











Initial License Operator
Examination Discussion for
Monticello and Prairie Island
to USNRC Region III



Purpose

Discuss causes and associated corrective actions for Initial Operator License Examination failures at Prairie Island Nuclear Generating Plant and Monticello Nuclear Generating Plant.



Agenda

Presentation by Prairie Island

Presentation by Monticello

Presentation by NMC VP of Training



Background

Root Cause Evaluation

Corrective Actions



Background

- Recent Class results
 - 2000 4 examinees took exam 2 licenses issued
 - 2001 5 examinees took exam 5 licenses issued
 - 2002 8 examinees took exam 8 licenses issued
 - 2003 12 examinees took exam 2 licenses issued



Root Cause Evaluation

- Problem Statement

Diverse Team

Evaluation Scope



Root Causes – Examination Development

- Implementation of process/oversight
- Exam review/validation
- Planning and resources
- Audit/licensing exam different



Corrective Actions

- Audit & license exam development process
 (Causes #2, 3, and 4)
- Prepare written exams (RO & SRO) using exam development process (Causes #1 and 2)
- Intrusive line management (Cause #1)



Corrective Actions:

Implement performance indicators (Cause #1)

Administer written exam (Spring 2004)



Background

Root Cause Evaluation

Corrective Actions



Background

- Recent Class results
 - 1999 4 started class 2 examinees took exam 2 licenses issued
 - 2001/2002 9 started class 3 examinees took exam - 2 licenses issued
 - 2002/2003 11 started class 3 examinees took exam - No licenses issued



Root Cause Evaluation

- Problem Statement

Diverse Team

Evaluation Scope



Root Causes – Candidate Preparation:

- Implementation of training process
- Course schedule
- Presentation of learning objectives in classroom
- Management oversight



Corrective actions

- Management requirements related to program expectations (Cause #1)
- Requirements for key training milestones and performance requirements (Cause #1)
- Revised the ILT Program schedule development process (Cause #2)



Corrective actions

- Ensured that the ILT class information is consistently delivered at a license level of knowledge (Cause #3)
- Developed metrics to analyze candidate and training performance (Cause #4)
- Intrusive Line Management (Cause #4)



NMC Fleet Training

Fleet initial licensed operator results

Fleet lessons learned

Fleet actions



NMC Fleet Training

Site	Exam Date	Started Class	Took Exam	Passed Exam	Pass Rate
Kewaunee	Dec. 2000	10	10	7	70%
Duane Arnold	Apr. 2001	8	5	5	100%
Palisades	Dec. 2001	8	6	6	100%
Point Beach	Feb. 2002	14	11	11	100%
Kewaunee	Sept. 2002	16	13	13	100%
Duane Arnold	Oct. 2002	8	8	8	100%
Palisades	July 2003	12	12	11	92%
Point Beach	Oct. 2003	8	6	6	100%



NMC Fleet Training

NMC Fleet Actions

- Standardize exam development/validation procedure
- Standardize initial license training program description
- Standardize oversight of operator training

