPOLITAN USE (Cont'd)

2. MEASURED USE RATES (Cont'd)

d. Determining a Rate

- (1) Refer to A.d.1. for information on the local calling area of each Zone.
- (2) For Metro Call Band 1 calls, refer to D. following to determine the rate.
- (3) For Metro Call Band 2-6 calls, refer to the Table of Rates in D. following. Opposite the Metro Call Band will be found the initial period and additional period rates for measured use for each rate application period. Select the rates for the appropriate rate application period specified in D. following.

D. RATES AND CHARGE

1. EXCHANGE SERVICE RATE COMPONENTS

Two components are used in determining exchange service rates - the Dial Tone Line and the Local Usage Options.

a. Dial Tone Line Rates

A customer's Dial Tone Line rate is based upon the cell classification, the grade of service and the number of lines (multi-line or individual line). Each Exchange Area designation falls into Cell 3.

The Dial Tone Line rate for customers with Foreign Exchange Service or Foreign Central Office Service is the same as for the Exchange Area designation associated with the customer's local serving office.

b. Local Usage Option Rates

Business customers choose one of the following usage options:

- Local Area Unlimited Usage Package(1)
- Local Area Business Valu-Pak Usage Option
- Local Area Standard Usage Package
- Budget Usage Option

NOTE:

- (1) This option is provided only to existing customers while they continue such service at their present locations.

LOCAL GENERAL TARIFF  
BUSINESS EXCHANGE SERVICE

D. RATES AND CHARGE (Cont'd)

1. EXCHANGE SERVICE RATE COMPONENTS (Cont'd)

b. Local Usage Rates (Cont'd)

A customer's Local Usage rate is based upon the option chosen.

The Local Usage option rate for customers with Foreign Exchange Service or Foreign Central Office Service is the same as for the Exchange Area designation(s) associated with the foreign office.

2. DIAL TONE LINE (DTL) CELLS

All of the Philadelphia Suburban Exchange Area is in Dial Tone Line Cell 3.

3. EXCHANGE SERVICE DIAL TONE LINE(1) AND USAGE RATE SCHEDULE

(C)

BUSINESS

Monthly Rate

By Cell

3

Dial Tone Line -  
Multi-Line  
Subscriber

Multi-Line,  
each

\$13.13(I)

Dial Tone Line  
Individual Line  
Subscriber

Individual  
line

\$15.23(I)

Usage Packages

Monthly Rate

Monthly Allowance

Local Area Unlimited (2)

\$23.50

-

(C)

Local Area Valu-Pak Option

18.40

\$24.00

Local Area Standard Option

6.90

8.00

NOTES:

(1) The Business Dial Tone Line (DTL) monthly rate includes the Touch Tone Service feature.

(C)

(2) Available to existing customers who continue such service at their present locations.

ISSUED DECEMBER 20, 1996

EFFECTIVE MAY 1, 1997

In compliance with the Opinion and Order of the Pennsylvania Public  
Utility Commission in Docket No. R-00963550.

LOCAL GENERAL TARIFF  
BUSINESS EXCHANGE SERVICE

D. RATES AND CHARGE (Cont'd)

4. MEASURED METROPOLITAN USE RATE SCHEDULES

a. Dial Station-To-Station Calls - Metro Call Band 1

Weekday Rate - applies to directly dialed local messages placed, Monday through Friday, 8:00 a.m.\* to 10:00 p.m.\*.

The rate is \$.065(D) per message.

Night and Weekend Rate - applies to directly dialed local messages placed Monday through Friday, 10:00 p.m.\* to 8:00 a.m.\* and all day Saturday and Sunday.

The rate is \$.065(I) per message.

b. Dial Station-To-Station Calls - Metro Call Bands 2-6

(C)

Metro Call Band	DAY		EVENING (OFF-PEAK)		NIGHT and WEEKEND	
	Initial Minute	Additional Minute	Initial Minute	Additional Minute	Initial Minute	Additional Minute
2	\$.05 (D)	\$.05 (I)	\$.05	\$.05 (I)	\$.05 (I)	\$.05 (I)
3	.05	.05	.05 (D)	.05	.05	.05
4	.07	.07	.07	.07	.07	.07
5	.07	.07	.07	.07	.07	.07
6	.07	.07 (D)	.07	.07	.07	.07

Day Rate - applies to directly dialed station-to-station calls placed Monday through Friday, 8:00 a.m.\* to 5:00 p.m.\*.

Evening Rate - applies to directly dialed station-to-station calls placed Monday through Friday, 5:00 p.m.\* to 10:00 p.m.\*.

Night and Weekend Rate - applies to directly dialed station-to-station calls placed Monday through Friday, 10:00 p.m.\* to 8:00 a.m.\*, and all day Saturday and Sunday.

\* The time shown indicates the termination of one rate application period and the beginning of the "next". Calls connected at exactly the time shown are considered in the "next" period.

SPECIAL SERVICES

(C)

6. Rates and Charges (Cont'd)

6.7 High Capacity Digital Hand-Off Service

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
(A) <u>High Capacity Digital Hand-Off Service</u>		
1. Dedicated Hand-Off Facility, each .....	\$130.00	\$455.00
2. Multiplexed Hand-Off Facility, each .....	\$350.00	\$455.00
3. PRI Alternative Digital Arrangement	Rates and charges same as those for IntelliLinQ® PRI 24b arrangement specified in P.U.C.-No. 1, Section 21D.	

DIAL TONE LINE CELL INFORMATION

Dial Tone Line Cell Classification:

For the purposes of determining an Exchange Area Dial Tone Line monthly rate, the Exchange Areas are classified into one of four (4) Dial Tone Line Cells. The Cell classifications are determined by the following criteria.

<u>Dial Tone Line Cell</u>	<u>Classification Criteria</u>
1	All Philadelphia and Pittsburgh City Exchange Areas or Zones with working pairs per square mile greater than 9,000.
2	All remaining Philadelphia and Pittsburgh City Exchange Areas or Zones.
3	All Philadelphia and Pittsburgh Suburban Exchange Areas or Zones with more than 500 working pairs per square mile. (C)
4	All remaining Exchange Areas.

Dial Tone Line Reclassification

When an annual review indicates that the number of working pairs per square mile of an Exchange Area or Zone has exceeded or fallen below the above Dial Tone Line Cell (C) criteria for two (2) consecutive study periods, the Exchange Area will be reclassified. Notice of the reclassification of the Exchange Area Dial Tone Line Cell shall be given by filing revised tariffs with the Commission.

LOCAL GENERAL TARIFF  
BUSINESS EXCHANGE SERVICE

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(C)

This Tariff is governed, except as otherwise provided herein, by Tariff Pa. P.U.C.-No. 1, which Tariff, together with revised and added sheets or superseding issues thereof, is hereby made a part of this Tariff.

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A. GENERAL

1. APPLICATION OF TARIFF

- a. This Tariff contains the schedule of rates and specific regulations applicable to local exchange Dial Tone Lines and Metropolitan Local Usage furnished within the Philadelphia Suburban Exchange Area which comprises portions of Bucks, Chester, Delaware and Montgomery Counties included in the Zones listed in D.1. following.
- b. The rates and charges for classes of service and facilities not specifically shown in this Tariff are given in Tariff Pa. P.U.C.-No. 1.

c. REGULATIONS

(1) Usage Option Change

Usage Option Changes (e.g., Unlimited to Standard or Budget) are limited to one such change during a billing period.

(2) Monthly Rates

Each Local Area Unlimited Usage Package is associated with a particular Dial Tone Line. The Unlimited Usage Package rates as set forth in this Tariff apply only to that usage package and will not be applied as the maximum rate for the Standard, Valu-Pak or Budget Usage Options.

- d. Business Exchange Service, Local Calling Area, Dial Tone Line Cell and Usage Rate Group Classification, and Exchange Area Maps.

- (1) The Local Calling Area associated with the Local Usage Options in this tariff section are contained in D., preceding (see Unlimited Usage Package Local Calling Areas) pertaining to each Exchange Area.
- (2) The Dial Tone Line Cell and Usage Rate Group classification for each Exchange Area associated with this tariff are contained in B.4., preceding (see B.4. Dial Tone Line Cell and Local Usage Option Availability).
- (3) The Exchange Area Maps associated with this tariff are contained in E., preceding.

LOCAL GENERAL TARIFF  
BUSINESS EXCHANGE SERVICE

## B. EXCHANGE SERVICE

Exchange Service consists of two components - the Dial Tone Line and Local Usage.

## 1. DIAL TONE LINE

- a. The Dial Tone Line provides customers with access to the telephone network. The term Dial Tone Line applies to individual and multi-line lines. A multi-line subscriber is a customer with more than one Business Dial Tone Line in Pennsylvania provided by Verizon Pennsylvania Inc. A individual line subscriber is a customer with no more than one Business Dial Tone Line in Pennsylvania provided by Verizon Pennsylvania Inc. (C)
- b. The Exchange Dial Tone Line rates for business customers are shown in D. following, and are classified into Dial Tone Line Cells. (C)

## 2. LOCAL USAGE OPTIONS - DESCRIPTION AND AVAILABILITY

Local usage is provided to customers under options which differ in the way rates applicable to outgoing usage are charged. With any of the options, the customer can receive at no additional rate an unlimited number of incoming calls. Rates for the Local Usage Options are shown in D. following.

## a. Budget Usage Option

- (1) With the Budget Usage Option, the customer is charged the applicable rate for each completed outgoing local call. The rate is based upon the Measured Metropolitan Use Rate Schedule shown in D. following.
- (2) This option is available to all individual and multi-line business customers.

## b. Metropolitan Area Standard Usage Package

- (1) With the Standard Usage Option, the customer pays a stipulated monthly rate for up to a specified amount of outgoing measured use - the Standard Allowance - within a specified measured local calling area. Additional charges accrue for local outgoing measured use in excess of the Standard Allowance. Accumulations of usage are based upon the Measured Metropolitan Use Rate Schedule shown in D. following.
- (2) This option is available to all individual and multi-line business customers.

LOCAL GENERAL TARIFF  
BUSINESS EXCHANGE SERVICE

(C)

B. EXCHANGE SERVICE (Cont'd)

2. LOCAL USAGE OPTIONS - DESCRIPTION AND AVAILABILITY (Cont'd)

c. Metropolitan Area Business Valu-Pak Option

- (1) With the Valu-Pak Usage Option, the customer pays a stipulated monthly rate for up to a specified amount of outgoing measured use - the Valu-Pak Allowance - within a specified measured local calling area. Additional charges accrue for local outgoing measured use in excess of the Valu-Pak Allowance. Accumulations of usage are based upon the Measured Metropolitan Use Rate Schedule shown in D. following.
- (2) This option is available to individual line business customers only.

d. Local Area Unlimited Usage Package

- (1) With the Local Area Unlimited Usage Package Option, the customer pays a stipulated monthly rate for an unlimited number of outgoing calls within a specified local calling area. Usage within the specified local calling area shown following is not measured.
- (2) This option is only available to existing business customers who continue such service at their present locations.

e. Optional Detailed Billing of Measured Local Usage

Refer to Pa. P.U.C.-No. 180A, Business Exchange Service for information on Optional Detailed Billing of Measured Local Usage.

LOCAL GENERAL TARIFF  
BUSINESS EXCHANGE SERVICE

(C)

B. EXCHANGE SERVICE (Cont'd)

3. BUDGET OPTION, STANDARD USAGE PACKAGE AND VALU-PAK ALLOWANCES

- a. The monthly Standard Usage Package and Valu-Pak rates include an allowance. The allowance is applied only toward usage charges which accumulate as set forth in D. following.
- b. When Budget, Standard or Valu-Pak service is established or discontinued during a billing month, the allowance is a pro rata share of the monthly usage allowance. For purposes of administering this regulation, every month is considered to have thirty (30) days.
- c. No credit is given for any unused allowance during a billing month, nor is any unused allowance accumulated and/or carried forward over billing months.
- d. Where a multi-line customer subscribes to more than one Budget Usage Option, Standard Usage Package and/or Valu-Pak at the same premises, any allowances are combined and the total is applied to the total usage accumulated over all lines except those lines associated with Unlimited Usage Packages. A customer may purchase only one Standard Usage Package or Valu-Pak per Dial Tone Line.
- e. Allowances are not transferable between separate accounts of the same customer.

C. MEASURED METROPOLITAN USE

1. MEASURED USE CHARGES

- a. Measured use accumulations are based upon rates shown in D. following and are applicable to completed Metropolitan messages placed on a Dial Station-to-Station basis.
- b. Accumulations are based upon the day of the week and the time of day that each initial or additional message period begins as shown in D. following.
- c. Measured use rates accumulate on a monthly basis by Metro Call Band and rate application periods commencing on the billing date of the exchange designation.
- d. Measured use rates do not apply to messages placed to official numbers located on Telephone Company premises within the local calling area that the general public calls to transact Telephone Company business.
- e. Measured use rates do not apply to calls for Directory Assistance or calls for Verification.

LOCAL GENERAL TARIFF  
BUSINESS EXCHANGE SERVICE

(C)

C. MEASURED METROPOLITAN USE (Cont'd)

2. MEASURED USE RATES

a. Initial and Additional Periods

- (1) Initial period rates given in the Table of Rates in D. following are for a connection of one minute or any fraction thereof except for Metro Call Band 1 messages, which are untimed.
- (2) Additional period rates given in the Table of Rates in D. following are for each additional minute or any fraction thereof that the connection continues beyond the initial period.

b. Timing of Messages

- (1) Chargeable time begins when connection is established between the calling station and the called station, Miscellaneous Common Carrier mobile radio system or PBX.
- (2) Chargeable time ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released by automatic timing equipment in the telephone network.
- (3) Chargeable time does not include time lost because of faults or defects in the connection.

c. Rate Application Periods

- (1) The Metro Call Band 1 Night and Weekend Period rate given following is applied to each message beginning during the Night and Weekend Period defined in D. following.
- (2) The time when connection is established, determined in accordance with the time - standard or daylight saving - determines the rate application period. The rate in effect at the time the connection is established applies to the initial period. The rate for each additional period is the rate in effect at the beginning of each additional period of usage.

LOCAL GENERAL TARIFF  
BUSINESS EXCHANGE SERVICE

(C)

C. MEASURED METROPOLITAN USE (Cont'd)

2. MEASURED USE RATES (Cont'd)

d. Determining a Rate

- (1) Refer to A.d.1. for information on the local calling area of each Zone.
- (2) For Metro Call Band 1 calls, refer to D. following to determine the rate.
- (3) For Metro Call Band 2-6 calls, refer to the Table of Rates in D. following. Opposite the Metro Call Band will be found the initial period and additional period rates for measured use for each rate application period. Select the rates for the appropriate rate application period specified in D. following.

D. RATES AND CHARGE

1. EXCHANGE SERVICE RATE COMPONENTS

Two components are used in determining exchange service rates - the Dial Tone Line and the Local Usage Options.

a. Dial Tone Line Rates

A customer's Dial Tone Line rate is based upon the cell classification, the grade of service and the number of lines (multi-line or individual line). Each Exchange Area designation falls into Cell 3.

The Dial Tone Line rate for customers with Foreign Exchange Service or Foreign Central Office Service is the same as for the Exchange Area designation associated with the customer's local serving office.

b. Local Usage Option Rates

Business customers choose one of the following usage options:

- Local Area Unlimited Usage Package(1)
- Local Area Business Valu-Pak Usage Option
- Local Area Standard Usage Package
- Budget Usage Option

NOTE:

- (1) This option is provided only to existing customers while they continue such service at their present locations.

LOCAL GENERAL TARIFF  
BUSINESS EXCHANGE SERVICE

D. RATES AND CHARGE (Cont'd)

1. EXCHANGE SERVICE RATE COMPONENTS (Cont'd)

b. Local Usage Rates (Cont'd)

A customer's Local Usage rate is based upon the option chosen.

The Local Usage option rate for customers with Foreign Exchange Service or Foreign Central Office Service is the same as for the Exchange Area designation(s) associated with the foreign office.

2. DIAL TONE LINE (DTL) CELLS

All of the Philadelphia Suburban Exchange Area is in Dial Tone Line Cell 3.

3. EXCHANGE SERVICE DIAL TONE LINE(1) AND USAGE RATE SCHEDULE (C)

BUSINESS

Monthly Rate  
By Cell  
3

Dial Tone Line -  
Multi-Line  
Subscriber

Multi-Line,  
each

\$13.13(I)

Dial Tone Line  
Individual Line  
Subscriber

Individual  
line

\$15.23(I)

Usage Packages

Monthly Rate

Monthly Allowance

Local Area Unlimited (2)  
Local Area Valu-Pak Option  
Local Area Standard Option

\$23.50  
18.40  
6.90

-  
\$24.00  
8.00

(C)

NOTES:

(1) The Business Dial Tone Line (DTL) monthly rate includes the Touch Tone Service feature.

(C)

(2) Available to existing customers who continue such service at their present locations.

ISSUED DECEMBER 20, 1996

EFFECTIVE MAY 1, 1997

In compliance with the Opinion and Order of the Pennsylvania Public  
Utility Commission in Docket No. R-00963550.

LOCAL GENERAL TARIFF  
BUSINESS EXCHANGE SERVICE

D. RATES AND CHARGE (Cont'd)

4. MEASURED METROPOLITAN USE RATE SCHEDULES

a. Dial Station-To-Station Calls - Metro Call Band 1

Weekday Rate - applies to directly dialed local messages placed, Monday through Friday, 8:00 a.m.\* to 10:00 p.m.\*.

The rate is \$.065(D) per message.

Night and Weekend Rate - applies to directly dialed local messages placed Monday through Friday, 10:00 p.m.\* to 8:00 a.m.\* and all day Saturday and Sunday.

The rate is \$.065(I) per message.

b. Dial Station-To-Station Calls - Metro Call Bands 2-6

(C)

Metro Call Band	DAY		EVENING (OFF-PEAK)		NIGHT and WEEKEND	
	Initial Minute	Additional Minute	Initial Minute	Additional Minute	Initial Minute	Additional Minute
2	\$.05(D)	\$.05(I)	\$.05	\$.05(I)	\$.05(I)	\$.05(I)
3	.05	.05	.05(D)	.05	.05	.05
4	.07	.07	.07	.07	.07	.07
5	.07	.07	.07	.07	.07	.07
6	.07	.07(D)	.07	.07	.07	.07

Day Rate - applies to directly dialed station-to-station calls placed Monday through Friday, 8:00 a.m.\* to 5:00 p.m.\*.

Evening Rate - applies to directly dialed station-to-station calls placed Monday through Friday, 5:00 p.m.\* to 10:00 p.m.\*.

Night and Weekend Rate - applies to directly dialed station-to-station calls place Monday through Friday, 10:00 p.m.\* to 8:00 a.m.\*, and all day Saturday and Sunday.

\* The time shown indicates the termination of one rate application period and the beginning of the "next". Calls connected at exactly the time shown are considered in the "next" period.

DIRECTORY LISTINGS  
(Not Including Classified Telephone Directory Listings)

B. RATES (Cont'd)

1. LISTINGS FURNISHED WITHOUT EXTRA CHARGE (Cont'd)

	<u>Number of Listings</u>
<b>BUSINESS SERVICE LISTINGS</b>	
For each business telephone number listed, except numbers of Centrex or Indialing Service station lines.....	1
<b>RESIDENCE SERVICE LISTINGS</b>	
For each residence telephone number when provided at the time service is established.....	2
<b>JOINT USER LISTINGS</b>	
For each joint user.....	1
<b>FOREIGN EXCHANGE SERVICE LISTINGS</b>	
For each number listed in the alphabetical list for the foreign exchange.....	1

2. CHARGE LISTINGS

\* \* \* (C)

a. LISTINGS OF THE TYPE COVERED IN 1., PRECEDING, IN ADDITION TO THE  
NUMBER SPECIFIED THEREIN

	<u>Monthly Rate</u>
For each business listing.....	\$2.05
For each residence listing.....	1.25

In addition, a Product/Service charge applies as follows:

For a residence listing within the limit specified in B.1.  
preceding when requested subsequent to the establishment of  
service.

For each residence or business listing requested in excess of the  
number provided without extra charge as specified in B.1.  
preceding.

For each change requested in an existing residence or business  
listing as specified in B.1. preceding.

SUPPLEMENTAL SERVICES

(C)

B. BRANCH EXCHANGE SERVICES (Cont'd)

3. DIAL TONE LINE ARRANGEMENT FOR GUEST DIALING (1) (Cont'd)

(b) RATES

	<u>Product/ Service Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
Dial tone line arrangement for guest dialing, each dial tone line	\$50.00	\$ 8.50	MHZ
Dial tone line arrangement for central office message registration, each dial tone line	20.00	5.20	HSM
Dial tone line arrangement for guest dialing and message register equipment, each dial tone line	50.00	13.70	MGQ

4. DIRECT INWARD DIALING SERVICE (DID) (1)

(a) GENERAL

This service permits incoming dialed calls from the exchange network to reach a specific station line without the assistance of an attendant through the use of a seven digit number.

DID service requires special central office equipment and is furnished only where facilities permit, in accordance with currently available list of central office codes.

This service is normally provided from the central office which serves the customer's location, if that central office is considered as equipped in that both the necessary facilities and telephone numbers can be made available. If DID cannot be provided from the customer's local serving office DID can be furnished from another DID equipped central office on an FX or FCO basis. In such cases, the FX or FCO rates and regulations specified elsewhere in this Tariff are applicable, in addition to the rates for DID. DID service is furnished with compatible systems.

The monthly and non-recurring charges specified are in addition to the rates shown elsewhere in this Tariff for the services with which this offering is associated.

The Suspension of Service provisions shown elsewhere in this Tariff do not apply.

NOTE:

(1) Formerly included in Section 17 of this Tariff.

(C) Indicates change.

ISSUED DECEMBER 12, 1984.

EFFECTIVE (FEBRUARY 10, 1985)  
FEBRUARY 17, 1985.

By J. J. Doherty, Jr., Assistant Vice-President, One Parkway, Philadelphia, Pa.

SUPPLEMENTAL SERVICES

- B. BRANCH EXCHANGE SERVICES (Cont'd)  
4. DIRECT INWARD DIALING SERVICE (DID)\* (Cont'd)  
(a) GENERAL (Cont'd)

The regulations governing the provision of telephone numbers furnished in connection with Direct Inward Dialing are:

Direct Inward Dialing Service telephone numbers are only furnished in groups of 20 numbers. The Telephone Company will provide telephone numbers arranged in a group in consecutive (whenever possible) or non-consecutive order, as the customer desires.

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The Telephone Company accepts no responsibility for reserving telephone numbers to be used at some future time. Should the provision of additional service necessitate telephone number changes, Tariff charges specified elsewhere in this Tariff apply.

DID is furnished upon the condition that the customer contract for adequate facilities, e.g., dial tone lines, circuit packs or equivalent, etc., to permit the use of the service without injurious effect on general telephone service. Certain conditions, such as transmission limitations, may require the provision of additional switching equipment on the customer's premises in order to furnish DID service. The Telephone Company may refuse to furnish, or refuse to continue to furnish, service for failure to comply with this regulation.

A note following the main service listing may be provided without additional charge calling attention to the fact that stations may be dialed directly if the number is known. Additional listings may be furnished subject to the rates and regulations specified elsewhere in this Tariff.

Where Direct Inward Dialing is furnished on more than one group of incoming dial tone lines, each such group shall be considered as a separate service and charged accordingly, and the service must be provided on all dial tone lines in a dial tone line group. A dial tone line group is any quantity of central office lines bearing the same Central Office Code.

Where Direct Inward Dialing is furnished and all numbers in a number group have not been connected for service, the customer shall be responsible for providing interception of calls to vacant or nonworking assigned station lines or telephone numbers by means of attendant intercept or recorded announcement service.

For optional Number-To-Number Service, see Section 5A of this tariff.

NOTE:

\* Formerly included in Section 17 of this Tariff.

ISSUED MAY 10, 1993.

EFFECTIVE JULY 9, 1993.

By Daniel J. Whelan, Vice-President, 315 N. 2nd St., Harrisburg, Pa.

SUPPLEMENTAL SERVICES

B. BRANCH EXCHANGE SERVICES (Cont'd)

4. DIRECT INWARD DIALING SERVICE (DID) (1) (Cont'd)

(b) RATES

	<u>Product/ Service Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
Direct Inward Dialing Service, for:			
Each group of 20 DID Station Numbers (2)	\$15.00	\$ 5.60 (I)	ND4
DID Termination per each Dial Tone Line (3)	25.00	30.50	NDT

C. BRIDGED LINE SERVICE (4) (5)

Two individual lines, served from the same central office unit, having the same scope of local service, and which are lines of the same customer or of different customers located in that central office district, may be bridged in the central office to receive simultaneous ringing provided that satisfactory transmission can be furnished. When one line is in use, the second line cannot be used for originating or receiving another call.

Calls for one line are distinguished from calls for the other line either by code ringing or by using a customer-provided bell having a different tone from the customer-provided main station bell at the same location, the method used depending on the type of central office equipment serving the district.

The individual line rate applies for each line.

When additional equipment is required to provide satisfactory transmission, extra charges based on the cost of such equipment apply.

NOTES:

- (1) Formerly included in Section 17 of this Tariff.
- (2) A service establishment charge of \$125.00 is applicable to the initial installation of the first group of 20 DID Station Numbers.
- (3) In addition, Dial Tone Lines equipped for DID service are charged for at the regular Tariff Dial Tone Line rate and charges.
- (4) Formerly included in Section 7 of this Tariff.
- (5) Provided only to existing customers while they continue such service at their present location.

DIAL TONE LINE CONNECTION AND MISCELLANEOUS CHARGES

A. DIAL TONE LINE CONNECTION CHARGES

1. DESCRIPTION

The Dial Tone Line Connection Charge is that charge that applies for a arranging an exchange line to provide voice grade service between the Central Office and the Rate Demarcation Point (DEMARC). The Dial Tone Line Connection Charge includes, but is not limited to, making or changing connections in a Central Office, and making or changing connections in distribution facilities, necessary cross connections, normal placement of the Network Interface (NI) if necessary and line transfers between the Central Office and the DEMARC. The definitions of DEMARC and NI are specified in Section 22A of this Tariff for residence service and Section 22B of this Tariff for business service.

The Dial Tone Line Connection Charge applies for the connection of the following:

- a. Exchange Dial Tone Lines including Intrastate Foreign Exchange
- b. Announcement Lines
- c. Attendant Lines
- d. Customer Direct Lines
- e. Time and Charge Special Access Trunks
- f. Central Office Multiple Terminations
- g. Trunk Lines

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- h. Customer Owned Coin Operated Telephone Service (COCOT)
- i. Network Controlled Inmate Line (NCIL)
- j. Network Controlled Coin Line (NCCL)
- k. Network Controlled Non-Coin Line (NCNL)

2. REGULATIONS

- a. One Dial Tone Line Connection Charge applies for each line connected or changed, i.e., coin to non-coin, Foreign Exchange to local exchange, etc. This charge includes the normal placement of a NI and/or a protector if necessary. Exceptions are listed in b. following.
- b. Dial Tone Line Connection Charges do not apply under the following conditions:
  - (1) When dial tone lines or trunks are temporarily suspended or restored.

DIAL TONE LINE CONNECTION AND MISCELLANEOUS CHARGES

A. DIAL TONE LINE CONNECTION CHARGES

2. REGULATIONS (Cont'd)

b. (Cont'd)

(2) When dial tone line numbers (telephone numbers) are changed within the same Central Office. (See Paragraph B.1.a)

(3) When exchange dial tone lines are changed to trunk lines and vice versa.

(4) When Touch-Tone and/or Optional Central Office Services are added to existing service.

c. Customers requesting rearrangements of outside wiring, including the Dial Tone Line, protector or NID, shall be billed for such work in accordance with Section 22A of this Tariff.

d. Applicable charges for customer requested cancellation or special handling of service requests requiring Engineering design will be billed according to provisions described in Section 1 of this Tariff.

3. CHARGES

a. The Dial Tone Line Connection Charge for each line is as follows:

<u>Residence Service</u>	<u>Business Service</u>	<u>Network Controlled Inmate Line (NCIL)</u>	<u>Network Controlled Coin-Line (NCCL)</u>	<u>Network Controlled Non-Coin Line (CNL)</u>	(C)
\$40.00	\$75.00	\$75.00	\$75.00	\$75.00	

B. MISCELLANEOUS NONRECURRING CHARGES

1. NONRECURRING CHARGES APPLY TO THE FOLLOWING:

a. Telephone Number Change Charge - Customers requesting a change of their Dial Tone Line telephone number will incur a Telephone Number Change Charge (except when the Dial Tone Line Connection Charge is applied). This charge applies for each telephone line number changed.

b. Temporary Suspension Charge - Customers requesting temporary suspension of their service will incur this charge at the time of the suspension. There will be no charge upon the subsequent restoral of service.

DIAL TONE LINE CONNECTION AND MISCELLANEOUS CHARGES

B. MISCELLANEOUS NONRECURRING CHARGES (Cont'd)

1. Nonrecurring Charges Apply to the Following: (Cont'd)

- c. Transfer of Billing Name Charge - This charge applies: 1) when one party contracts for the service that was previously contracted for by a second party for the use of the first party; 2) when one party contracts for the service for a second party, which had previously been contracted for by the second party in his/her own name; 3) when a business concern (i.e., individual, partnership, syndicate or corporation) with unchanged personnel contracts for its existing service under a new name; or 4) when one or more members of a business concern continue the business of the old concern and contract for the service of the old concern under a new name. (No Exceptions)
- c1. Change of Residence Service Charge - This charge applies when: 1) service (C) previously provided to one residence party is transferred to a second residence party for the use of the second customer or 2) service (C) previously provided by Bell Atlantic is transferred to another local service provider and is returned to Bell Atlantic. For this charge to apply, and for a transfer of residence service to be permitted, the transferee party must meet all the requirements of an applicant; the telephone number associated with the service to be transferred must remain the same; there must be no lapse in service; the service address must remain the same; and the service being transferred may not be suspended or terminated for non-payment of charges. Exceptions following.
- d. Service Restoral Charge - Where a customer's local exchange service has been suspended because of non-payment of charges as described in Section 1, Paragraph 13 of this Tariff, a Service Restoral Charge as set forth in Paragraph B.3.d. is applicable. This charge applies for each Dial Tone Line restored. In the event that local exchange service is terminated following suspension, the Dial Tone Line Connection Charge as described in A.1. preceding is applicable in lieu of the Service Restoral Charge to reestablish service. Premises Work Charges as specified in Section 22A of this Tariff may also be applicable.
- The Telephone Company may require payment of the Service Restoral Charge in advance of the actual restoral of local exchange service. This charge is not subject to the Optional Payment Plan for nonrecurring charges described in Section 1A of this Tariff.
- e. 900 Blocking Option - This option is provided at the customer's request and gives the customer the ability to restrict calls from his/her exchange access line to 900 service access codes. This service is provided for use with individual residence lines, business lines and Centrex lines where facilities permit. Regulations pertaining to Centrex CustopAK Service can be found in the Competitive Service Informational Tariff. The initial blocking of a customer's line or lines will be provided at no charge to the customer. Subsequent blocking (after an intervening elimination of the Blocking Option at the customer's request) will be subject to the nonrecurring charge set forth in B.3.e. There is no charge for unblocking.

## DIAL TONE LINE CONNECTION AND MISCELLANEOUS CHARGES

## B. MISCELLANEOUS NONRECURRING CHARGES (Cont'd)

## 1. NONRECURRING CHARGES APPLY TO THE FOLLOWING: (Cont'd)

## e. (Cont'd)

This option blocks access to all calls dialed as 1+900-NXX-XXXX and 0+900-NXX-XXXX from the customer's exchange access line. These blocked calls will be directed to a central office announcement. Attempts to place a 900 call using a Verizon Pennsylvania Inc. operator will continue to be denied.

This option does not prevent customers from placing 900 calls from their exchange access line using Operator Service Providers other than Verizon Pennsylvania Inc. In addition, this option does not prevent customers from placing operator-assisted or credit card calls to 900 services from a line which is not blocked. (C)

f. Service Change Charge - This charge applies when a customer (Residence, Business or their agent) moves Dial Tone Line service on the customer's side of the Telephone Company-Rate Demarcation Point (RDP), to a location within the same property (i.e., multi-tenant apartment building, school dormitory building, nursing home building, etc.). The Service Change Charge applies when the customer-performed move requires a change in the customer's main telephone service address (applies to customers with Listed Service, Non-Listed Service or Non-Published Telephone Number Service). This charge applies on a per order basis.

g. Voluntary Toll Restriction Option(1) - At the customer's request, an individual line residence or single or multi-line business Dial Tone Line will be restricted from access to Message Toll Telephone Service. A nonrecurring charge as set forth in B.3.g will apply for each line restricted. This charge will not apply if a customer whose toll service was suspended for non-payment (toll denied) of toll charges pays all outstanding charges and requests the Voluntary Toll Restriction Option. A description of those services which will be allowed to be completed and those which will be blocked is listed below. The Voluntary Toll Restriction Option allows the customer the option to restrict Collect and Calling Card Calls from being billed to the restricted line.(2)

Voluntary Toll Restriction is not offered in combination with the Residence Services Variety Package, Electronic Service Packages, Safe-T Service, Pay Telephone Lines, Customer Owned Coin Operated Telephone Service (COCOT), Optional Detailed Billing of Measured Local Usage, Centrex Central Office Service, Feature Group B, or Optional Dial Station-to-Station Toll Calling Plans provided by Verizon Pennsylvania Inc. (C)

Notes:

(1) Available on October 3, 1993.

(2) Restriction of Collect, Calling Card, or Bill-to-Third-Party calls are available upon customer request, without charge or subscription to the Voluntary Toll Restriction Option.

DIAL TONE LINE CONNECTION AND MISCELLANEOUS CHARGES

B. MISCELLANEOUS NONRECURRING CHARGES (Cont'd)

1. NONRECURRING CHARGES APPLY TO THE FOLLOWING: (Cont'd)

g. Voluntary Toll Restriction Option (Cont'd)

CALLS WHICH WILL BE COMPLETED*	CALLS WHICH WILL BE BLOCKED*
Local Calling	Toll/Long Distance
0 (Includes Collect and Calling Card Calls with a valid number)	00 -
N11 (Service Codes, i.e., 911)	0 + Dialing
1 + Toll Free	101XXXX
	Non-Local Directory Assistance (i.e. 1+XXX+555-1212)
Local Directory Assistance (i.e. 411)	1 + 900
950 (Feature Group B)	1 + 700
	556
	976
	Connect ReQuest <sup>SM</sup>
	Busy Line Verification
	Emergency Interrupt
	Time of Day (0)
	Third Number Billing Requests

(C)

- h. Toll Service Restoral Charge - When a customer's Message Toll Telephone Service is suspended or terminated due to non-payment of toll charges (toll denied), as described in Section 1 of this Tariff, a Toll Service Restoral Charge is applicable when the customer requests that toll service be restored. This charge applies per dial tone line restored. The Toll Service Restoral Charge does not apply when a customer restores both Basic and Toll service simultaneously; in such cases, only the Service Restoral Charge applies.

The Telephone Company may require payment of the Toll Service Restoral Charge in advance of the actual restoral of toll service. This restoral charge is not subject to the Optional Payment Plan for nonrecurring charges described in Section 1A of this Tariff.

- i. Coin/COCOT - Transfer of Billing Name Charge - This charge applies: 1) when one business party contracts for the service that was previously contracted for by a second business party; 2) when a business concern (i.e., individual, partnership, syndicate or corporation) with unchanged personnel contracts for its existing service under a new name; or 3) when one or more members of a business concern continue the business of the old concern and contract for the service of the old concern under a new name.

\* Where technically feasible.

(C)

DIAL TONE LINE CONNECTION AND MISCELLANEOUS CHARGES

B. MISCELLANEOUS NONRECURRING CHARGES (Cont'd)

2. NONRECURRING CHARGES DO NOT APPLY TO THE FOLLOWING:

- a. Change of billing name due to divorce, marriage or court order, where the customer remains the same person.
  - a.1 Change of billing party due to death of a spouse of a residence customer provided that the service address remains the same; the telephone number associated with the service remains the same; there must be no lapse in service; and the service may not be suspended or terminated for non-payment of charges.
- b. Complete or partial disconnection's of service or equipment unless a premises visit is required.
- c. A change from one class or grade of individual line service to another with no equipment changes. (C)
- \* \* \*
- d. Separation or combination of billing accounts. (C)

3. CHARGES

	<u>Residence</u>	<u>Business</u>
a. Telephone Number Change Charge	\$26.25	\$ 43.50
b. Temporary Suspension Charge	26.00	35.50
c. Transfer of Billing Name Charge - For non-Public Telephone/COCOT Service	-	27.75
c.1 Change of Residence Service Charge	12.00	-
d. Service Restoral Charge	11.00	20.00
e. 900 Blocking Option		
- Initial blocking (per line)	no charge	no charge(1)
- Subsequent blocking (per line)	25.00	100.00(1)
f. Service Change Charge (per order)	5.00	7.00
g. Voluntary Toll Restriction (per line)	15.00(2)	40.00
h. Toll Service Restoral Charge (per line) (Except for customers who are voluntarily toll restricted)	11.00	20.00
i. Transfer of Billing Name Charge - For Coin/COCOT Service	-	12.40

NOTES:

- (1) These rates also apply to Centrex lines, except for Centrex CustopAK Service.
- (2) This charge does not apply if Voluntary Toll Restriction is provided at the time of initial service. Subsequent requests for this option will incur the tariff charge on a per-line basis.

DIAL TONE LINE CONNECTION AND MISCELLANEOUS CHARGES

A. DIAL TONE LINE CONNECTION CHARGES

1. DESCRIPTION

The Dial Tone Line Connection Charge is that charge that applies for a arranging an exchange line to provide voice grade service between the Central Office and the Rate Demarcation Point (DEMARC). The Dial Tone Line Connection Charge includes, but is not limited to, making or changing connections in a Central Office, and making or changing connections in distribution facilities, necessary cross connections, normal placement of the Network Interface (NI) if necessary and line transfers between the Central Office and the DEMARC. The definitions of DEMARC and NI are specified in Section 22A of this Tariff for residence service and Section 22B of this Tariff for business service.

The Dial Tone Line Connection Charge applies for the connection of the following:

- a. Exchange Dial Tone Lines including Intrastate Foreign Exchange
- b. Announcement Lines
- c. Attendant Lines
- d. Customer Direct Lines
- e. Time and Charge Special Access Trunks
- f. Central Office Multiple Terminations
- g. Trunk Lines

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- h. Customer Owned Coin Operated Telephone Service (COCOT)
- i. Network Controlled Inmate Line (NCIL)
- j. Network Controlled Coin Line (NCCL)
- k. Network Controlled Non-Coin Line (NCNL)

2. REGULATIONS

- a. One Dial Tone Line Connection Charge applies for each line connected or changed, i.e., coin to non-coin, Foreign Exchange to local exchange, etc. This charge includes the normal placement of a NI and/or a protector if necessary. Exceptions are listed in b. following.

- b. Dial Tone Line Connection Charges do not apply under the following conditions:

(1) When dial tone lines or trunks are temporarily suspended or restored.