

November 19, 2003

Mr. Peter Colwell
Motivational Magic
P.O. Box 1841
Germantown, MD 20875

SUBJECT: PRESENTATION AT THE SECOND ANNUAL NMSS SECRETARIAL SEMINAR

Dear Peter:

We would like to thank you for the excellent presentation you gave at our second annual NMSS Secretarial Seminar. As you can see from the attached evaluation forms, the participants truly enjoyed your presentation and were inspired by your message. They related well to your personal experiences which resonated with authenticity and were complementary with your messages. The interactive exercises you designed worked very well and paved the way for further work that we had planned for the group. Many of your messages reflected the NMSS values, including respect, teamwork, excellence, and communication. As you know, in the next session we had the teams discuss the messages they heard and asked them to work to identify practical applications of these messages to their work environment. This discussion also surfaced some best practices being used in some of the divisions. Later in the day, the secretaries shared their ideas for implementing changes with their management. The whole group also discussed best practices that could be used across the whole organization. You set a very positive and interactive tone that lasted the whole day.

Thank you for contributing to a successful and memorable event.

Sincerely,

/RA/

Martin J. Virgilio, Director
Office of Nuclear Material Safety
and Safeguards

Attachment:
Evaluation Forms

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OFC	RAST		RAST		PMDA		NMSS:OD	
NAME	CJPoland:cjp	PEasson		MLeach		MJVirgilio		
DATE	11/17/03	11/17/03		11/18/03		11/19/03		