

# RIC 2001 – Public Confidence Session W14

## ADAMS as a Public Information Tool

Lynn Scattolini, Program Manager  
Agencywide Documents Access and Management System

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# ADAMS as a Public Information Tool

- A windows based module of an agency software system
- Provides public access to newly released NRC documents

# Intended Benefits of ADAMS as a Public Information Tool

- Expanded public access to NRC's documents via the Internet
- Improved search capability with ability to perform full text searching
- More immediate public access with ability to view document, download files, and print locally
- More flexibility in timing the release of documents

# Operational Experience Difficulties

- The design of the system has resulted in an unintended limitation in public access
- Some ADAMS users have had difficulty in connecting or staying connected
- Windows based user interface is not as friendly as we had planned or users desire
- Document and data integrity issues have at times impacted the accessibility of information
- System stability and performance have not been at the level desired

# Operational Experience Usage

- Despite these difficulties, usage is growing and is 4 times greater than it was for the predecessor system
- Documents are being released in days rather than weeks
- Ability to download and print locally at no cost has resulted in substantial cost avoidance in reproduction of NRC documents

# Current or Near-Term NRC Actions to Address Problems

- Continued use of Public Document Room librarians to train and assist public, perform searches, arrange for document reproduction (1-800-397-4209 or pdr@nrc.gov)
- Continued use of NRC information technology staff to assist public with difficulties in connecting or staying connected to system
- Improved functionality in upcoming release of software
- Clean-up of database
- Improved data integrity of newly added documents

# Future Plans to Improve ADAMS

- Prototype a new Web-based ADAMS
- Does not require download of any software