

From: Francine Goldberg
To: Hayden, Elizabeth; Hoffman, Joan; Smith, Thomas
Date: 12/4/01 5:32PM
Subject: Meeting on the incoming Web e-mails

PDR
jul. 8

All -

For the meeting scheduled for next Monday at 10:00, please bring the following information:

12 copies (enough for all the attendees) of the incoming e-mails you've been receiving from the redesigned Web site, grouped into 5 categories:

- 1. Correctly routed (to OPA, PDR, or NRCWEB) 16
- 2. Should have gone to OPA 1
- 3. Should have gone to NRCWEB
- 4. Should have gone to PDR
- 5. Should have gone somewhere else. 1

18

Please also bring a summary sheet with numbers in each category.

The agenda will be:

- 1. Assess whether contact us page is effective in getting most incoming requests routed to the right group
- 2. Discuss any changes needed to improve the routing
- 3. Discuss any changes needed to improve processing of the requests by the 3 groups
- 4. Discuss issues of how to handle contact information in documents that will be posted to the Web.

Thanks!

Fran

CC: Beeson, Juanita; Beltz, Guy; Konzman, Carl; McGee, Dee; Oliu, Walter; Ruhlman, Kathleen; Schultz, Eileen

CC-21

OPA
relg

From: William P. Taylor <btaylor@georgetowncountysc.org> ←
To: <pdr@nrc.gov>
Date: Wed, Dec 5, 2001 12:58 PM
Subject: Response from "Contact the Public Document Room Staff"

~~Below is the result of your feedback form. It was submitted by~~
William P. Taylor (btaylor@georgetowncountysc.org) on Wednesday, December 5, 2001 at 12:58:38

comments: We are trying to get better prepared and would like information on incident response and also what training is available

organization: Georgetown County Fire Department

address1: 120 Broad Street

city: Georgetown

state: SC

zip: 29440

country: USA

phone: 843-545-3139

→ ~~SUBMIT2: Send Questions or Comments~~ ←

① Why

From: Rick Boyd <rboyd@ci.walla-walla.wa.us>
To: <pdr@nrc.gov>
Date: Mon, Dec 3, 2001 2:34 PM
Subject: Response from "Contact the Public Document Room Staff"

Tech
Staff

rdg

Below is the result of your feedback form. It was submitted by
Rick Boyd (rboyd@ci.walla-walla.wa.us) on Monday, December 3, 2001 at 14:33:22

comments: I understand the NRC licenses the manufacturing of smoke detectors. I am doing research for an article ai wish to write. I learned at the National Fire Academy that there is a radioactive element in residential (or all?) smoke detectors that is part of the mechanism that senses smoke particles, and that the element has a life span of approximately 10 years. I would like to be able to describe how this radioactive element works, and help educate the public regarding the necessity to replace smoke detectors after 10 years from mfg.date. It ismy understanding that S.Ds over 10 years old may "test" okay, but that the smoke detection element may no longer be working because of the approximate 10 year lifespan of the "element". Any information you could provide would be greatly appreciated. I am a Building Inspector with the City of Walla Walla, Washington.

organization: City of Walla Walla, Building Dept.

address1: 55 Moore Street

city: Walla Walla

state: WA

zip: 99362

country: USA

phone: 509 527-4386

SUBMIT2: Send Questions or Comments

From: Daniel Yuchnovicz <d.e.yuchnovicz@larc.nasa.gov>
To: <pdr@nrc.gov>
Date: Fri, Dec 7, 2001 1:25 PM
Subject: Response from "Contact the Public Document Room Staff"

pdr
rel.g

Below is the result of your feedback form. It was submitted by
Daniel Yuchnovicz (d.e.yuchnovicz@larc.nasa.gov) on Friday, December 7, 2001 at 13:24:35

comments: Looking for NUREG-0492. When I try to search the Public Legacey Library it prompt's me to login again. I use "guest" and it locks up. My copy of NUREG-0492 Fault Tree Handbook is difficult to read as it is probably a 20th generation xerox. Would like to down load a new copy.

organization: NASA, Office of Mission Assurance

address1: 100 NASA Road

address2: MS 421

city: Hampton

state: VA

zip: 23681-2199

country: US

phone: 757 864-3357

SUBMIT2: Send Questions or Comments

From: Yassen Petrov <petrov@riskeng.bg>
To: <pdr@nrc.gov>
Date: Fri, Dec 7, 2001 9:01 AM
Subject: Response from "Contact the Public Document Room Staff"

10R

pl.g

Below is the result of your feedback form. It was submitted by
Yassen Petrov (petrov@riskeng.bg) on Friday, December 7, 2001 at 09:00:01

comments: I'm looking for NUREG/CR-2300. I need this paper for my PHD work. Before it was possible to download files from Your site, now it's not possible. Please tell how I can obtain this document (if it's possible).

Thank You in advance for cooperation.

organization: Risk Engineering Ltd.

address1: 34, Tottleben Blvd

city: Sofia

state: ---

country: Bulgaria

phone: (+3592)95152

SUBMIT2: Send Questions or Comments

From: Pablo Abbate <abbapab@invap.com.ar>
To: <pdr@nrc.gov>
Date: Fri, Dec 7, 2001 5:43 AM
Subject: Response from "Contact the Public Document Room Staff"

PDR

Feb. 3

Below is the result of your feedback form. It was submitted by
Pablo Abbate (abbapab@invap.com.ar) on Friday, December 7, 2001 at 05:43:24

comments: I would appreciate receiving a copy of the following document: NUREG-CR-5279 - March
1989 Soo P., L. W. Millian "Sulfate attack resistance and gamma irradiation resistance of some portland
cement based materials".
If it is in electronic form is more convenient.

organization: INVAP

address1: Moreno 1089

city: BARILOCHE

state: ---

zip: 8400

country: ARGENTINA

phone: 2944 422121

SUBMIT2: Send Questions or Comments

From: Paul Hendrickson <paul.hendrickson@pnl.gov>
To: <cdr@nrc.gov>
Date: Wed, Dec 5, 2001 7:09 PM
Subject: Response from "Contact the Public Document Room Staff"

PDR

ml.g

Below is the result of your feedback form. It was submitted by Paul Hendrickson (paul.hendrickson@pnl.gov) on Wednesday, December 5, 2001 at 19:07:39

comments: I'm trying to track down copies of the following letters sent by NRC staff to various organizations within the Department of Energy (DOE):

1. letter from WF Kane/NRC to R. Schepens/DOE Savannah River Site, June 30, 2000 (cited in footnote 4 at 65 FR 62377; 10/16/00).
2. Letter from CJ Paperiello/NRC to J. Kinzer/DOE regarding classification of Hanford Low Activity Tank Waste Fraction, June 9, 1997.
3. Letter from RM Bernero to J. Lytle/DOE regarding classification of the residual fraction of double-shell tank waste as incidental waste, March 2, 1993.
4. Letter from RM Bernero/NRC to AJ Rizzo/DOE regarding classification of the residual fraction of double-shell tank waste as incidental waste, September 26, 1989.

Can you help me locate copies of this correspondence?

Thanks,

Paul Hendrickson
fax 509-372-4995

organization: Pacific Northwest National Laboratory

address1: P.O. Box 999

address2: M/S K6-04

city: Richland

state: WA

zip: 99352

country: USA

phone: 509-372-4294

SUBMIT2: Send Questions or Comments

From: Robert Dunhan, Fire Marshal <RDunham@ci.oceanside.ca.us>
To: <pdr@nrc.gov>
Date: Wed, Dec 5, 2001 1:48 PM
Subject: Response from "Contact the Public Document Room Staff"

*pdr
rel. g*

Below is the result of your feedback form. It was submitted by Robert Dunhan, Fire Marshal (RDunham@ci.oceanside.ca.us) on Wednesday, December 5, 2001 at 13:48:31

comments: I'm trying to locate a copy of Regulatory Guide 8.15 "Respiratory Protection". Can you help? Can you Email a copy? Thanks.

organization: Oceanside Fire Department

address1: 300 North Coast Highway

city: Oceanside

state: CA

zip: 92054

country: USA

phone: 760-435-4101

SUBMIT2: Send Questions or Comments

From: C. DeMaris <cjd0303@doh.wa.gov>
To: <pdrc@nrc.gov>
Date: Wed, Dec 5, 2001 1:16 PM
Subject: Réponse from "Contact the Public Document Room Staff"

pdrc
ml.g

Below is the result of your feedback form. It was submitted by
C. DeMaris (cjd0303@doh.wa.gov) on Wednesday, December 5, 2001 at 13:16:13

comments: Dear NRC:

I work for the state of Washington Radiation Program, in charge of medical licensing.

I am looking for an SSD (provided there is one) for the latest Guidant Galileo system, using P-32.

I can't seem to find any of the SSD stuff on your website now.

Could you please tell me if such an SSD has been performed, and if so how I might obtain a copy for our files.

Thank you,

C. DeMaris
Medical Licensing

organization: State of Washington, Radiation Control

address1: Box 47827

city: Olympia

state: WA

zip: 98504

country: USA

phone: 360-236-3223

SUBMIT2: Send Questions or Comments

pdr

rel. 8

From: Hova Woods <HWoods@ICFConsulting.com>
To: <pdr@nrc.gov>
Date: Wed, Dec 5, 2001 1:06 PM
Subject: Response from "Contact the Public Document Room Staff"

Below is the result of your feedback form. It was submitted by Hova Woods (HWoods@ICFConsulting.com) on Wednesday, December 5, 2001 at 13:05:28

comments: I am trying to obtain information about (Standard Review Plan) SRP 9.1.2 and 9.1.3, and was told it may be a part of NUREG-0800.

If this is the correct NUREG, then:
 Is there any way you can give me the search criteria that will allow me to obtain the NUREG on Adams?
 If not, then can I obtain the document directly from you?

organization: ICF Consulting

address1: 9300 Lee Highway

address2: Suite 737

city: Fairfax

state: VA

zip: 22031

country: USA

phone: 703-934-3047

SUBMIT2: Send Questions or Comments

From: Kate Juran <juranka@yahoo.com>
To: <pdr@nrc.gov>
Date: Wed, Dec 5, 2001 11:26 AM
Subject: Response from "Contact the Public Document Room Staff"

pdr

Below is the result of your feedback form. It was submitted by
Kate Juran (juranka@yahoo.com) on Wednesday, December 5, 2001 at 11:26:07

jur.z

comments: I would like a copy of the Information Digest published by the
NRC (NUREG-1350). I am researching
high-level radioactive waste storage/disposal, regulations, definitions, and Yucca Mountain evaluation.
Any other information you may have available to the public would be extremely helpful to me. I attempted
to view some items on the resource page, but could not find an option to read them.

Thank you,

Kate Juran

organization: Minnesota State University, Mankato

address1: E3325 James Lane

city: Eau Claire

state: WI

zip: 54701

country: USA

phone: 507-344-1745

SUBMIT2: Send Questions or Comments

From: Lauren Palmer <lauren_palmer@mail.dnr.state.ga.us>
To: <pdr@nrc.gov>
Date: Wed, Dec 5, 2001 7:49 AM
Subject: Response from "Contact the Public Document Room Staff"

Below is the result of your feedback form. It was submitted by
Lauren Palmer (lauren_palmer@mail.dnr.state.ga.us) on Wednesday, December 5, 2001 at 07:44:21

comments: I wish to see your Guide for HDRs

organization: Radioactive Materials Program

address1: 4244 International Parkway

address2: Suite 114

city: Atlanta

state: GA

zip: 30354

country: USA

phone: (404) 362-26

SUBMIT2: Send Questions or Comments

From: Kevin Peter Dolan <pdolan45@aol.com>
To: <pdr@nrc.gov>
Date: Wed, Dec 5, 2001 7:04 AM
Subject: Response from "Contact the Public Document Room Staff"

pdr
pd.g

Below is the result of your feedback form. It was submitted by
Kevin Peter Dolan (pdolan45@aol.com) on Wednesday, December 5, 2001 at 07:04:19

comments: I would like to locate NUREG 0492, which I understand is a fault tree handbook. Can you please help me find it

organization: Dolan Technical Services

address1: 30 Devonshire avenue, Allestree

city: Derby

state: --

country: UK

SUBMIT2: Send Questions or Comments

PDR

From: Ma. de Lourdes Serrano <ma_de_lourdes_s@yahoo.com>
To: <pdr@nrc.gov>
Date: Tue, Dec 4, 2001 4:14 PM
Subject: Response from "Contact the Public Document Room Staff"

judg

Below is the result of your feedback form. It was submitted by
Ma. de Lourdes Serrano (ma_de_lourdes_s@yahoo.com) on Tuesday, December 4, 2001 at 16:14:08

comments: I am looking for the this web page: <http://www.nrc.gov/NRC/REACTOR/SUMMER/index.html>
and the nrc web page says that it can not find it.

organization: CNSNS

address1: Dr. Barragan 779, Narvarte,

city: Mexico City

state: —

zip: 03020

country: México

phone: 50 95 32 00

SUBMIT2: Send Questions or Comments

PDR

From: David Roth <David_Roth@dom.com>
To: <pdr@nrc.gov>
Date: Tue, Dec 4, 2001 3:44 PM
Subject: Response from "Contact the Public Document Room Staff"

pub. g

Below is the result of your feedback form. It was submitted by David Roth (David_Roth@dom.com) on Tuesday, December 4, 2001 at 15:41:05

comments: Can I get an electronic copy of NRR Office Letter No 805, "License Renewal Application Review Process"

organization: Dominion - Virginia Power

address1: Innsbrook Technical Center, 2NE

address2: 5000 Dominion Boulevard

city: Glen Allen

state: VA

zip: 23060

country: USA

phone: 804-273-2220

SUBMIT2: Send Questions or Comments

From: Richard Bashall <rbashall@protopower.com>
To: <pdr@nrc.gov>
Date: Tue, Dec 4, 2001 8:32 AM
Subject: Response from "Contact the Public Document Room Staff"

*pdr
mel.g*

Below is the result of your feedback form. It was submitted by
Richard Bashall (rbashall@protopower.com) on Tuesday, December 4, 2001 at 08:32:14

comments: I am a nuclear plant fire protection engineering consultant. Prior to the NRC limiting information on its website, I would review the Daily Plant Events reports for fire protection issues identified by licensees. I included the applicable information in a data base used to support client self-assessments, QA audits; or to assist them in comparing their programs, discovered problems and reporting thresholds to the rest of the industry and NRC expectations. Since the NRC website has been restructured, I have been unable to locate this information. Is it still publicly available? If so, where can it be located?

organization: Proto-Power Corporation

address1: 15 Thames St.

city: Groton

state: CT

zip: 06340

country: United States

phone: 860-769-4839

SUBMIT2: Send Questions or Comments

pdg

pdg

From: SSgt Rebecca Escobar <rebecca.escobar@nellis.af.mil>
To: <pdg@nrc.gov>
Date: Mon, Dec 3, 2001 6:07 PM
Subject: Response from "Contact the Public Document Room Staff"

Below is the result of your feedback form. It was submitted by
SSgt Rebecca Escobar (rebecca.escobar@nellis.af.mil) on Monday, December 3, 2001 at 18:06:31

comments: I keep getting the following error message: Either your network is not functional or you need to reconfigure server location. I am stationed at Nellis AFB and I need to download a NRC Form 313.

organization: 99 AMDS/SGPB

address1: 4700 N Las Vegas Blvd Ste 2419

city: Nellis AFB

state: NV

zip: 89191

country: USA

phone: (702)6533315

SUBMIT2: Send Questions or Comments

From: Donna Bell <dhsbell@duke-energy.com>
To: <pdr@nrc.gov>
Date: Mon, Dec 3, 2001 4:33 PM
Subject: Response from "Contact the Public Document Room Staff"

rel. g
pdr

Below is the result of your feedback form. It was submitted by
Donna Bell (dhsbell@duke-energy.com) on Monday, December 3, 2001 at 16:33:21

comments: I need a copy of GL 88-18 referencing the use of electronic media for long term document retention and retrievability.

organization: Duke Energy Corporation

address1: Corporate Dosimetry

address2: PO Box 1006, Mailcode EC07F

city: Charlotte

state: NC

zip: 28201-1006

country: USA

phone: 704.382.4461

SUBMIT2: Send Questions or Comments

pdr

From: Linda Delaney <lidelaney@gw.odh.state.oh.us>
To: <pdr@nrc.gov>
Date: Mon, Dec 3, 2001 8:04 AM
Subject: Response from "Contact the Public Document Room Staff"

rel g

Below is the result of your feedback form. It was submitted by
 Linda Delaney (lidelaney@gw.odh.state.oh.us) on Monday, December 3, 2001 at 08:04:15

comments: Where have "speeches" been placed on the new website?

organization: Ohio Dept. of Health, Bureau of Radiation Protecti

address1: P.O. Box 118

city: Columbus

state: OH

zip: 43216-0118

phone: 614-644-8657

SUBMIT2: Send Questions or Comments
