

# **RIC 2004**

## **Operating Experience, Session T4**

### **Operating Experience Task Force**

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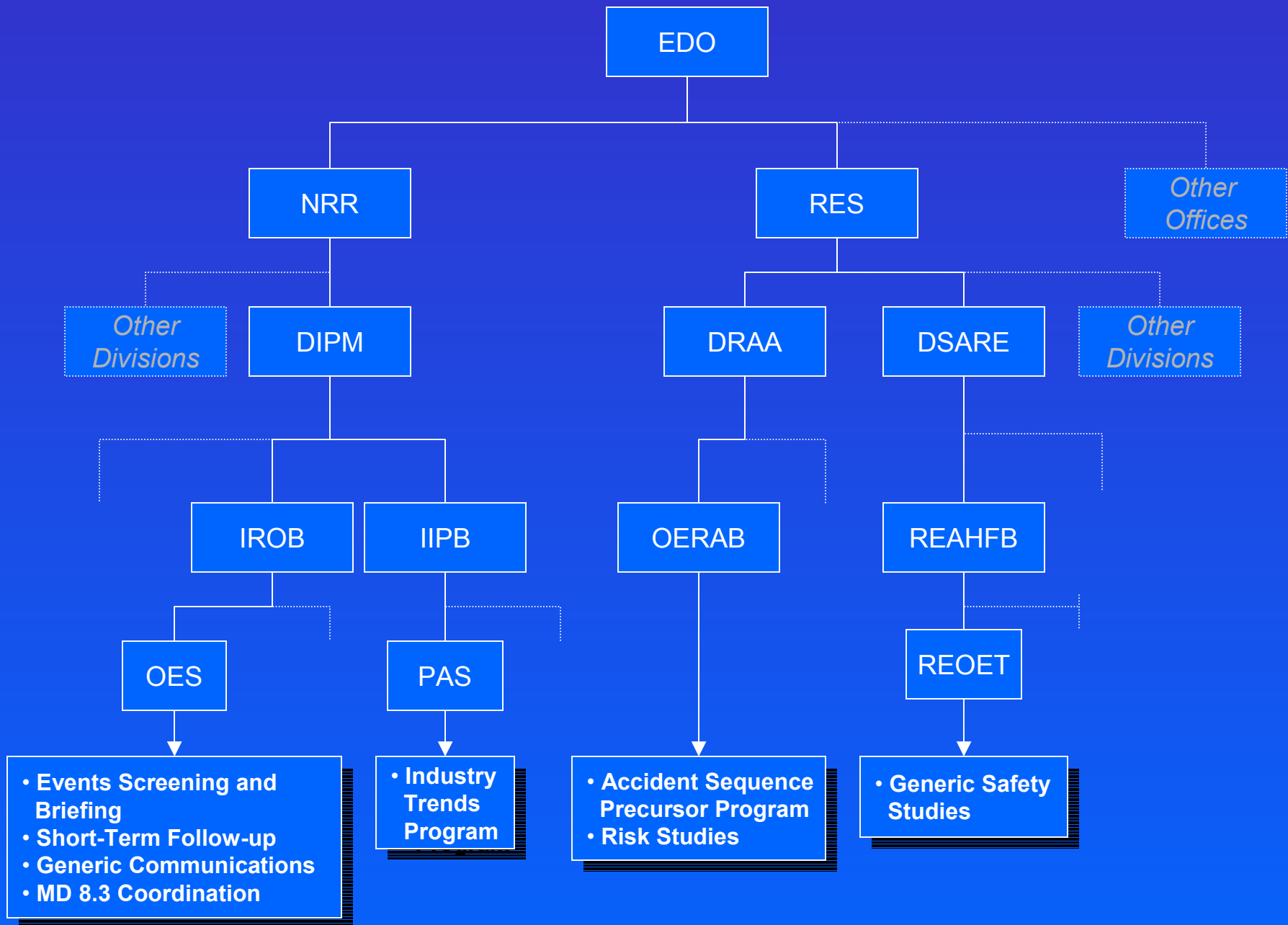
**Nuclear Regulatory Commission**

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# Operating Experience Task Force Charter

- “ . . . to evaluate the agency’s reactor operating experience program and to recommend specific program improvements . . . which addresses the recommendations of the Davis-Besse Lessons Learned Task Force . . . ”



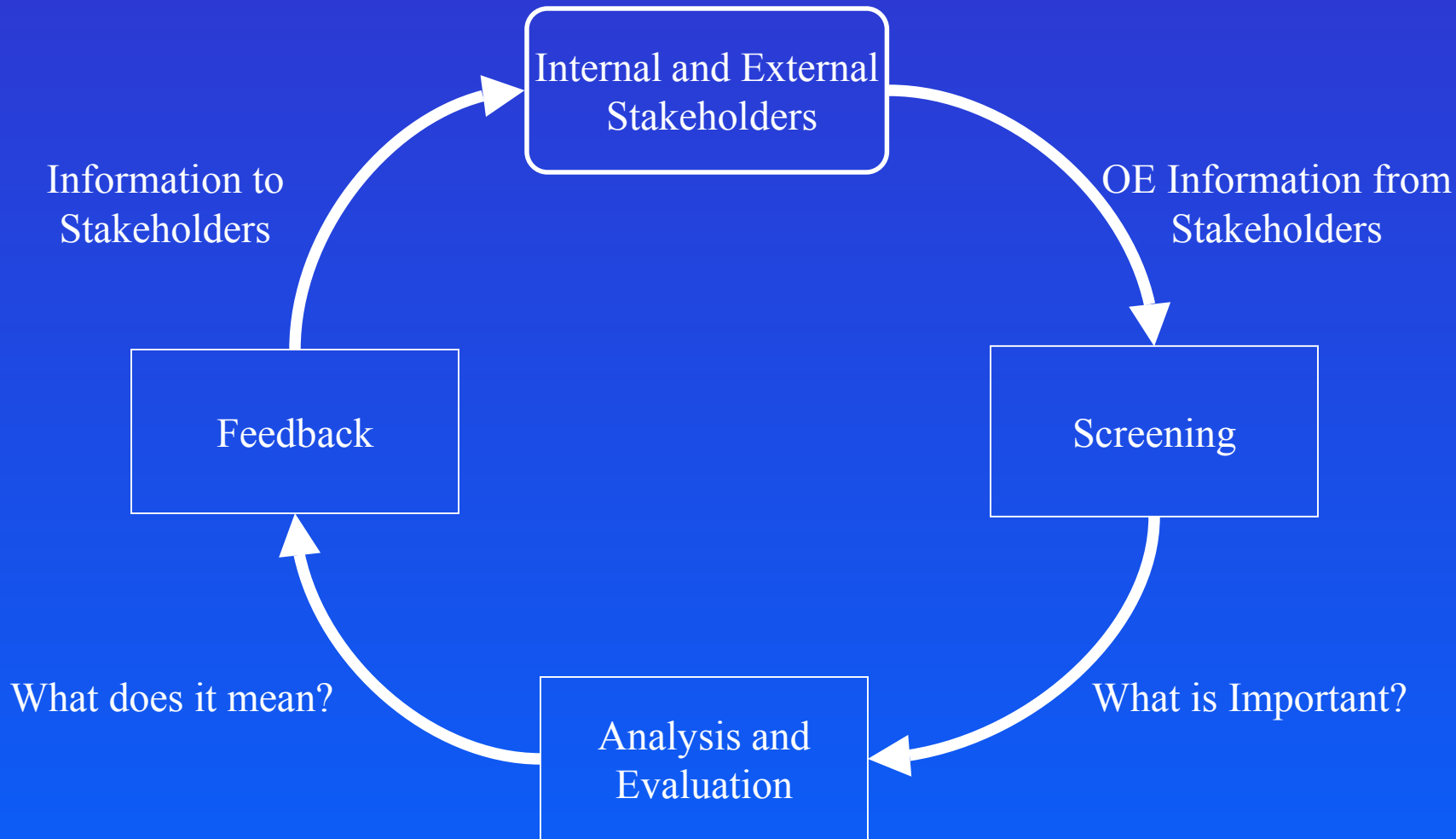
# Task Force Approach

- Interoffice Task Force representing NRR, RES, and Regional perspectives
- Operating experience (OE) program viewed broadly to include end-users
- Identify effective agency OE program objectives and attributes
- Define functional needs to meet program objectives and attributes
- Recommend specific program improvements and their bases

# Recommended Program Objectives

- I. OE is collected, evaluated, communicated, and applied to support the agency goal of ensuring safety
- II. OE is used to improve the effectiveness, efficiency, and realism of NRC decisions.
- III. The public, Congress, and other external stakeholders are provided with accurate, timely, and balanced information regarding OE, including actual or potential hazards to health and safety.

# Operating Experience Program Functions



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## Overarching Functions

Clear Roles and Responsibilities    Clear Communication Channels    Periodic Effectiveness Review

# Overall Conclusions and Recommendations

- Current operating experience activities include necessary functions for an effective program
- Enhancements identified to improve internal communications and coordination
- Enhancements identified to improve feedback of operating experience into regulatory processes

# Major Recommendations

- Update agency procedures to communicate vision of OE program and roles and responsibilities for OE activities
- Assign a single point of contact to coordinate activities for the agency's reactor OE program
- Clarify the responsibilities and expectations for using OE lessons learned



# Recommendations (cont)

- Establish a central clearinghouse to:
  - Collect, screen, prioritize, and distribute OE information
  - Track OE decisions and follow-up
  - Communicate OE lessons learned
  - Coordinate overall NRC reactor OE activities
  
- Improve mechanisms for technical staff to identify potential safety issues and for providing OE based feedback to inspectors
  
- Additional OE evaluations should be performed to identify trends, recurring events, or safety issues

# Recommendations (cont)

- Adopt systematic processes and standardized criteria that provides for timely agency decisions and guides agency actions in response to OE
- Improve the process for follow-up of OE that verifies adequate resolution of the issues of concern
- Conduct periodic assessments of OE program