

From: Christine Lipa, *RLI*
To: John Grobe; ljstrauss@firstenergycorp.com; Randal Baker
Date: 2/16/04 1:30PM
Subject: MCI Response Re: Public Meeting Tie Lines

Thanks for the report. I guess that's all we can do for now.

>>> <ljstrauss@firstenergycorp.com> 02/16/04 01:21PM >>>

Samantha, from MCI Customer Service called in response to the sound quality problems experienced at the Public Meeting at Camp Perry.

After reviewing briefing reports, equipment reports, and talking with the vendor, the MCI technician could not determine the source of the problems. Equipment adjustments throughout the meeting did not affect the quality and there was no logic that could be applied to why the quality was good for periods, then decrease without a change to equipment settings.

MCI recommends that prior to utilizing tie lines for the next meeting from that location, a technician be engaged prior to the meeting to test the equipment.

CC: caprice@firstenergycorp.com

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