



UNITED STATES
NUCLEAR REGULATORY COMMISSION
WASHINGTON, D.C. 20555-0001

Strategic Staffing, Inc.
ATTN: Roy Quill
1420 King Street
Suite 500
Alexandria, VA 22314

FEB 17 2004

Dear Mr. Quill:

SUBJECT: TASK ORDER NO. 9 ENTITLED "ADMINISTRATIVE AND CLERICAL SUPPORT FOR THE OFFICE OF CHIEF INFORMATION OFFICER" UNDER CONTRACT NO. NRC-10-02-161

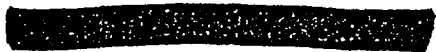
In accordance with Section C.18, Task Order Procedures, and Section B.1.B, Price Schedule, of the subject contract, this letter definitizes Task Order No. 9. This effort shall be performed in accordance with the enclosed Statement of Work. The period of performance for Task Order No. 9 is expected to begin on February 18, 2004 and expire on July 31, 2004, with an estimated cost of \$26,642.88. Funds in the same amount are hereby obligated for performance of this task order. The Contractor shall not incur costs for this task order which exceed the obligated amount of \$26,642.88.

An option period may be exercised by the Government in accordance with Section C.8 for the period August 1, 2004 through July 31, 2005, at an estimated cost of \$57,649.68.

Accounting data for Task Order No. 9 is as follows:

B&R No.:	410-15-524-346
Job Code:	J1076
BOC Code:	252A
Appropriation No.:	31X0200.410
Amount Obligated by This Action:	\$26,642.88

The following individuals are considered by the Government to be essential to the successful performance of the work hereunder:



The contractor agrees that such personnel shall not be removed from the effort under this task order without compliance with the contract.

The issuance of this task order does not amend any terms or conditions of the subject contract.

Your contacts during the course of this task order are:

Technical Matters: Jeanne Cucura, Project Officer
(301) 415-6538

Task Manager: Debra Corley
(301) 415-7545

Alternate Task Manager: Wayne Davis
(301) 415-7229

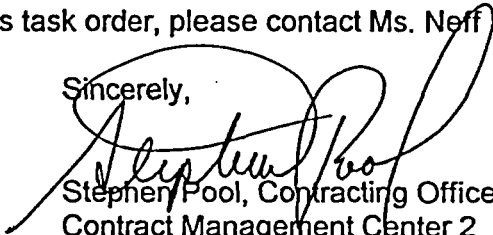
Contractual Matters: Debbie Neff, Contract Specialist
(301) 415-8160

Please indicate your acceptance of this task order by having an official, authorized to bind your organization, execute three (3) copies of this document in the space provided and return two (2) copies to the Contract Specialist at the address below. You should retain the third copy for your records.

U.S. Nuclear Regulatory Commission
Attn: Ms. Debbie Neff
ADM/DC/CMC2, Mail Stop T-7-I-2
Washington, DC 20555

If you have any questions regarding this task order, please contact Ms. Neff at (301) 415-8160.

Sincerely,



Stephen Pool, Contracting Officer
Contract Management Center 2
Division of Contracts
Office of Administration

Enclosure: As stated

ACCEPTED: TASK ORDER NO. 9

F. Florimon-Red
NAME
Dir. of Operations
TITLE
Feb. 23/04
DATE

**U. S. Nuclear Regulatory Commission (NRC)
Office of the Chief Information Officer (OCIO)
Division of Information and Record Services Division (IRSD)
Information Services Branch (ISB)**

**Task Order No. 9 for Administrative Services and Secretarial Support
Performance Work Statement**

1. Background: The Office of the Chief Information Officer (OCIO) plans, directs, and oversees the NRC's information resources, including technology infrastructure and delivery of information management services, to meet the mission and goals of the agency. It provides principal advice to the Chairman to ensure that information technology (IT) is acquired and information resources across the agency are managed in a manner consistent with Federal information resources management (IRM) laws and regulations. The office assists senior management in recognizing where information technology can add value while improving NRC operations and service delivery and directs the implementation of a sound and integrated IT architecture to achieve NRC's strategic and IRM goals. The office monitors and evaluates the performance of information technology and information management programs based on applicable performance measures and assess the adequacy of IRM skills of the agency. The office provides guidance and oversight for the selection, control, and evaluation of information technology investments; and provides oversight and quality assurance for the design and operation of the Licensing Support Network (LSN) services and for the completeness and integrity of the LSN database, ensures that the LSN meets the requirements of 10 CFR part 2, subpart J, concerning the use of the LSN in the Commission's high-level waste licensing proceedings, and provides technical oversight of DOE in the design, development, and operation of the LSN.

The Information Services Branch (ISB) within IRSD, OCIO, manages NRC's internal and external Web sites. The branch provides advice and assistance regarding NRC Web publishing services. It maintains an agencywide acquisition approach for Web services, works with HR to provide training to agency Web staff, and oversees the organization, design, and effective maintenance of the content that is published on NRC's internal and external Web sites. The branch also maintains the Agencywide Documents Access and Management System (ADAMS), the Nuclear Regulatory Commission's official record keeping system. The ADAMS system enables the NRC to manage unclassified, official program and administrative records in an electronic environment. It permits the storage and retrieval of NRC documents. It also allows for public access to NRC publicly available documents via a public version of ADAMS accessible through the NRC external Web site. The branch also provides technical library services and public assistance in finding, reviewing, and purchasing copies of NRC publicly available documents through its Public Document Room.

The ISB has a need for onsite commercially available and dependable administrative services and secretarial type support. The administrative services and secretarial support needed must be provided at ISB facilities. The ISB is located at NRC Headquarters, Two White Flint North, 11545 Rockville Pike, Rockville, Maryland.

2. Objective: The contractor as an independent contractor shall provide onsite, timely, responsive, dependable, courteous, customer-oriented, high-quality administrative

services and secretarial support to the U. S. Nuclear Regulatory Commission (NRC) OCIO ISB branch in IRSD.

3. Estimate of Effort/Option Periods: The contractor will provide services on a fixed priced fully-loaded hourly basis in accordance with Section B of contract no. NRC-10-02-161. During the base period (February 18, 2004 through July 31, 2004), it is estimated that 928 hours shall be provided by one contractor personnel on a full-time basis. During the option period (August 1, 2004 - July 31, 2005), 2,008 hours are anticipated. The contractor will provide onsite administrative services and secretarial support during NRC ISB normal operating business hours of 40 hours per week occurring Monday through Friday from 8:15 a.m. - 5 p.m. excluding Federal holidays. The contractor shall not charge or bill for contractor employee's absences, lunch periods, and holidays.

NRC reserves the right not to exercise any of the option periods. Due to workload, occasional overtime may be required; however, it must be approved by the NRC Project Officer (PO) prior to commencement of any overtime.

4. Key Contractor Personnel: The proposed and assigned contractor's personnel under this task order shall be deemed as a key contractor personnel and the contractor shall therefore obtain review and approval by the NRC Contracting Officer prior to assigning or substituting the proposed contractor key personnel. In the event of temporary absences such as, but not limited to, contractor personnel's time off, illness, and vacation leave, the contractor shall immediately provide, as interim coverage, a qualified substitute contractor employee for the period of time during the key contractor employee's absence.

5. Government Furnished Equipment, Facilities, and Services: The NRC will provide or make available to the contractor at the site of OCIO, with Government furnished space, work desk, office supplies, and information technology (IT) equipment (computer, monitor, keyboard, printer, fax machine, copier, telephone), IT services and IT access (e.g., Internet and e-mail) necessary to provide the required services. The contractor is responsible for providing trained office personnel with existing knowledge and significant experience in using office information technology equipment, such as word processing, voice mail, telephone, Internet, faxing, photocopying, and e-mail usage. The contractor is responsible for the contractor employee's appropriate use of Government furnished equipment, services, and access. The contractor and the contractor's personnel are prohibited from misuse, abuse, and from using the Government furnished equipment, services, or access for personal use. The Government will provide information and train the contractor personnel on NRC's agency unique software applications.

6. Contractor Responsibilities and Scope of Work: The services performed under this task order by the contractor, contractor's personnel, consultants, or subcontractors are provided by the contractor as an independent contractor in performing the requirements set forth herein. The contractor is responsible for the management, supervision, benefits, employment, termination, oversight, and decision on assignment of the contractor's personnel. The contractor is responsible for its personnel's proper conduct and performance under this PWS.

A. Non-Disclosure/Confidentiality Agreement: The contractor's personnel will handle or have access to files or information that include internal for official use only information, personal information subject to the Privacy Act, commercial, financial, scientific, technical and proprietary information that is subject to the Trade Secrets Act, and The Economic Espionage Act. Unless provided with written permission by OCIO, neither the contractor nor any of its personnel shall disclose or use this information or provide this information to anyone outside of the Office of the Chief Information Officer. The assigned contractor's personnel will be required to sign a non-disclosure/confidentiality agreement.

B. Non-Personal Services: The contractor and the contractor's assigned personnel shall understand and acknowledge that the services provided under this task order to OCIO and NRC do not and will not create an employer-employee relationship between the Government and the contractor's assigned personnel. The contractor's assigned personnel shall not address or identify themselves as NRC / OCIO employees. The contractor's assigned personnel will be required to sign a Non-Personal Services Understanding Statement.

C. Scope and Task Areas: The range of contractor administrative services and secretarial support to OCIO that shall be provided under this task order includes the following:

- o Perform timely correspondence and typing services utilizing the government provided information technology equipment and software. Fax and photocopy documents. Type's correspondence (i.e., letters, memoranda, briefs, reports, charts, graphs, and other documents) of a technical and non-technical in nature from either handwritten, e-mail drafts and/or oral dictations. Ensures all correspondence are in compliance with NRC correspondence format, coding, careful proofreading, and spell and grammar checks for accuracy and correctness.
- o Provide receptionist services to include receiving telephone calls and visitors and referring them to the proper individual or office for assistance and consideration. Receive and forward messages to ISB/NRC personnel. Place telephone calls and make appointments for ISB/NRC personnel. Arrange and schedule meetings and conferences for or with ISB/NRC personnel through Office of Administrative Services Request System.
- o Provide clerical services by preparing and making arrangements associated with travel authorization, itineraries, travel reports, and travel settlement requests for staff personnel, witnesses or visitors.
- o Prepare and check for correctness, the input into the Human Resources Management System (HRMS), the agency's time and attendance data base, and provide assistance on ISB personnel's time and attendance reporting and tracking requirements.
- o Establish, track and/or maintain documents in applicable paper and electronic filing systems of records, including ADAMS, the Agency-wide Documents Access and Management System. Track documents for ISB review in tracking database. Copy documents and distribute documents per technical direction. Dispose of documents and

records in accordance with an approved records disposition schedule and disposition method.

- o Receive, handle, review, and disseminate mail to the proper addressee(s).
- o Assemble background information from official files and other sources for presentation as requested to ISB or NRC staff.

D. Experience, Skills, and Standards of Performance:

High proficiency and experience in the use of office information technology (IT) and automated equipment and IT access (personal computer, printers, telephone, voice mail, faxes, copiers, Internet, and e-mail) to include typing proficiency and above-average typing speed. Prior experience and usage of Corel WordPerfect 8.0, GroupWise (e-mail), and the Microsoft Office Suite 2000 software (Microsoft Access, Microsoft PowerPoint, Microsoft Excel, and Microsoft Word.)

NRC will train contractor personnel to: (1) perform Time and Labor activities using the agency standard software system known as Human Resources Management System (HRMS), and (2) perform search and retrieval activities on agency image and text documents using the agency standard software system known as Agencywide Documents Access and Management System (ADAMS).

Quickly acquires knowledge, skill, and understanding of HRMS, ADAMS, NRC forms, NRC correspondence format, NRC unique software applications, NRC requirements governing travel regulations and travel requests processing, and NRC time and attendance reporting requirements.

Under NRC telephone procedures, answers telephone calls promptly and courteously. Channels calls and visitors to correct office or person. Assists visitors in a courteous manner.

Promptly reviews and correctly distributes incoming mail. Follows up on a daily basis on all due actions and calls attention to staff personnel on items due.

All draft and final typed correspondence, documents, indexes, memoranda, briefs, and report products are neat, properly formatted, spell checked, and is accurate using proper NRC format and proofread for correct spelling, grammar, and punctuation. Uses proper NRC coding and format. Provides file products within the requested timeframes.

Promptly prepares, copies, faxes, distributes, and maintains office documents and files consistent with OCIO and NRC operating procedures. Office files are properly maintained and kept up to date.

Acquires the timely signature and certifications from staff personnel regarding their Time and Attendance (T&A). Posts prior to the scheduled NRC payroll deadline the Time and Attendance input for staff personnel and ensures that the T&A input is accurate and correctly posted. Timely coordinates the input and updates the tracking system.

Timely and correctly inputs and tracks all actions submitted for OCIO review in tracking database.

Prepares in sufficient time, travel authorization requests that are accurate and correct for processing, and follows up to ensure personnel have their travel tickets and travel advance in sufficient time prior to the date set for travel departure. Upon completion of travel and based upon information provided by staff personnel, prepares within 2 weeks the individual travel voucher for payment processing.