

memorandum

DATE: FEB 28 1997

REPLY TO: RW-1
ATTN OF:

SUBJECT: Quality Assurance Management Assessment

TO: Distribution

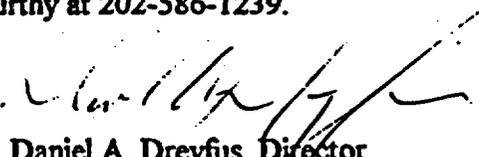
I am initiating the FY 1996 Quality Assurance Management Assessment by approving the attached management plan. The plan reflects my desire to conduct an integrated assessment of OCRWM and the major participants to improve consistency and reduce costs. The assessment will be conducted on my behalf by Wayne Booth, Tom Colandrea, and John Longenecker of Quality Service Associates, Inc.

The assessment will focus on issues that are crucial to the success of our Quality Assurance Program, thus contributing to the effectiveness of our overall OCRWM mission. I view this assessment as an activity not only to evaluate the effectiveness of our Quality Assurance Program, but also as a tool to be used by participating managers for continuous improvement.

The attached management plan sets forth my guidelines for performing the assessment and establishes a target date for assessing each organization. The final schedule, however, will be mutually agreed upon between you and the Assessment Team Leader. The assigned Team Leader will contact you regarding logistics and required support. The Assessment Team will need your support to ensure the success of this effort.

The final report from this assessment should provide a concise summary of how we are doing, and what could be done better to improve our Quality Assurance Program.

Any questions should be referred to Ram Murthy at 202-586-1239.



Daniel A. Dreyfus, Director
Office of Civilian Radioactive
Waste Management

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PDR WASTE PDR
WM-11

Attachment

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