Page 1

From:<knfehr@firstenergycorp.com>To:<dbnrc@firstenergycorp.com>, <cal@nrc.gov>, <cst1@nrc.gov>, <jbh1@nrc.gov>,<jag@nrc.gov>, <dxp@nrc.gov>, <ajm@nrc.gov>, <whr@nrc.gov>, <jer7@nrc.gov>,<gmwolf@firstenergycorp.com>, <caprice@firstenergycorp.com>, <lmartin1@firstenergycorp.com>,<jhirsch@firstenergycorp.com>, <brownr@firstenergycorp.com>, <jfs2@nrc.gov>, <jxc10@nrc.gov>,<SDB2@nrc.gov>, <fastr@firstenergycorp.com>Date:2/20/04 1:39PMSubject:Davis-Besse Restart Performance Indicators for February 15, 2004

(See attached file: Perf\_Pkg\_02\_15\_04.pdf)

Attached are the Davis-Besse Nuclear Power Station Restart Performance Indicators for February 15, 2004.

Please call me if you have any questions.

Thank you,

Kathy 419-321-8214

(See attached file: Perf\_Pkg\_02\_15\_04.pdf)

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**Davis-Besse Nuclear Power Station** 

# Restart Performance Indicators

February 15, 2004

Sustained Operational Excellence

NRC 0350 Restart Items

Building Blocks and Davis-Besse Restart Actions

## FOR INFORMATION ONLY

# **Davis-Besse Nuclear Power Station Restart Performance Indicators Distribution:**

#### FENOC Executives:

· •

A-GO-19
DB 3086
A-GO-14
DB 3080
A-GO-14
A-GO-14

#### **Davis-Besse Management:**

B. Allen	DB 2101
R. W. Schrauder	DB 3086
J. J. Powers	DB 3105
M. J. Stevens	DB 1025
C. A. Price	DB 3310
M. J. Ross	DB 2103

#### **External Distribution:**

C. A. Lipa, NRC Region III Chief, Branch 4 C. S. Thomas, NRC Resident Inspector

DB 4000

ROP Members

## FOR INFORMATION ONLY

## **Restart Performance Indicators**

Notes for Week ending February 15, 2004:

• No significant changed for this week

#### Davis-Besse Nuclear Power Station Restart Performance Indicators

**BUILDING BLOCK &** 

Performance Indicator	Owner	Goal at Startup	Current Status
Reactor Vessel Head Resolution			
(Indicators complete and no longer in the package)			
- Reactor Vessel Head Replacement Project	Dave Baker	Project Scope Complete	Complete
- Licensing Issues Resolution	Kevin Ostrowski	Zero to Complete	Complete
Containment Health Assurance			
(Indicators complete and no longer in the package)			<b>-</b> • • •
- EOC Re-Inspections	Tim Chambers	Zero to Complete	Complete
- Containment Focus Areas	Tim Chambers	Complete Restart Actions	Complete
- Open Containment Health Restart CR Evaluations	Tim Chambers	Zero to Complete	Complete
- Open Containment Health Restart CAs	Tim Chambers	Zero to Complete	Complete
System Health Assurance			
(Indicators complete and no longer in the package)			
<ul> <li>System Readiness Reviews</li> </ul>	Bob Hovland	Zero to Complete	Complete
- Latent Issues Reviews	Bob Hovland	Specified 5 Complete	Complete
- BA Systems Outside CTMT - Inspections	Bob Hovland	Zero to Complete	Complete
- Open Sys. Health Assurance Restart CR Evaluations	Jim Powers	Zero to Complete	Complete
- Open System Health Assurance Restart CAs	Jim Powers	Zero to Complete	Complete
Program Compliance			
(Indicators complete and no longer in the package)			
Phase 1 Program Reviews	Allen McAllister	Zero to Complete	Complete
- Phase 2 Program Reviews	Allen McAllister	Specified 7 Complete	Complete
- Open Program Compliance Restart CR Evaluations	Jim Powers	Zero to Complete	Complete
- Open Program Compliance Restart CAs	Jim Powers	Zero to Complete	Complete
Management & Human Performance			
(Indicators complete and no longer in the package)			
- Management & Human Performance Restart Plan	Mark Bezilla	Zero Milestones to Complete	Complete
Restart Test Plan			
(Indicators complete and no longer in the package)			
- Restart Test Plan	Tony Stallard	Zero Restart Tests to Complete	Complete
Restart Action Plan			
- Total Open Restart CR Evaluations	Clark Price	Zero to Complete	1
- Total Open Restart Corrective Actions	Clark Prica	Zero to Complete	10

### Davis-Besse Nuclear Power Station Restart Performance Indicators

#### RESTART & SUSTAINED OPERATIONAL EXCELLENCE

Performance Indicators	Owner	Goal at Startup	Current Status
Operational Readiness			
- On-Line Corrective Maintenance Backlog	Mike Stevens	Less than 250	93
- Open Restart Modifications	Jim Powers	Zero to Complete	0
- Open Temporary Modifications	Jim Powers	Zero Temporary Modifications	1
- Open Procedure Change Requests	Linda Dohrmann	100 or Less	10
- Open Control Room Deficiencies	Kevin Ostrowski	Zero to Correct	11
- Open Operator Work Arounds	Kevin Ostrowski	Zero to Correct	7
- Open Restart Restraints (Mode 4/3) (Indicator complete and no longer in the package)	Kevin Ostrowski	Zero to Complete	0
- Open Restart Restraints (Mode 2/1)	Kevin Ostrowski	Zero to Complete	33
- Condition Report SRO Review	Linda Dohrmann	95% or better	87%
- Condition Report Evaluation	Linda Dohrmann	Decreasing Trend	Decreasing
- Corrective Action Resolution	Linda Dohrmann	Decreasing Trend	Increasing
Organizational Readiness			
- Condition Reporting - Self-Identified Rate	Linda Dohrmann	85% or Better	87%
- Root Cause Evaluation Quality	Linda Dohrmann	90% or Better	78%
- Condition Report Category Accuracy	Linda Dohrmann	90% or Better	94%
- Individual Error Rate	Linda Dohrmann	< 0.45 per 10,000 hrs	0.30
- Program & Process Error Rate	Linda Dohrmann	< 0.50 per 10,000 hrs	0.05
- Engineering Quality	Jim Powers	Average Score of 1.0 or Less	0.9
- Management Observations	Mark Bezilla	90% or Better	94%





**Oversight - L. Myers** 





Analysis - B. Hovland



This indicator measures the number of Category / Priority 1 & 2 Procedure Change Requests (PCRs) which are awaiting incorporation into Davis-Besse procedures. The term PCR includes change requests initiated as Condition Reports. The above count does not include category / priority 3 PCRs as these PCRs are enhancements not affecting procedure adequacy or quality, and category/priority 4 PCRs as these PCRs are restrained by plant modifications, license amendment requests, etc. and cannot be closed until these restraints are completed. A PCR is considered completed when it is incorporated into an effective procedure or when the PCR is cancelled.

#### GOAL AT STARTUP

Restart goal is to be at less than 100 open targeted PCRs

#### ANALYSIS/ SUMMARY

As of February 15, 2004, there are 10 open Priority 1/2 change requests.

PR-01

Owner - L. Dohrmann Analysis - D. Meckfessel







Any item that would prevent plant mode change based upon open CREST Restart CA's, CREST RSRB Restart CR's requiring evalutation, OPS/Admin Mode Restraint CR's, 13RFO coded Orders, Orders requiring Post Maintenance Testing, required Surveillance Testing.

#### <u>GOAL</u>

#### Clear <u>ALL</u> Restart Restraints prior to station restart.

#### ANALYSIS/ SUMMARY

02/05/2004 - Field work increase related to AFW2, HX01 02/04/2004 - CR Mode Hold Resolutions Awaiting Approval = 0

1/30/2004 - CA increase following RSRB reviews 1/16/2004 - CR increase following RSRB reviews

**OP-05** 

Owner - K. Ostrowski Analysis - R. Oesterle



This indicator measures the percent of Condition Report (CR) Senior Reactor Operator (SRO) reviews completed within one day after the review by the originator's supervision to ensure timely review of plant configuration and operability concerns. The SRO reviews requested by the Management Review Board (MRB) are excluded from this indicator.

#### **GOAL AT STARTUP**

Restart goal is for 95% or more of the SRO reviews to be completed within one day.

#### ANALYSIS/ SUMMARY

Ninety percent (69/77) of the SRO reviews were completed within one day after the review by the originator's supervision with the remaining eight SRO reviews having a duration of up to four days. The decrease can be contributed to resources focusing on plant start-up activities, training activities and operating crews benchmarking at Perry and Beaver Valley. Major plant activities have been completed and this trend is expected to improve. The 12-week average (11/24/03 - 2/15/04) is 87 percent of the SRO reviews completed within one day.

This performance indicator has been adjusted through week ending 2/8/04 to remove the time Operations staff were performing peer reviews of the initial SRO Condition Report review. The purpose of the indicator is to measure the timeliness of SRO reviews of potential plant concerns. This is accomplished on the initial SRO review. The performance indicator was adjusted back to week ending 11/2/03.

CA-01





#### GOAL AT STARTUP

The restart goal is a decreasing trend of open CR corrective actions.

#### ANALYSIS/ SUMMARY

The trend of open CR corrective actions has increased four percent over the last eight weeks. The 8,674 open corrective actions consist of 3,225 (37.2%) - NCAQ (Conditions Not Adverse to Quality), 5,097 (58.8%) - CAQ (Conditions Adverse to Quality), and 352 (4.0%) - SCAQ (Significant Conditions Adverse to Quality). The organizations with the highest number of open CR corrective actions are:

Plant Engineering - 2,089 open (increased by one percent) Design Engineering - 1,557 open (increased by less than one percent) Outage Management & Work Control - 1,228 open (increased by one percent) Maintenance - 753 open (increased by one percent) Operations - 723 open (no change) Training - 640 open (increased by four percent)

- CR & CA reduction meetings are being set up to begin in February to address the prioritization and scheduling of work-off by section. These meetings will be chaired by the Plant Manager.

CA-03



CA-04



The top line of this indicator measures the percentage of Root Cause evaluations and other designated documents accepted (approved and approved with comments) by the Corrective Action Review Board (CARB). Root Cause evaluations are counted once regardless of subsequent changes or CARB acceptance after initial rejection. The differential between the 12 week average lines for Root Cause evaluations accepted (approved and approved with comments), and Root Cause evaluations approved Is an indication of CARB participation and their added value to the Root Cause evaluations.

#### GOAL AT STARTUP

Restart goal is for an improving trend of the twelve week average, then a long-term goal of 90% or more Root Cause evaluations accepted by the CARB.

#### ANALYSIS/ SUMMARY

One CARB meeting was held during the week ending 2/15/04. No Root Cause reports were reviewed by the CARB. There are no Root Cause evaluations currently ready for CARB review. The 12-week average (11/24/03 - 2/15/04) is 78 percent of the Root Cause evaluations accepted by the CARB.

The two rejects in December 2003, caused the 12-week rolling average to dip. In the last 24 weeks the average quality of root causes over that time frame is 90%.

The reduction to the 12-week average this week is not a result of current performance, but the dropping off of an approved Evaluation from the 12-week average.

CA-05



This indicator measures the percent of Condition Report (CR) categories recommended by the originator's supervision that do not require escalated categorization by the Management Review Board (MRB).

#### GOAL AT STARTUP

Restart goal is to maintain a Twelve Week Rolling Average level of 90% or better.

#### ANALYSIS/ SUMMARY

The MRB changed the supervisory recommended category to a higher level on four percent (7/187) of the CRs. No category changes resulted in an increase from a condition adverse to quality (CAQ) to a significant condition adverse to quality (SCAQ). The 12-week average (11/24/03 - 2/15/04) of CR category recommendations not escalated by the MRB is 94 percent.

CA-08



An individual error is an inappropriate human action specific to an individual. The appropriate depth of barriers (procedures, training, supervision, and plant design) to the error are already in place sufficiently to preclude the error from recurring with any other individual. The error had a reasonable potential to affect plant safety, regulatory position, financial liability, environmental impact or power production. The individual error rate is the number of qualifying errors per 10,000 hours worked.

#### GOAL AT STARTUP

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Restart goal is twelve week rolling average < 0.45 individual errors per 10,000 hours ANALYSIS/ SUMMARY

During the week, there was one Condition Report (CR) that met the screening criteria for this Indicator resulting in an individual error rate of 0.24 errors per 10,000 hours worked for the week. The 12-week rolling average is 0.30 individual errors per 10,000 hours worked.

CR 04-01230 documents a condition in which a Technical Specification entry was not recognized. The actions associated with the Technical Specification Entry were completed within the required time, but Technical Specification entry was logged approximately eight hours after the required time.

CA-06

Owner - L. Dohrmann Analysis - J. Grimm



for the performer to complete the task or evolution successfully. It is a human performance barrier breakdown not specific to any individual because the insufficient barriers would exist for any other person attempting to complete the task. The error had a reasonable potential to affect plant safety, regulatory position, financial liability, environmental impact or power production. The program error rate is the number of program and process errors per 10,000 person-hours worked.

#### **GOAL AT STARTUP**

Restart goal is twelve week rolling average < 0.50 program errors per 10,000 hours

#### ANALYSIS/ SUMMARY

During the week, there were no Condition Reports (CR) that met the screening criteria for this indicator resulting in a program error rate of 0.0 errors per 10,000 hours worked for the week. The 12-week rolling average is 0.05 program errors per 10,000 hours worked.

CA-07

Owner - J. Reddington Analysis -J. Grimm



Engineering Assessment Board has established a Post Restart Goal of 0.5 or less. This Post Restart Goal has been added to graph and is intended to be reached prior to the end of Operating Cycle 14.

EN-03

Owner -- J. Powers Analysis -- P. Straube



This indicator measures the percentage of management scheduled observations completed for observations of training, operations, and field activities. Management observations are intended to influence desired behaviors by direct verbal communication which reinforces performance that meets or exceeds expectations (satisfactory - coached), or provides feedback on undesired performance (unsatisfactory - coached). Strengths and weaknesses result from the coaching opportunities.

#### GOAL TO RESTART

Twelve Week Rolling Average of 90% or more management observations completed as scheduled. ANALYSIS/ SUMMARY

Twelve Week Rolling Average is 94%. 75% (9/12) of the scheduled management observations were completed during the week ending February 15, 2004.

Management observations have been showing an increase in unsatisfactory housekeeping observations, therefore the focus of the week was housekeeping.

Two observations were overall unsatisfactory. One was in the Administration building and referred to the areas vacated by contractor personnel. The other unsatisfactory observation was 657' and 643' level heater bays. Five conditions reports were generated from this observation. The observer stated that overall the conditions were adequate, however, we need to keep on top of these issues. The issues were also discussed with the on-shift SRO.

Other observations on the Aux building, east condenser pit, low level rad waste building, and general housekeeping tours all showed overall satisfactory results. Improvement is needed in storage areas, materials, tools and equipment left out, and the need to keep enforcing housekeeping standards.

Condition Report (CR 04-01131) was generated because the observer noticed a void where BISCO was missing from a penetration.

MH-03

Owner / Oversight - M. Bezilla Analysis - K. Fehr