

January 13, 2004

Mr. Daniel J. Malone
Site Vice President
Palisades Nuclear Plant
Nuclear Management Company, LLC
27780 Blue Star Memorial Highway
Covert, MI 49043-9530

SUBJECT: INFORMATION REQUEST TO SUPPORT THE PALISADES PROBLEM
IDENTIFICATION AND RESOLUTION (PI&R) INSPECTION

Dear Mr. Malone:

This letter is to provide you with advanced information regarding materials needed to support our 2004 PI&R inspection in February. We will review the requested material and identify those areas where more detailed information will be needed.

If you have any questions regarding our schedule or the material being requested, please contact Brian Kemker at (269) 465-6775.

In accordance with 10 CFR 2.790 of the NRC's "Rules of Practice," a copy of this letter and its enclosure will be available electronically for public inspection in the NRC Public Document Room or from the Publicly Available Records (PARS) component of NRC's document system (ADAMS). ADAMS is accessible from the NRC Web site at <http://www.nrc.gov/reading-rm/adams.html> (the Public Electronic Reading Room).

Sincerely,

/ RA /

Eric R. Duncan, Chief
Branch 6
Division of Reactor Projects

Docket No. 50-255
License No. DPR-20

Enclosure: Requested Information to Support
PI&R Inspection

See Attached Distribution

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D. Malone

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cc w/encl: J. Cowan, Executive Vice President
and Chief Nuclear Officer
R. Fenech, Senior Vice President, Nuclear
Fossil and Hydro Operations
D. Cooper, Senior Vice President - Group Operations
Manager, Regulatory Affairs
J. Rogoff, Vice President, Counsel and Secretary
A. Udrys, Esquire, Consumers Energy Company
Director of Nuclear Assets, Consumers Energy Company
Supervisor, Covert Township
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Requested Information for a Problem Identification and Resolution (PI&R) Inspection

1. A copy of administrative procedure(s) for the corrective action process, trending program, quality assurance audit program, self-assessment program, corrective action effectiveness review program, and industry experience review program.
2. A copy of the Employee Concerns Program/Ombudsman administrative procedure.
3. A list of Quality Assurance audits completed since November 2002 with a brief description of areas where findings were identified.
4. A copy of Quality Assurance audits and/or self-assessments of the corrective action program completed since November 2002.
5. A list of self-assessments completed since November 2002.
6. A list of root cause evaluations completed since November 2002.
7. A list of test failures (IST or Technical Specifications surveillances) since November 2002, with a brief description of the component/system which failed.
8. A list of all open condition reports sorted by significance level and then initiation date. Include the date initiated, a description of the issue, and the significance category.
9. A list of condition reports closed since November 2002 sorted by significance level and then initiation date. Include a description, significance category, date initiated, date closed, and whether there is an associated operability evaluation.
10. A list of condition reports initiated since November 2002 that involve inadequate or ineffective corrective actions. Include the date initiated, a brief description, status, and significance category of the issue.
11. A list of condition reports initiated since November 2002 that identify trends of conditions adverse to quality. Include the date initiated, a brief description, status, and significance category for each item.
12. A copy of any internal performance indicator reports for the last 2 years used to track the corrective action program effectiveness.
13. A list of condition reports issued during the last refueling outage sorted by system and component, including a brief description, status, and significance category for each item.
14. A list of Maintenance Rule (a)(1) systems and components, and the associated health reports since November 2002.
15. Copies of corrective actions taken for issues identified in NRC findings since November 2002.
16. A list of corrective action program routine meeting times and places.

17. A list of top 10 risk significant systems and top 10 risk significant components.
18. A list effectiveness reviews completed for Level A and B condition reports completed since November 2002.
19. Description of changes made to the corrective action program since the last PI & R inspection.
20. Organizational/ functional charts of who's who in the corrective action program.
21. Site organizational chart.