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Subject: LSN Meeting Last Thursday

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Dan:

Just a note to tell you how much we appreciated the opportunity to meet with you and your staff last Thursday. I am extremely pleased with the way the technicians are working together; the bi-directional free-flow of information; and the fact that we are indeed working TOGETHER to make sure the LSN implementation is a success for all of us.

I would like to propose that we meet in a similar format on a regular, recurring basis, for at least the next year. I think an optimal schedule would set the meetings at 6 week intervals, unless an issue arises that cannot be resolved by the telephone conferences.

What do you think? Do you think meeting on that basis would be productive and assist in both the testing and roll-out?

I will be on Annual Leave until June 4, 2001, but you can contact me at 702-630-0804 or 720-685-9165 should you need to contact me.

Again, thank you for the hospitality.

Dee